

Privacy Policy for Donavelle

Last updated: June 1, 2025

Donavelle (“the App”) is developed by Servaltek to provide a virtual doorbell solution that is secure, customizable, and shareable among multiple users.

We take your privacy seriously. This Privacy Policy explains how we collect, use, and protect your information, as well as how we handle permissions requested by the app.

Camera Permission

Why do we request camera access?

The App requests access to the **device camera** strictly for the following purposes:

- To scan QR codes on physical access cards or identification tags.
- To verify users in specific virtual doorbell interactions.

How is the camera used?

- The camera is **not used to take or store pictures or videos**.
 - No image or video is saved during or after scanning.
 - All scanning operations occur **locally** on the user’s device.
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Data Collection

Doravel **does not collect personal data through the camera** and **does not share scanned information with third parties** without explicit user consent.

We may collect some basic data to ensure proper functionality:

- Email address (for authentication purposes).
- Name and surname for better visual experience.
- Approximate location (optional, used only for enhanced security if the user enables it).

- Doorbell activity logs (stored locally or on secure servers).
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Information Security

- All data is protected with industry-standard security practices.
 - All communication between the app and our servers is encrypted (HTTPS).
 - We do **not** sell, rent, or share your personal data for advertising or commercial purposes.
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Children's Privacy

This app is **not intended for children under the age of 13**. If we become aware that we have unintentionally collected data from a child without parental consent, we will take steps to delete it promptly.

Changes to This Policy

We may update this Privacy Policy from time to time. If there are significant changes, we will notify users via the app or through other means.

Contact Us

If you have any questions about this Privacy Policy or would like to exercise your rights to access, correct, or delete your data, please contact us at:

Email: hello@donavelle.com

Owner: Servaltek

Location: Buenos Aires, Argentina.