



Best Practices for Using Texting in Courses

1. Set Parameters

Even though our students have downloaded Pronto, a welcome message that lets the student know how often to expect group texts from you and when you will respond to direct messages should be included in the welcome. If you plan to use notification boundaries, let your students know when you will see and respond to notifications.

2. Personalize Direct Messages

Identify yourself and use the student's name when you send a direct message. This creates a connection with your student.

3. Be Professional but Friendly

Remember you are the leader of this group. It is perfectly fine to use an emoji but stick to professional boundaries.