Destiny **Library Manager** and **Accessit Library** are separate comprehensive Library solutions designed to manage all the libraries within a school district.

These systems are built to assist school districts and librarians with daily library operations, ensuring efficiency while remaining user-friendly, intuitive, and engaging for both students and staff. They also provide valuable data to enhance library services and improve the overall user experience.

Upon purchasing Destiny Library Manager or Accessit Library, a dedicated project team will guide you through the entire process, ensuring a smooth transition from start to finish.

Key Features:

Destiny Library Manager

- **Centralized Database**: Utilizes a centralized SQL database with seamless integration of interlibrary loan (ILL) capabilities, enabling smooth collaboration and resource sharing across all schools.
- **ADA Compliance**: Designed to fully meet ADA accessibility standards, including optimized color contrast and comprehensive keyboard navigation, removing the need for complex configurations and ensuring an inclusive experience for all users.
- **Collections Integration**: Incorporates the “Collections by Destiny” feature, empowering students and teachers to easily access curated print and digital resources. This tool integrates library assets, online materials, and custom resources, streamlining instructional planning, enhancing resource visibility, and fostering deeper learning both inside and outside the classroom

Accessit Library

- **Distributed Databases**: Employs individual, standalone databases, empowering library administrators to independently manage their catalogs. Includes a robust Union Catalog feature for district-wide searches and streamlined interlibrary loan (ILL) capabilities.
- **Customizable Discovery**: Features a highly adaptable web application, offering personalized reading lists and user-specific dashboards. These customizations keep students engaged and provide a tailored, interactive experience.
- **Multi-Language Support**: Supports multiple languages, ensuring accessibility for diverse user groups and fostering an inclusive, multilingual learning environment.

Submitted Questions

Q 1: If there are multiple schools on a system, how do you transfer students between schools? For example, when they move from elementary to middle school.

A:

Destiny Library Manager

Destiny Library Manager seamlessly integrates with various student information systems, including Infinite Campus, to synchronize library patron data. This one-way synchronization updates Destiny with changes made in the student information system.

When a student is enrolled or their details are updated in Infinite Campus, the corresponding information in Destiny is automatically refreshed. Data fields not mapped from the student information system can be locally managed, if given proper permission, using the **Patron Update** feature inside Destiny.

The **CSV Patron Import** process provides administrators with the flexibility to upload .csv files from any system into Destiny. This functionality supports adding, updating, or transferring students and staff across locations while preserving transaction history, statistics, fines, and other important record information.

To enhance efficiency, the **Scheduled Patron Update** feature automates the deactivation and removal of patrons no longer in the district. Administrators can schedule these updates—typically running nightly—to keep records accurate and up to date with minimal effort.

An additional rostering option includes integrating with **OneRoster** via **ClassLink**. When configuring ClassLink integration with Destiny Library Manager, student and staff data points are mapped directly to Destiny, streamlining the rostering process and reducing administrative workload.

Accessit Library

Accessit Library integrates seamlessly with various student information systems, including Infinite Campus, to synchronize patron data with the library. This is a one-way sync process, updating Accessit Library with changes from the student information system.
When a student is enrolled or their details are updated in the school office, Accessit Library automatically reflects these changes. Synchronization can be achieved through common standards like **OneRoster** or via an automated **CSV push** directly from the student information system.

For districts using the **"Follow Me"** feature, students moving between schools retain their current checkouts and unpaid charges, ensuring continuity. The patron

synchronization also alerts librarians to new enrollments and students who have left the school, allowing them to manage outstanding loans and take appropriate actions as needed.

Q 2: Will books need to be re-barcoded?

A: No, both Destiny Library Manager and Accessit Library are compatible with your existing barcodes, so re-barcoding will not be necessary when implemented.

Q 3: For example, when they move from elementary to middle school.

A:

For both Destiny Library Manager and Accessit Library, each copy must have a unique barcode number at each school.

Destiny Library Manager

Copies can be transferred between schools at the district level using the user interface. However, if a barcode conflict occurs (i.e., the barcode already exists in the destination site), the copy will need to be re-barcoded.

Accessit Library

Moving copies between sites requires deleting the record from one school and adding it to the new school.

Q 4: How does barcoding work moving forward? schools?

