

Terms & Conditions

Welcome to the website of **"RRG Agency", "RRG" or "the Company"** (<https://rrgagency.com>). RRG Agency is operated by **RRG SAS**, a simplified joint-stock company, whose registered office is located at 58 Rue de Monceau, 75008 Paris, France. The company is registered with the Paris Trade and Companies Register under the number 928 105 717.

These Terms and Conditions of Use (CGU) define the terms of access and use of the website. They govern the rights and obligations of visitors and RRG Agency regarding navigation on the website.

By accessing the site, you agree to these Terms and Conditions without reservation. If you do not agree with these terms, we kindly ask you to discontinue your use of the site immediately.

1. Definitions

'Site' The website is accessible at <https://rrgagency.com>, which is the exclusive property of RRG Agency.

'User' Any individual or legal entity accessing or browsing the website.

'Content' All elements available on the Site, including texts, images, videos, graphics, logos, and downloadable documents.

'Services' Information, documents, and presentations describing the Services offered by RRG Agency, available on the Site.

2. Purpose

The purpose of this Site is to **(i)** inform visitors about the activities and services offered by RRG Agency; **(ii)** provide content showcasing the agency's expertise and areas of intervention; **(iii)** enable visitors to contact RRG Agency through the available means (contact form, email, or other specified communication channels).

The Site does not allow the creation of User accounts, offer paid services, or provide interactive features involving transactions or contractual exchanges online.

3. Access to the Site

3.1. Free and open access

The Site is freely accessible to anyone with an internet connection. No registration or account creation is required to browse the Site.

3.2. Site availability

RRG Agency endeavors to ensure uninterrupted access to the Site. However, temporary interruptions may occur for reasons such as: **(i)** technical maintenance operations; **(ii)** updates to content or features; **(iii)** force majeure or events beyond the control of RRG Agency.

RRG Agency disclaims any responsibility for temporary unavailability of the Site and any consequences that may result from such interruptions.

4. User's technical obligations

The User is required to ensure that their computer equipment, software, and internet connection are compatible with the technical specifications necessary for accessing and navigating the Site. It is their responsibility to verify that their devices, including computers, smartphones, and any related peripherals, function properly and have the necessary updates or configurations to avoid disruptions while browsing.

In addition, the User must take appropriate measures to secure their equipment. This includes the use of up-to-date antivirus software, firewalls, and other security tools to protect against malicious software or unauthorized access. Users should also ensure that their internet connection is secure, especially when accessing the Site through public or shared networks, to prevent any interception of their activities or data.

Failure to meet these obligations may result in an inability to access or use the Site properly. RRG Agency disclaims responsibility for any damages or disruptions caused by the User's failure to adhere to these technical and security requirements.

5. Intellectual property

5.1. Exclusive rights

All elements of the Site (<https://rrgagency.com>) are protected by intellectual property laws and are the exclusive property of RRG Agency. These include but are not limited to:

- Texts, images, illustrations, videos, and documents made available on the Site.
- Logos, trademarks, and the company's trade name.
- The website's graphic design and technical architecture.

5.2. Authorized use

The User agrees to not reproduce, distribute, modify, or exploit the Content of the Site for commercial or non-commercial purposes without prior written authorization from RRG Agency and to use the Content exclusively for personal and non-commercial purposes. Any violation of intellectual property rights may result in legal action.

6. RRG Agency's liability

6.1. Accuracy of information

RRG Agency strives to provide accurate and up-to-date information on the Site. However, the Agency does not guarantee (i) the accuracy, completeness, or relevance of the information provided; and (ii) the absence of technical or typographical errors.

The User acknowledges that they use the Site's Content at their own risk.

6.2. Limitation of liability

RRG Agency cannot be held liable for any damages, whether direct, indirect, incidental, or consequential, arising from the User's access to or inability to access the Site. This includes, but is not limited to, any loss of data, financial loss, or operational disruption resulting from the use of the Site or its content.

The User acknowledges that the Site is provided on an "as is" and "as available" basis, with no guarantees as to its uninterrupted availability, functionality, or accuracy. While RRG Agency takes reasonable steps to ensure the reliability of the information provided, the Agency assumes no responsibility for inaccuracies, omissions, or outdated content that may appear on the Site.

Furthermore, RRG Agency disclaims any liability for damages or disruptions caused by external factors beyond its control. These include, but are not limited to, contamination of the User's computer systems by viruses, malware, or any other harmful elements that may result from accessing or using the Site. The User is solely responsible for implementing adequate security measures to protect their equipment and data while navigating the internet.

In the event of third-party actions, including unauthorized access, hacking, or other cyberattacks targeting the Site or the User's systems, RRG Agency shall not be held responsible for any resulting harm or losses. Similarly, any reliance on information obtained from the Site is made at the User's own discretion and risk.

By using the Site, the User agrees that they assume full responsibility for their actions and acknowledges that RRG Agency's liability is strictly limited in all circumstances permitted by law.

6.3. Third-Party links

The Site may include links to external websites, platforms, or social media channels, such as LinkedIn, Discord, X, or the platforms of RRG Agency's clients. These links are provided solely for informational purposes and to enhance the User's experience by offering direct access to additional resources, including the services or activities of RRG Agency's clients.

