

FAQ'S

Why are we doing this?

The National office has been working on implementing the scorekeeper for 8-ball and 9-ball team tournaments. They will be implementing this into the World Poolplayer Championships held in August. As a result, they will also be rolling this out gradually to each league area over the course of 2026 in order for players to learn how to use the app prior to tournament play (Tri Annuals and World Qualifier).

Nearly 90% of the league network, spanning 4 countries, is fully utilizing the scorekeeper app in their areas!

From a local league standpoint, this will allow the league office to input scores sooner than we are currently able to. While there are players who assume this digitizes everything for the league operator, I can assure you that this is not accurate. The league office still manually enters scores and manually creates the session schedules. Now, however, instead of picking up and dropping off scoresheets 3 times per week, they will hopefully be accessible on a daily basis (exceptions to any rescheduled matches).

This will also more accurately reflect skill levels, rather than having the paper scoresheet list one skill level and the app list another. Currently, our scoresheets are delivered 3 times per week. Players often play on more than one team per week, which means their skill level may go up or down between our delivery periods. Once we are fully electronic, the skill levels to be used will be what is in the app.

23 Rule – Your team will be much less likely to violate the Team Skill Level Limit rule as the app will notify you if you put a player up that breaks that number. If you accidentally put a player up and get the notification, you are allowed to put a different player up as long as you do so before the match starts (rack is broke)

Bonus Points – Your team will be less likely to lose bonus points for incomplete scoresheets, since the app will complete all of the necessary fields.

Roster control for the first 4 weeks of each session: Players are able to add/remove players from their rosters at their own convenience for the first 4 weeks of every session. After 4 weeks, the team captain will need to contact the league office with any roster change requests. Please note, captains/co-captains cannot be moved by any player, those requests will need to go through the league office.

What if a host location does not offer Wi-Fi?

We are aware that not all host locations offer Wi-Fi. We respect your request for this amenity but cannot force any of our host locations to provide this if they choose not to. That being said, the primary location in question is Antiques. We have many teams currently using the scorekeeper app that have had very little issue with not having access to Wi-Fi, they simply use their phone data plan or their hotspot and have very little interruption, and if any, it is very brief.

The app usage itself is very minimal with comparison to your phones data plan and in the event your team is sharing scoring responsibilities, it should be even less than that. For example, a player playing twice per week for one full month, using only their phone for scoring uses approximately 50MB of data. There are 1000 MB per GB of data, so very little impact on your data plan. There are many players that also use their phones hotspot in the event they are using a tablet that is not hooked up to a data plan.

What happens if the app goes down?

There will be blank scoresheets available at the bar at each host location. Typically, if the app does go down, it is usually for less than 20 minutes. We ask that you utilize the blank scoresheets to track the matches then input them in the app once it comes back up.

For the rare instances when the app is down for the majority of your team match, each team will utilize the blank scoresheets at the host location. Captains will then have 24 hours to transition the paper scoresheets into the scorekeeper app.

Electronic payments

Electronic payment through the app is currently an option for all teams. Ideally, we would like to be fully electronic with everything as this cuts down on teams that overpay or underpay each week and allows everyone to track and ensure that they paid.

At this time, you are still welcome to pay with cash. Once we have eliminated the paper scoresheets, we will determine whether or not to make electronic payments mandatory.

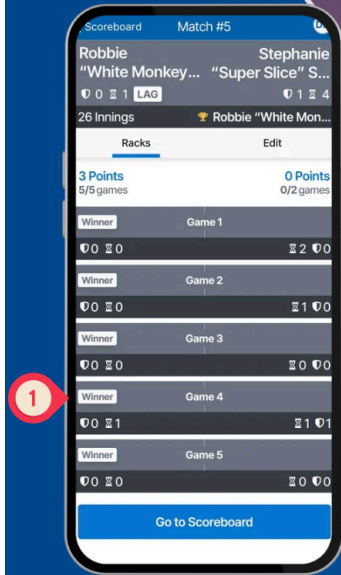
Fun fact, you can get debit cards from most of the cash applications like Venmo and Cashapp. You can then utilize that card as a payment option in your member services app, in the event that all of your players use one of those services and would rather transfer their portion of the weekly team fee instead of handing over cash.

**Teams that currently have a Division Rep or Jerry Engles on their team will be given an alternate option for electronic payments through the app as there is no way to modify the weekly team fee.

