Elegant GREENS

**734-231-6050**

## Residential Snow Contract

# Elegant Greens Residential Snow Removal & Salting Agreement

**Business Name:** Elegant Greens

**Customer Name:** _____

**Service Address:** _____

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# 1. SCOPE OF SERVICE

This agreement provides **unlimited residential snow removal and de-icing services** for the 2026–2027 winter season.

### Seasonal Service Includes:

- Unlimited driveway snow removal
- Unlimited walkway clearing (if applicable)
- Salt application following qualifying snow removal services

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- Automatic service throughout the winter season

This agreement remains in effect through **April 30, 2027**.

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# 2. SERVICE TRIGGER

### Snowfall Trigger

Snow removal services will automatically commence when snowfall accumulation reaches **1 inch or greater**.

### Salting Procedure

Salt applications are performed **only after a qualifying snow removal service over 1 inch of snow has been completed.**

This agreement does **not** include automatic salting for:

- Frost
- Black ice
- Freezing rain events without snowfall
- Trace snow accumulations below 1 inch
- Isolated slippery conditions occurring between service visits

Salt is applied at the sole discretion of Elegant Greens when conditions warrant after snow clearing operations.
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# 3. STORM MANAGEMENT

For prolonged snowfall events, Elegant Greens may perform multiple visits during or after a storm as operationally necessary.

If snowfall continues throughout the day, additional visits may be made to maintain reasonable access and safety.

All qualifying snow removal visits and associated salting services are included under this unlimited seasonal agreement.

Service times are based upon route efficiency, weather conditions, equipment availability, and operational demands. No specific service time is guaranteed.

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# 5. ADDITIONAL SERVICES NOT INCLUDED

The following services are not included in this agreement:

- Snow removal for accumulations below 1 inches
- Stand-alone salting requests unrelated to a qualifying snowfall event
- Ice removal requiring specialized equipment
- Snow relocation or hauling

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- Clearing vehicles, trailers, RVs, boats, or other obstacles
- Hand shoveling of areas not regularly maintained by Elegant Greens

Additional services requested by the Customer may be billed separately at current service rates.

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# 6. CUSTOMER RESPONSIBILITIES

The Customer agrees to:

- Keep driveways reasonably accessible for service equipment.
- Remove vehicles whenever possible.
- Clearly mark obstacles, curbs, sprinkler heads, landscape features, and other objects that may be concealed by snow.

Elegant Greens shall not be responsible for damage to items hidden beneath snow or located within the normal service area.

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# 7. PAYMENT TERMS

**Seasonal Price**

$_____

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### Payment Options

- Paid in Full upon signing
- Installment plans available upon approval

All installment balances must be paid in full by **February 1, 2027.**

### Early Payment Discount

A 5% discount may be offered for customers paying in full at signing.

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# 8. NON-CANCELLATION

Because Elegant Greens reserves equipment, personnel, route capacity, and scheduling resources specifically for seasonal customers, this agreement is non-cancellable once signed.

If the Customer chooses to discontinue service during the season, the full seasonal contract amount shall remain due.

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# 9. LIABILITY & LIMITATION OF SERVICES

Snow and ice management is an inherently imperfect process.

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The Customer acknowledges and agrees that:

- Snowfall, drifting, refreezing, black ice, freezing rain, and changing weather conditions may create hazardous conditions before or after service.
- Salt applications reduce the likelihood of ice formation but do not eliminate all slippery conditions.
- Elegant Greens does not guarantee bare pavement or completely slip-free conditions.

The Customer assumes all risks associated with winter weather conditions occurring before, during, and after service.

To the fullest extent permitted by law, Elegant Greens shall not be liable for slip-and-fall incidents, vehicle accidents, personal injuries, or consequential damages arising from winter weather conditions.

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# 10. AUTOMATIC RENEWAL

This agreement automatically renews each winter season unless written notice of cancellation is provided by either party before **October 1** of the upcoming season.

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# 11. SERVICE COMMITMENT

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Elegant Greens is committed to providing dependable snow and ice management services throughout the winter season.

Elegant Greens reserves the right to terminate service for:

- Non-payment
- Unsafe site conditions
- Harassment or abusive behavior toward employees
- Any situation that creates unreasonable operational or safety concerns

Except under these circumstances, Elegant Greens will make every reasonable effort to provide uninterrupted service throughout the contract term.

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# ACCEPTANCE

I have read, understood, and voluntarily agreed to all terms and conditions contained within this Unlimited Residential Snow Removal & Salting Agreement.

**Customer Signature:** _____

**Date:** _____

**Elegant Greens Representative:** _____

**Date:** _____

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