

Kaala's FAQ

Q.Will you negotiate prices?

A.No, what you see is what you get.

Q.Can I pay for half now and half later?

A.Of course! However I will only finish as much as you paid me, once I get the rest of the payment, I will continue where I left off.

Q.Can I get previews between picture milestones?

A.Absolutely! If you rather it be a surprise, I can do that as well but its not recommended.

Q.How do I know if a background will be too expensive?

A. The more I have to add to the background the higher the price, so be specific when asking for a piece with a background.

Q. Can I watch you stream my picture?

A. If I'm doing a stream for commissions, yes. I do not take stream requests. I will let you know if I'm streaming your picture so that you can make it.

Q.If I am unsatisfied can I get a refund?

A.I am sorry, but the answer to that is, no. If you are unsatisfied, however, I am more than happy to fix any minor details that you are unhappy with. Depending on complexity of changes made to the piece will reflect the additional cost to fix it.

Q.Am I allowed to reserve a slot early?

*A. If you guarantee payment then yes, if you are not getting paid till after slots have started opening then no. **For example**, if I say commission slots are open TONIGHT, and you have the money, if you note me with interest of this slot, I will gladly give you the slot in reserve, **EXPECTING** that you pay me when the slots open or before.*

Q.Can my commission have a deadline

A.No. absolutely not. I can not stress to you how much deadlines really tarnish my art quality. If the commission is due within a month or so, then fine, I can work around that, but if it has to be within a two week notice, or now then I will not accept your commission. Unless it is a gift or a personal art and unless you or the giftee is dying and has not even a month left (and I swear to god if I get liars about that...) , then deadlines are a no go.

Q.I have a deadline but I didn't tell you till after you started, now I am unhappy.

A.This isn't a Q, this is an instance, and this is what I will say- I do NOT do refunds, and I will stop drawing your picture where it is at and give it to you, that is what you will get. Not only that

but you will be suspended from commissioning me again, and I will not draw for you even through a friend commissioning me for you.

If you have any questions that you think should be in here, please simply ask me and I'll be sure to put them on the list if it does not fall under an already listed question.