

Terms Of Service

Friday, January 8, 2016

Please carefully read the following, by commissioning TreeBark Creations, Kristen Anderson, you are agreeing to the T.O.S (Terms of Service)

Commission Rules:

- You must be 18 years or older to commission.
- Anything agreed upon by both parties in writing, is a binding contract. By accepting to commission TreeBark Creations, Kristen Anderson, you agree to the T.O.S. We store digital copies of all communication for our records, we advise you to do the same.
- Currently all commissions are digital and may not be shipped out to commissioners.
- When commissioning me you must have all the details stated beforehand. If at any point you decide to change a detail, you must tell me before I start work. In some certain circumstances it may be allowed after I start work, this can only happen if both the artist and the commissioner come to an agreement.

Artist Rights:

- Artwork rights belong to the artist, rights to character belong to the respective owner.
- Artist will not edit another artist's artwork if requested by the commissioner.
- Artist have the right to refuse commission requests.

Commissioner Rights:

- Commissioner is allowed to repost artwork as long as credit is given.
- Commissioners are not allowed to edit artwork and claim it as their own.
- Commissioner is allowed to request a Work In Progress sketch. Artist will provide a W.I.P for larger pieces of artwork. Artist will not provide a W.I.P. for small items such as headshots or icons, unless specifically requested by the commissioner. If W.I.P is requested, the artist will send it to the stated contact point (Telegram, Email, or Twitter DMs).

What is Required from the Commissioner:

- A visual reference and if you are not able to provide that, a detailed description will work.
- A detailed description of what you want. Please state if it's an artistic liberty commission.
- Please provide a reliable way to contact you if any questions arise. Telegram, Twitter DMs, and Email are preferred ways of contact.
- Payment is required in full within 48 hours of receiving an invoice from paypal.

Payment:

- Payment is accepted only through PayPal.
- Payment is in USD.
- PayPal Link for the Artist will be given after both parties agree to the commission.

- Artists are not responsible if the commissioner misspells or provides wrong information when commissioning.
- Payment is required in full upon commissioning.
- If after 48 hours the payment has not been received unless otherwise stated between parties, slots will be given up for others to grab.
- **Artwork is non refundable**. Artwork will only be refunded if the artist finds that she is unable to complete the commission. Artists will refund money within 48 hours unless otherwise agreed between the artist and commissioner for a later time frame.

Index:

- W.I.P - Work in Progress
- T.O.S - Terms of Service

Terms of Service are subject to change without notice. If changes occur in the Terms of Service date changed and items changed will be listed below. Commissioner is only bound to T.O.S they agreed upon.

Last Edited 7/15/2021