I don't know how to use the app, how can I learn?

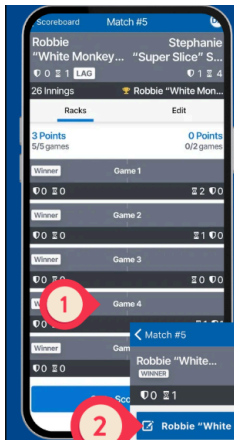
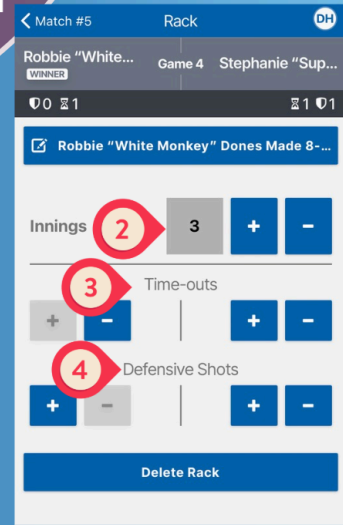
- If you want hands on learning, contact the league office and we will arrange to sit with your team during a scheduled match to help teach everyone!
- YouTube tutorials!
 - [How to Keep Score in 8-Ball](#)
 - [How to Keep Score in 9-Ball](#)
 - [How to Edit a Match](#)
 - [Take Over Scoring a Match](#)

How to Edit ... Matches / Racks in Progress



Select the Game you wish to edit

You can change Innings, Time-outs,
or Defensive Shots played by clicking
on the + or - buttons



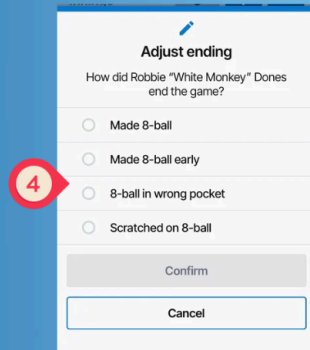
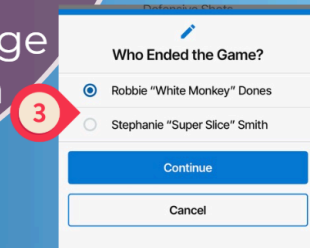
How to Edit ... Winner of a Game or Change How the Game was Won

Select the Game you wish to edit

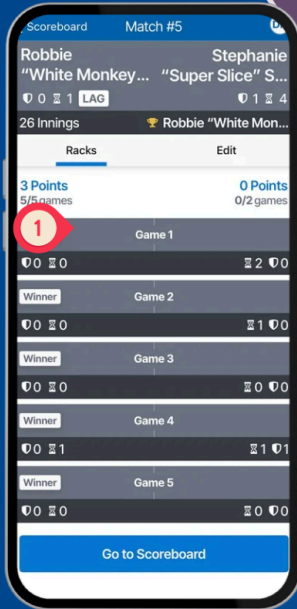
Click the button above Innings
where it has the current winner's
name

Select the correct winner

Choose how the game ended & click
Confirm

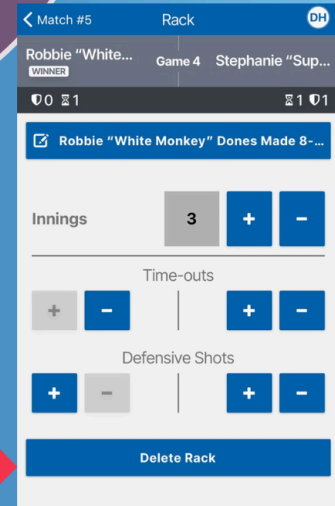


How to... Delete a Rack

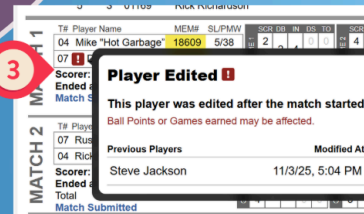
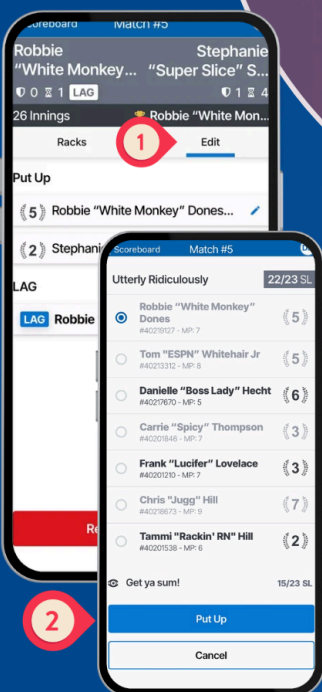