RRG Agency does not own, manage, or control these third-party websites or platforms. Consequently, the Agency makes no warranties regarding the accuracy, reliability, security, or completeness of the information and content available on these external sites. Users are encouraged to exercise caution and review the terms, conditions, and privacy policies of any third-party platforms they visit through links on the Site.

Any interaction, transaction, or engagement initiated between the User and third-party websites or platforms, including RRG Agency's clients, is conducted solely at the User's discretion and risk. RRG Agency disclaims any responsibility for disputes, damages, or losses arising from such interactions or engagements.

By clicking on a third-party link, the User acknowledges and accepts that RRG Agency is not liable for:

- The availability, functionality, or security of these external platforms.
- The accuracy or legality of their content.

Any harm, loss, or inconvenience caused by interactions with these Third-party Sites or platforms.

RRG Agency emphasizes that the inclusion of these links does not constitute an endorsement, recommendation, or validation of the third-party platforms or their offerings.

6.4. Force Majeure

RRG Agency shall not be held liable for any delays, interruptions, or failures in the performance of its obligations under these Terms and Conditions caused by events beyond its reasonable control. Such events include, but are not limited to: **(i)** Natural disasters (e.g., earthquakes, floods, storms); **(ii)** acts of war, terrorism, or civil unrest; **(iii)** government actions, sanctions, or regulatory changes; **(iv)** strikes, labor disputes, or industrial actions; and **(v)** failures in communication networks, internet outages, or technical disruptions.

If an event of force majeure occurs, RRG Agency will take reasonable measures to mitigate its impact and resume normal operations as soon as possible. However, during the period of disruption, the Agency's obligations under these Terms and Conditions may be suspended, delayed, or modified to accommodate the circumstances.

Users acknowledge that RRG Agency cannot be held liable for any indirect, incidental, or consequential damages resulting from such events, including loss of data, revenue, or business opportunities.

This clause applies to both the performance of the Site's functionalities and any obligations arising from formal agreements between RRG Agency and its clients.

In the event of a prolonged force majeure situation that prevents the fulfillment of contractual obligations, RRG Agency and the affected parties may engage in good-faith discussions to renegotiate or terminate the agreement without penalties.

7. Subscription to Services

7.1. Initial contact

To benefit fully from the Services offered by RRG Agency, the User must first contact the Agency via the means available, including:

- A contact form accessible on the Site.
- A dedicated email address.
- By official Discord, LinkedIn or X channel.
- Or any other communication method indicated by the Agency.

After initial contact is made through the Site or any other communication channel provided by RRG Agency, the User's request is reviewed by the Agency's team. Depending on the complexity and nature of the inquiry, RRG Agency may proceed in one of the following ways:

1. If the request is straightforward, the Agency may directly provide a proposal outlining the modalities of the collaboration. This proposal will serve as the basis for formalizing an agreement.
2. For more complex inquiries or tailored support needs, RRG Agency may schedule an introductory call or meeting to discuss the User's objectives and expectations in greater detail.

RRG Agency emphasizes that its role is to carry out the tasks and deliverables requested by the Client. The Agency does not provide advisory or consulting services but focuses on efficiently implementing the work as outlined in the agreement.

Once mutual agreement is reached on the scope and terms of the collaboration, a formal agreement will be signed between RRG and the Client. This agreement will define the responsibilities of both parties and the specific services to be delivered by RRG Agency.

No services or transactions are concluded directly through the Site. All agreements are finalized offline after discussions between the parties, ensuring a clear and transparent understanding of the collaboration's terms.

8. Pricing and payments

The pricing for the services provided by RRG Agency, as well as the terms of billing and payment, are outlined in a formal written contract agreed upon by both parties.

Once RRG Agency and the client have agreed on the choice of services to be provided, the Agency issues a detailed quote summarizing the proposed actions and the corresponding costs. This quote serves as the basis for the formal contract and ensures transparency regarding the scope of work and pricing.

The services will only be initiated after the client has reviewed, approved, and signed the contract, which clearly defines the agreed-upon terms.

In any case: no payments are processed through the website. All financial arrangements, including invoicing and payment methods, are handled offline as part of the formalized agreement.

9. Modifications to the Terms and Conditions

9.1. Right to modify

RRG Agency reserves the right to modify or update these Terms and Conditions at any time to reflect legal, technical, or functional changes to the Site.

Changes to the Terms and Conditions will be published directly on the Site (<https://rrgagency.com>) and will take effect immediately upon publication.

9.2. User responsibility

It is recommended that Users regularly review these Terms and Conditions to stay informed of any updates. By continuing to use the Site after modifications, the User acknowledges their acceptance of the changes.

10. Waiver

The fact that one or other of the Parties does not exercise any of its rights hereunder shall not constitute a waiver of its right to do so, and such waiver may only be made by an express declaration by the Party concerned.

11. Dispute resolution

In the event of a dispute arising from the use of the Site or services provided by RRG Agency, the parties agree to first attempt to resolve the matter amicably through direct communication. Should this fail, the dispute may be referred to mediation in accordance with the rules of France.

12. Applicable law and jurisdiction

These Terms and Conditions are governed by French law.

Any disputes related to the use of the Site will be subject to the exclusive jurisdiction of the courts of Paris in France.

26 November, 2024