Jonathan Clinard

Application Reliability Engineer
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Results-driven Application Engineer with an AGILE mindset. Experienced with leading teams and collaborating for decisive plans with industry experts. Looking for an opportunity to utilize my diverse experience, strong communication and team-oriented mentality.

Work History

VISA - Application Reliability Engineer (Mentor, OH) Aug 2022 - Present

- Responsible for deploying new versions of applications/services to test and live environments via Jenkins Pipeline, ensuring that all changes made work seamlessly by testing with Jmeter.
- Support after-hours emergency rollbacks/changes to applications that process hundreds of thousands of transactions daily.
- Developed and implemented Change Approval Process via Power Automate, streamlining the scheduling changes and reducing downtime in workflow by up to 25%.
- Maintained and updated SOP documentation for deployment processes and operational runbooks, ensuring procedural accuracy and consistency across releases.

Superior Trim - Quality Manager (Springfield, OH) Aug 2018 - March 2020

- Head of a team responsible for auditing part quality, received goods, nonconforming material management. Executed QC tests, documenting issues for analysis and resolution with upper management, achieving PACCAR's <10 PPM Quality Achievement Award.
- Developed and implemented a plan for damaged inventory to prevent over $200,000 in losses annually.

Geisinger-Lewistown Hospital - Monitor Technician Lewistown, PA) June 2015 - Aug 2018, July 2020 - Jan 2022

- Interpreted patient cardiac rhythms, monitoring for any changes or irregularities, up to 63 patients at a time. Document updates physically and within web-based BMS (EPIC). Analyzed data with the caregiving team to make conclusions and develop treatment plans.

Volunteering

Down Syndrome Association of Central Ohio - iCan Bike Camp, 2022-2025

- Week-long camp, assisting attendees with disabilities while they progress learning to ride a bicycle - spotting, pacing, encouraging.

TECHNICAL SKILLS

Excel, Git, Java, HTML, CSS, Javascript, Linux, Powershell, Python, Relational Databases, JSON, Source Control/Github, Jmeter, Postman, XLD, Jenkins, Hashicorp Vault, Kubernetes, Docker, Splunk, Grafana, Jira, Openshift

EDUCATION

MIT Professional Education - Applied Agentic AI for Organizational Transformation, February 2026

- Eight-week program focused on leveraging Generative and Agentic AI to drive enterprise strategy and operational innovation.
- Gained practical knowledge of integrating AI with cloud platforms, APIs, and business workflows while addressing governance, compliance (GDPR, HIPAA), and ethical considerations to effectively lead AI-driven transformation initiatives.

We Can Code IT —Certificate of Software Development, April 2022

- WCCI is an intensive Full-Time software development bootcamp in Columbus, Ohio that teaches the core principles of full-stack development with a Java focus, in an accelerated curriculum, spanning 14 weeks. Projects are assigned in both individual and team-based settings.