

 **Missed Appointment Video**

**Version 1**

I was just informed that you missed your appointment — it happens! Life gets in the way sometimes.

Let's get you back in the office and figure out exactly what's going on.

Obviously, there was a reason you clicked on this in the first place — so come on in, let's figure it out together.

We'll evaluate your MRIs, go over your medical condition, and perform a thorough examination.

From there, we'll let you know if this program is right for you and make sure you're in the right place.

Have a great day, and we'll talk with you soon!

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**Version 2**

Hey! I was informed you happened to miss your appointment this morning.

I hope everything's okay and nothing serious happened.

If you were feeling a little nervous — that's totally normal, especially when trying something new like chiropractic care.

We'll make sure you feel very comfortable here in the office.

I recommend you reschedule your appointment so we can talk about your concerns.

If you'd like to call and speak with me personally, I'm happy to do that too.

Otherwise, our team will reach out to help get your appointment rescheduled.

We're looking forward to seeing you in the office and helping you get back on track with your care.