A: Yes, both Destiny Library Manager and Accessit Library offer the ability to generate barcode labels when cataloging items. Alternatively, you have the option to purchase pre-printed barcodes, if preferred.

Q 5: Can your system integrate with Infinite Campus?? For example, when they move from elementary to middle school.

A: Yes, both Destiny Library Manager and Accessit Library can integrate with Infinite Campus. For more details, please refer to the response to Question 1 above

Q 6: Will the discovery layer be able to show ELM databases or EbooksMN? (Resources provided for free through the state.)

A:

Maximize Resource Access with One Search

Both Destiny Library Manager and Accessit Library offer powerful One Search capabilities, making it easier for teachers and students to access a wide range of online content providers. Here's how each platform enhances research and resource accessibility:

Destiny Library Manager

- Teachers and students can access your school's or state subscription databases through *Destiny One Search* via the *Destiny Discover* interface.

- Users can search the library catalog and connected databases simultaneously with a single request.
- A variety of databases can be configured directly. For a complete list, visit One Search Support.
- For databases that cannot be configured, direct links can be added to *Destiny Discover* for easy access.

Accessit Library

- *One Search* in Accessit Library's Web App allows simultaneous searches across multiple online content providers.
- Search results from selected providers automatically open in separate tabs, ensuring streamlined access to useful information.
- Choose from a list of predefined providers or add custom providers. Subscription-based providers require entering your subscription details during setup.

Key Benefits of One Search (Both Platforms)

- Simplified Access: Users logged into either the Accessit Library Web App or Destiny Discover and connected via a recognized internal network can access subscription-based sites without needing additional logins.
- Efficient Searching: Consolidates resources, saving time while delivering comprehensive search results.

Q 7: How are eBooks checked out?

A:

Destiny Library Manager

Destiny Library Manager offers integration with OverDrive, MackinVia, or Follett eBook platforms enabling students and teachers to search and access print and digital materials from a single platform.

Benefits of eBook Integration:

1. **Automated Updates**: MARC records are managed through daily Follett Digital Updates, automatically syncing changes in your OverDrive/Sora, Mackin Via, or Follett Shelf catalog.
2. **Seamless Access**: Supports SSO options like SAML, Google, LTI, and Clever, allowing users to access eBook content without additional logins.
3. **Integrated Search**: Overdrive, Mackin or Follett materials appear in Destiny's search results with their vendor icon for easy identification.
4. **Unified Checkout View**: Checked-outs from OverDrive, Mackin, or Follett Shelf eContent display in the "My Stuff" section in Destiny Discover, simplifying user experience.
5. **Simplified Management**: Patrons are managed in Destiny, reducing sync issues and eliminating the need for multiple platform management.

Users can access OverDrive, Mackin for Follett Shelf eContent directly via Destiny Discover, with status details readily available.

Accessit Library

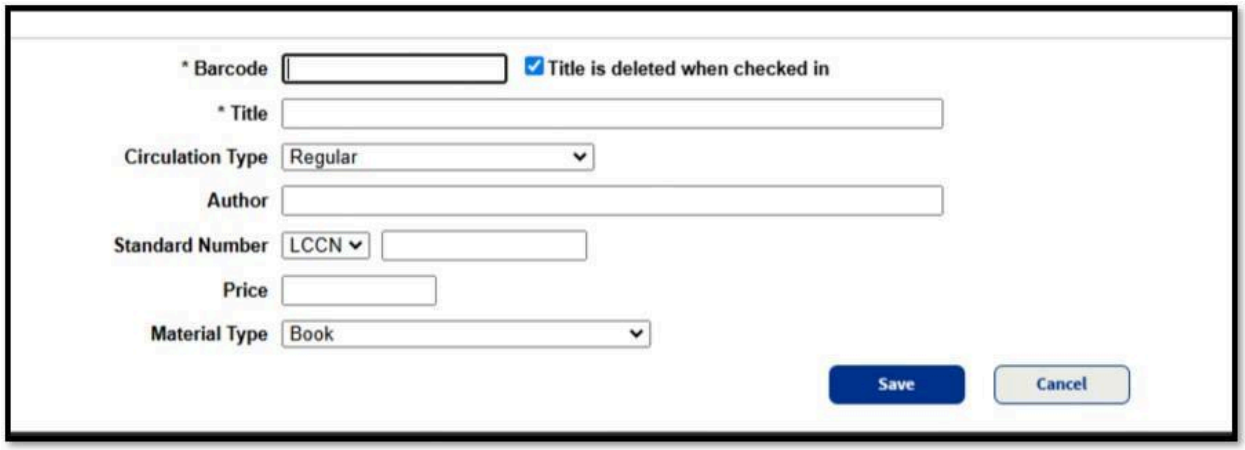
Many libraries enhance their physical book collections by adding audio or eBooks, or by subscribing to shared collections offered by providers like OverDrive or MackinVIA. By integrating Accessit Library with a commercial e-resource provider via an API, all available e-resources become searchable directly through the library's Web App. Borrowers can access and issue these resources without needing to navigate away, turning the Web App into a centralized hub for all physical and digital library materials. Once the API resource sync is set up, it runs automatically for approximately 15 minutes each night, importing new e-resources and updating existing ones to keep the catalog up-to-date.

