

HP RTD 4 INSTRUCTIONS



***NOTE: This app works with most vehicles. If you get an error message that states "Controllers Not Supported or Not Identified, you may need to send us an infolog from the device as HP has not yet added support for your application using the TDN. HP can use this log to map your vehicle's strategy.

HP Tuners Tune Delivery Network (TDN)

1. Download the Android or iOS app available via the Apple App Store or Google Play Store:
 - i. Android: <https://play.google.com/store/apps/details?id=com.hptuners.tdn>
 - ii. iOS: <https://apps.apple.com/us/app/tune-delivery-network-tdn/id1590560864>
2. Create/Register for a new account via the TDN App or register by visiting hptuners.com/my-account

Tune Delivery Network (TDN) Reading Vehicle

1. From the RTD app, select "Flash" and then select "Read Vehicle." Once the read vehicle is selected, press "ok" and follow the onscreen prompts. (If "hardware" is empty after selecting gather info, please contact us for which controller to select)
2. Once the read has completed, your read file will upload to the cloud and 5 Star Tuning will be notified of your files receipt.
3. Once your tunes are complete, you will receive a notification via HP Tuners server that your tunes are ready to be downloaded to your RTD+.

****If you have not yet submitted your vehicle specific information and tune selection at time of purchase, complete our Calibration Request Form. This page can be found on the homepage of our website.****

Tune Delivery Network (TDN) Writing Vehicle:

Now that your tune(s) are complete, begin by turning off your radio, heat, A/C, & other general accessories as they can impact your applications battery voltage.

1. Via the TDN app select "Flash" and then "Sync Files." Once the tune file(s) have downloaded to the RTD+ you are ready to flash your vehicle with the tune file of your choice.
 - i. Select "Flash" and then select your vehicle. (For example: 2020 F150 XLT 1FTEW1CP3MFC84861)
 - ii. Once the vehicle is selected, choose any of the tune(s) to load such as the 87 Perf/Tow or 93 Perf tune.
 - iii. Once the tune is selected, select "Write Vehicle" and follow the onscreen prompts.

Tune Delivery Network (TDN) Settings and Guides:

In the TDN app, select "Tools" for the RTD+ User Guide, to sync your credits (included with your device purchase), update RTD+ firmware, etc.

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You have successfully flashed a 5 Star custom tune into your vehicle.

***Turnaround time on tunes is generally 1-5 business days. During holiday sales this timeframe can vary to 3-7 business days. ***

From everyone at 5 Star Tuning, we hope you enjoy your new custom tunes. If for any reason if you have any questions or concerns please contact us at sales@5startuning.com or tech@5startuning.com. Also feel free to reach out to us via phone at 843-536-1244. If we are unavailable, please leave us a voicemail and we will get back to you as soon as possible.