

Complex Support (“we”, “our”, “us”) is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, and protect your personal data when you visit our website www.complexsupport.co.uk

1. Information We Collect

We collect the following personal data through our “Contact Us” page:

- **Name**
- **Email Address**
- **Phone Number**

2. How We Use Your Information

We use your personal data solely to:

- Respond to your inquiries and provide you with the information you request.

3. Legal Basis for Processing

We process your personal data based on the following legal grounds:

- **Consent:** By providing your personal data, you CONSENT to us using it to respond to your inquiries.

4. Data Sharing

We do not share your personal data with any third parties, except where required by law.

5. Data Security

We have implemented appropriate security measures to prevent your personal data from being accidentally lost, used, or accessed in an unauthorized way, altered, or disclosed.

6. Data Retention

We will retain your personal data only for as long as necessary to respond to your inquiries and as required by law.

7. Your Legal Rights

Under certain circumstances, you have rights under data protection laws in relation to your personal data, including the right to:

- Request access to your personal data.
- Request correction of your personal data.
- Request erasure of your personal data.

- Object to processing of your personal data.
- Request restriction of processing your personal data.
- Withdraw consent.

8. Contact Us

If you have any questions about this Privacy Policy or our data protection practices, please contact us at:

- **Email:** service@complexsupport.co.uk

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes we make will be posted on this page, and where appropriate, notified to you by email. Please check back frequently to see any updates or changes to our Privacy Policy.