



Missed appointments and Cancellations Policy

I understand that life changes every day. Sometimes, things don't go as scheduled and you need to cancel your appointment. I have adopted the following policies for situations when things don't go as hoped.

Cancellations

24-hour notice is required when canceling your appointment. You can notify me via phone at 860.430.9801 or email, appointment@healinginharmonycenter.com. With less than 24-hours, a \$50 cancellation fee is charged and must be paid prior to scheduling any future appointments.

Missed Appointments

I will always confirm your appointment upon scheduling. I do send an additional email as a reminder within 24-48 hours prior to your scheduled appointment. If you do not show for your appointment, and no notice is given, or given within the hour prior to your session, you will be charged for the full session. No further sessions will be scheduled.

Arriving Late

If you will be late for your session, please call me. If your arrival time is too far into the session, we can explore rescheduling. If you do arrive late, you will only be given the remainder of your scheduled time with me, unless I do not have anyone scheduled after you and can accommodate you that day. You will be charged for the full session fee.