

Crisis Intervention Services In Austin/Travis County

The APD Austin Crisis Intervention Team office can be reached at 512-854-3450.

The following numbers can be used as a reference if you have questions or need assistance.

IF YOU ARE IN CRISIS OR NEED IMMEDIATE HELP DIAL 9-1-1.

EMERGENCY INTERVENTIONS

Crisis Line –Psychiatric Emergency Services

512-454-3521 or 512-472-4357 (HELP)

Psychiatric Emergency Services (PES), through Integral Care offers 24-hour crisis assistance, professional assessment and assistance provided by licensed clinicians and psychiatrists. Callers can be seen within one hour. (Mobile Crisis Outreach Team available)

24 hour crisis walk-in clinic
56 East Avenue
Austin, TX 78701

Bluebonnet Trails Community Services

Crisis Line 1-800-841-1255

The Hotline is available 24 hours a day, 7 days a week and provides immediate assessments, support services, and assistance linking with the most appropriate professional available based on determined needs, getting you the help you need. (Mobile Crisis Outreach Team available)

1009 North Georgetown St.
Round Rock, Texas 78664

National Suicide Prevention Lifeline

800-273-8255 or 800-273-TALK

Provides immediate assistance to anyone seeking mental health services by routing calls to the closest possible crisis center in the caller's area. Line answered 24/7.

REFERRALS

211 Information and Referral Line 2-1-1

2-1-1 free, bilingual information and referrals to health and human services and community organizations. It links individuals and families to critical health and human services

provided by nonprofit organizations and government agencies in their community.

FOR MILITARY

Veterans Administration
512-389-1010

AUSTIN AREA HOSPITALS

Brackenridge Emergency Room

512-324-7010

Seton Emergency Room

512-324-1010

Seton NW Emergency Room

512-324-6010

Seton SW Emergency Room

512-324-9010

St. David's Emergency Room

512-397-4240

S. Austin Emergency Room

512-448-7160

N. Austin Medical Center Emergency Room

512-901-1100

COLLEGE STUDENTS

(For students only)

- UT Austin 512-471-2255
- Concordia 512-486-1222
- St. Edward's 512-448-8444
- Texas State 512-245-2208

PROVIDERS

Seton Shoal Creek Hospital

3501 Mills Avenue
Austin, TX 78731
512-324-2029 (admissions)

Providing inpatient and outpatient and support group services for mental health and substance abuse. Services include intensive psychiatric stabilization for issues such as emotional crises, depression and drug and alcohol dependence. Servicing children, adolescents, adults and senior adults. Licensed staff are on-call 24 hours.

<http://www.seton.net/locations/shoal-creek/>

Seton Psychiatric Emergency Room “Yellowpod” (Outpatient)

Dell Seton Medical Center at the Univ. of TX
1500 Red River Street
Austin, Texas 78701
512-324-7000

Psychiatric ED is open 24 hours a day/ 7 days a week to treat anyone experiencing a mental health crisis. This is an outpatient department divided two sections, one for “treat and release” patients and one for patients who need to be transferred to higher-level care or who must remain under caregivers’ attention for longer periods. No appointment needed.

Austin State Hospital (ASH)

4110 Guadalupe St.
Austin, TX 78751
512-419-2810

ASH provides psychiatric care through three large services — Adult Psychiatric Services, Specialty Adult Services, and Child and Adolescent Psychiatric Services.

The focus of treatment is stabilization of acute psychiatric illness and return to the community.

http://www.dshs.state.tx.us/mhhospitals/AustinSH/ASH_Admissions.shtm

Austin Lakes Hospital

1025 East 32nd Street at St. David’s Pavilion

2nd & 3rd Floors
Austin, Texas 78705
512-544-LAKE (5253)

Located in downtown Austin, providing inpatient and outpatient services to stabilize symptoms of depression, anxiety and other behavioral health disorders complicated by aging. The diagnosis of need for admission can only be determined by a licensed physician. Services are covered by Medicare and most insurance plans.

www.austinlakeshospital.com/services/inpatient-program/

The Inn (Crisis Residential) - short term care

Open 24/7
Nadine L. Jay Bldg.
56 East Ave.
Austin, TX 78701
512-472-HELP (4357)
Crisisinfo@atcic.org
(Cap Metro Transit Bus Routes 17, 21 or 22)

www.integralcare.org/?nd=crisis_inn

Austin Oaks Hospital

1407 W. Stassney Ln
Austin, TX 78745-2947
512-440-4800

Austin Oaks Hospital, offers a continuum of psychiatric services for children and adolescents, ages 4-17, and for adults, age 18 and older. AOH provides inpatient and outpatient psychiatric services to stabilize symptoms of depression, anxiety and other behavioral health disorders.

<http://austinoakshospital.com/admissions/>

Cross Creek Hospital

8402 Cross Park Dr.
Austin, TX 78754
512-549-8021

Cross Creek Hospital is a psychiatric hospital offering adolescents and adults inpatient, partial hospitalization, and outpatient treatment and rehabilitation for mental health issues. CCH offers programs for

children as young as 5, and adults 18 and older.

<http://www.crosscreekhospital.com/>

Rock Springs Hospital (Georgetown)

700 Southeast Inner Loop
Georgetown, TX 78626
512-819-9400

Rock Springs is a 72-bed specialty hospital located just north of Austin. They provide inpatient and outpatient treatment services to adults suffering from mental illness and/or addiction.

<http://www.rockspringshealth.com/why-rock-springs/contact-us.stml>

Georgetown Behavioral Health Institute

3101 S Austin Ave.
Georgetown, TX 78626
512-819-1100

Georgetown Behavioral Health Institute (GBHI) is a state of the art, 118-bed acute care psychiatric hospital offering comprehensive mental healthcare programs and services for adults, teens and seniors. In addition to offering inpatient acute care services, we provide outpatient programs that help support patients as they discharge or as an alternative to hospitalization.

<http://www.georgetownbehavioral.com/>