

## PARENT/STUDENT FREQUENTLY ASKED QUESTIONS

As Ropes ISD transitions to Online Learning, we realize there may be many questions that you as the parent or student may have. Below are some commonly asked questions. Please contact your child's teacher for specific classroom related questions. Send general inquiries to [ropesweb@ropesisd.us](mailto:ropesweb@ropesisd.us) if we have failed to address anything.

### 1) How do I take my student's daily attendance?

- a) *Option 1: Navigate to the [Ropes ISD Online Learning Homepage](#), scroll down and click on the red person with a red check. This will take you directly to the **Attendance Form**. You will have to log in with the student's school provided email and password.*
- b) *Option 2: Login to your student's email account. Find the email sent from [attendance@ropesisd.us](mailto:attendance@ropesisd.us) titled "Attendance Reminder." Open this email and click on the **Attendance Form** link.*

### 2) How will attendance be taken if I'm completing assignments on paper?

*Before work is returned to teachers for grading, secretaries will verify that you have completed assignments for Monday-Friday in your paper packets.*

### 3) What if I forget to take attendance?

*Do your best to take attendance by 2:00 pm each day, but if you forget, you will receive a phone call from one of our secretaries to check on you. If it's the next day, and our secretaries did not reach you, call the school to have our Technology Director verify your Google Chrome activity for the prior day.*

### 4) Can I make an attendance icon on my smartphone that takes me straight to the form?

*YES!*

- a) *iPhone Instructions: Open up the **Attendance Form** in Safari. Click the share button. Click "Add to Home Screen."*
- b) *Android Instructions: Launch the **Attendance Form** in chrome. Tap the menu button. Tap "Add to Homescreen."*

### 5) How do I login to Google Classroom?

*You can navigate to Google Classroom by:*

- 1) *Clicking [www.classroom.google.com](http://www.classroom.google.com)*
- 2) *Once your attendance is submitted, there is a link to click that will take you directly to your classroom homepage.*

3) *Click on the Google Classroom Logo on the Ropes ISD Online Learning homepage.*

6) **I am new to Google Classroom. Where do I begin?**

*This [Parents' Guide](#) will help explain everything you need to know.*

7) **Can I change my mind on how I want to complete my work at home (for example, change from paper assignments to online assignments)?**

*Sure. If you're in Elementary, communicate directly with your teachers. Secondary, you may contact Mrs. Ketchersid, Mr. Carter or Mrs. Luckie so we can change on our end and send messages to all your teachers.*

8) **My device is not working, or I need a device.**

*Please email [ropesweb@ropesisd.us](mailto:ropesweb@ropesisd.us) to arrange device checkout.*

9) **I missed the checkout days March 25th-27th. How can I get my items?**

*Please email [ropesweb@ropesisd.us](mailto:ropesweb@ropesisd.us) to arrange a time for pickup.*

10) **What if I don't have the internet but want to do my work online?**

*Ropes is working hard to get mobile hotspots for students without the internet; however, we are unsure of when our provider will be able to deliver them. Go ahead and begin working on paper packets on Monday, March 30th, and we will be sure and let you know when hotspots are available.*

11) **What about testing? (STAAR, AP, TSIA, SAT, ACT, etc.)**

*Continue to check Mrs. Luckie's [Counselor Page](#) on the [Ropes Online Learning Website](#).*

12) **What is the best way to ensure good communication between your student and their online learning teachers?**

- 1) *Be sure to check the [Ropes Website](#) and [Ropes Online Learning Website](#) daily for updates and pictures!*
- 2) *Check your email daily.*
- 3) *Some teachers use Remind, so you can correspond through the App.*
- 4) *Email your teachers or message through Google Classroom for classroom questions.*
- 5) *Email [ropesweb@ropesisd.us](mailto:ropesweb@ropesisd.us) or call (806) 562-4031; we are glad to help!*

13) **What if my child had library books in his/her locker or still has library books at home?**

1. *Library books that were left in lockers were returned to our Ropes library.*
2. *If your child has library books at home, these may be returned during our Monday drop-off/pickup system. You may drop-off those books on Monday at either time*

## ROPES ISD ONLINE LEARNING

*11am-1pm or 5pm-7pm at the old gym. You won't have to leave your car, we can collect those from you.*