Q 8: Can the system create a temporary record? If schools borrow from the public library, they'll need to be able to attach an item from the public library to a student.

A:

Destiny Library Manager

Yes, In Destiny Library Manager, under Circulation, you can select a patron and click the Add Title button to add a book to the collection as a temporary item. When the Temporary checkbox is selected, the item is automatically deleted upon check-in.



This feature is commonly used for loaned items from sources outside of Destiny, such as public libraries. Librarians can simply scan the barcode and input minimal information to check the item out to a student.

Accessit Library

Accessit Library currently does not offer a dedicated temporary item feature, though it is a high priority for the Development Team.
However, Accessit Library supports creating a One Search link to public libraries for seamless searching. For interlibrary loans (ILLs), some public libraries provide MARC records to a central Accessit Library site database, making them accessible within the Union Catalog. Alternatively, some libraries create a public library patron account to

manage ILLs by checking out books to that account Please see question 9 below for additional information.

Q 9: Are schools in a district that are on the same system able to loan to one another?

A:

Yes, both Destiny Library Manager and Accessit Library offer Interlibrary Loan (ILL) capabilities across the district when using the same system.

Destiny Library Manager operates with a centralized database that includes built-in ILL functionality, making it easy to search district-wide and place ILL requests across multiple locations.

In contrast, Accessit Library features an independent catalog for each library, which is integrated with the catalogs of other schools and libraries in the district through a Union Catalog. This district-wide Accessit Union Catalog provides each school with a secure API connection, automatically synchronizing each library's catalog with the district's Union Catalog, ensuring up-to-date holdings across all schools. The Accessit Union Catalog enables the sharing of bibliographic records (copy cataloging), powerful district-wide searching, and seamless interlibrary loans (ILLs).

Q 10: How would you recommend school library staff prepare for their migration? Weeding? Inventory?

A:

Data from your existing Library Management System can be easily migrated into either the Destiny Library Manager or Accessit Library Management System, provided it is in a usable format. Inventory and weeding do not need to be completed before migration and can be handled after migration in either system.

Here’s an overview of what is typically migrated from existing systems to each Library Management System:

Destiny Library Manager

Follett recommends that each school send their exported data and barcode samples to Follett’s Data Services team for a free data evaluation before migration. The data evaluation involves reviewing each dataset for proper data placement and creating a detailed report, which includes a conversion table for mapping data into Destiny Library Manager.

Follett offers a MARC data conversion to Destiny Library Manager, moving only MARC/copy records. Patron data will be transferred directly from your Student Information System (SIS). However, statistics and transaction data will not be migrated. If needed, Follett can re-establish current checkouts with a global due date, provided the necessary data is available from each school, for an additional fee.

Accessit Library

Accessit Library provides two data conversion options:

1. **MARC Bibliographic Records and Copies**: This option includes converting MARC records along with associated copy data.
2. **Full Data Migration**: This comprehensive option includes:
    - Bibliographic information
    - Number of copies
    - Existing barcodes
    - Locations
    - Notes
    - Loan (Checkout) histories

Additionally, if needed, Accessit can upload existing loans (checkouts), holds, and overdue items to ensure a seamless transition.

Q 11: How do item statuses move over to a new system? Missing, lost, etc.