Select the Game you wish to edit

Click the Delete Rack button



How to Edit ... Player Selection

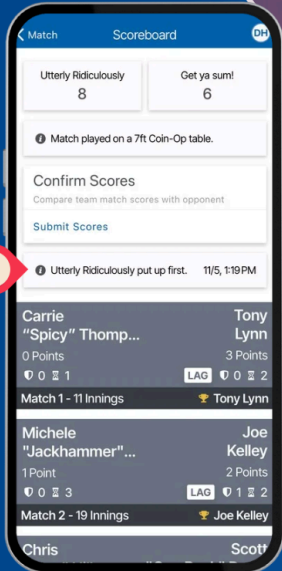


From the Match screen, click on Edit and then click on the pencil by the player you wish to change

Choose the new player and then click the Put Up button

This can be done in the middle of a match and the points and/or games that have already been scored will remain. You will see on the ESS that the player selection has changed

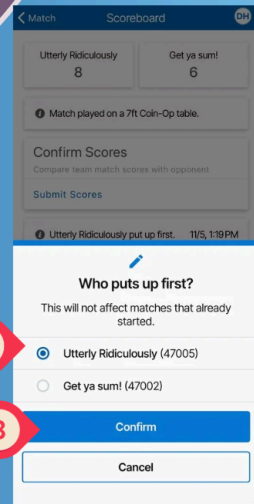
How to Edit... Which Team Selected the First Player



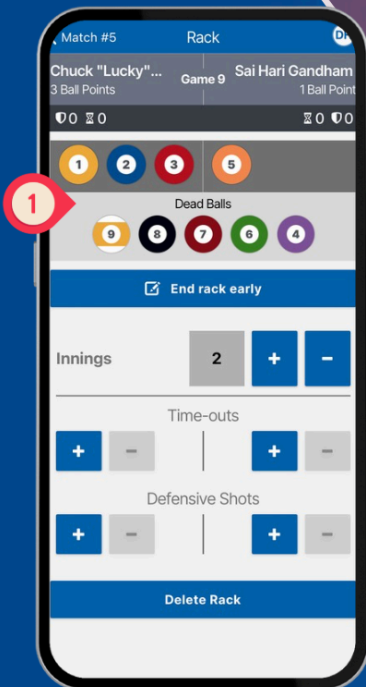
From the Scoreboard screen, click the button that displays who put up first

Select the radio button for the team you wish to select

Click Confirm

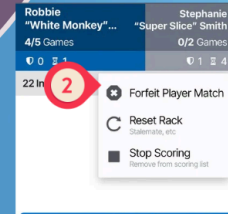
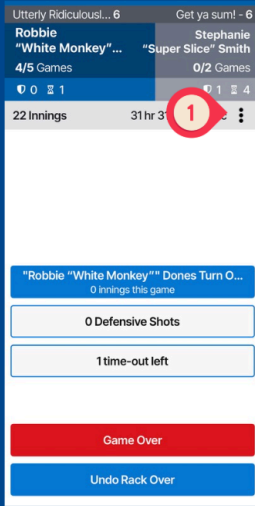


How to Edit... 9-Ball Match Scores



From the Edit Screen, you can press and hold a ball to drag it to the opponent or drag it to the Dead Balls section

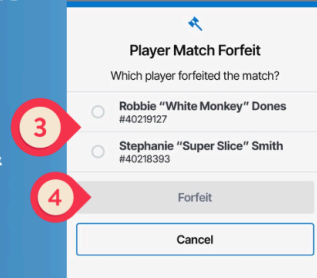
How to... Forfeit a Player Match



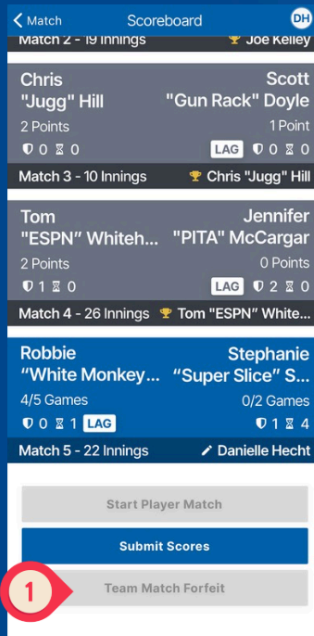
From the Match screen, click on the 3 vertical buttons

