THIS INFORMATION MAY STILL BE IN PROGRESS, if any information is unclear or seems to be missing please contact me (HeartSprout)

PAYMENT INFO

All commission prices are in USD and received through Paypal via an invoice that will be sent by HeartSprout

You will be asked to provide an **email address** to receive the invoice, and **50% minimum must be paid** before the commission will be started

Prices with examples can be found here

The price is added together from the line and colour options chosen and will be confirmed as accurate before the invoice is sent.

You are welcome to re-choose options to suit your preference or budget up until the invoice is sent, and you are welcome to request a consideration period before it is sent to think over your commission's options

Once the invoice is sent options may be difficult to change so please consider carefully

TIMELINE FOR COMMISSION COMPLETION

Due to the fact that life can rarely be predicted, commission progress is **not** on a guaranteed time frame

The complexity of a commission will also affect how fast it is completed, but I provide updates as I work and you are welcome to request updates on progress

I aim to complete a full lined and colour commission within 2 weeks. If I am unable to find opportunities to work on your commission due to life events and the completion time will surpass this I will communicate this with you and keep you aware of when I am able to continue work

I provide images of the first sketch, second sketch, and then the finalised drawing. Examples of these stages can be seen on the pricing spreadsheet linked above

I provide the first and second sketches as opportunities for you to make notes or explain small adjustments that you need to match your ideal drawing as accurately as I am able.

Upon request I can also provide a rough stick-figure example of potential poses and angles of the commission before I start or during at the initial quote period

LIVE STREAMING

I often do my commission work while live streaming online for people to watch. You are welcome to request you commission remain private or simply un-broadcasted via livestream, although it provides a valuable chance to give notes in real time as I draw and more finely tune your finished piece as i thoroughly welcome

If you do not object to me live streaming your commission explicitly I will take it as understood that you do not object

You are welcome to request anonymity as the commissioner of the work, whereby I will not reference you by name or username when drawing or posting the art

RECEIVING YOUR COMMISSION

You will receive a link to a google drive folder where I will upload the full resolution/sized images of the first sketch, second sketch, and final piece. This folder will be available only to you.

I provide the images as PNG's, or you can request JPG's if you require them

I will also upload the final piece to my personal art account, and you are welcome to repost it on your own accounts (Furaffinity only) with FULL credit of me as the artist (HeartSprout)

Your final commission will contain non-obstructive watermarks of my art usernames (HeartSprout if SFW, VoidShrivel if NSFW)

You are NOT permitted to remove these watermarks without consulting me on the reason you desire to, and un-watermarked versions are not permitted to be posted online and are only for personal viewing on your own devices

COMMISSION CONTENT

I accept both SFW (safe for work) and NSFW (not safe for work/explicit 18+) commissions

I reserve the right to refuse any commission for any reason

In relation to NSFW commissions; certain topics/contents/sexual kinks that I will refuse offhand are those that have immoral implications (non-consensual rape, pedophillia etc) or for other reasons I prefer to keep my art unassociated with (Scat/Urine, Extreme gore torture/explicit snuff etc)

I am happy for you to broach the topic of certain content that you are unsure I will accept, and I am patient and considerate in my responses for those which I disagree with (I won't judge you, everyone's into something~)

A majority of my personal characters are available to use in commissions, either as the sole character or paired with one of yours. Using a character that I own is eligible for a small discount on the final price of the commission

<u>Characters of mine available for commissions</u>

If you encounter a character of mine in my gallery that is not on this list, you are welcome to enquire if they are viable

CONTACT AND ORDERING COMMISSIONS

I can be contacted through a Furaffinity note to discuss content or order a commission, as well as through discord upon request

I work on only one commission at a time, and you will be made aware if any current commissions that are in progress and how many commissioners are in the queue before you

I am happy to discuss potential commissions at the point you enquire, and the price you are quoted will remain set at that fixed amount regardless if my prices change before receiving your invoice at the time as you reach the front of the queue

The quoted price will be eligible for change if the commission options are changed before invoicing or if more than 3 months have elapsed since

You may cancel your commission at any stage before receiving the first sketch stage for a full refund of all payments until that point, a 50% refund if you have not yet received the second sketch stage, and no refunds will be issued after the Second stage image is received

Full payment must be made within 2 weeks of completion date of the full commission if it has not been made prior. Upon completion of the full final commission the final date to pay by will be set