A:

Destiny Library Manager

Destiny Library Manager will bring in all Library Materials into Destiny Library Manager as available. Additional Services can be purchased to re-establish current checkouts.

Accessit Library

If a MARC Bibliographic Record are converted, then data comes in with an Available Status. If a Full Data Migration is selected and depending on data available, data can come in with a status of Available, Lost, Checked out, Overdue, Damaged, etc.

Q 12: What does the inventory process look like?

A:

Destiny Library Manager

With Destiny Library Manager, each location has the flexibility to conduct either a partial or full inventory of library resources. During the inventory process, you can also check shelf order to identify any mis-shelved copies. Multiple inventories can be conducted simultaneously within a single library, providing added convenience for managing different sections or categories.

Inventory can be performed without interrupting regular library services, allowing library administrator to continue circulating materials while the inventory is in progress.

The **Destiny Back Office Mobile App** enables you to use your phone's camera to scan items for inventory. Alternatively, you can connect a scanner to a computer or mobile device and take inventory directly within the Destiny user interface by accessing destiny from a web browser.

Destiny Library Manager provides detailed **In-Progress & Completed Inventories Reports** to help track and review inventory status. These reports categorize items into the following statuses:

- **Accounted For**

- **Unaccounted For**
- **Lost** (Note: Destiny combines missing and lost items under the "lost" status.)

Items can be marked as lost individually or in bulk through the inventory process, streamlining updates. This ensures that library records remain accurate and up to date as the inventory progresses.

Accessit Library

With Accessit Library, each school has the flexibility to conduct either a partial or full inventory of library resources, filtered by Media Categories, Location(s), Call Number, or Genre(s).

Inventory can be performed without disrupting regular library activities, allowing library administrators to continue circulating materials while the process is underway.

Data can be scanned directly into the Accessit Library Management App's user interface using a scanner connected to a computer or mobile device. Alternatively, a list of barcodes can be captured and imported for processing.

During the inventory process, copies are flagged with statuses such as **Updated**, **Lost**, or **Misshelved**, providing clear indicators of any issues requiring attention.

Run a **Review** at anytime for a quick overview of your inventory progress. Generate a **List Not Found** to identify items that still need to be scanned and after completing scanning, create another **List Not Found** to pinpoint items that remain unaccounted for.

For materials in which are your unable to locate, from **List Not Found**, you can tag books as lost and remove items from the collection specifying the write-off date and reason. You will also be able to run a **List Found** report to identify items that were successfully located during the inventory, such as items previously marked as lost and when completed, select **Finish Inventory** to officially close the Inventory process.

Q 13: What type of notices will be available? Both regular overdue notices, and an “all items out” notice for year-end.

A: Yes, both Destiny and Accessit allow you to run overdue notices, hold notices, and fine notices including notices of all items checked out.

Destiny Library Manager

The **Current Checkout and Fines** report allows Library Administrators to print or email notices to users about overdue items or all items currently checked out. This notice can also include details of fines owed. Destiny has five customizable email address fields available in the patron record. This will allow administrators the ability to run overdue

notices and send out emails using these email fields in the patron record. The overdue/items checked out notice can be scheduled to send automatically on a daily or weekly basis.

Notice: Checked Out Materials, Overdue Materials, Unpaid Fines.

Dear Ian Reinaldo Abner:

The following items are currently checked out. Please return them in order to to receive your diploma.

Library Materials

Due	*Call Num.*	*Barcode*		*Title*	*Est. Fine*
6/11/2020	FIC	3030100050192		Harry Potter and the Chamber of Secrets	$5.00 (0.05/day)*

1 Item Overdue — Total Est. Fines: $5.00

View of a Current Overdue Notice with Fines Included

Additional Notice Reporting in Destiny Library Manager includes the following:

- **Holds Notices**: Alerts patrons about items ready for pickup in the library.
- **Check-In Notices**: Notifies when items have been returned and checked in.
- **Checkout Notices**: Confirms items that have been checked out to patrons.
- **Fine Notices**: The current Checkouts and Fines Report includes the ability to just send a notice with fines owed.
- **Underdue Notices**: The current Checkout and Fines Report includes the ability to print items due in or due by XXX number of days, reminding younger students to return any books borrowed.

These notices help streamline communication and keep users informed about their library transactions.