Choose Forfeit Player Match

Select which player is forfeiting & then click the Forfeit button



How to... Forfeit a Team Match

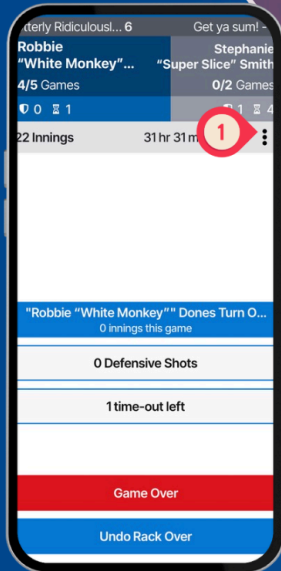


From the Scoreboard, click on Team Match Forfeit

Choose which team is forfeiting and confirm

All subsequent matches will be forfeited

How to... Reset Player Match / Stalemate

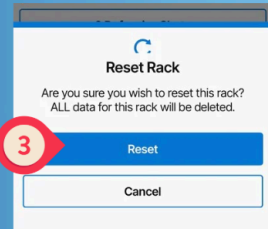
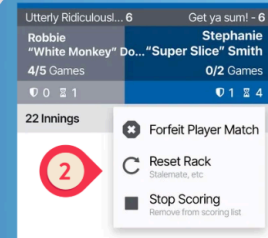


From the Match screen, click on the 3 vertical buttons

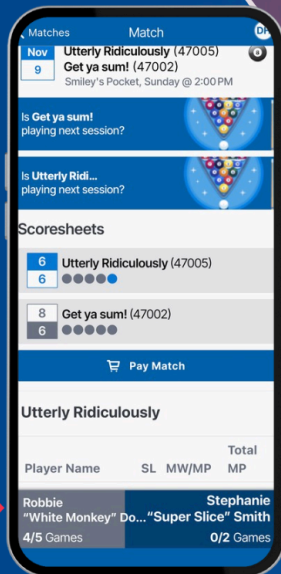
Click Reset Rack

Click the Reset button to confirm

The warning shows you that ALL data will be deleted for this rack. You still see this rack on the ESS



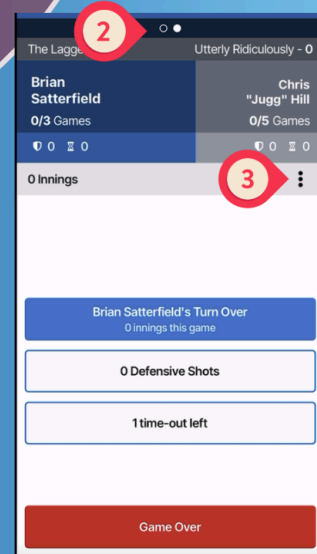
How to... Close the Scoring Drawer



It is possible to keep score on multiple matches at the same time

There is a toggle to show which match you are on. If you wish to close a particular match, you can do so by clicking the 3 vertical dots and then Stop Scoring.

This will close only the current match that you are on. Any other matches that are being scored will remain in the Scoring Drawer



How to Edit... A Team Roster

Matches Match

Utterly Ridiculously

Player Name	SL	MW/MP	Total MP
Robbie "White M... #40219127	5	3/7	538
Tom "ESPN" Whit... #40213312	5	3/8	462
Danielle "Boss La... #40217670	6	4/5	522
Carrie "Spicy" Th... #40201846	3	6/7	400
Frank "Lucifer" L... #40201210	3	3/7	66
Chris "Jugg" Hill #40218673	7	6/9	259
Tammi "Rackin' R... #40201538	2	1/6	13
Michele "Jackha... #40209904	2	1/5	294

1 Edit Roster

From the Match Screen, scroll to the roster that needs to be edited

Click the Edit Roster button

You can add or delete a player from this screen, but **ONLY** during the first 4 weeks of the session