



KERAMIKK  
HJØRNET

## BOOKING AND CANCELLATION POLICY

Booking is on a first come first serve basis. If you'd like to be notified about our new classes, please follow @keramikkhjornet on Instagram or Facebook and/or subscribe to our mailing list.

### Classes/workshops

Cancellation for the course must be made in writing before its start date by **emailing to keramikkhjornet@gmail.com**.

The amount refunded to you will be determined by how many days in advance this action is made:

- 14 days before the course start date: a full refund or a credit voucher for the same amount
- 7 days before the course start date: a partial refund (minus a 10% admin fee).
- Within 7 days of your course start date: no refund.

If you'd like to book a course but can't make one or two of the dates, let us know by **emailing to**

**keramikkhjornet@gmail.com**. If we receive the notice 2 weeks before the date you miss we will try

our best to fit you in another course. If this is not possible due to the availability in other courses, we

will offer access to Drop-in sessions.

When a course or workshop is canceled by the studio, a full refund for the course will be offered when an alternative option cannot be communally resolved with other enrollees.