Accessit Library

With Accessit Library you can print or email notices directly to patrons. Multiple email addresses can be stored within patron records, so that a variety of notices can be emailed directly to patrons and/or to parents and guardians as required.

Fully customizable **overdue letters** can be emailed directly to patrons from Accessit Library. A sequence of letters can be set up, with each letter sent to a different email address (for example, to the student, parent, or teacher) if required. The overdue letter process can be fully automated so that notices are emailed according to chosen settings, including grace period and letter order.

Fully customizable **Underdue notices** can also be emailed directly to patrons as a reminder of approaching due dates. Underdues can also be configured as a fully automated process.

Other fully customizable letters that can be emailed directly to patrons include recall notices, general reminder notices, ad hoc letters, notices of charges/fines, and hold notices.

Overdue, recall and hold notices can also be sent by fully customizable SMS text message directly to patrons, subject to the school's or district's subscription to an SMS provider.

Class/homeroom lists of overdue items can be emailed to the relevant teacher as a fully customizable letter with a PDF report attachment. This can also be configured as a fully automated process.

Patrons can receive automatically emailed alerts for newly catalogued resources that match their chosen interests. Patrons using the Accessit Library Phone App are automatically notified about books that are overdue and on hold.

Q 15: How are system updates done (point in time, nightly, or scheduled)?

A:

Destiny Library Manager

Destiny Library Manager receives two major updates each year. If your system is hosted in Follett's Cloud Environment, we will manage these updates for you. Updates are communicated via email and are scheduled over weekends to prevent disruptions during the school day.

Accessit Library

Accessit Library delivers larger updates approximately every two months, with additional behind-the-scenes fixes and improvements released on a shorter cycle. These updates are applied in the background, do not disrupt system usage, and are communicated via email.

Q 16: How are releases & enhancements communicated and handled?

Destiny Library Manager

Destiny Library Manager undergoes two major updates annually. If your system is hosted in Follett's Cloud Environment, we manage these updates for you. Notifications are sent via email, and updates are scheduled over weekends to minimize any disruption during the school day.

Accessit Library

Accessit Library updates and enhancements are communicated through email and detailed in Accessit's Knowledge Base and the Accessit Library eLearning Center (ALeC) platforms, ensuring you have access to the latest information and resources.

Q: 17: How much time is routinely needed for the transition?

Destiny Library Manager

The implementation process takes approximately 4 to 6 weeks from the time the

contract is signed. This timeline includes system setup as well as training for librarians and technical staff to ensure a smooth launch.

Accessit Library

The implementation process takes approximately 4 to 5 weeks from the time the contract is signed. This includes system setup and comprehensive training for librarians and technical staff to get everything up and running efficiently.

Q 18: What type of training is available and is the training updated periodically? How is this communicated with customers?

Destiny Library Manager

With Destiny Library Manager, you gain access to the Follett Community: https://www.follettcommunity.com/s/.
The Follett Community offers self-guided training through the Trailhead module, as well as monthly webinars that provide insights into updates, best practices, and helpful tips to optimize your use of the system.

Accessit Library

Accessit Library includes access to the Accessit Library eLearning Center (ALeC), which features a comprehensive Knowledge Base and self-guided training resources. Monthly webinars are also available, offering insights into updates, best practices, and tips to help you make the most of the system.

Q19: What is the system response time and will this be affected as other schools use your product?

A:

Destiny Library Manager

Destiny is trusted by some of the largest school districts worldwide, making system performance a top priority. To ensure reliability, we employ extensive monitoring and testing to capture real-world usage patterns and production system loads. This approach ensures every release of Destiny meets or exceeds customer expectations for throughput and responsiveness, whether managing daily operations or scaling to accommodate new schools.

Key performance strategies include:

- **Real-World Monitoring**: Continuous tracking of usage in our Azure cloud environment.
- **Baseline Metrics**: Establishing performance benchmarks to measure against.
- **Pre-Release Testing**: Rigorous testing to validate performance under expected and peak usage conditions.

Based on our projections for schools, during a typical peak minute of the day, you can expect each school to handle 300Kb/minute for a 1,000-student location, and 1200Kb/minute for a 4,000-student location. This is a peak utilization number; normal usage will be much lower.

Q 20: General Cost
A: Cost information is enclosed