

Jollie
Studio &
JPT Terms
&
Conditions

Terms and Conditions: Private Event Rental

Welcome to our Terms and Conditions, which govern private event rentals including Party, School, and Nursery Hire. Please carefully review the following information:

1. Interpretation of Terminology

We, Us, Our: Refers to the entity Jollie Play Town.

You, Your: Refers to the client receiving our services and making payments.

Deposit: Denotes a £50 sum from the total Price, paid to establish a binding agreement as per clause 2.

Equipment: Includes all tools, toys, attire, materials, and assets supplied by us for service provision.

Price: Signifies the financial consideration stipulated by us, verbally, in writing (including emails), or on our digital platform, for service provision.

Private Hire: Pertains to our services extended within Premises specified by you, encompassing celebratory events, educational institutions, or communal gatherings.

Premises: The designated physical location for our services.

Services: Encompasses children's entertainment and communal engagement offered by us.

2. Formation of Contractual Agreement

2.1 Upon your completion of our booking requirements and payment of the Deposit via our designated channel, a binding contract between you and us is established.

2.2 Familiarize yourself with these terms before formalising the agreement. Feel free to seek clarifications if needed.

2.3 Keep a copy of these terms for your records.

3. Execution of Services

3.1 A binding contract allows us to extend our services, accommodating a maximum of twenty(20) children, (aged 18months -6 years) within the selected Premises, employing Equipment on an agreed date.

3.2 Our commitment encompasses:

Diligent execution of services with skill.

Adherence to industry norms and standards, ensuring a safe and enjoyable environment.

4. Management of Premises

4.1 Unless otherwise agreed, securing Premises is your responsibility. Please follow these guidelines:

Financial responsibility for securing and maintaining the Premises.

Ensuring Premises suitability for hosting a maximum of twenty (20).

Timely Premises reservation.

Premises preparation to seamlessly integrate our services.

Communication of Premises-specific rules, constraints, or details affecting service execution at least one (1) week prior to the service date.

5. Timeliness and Cancellation

5.1 If unforeseen circumstances hinder service delivery, we'll inform you promptly. You have the option to terminate the agreement, receiving a full refund of the Deposit and ancillary payments.

5.2 If you choose to cancel, use the communication channels in Clause 11.

6. Financial Considerations: Price & Payment

6.1 Understanding the Price, a precursor to engagement.

6.2 Financial details:

Deposit payment upon agreement.

Price balance (and additional charges) settlement at least fourteen (14) days before the service date.

Beyond two (2) hours and thirty (30) minutes, a £25 charge per half-hour extension applies.

6.3 Failure to meet financial commitments within timelines could disrupt the engagement.

7. Client Responsibilities

7.1 During service delivery, you are expected to:

Collaborate harmoniously.

Furnish us with necessary information for safe service execution.

Adhere to regulations, including health and safety protocols and Premises-specific directives.

Supervise attending children, guiding their Equipment interaction following safety protocols.

Separate refreshment areas from Equipment zones.

Ensure attendees' well-being, allowing only healthy participants.

Limit attendance to twenty-five (25).

Seek consent before capturing visual records, limiting their use and sharing.

8. Commitment to Service Excellence

8.1 Our pledge during service execution:

Equipment sourced from reputable suppliers, adhering to safety standards.

Compliance with relevant laws, health and safety regulations, and Premises directives.

Regular Equipment sanitation.

9. Right to Decline Services

9.1 We can decline engagement if:

Illness or substance influence is evident.

Maximum attendance per Clause 7.1.7 is breached.

Payment obligations (Clause 6) are unmet.

10. Legal Boundaries

10.1 Our liability exclusion and limitation:

Negligence causing personal injury or fatality is not exempt.

Liability extends to foreseeable losses from our contract breach. Excludes profit loss, diminished enjoyment, or consequential losses.

11. Communication Channels

Use jolliesplaytown@gmail.com for correspondence.

12. Amendments to the Covenant

12.1 Covenant amendment may occur due to:

Legislative changes or regulatory compliance.

Rectification of errors, minor changes not altering the contract essence.

12.2 Amendments grant a fifteen (15) day consideration period, unless terminated within.

13. Safeguarding Data

Personal data protection aligns with Data Protection Act 2018. Details in our Privacy Notice on the website or request.

14. Third-Party Rights

This contract doesn't confer rights to non-parties under Contracts (Rights of Third Parties) Act 1999.

15. Governing Law and Jurisdiction

This contract is governed by England's laws. Both parties consent to England and Wales' courts jurisdiction.

Signature: _____

Date: _____

Terms and Conditions: Play Sessions

Thank you for choosing Jollie Play Town for your play sessions. By booking tickets to our sessions, you are agreeing to the terms and conditions outlined below. If you have any questions or concerns, please feel free to reach out to us before making your booking.

1. Booking, Cancellations, and Changes

- a) All Jollie Play Town sessions require pre-booked and prepaid tickets through our online booking system. Prices are displayed on our platform and may vary by location or event type.
- b) All tickets are non-refundable.
- c) In case of Jollie Play Town session cancellation, you can transfer your booking to another session or receive a refund.
- d) If you can't attend, please notify us at least 24 hours before the session. We'll try to re-sell your tickets and refund or transfer if successful. Cancellations with less than 24 hours will not be refunded.
- e) Remember to bring your booking reference and confirmation, preferably on a mobile device to minimize paper usage.
- f) Choose the correct tickets for the location, date, and time you intend to attend.

2. Responsibilities and Requirements

- a) Children must be supervised by a responsible adult or guardian from your group at all times.
- b) Follow instructions from our team and venue requirements.
- c) No outside food, drink, or chewing gum allowed during sessions.
- d) Everyone must wear shoes and socks at all times.
- e) We're not liable for personal belongings' loss or damage.
- f) If unwell, refrain from attending; we won't be held liable for illness transmission.
- g) Extra supervision is advised for children under 3 due to small parts.
- h) Abide by our 'Rules of Play'; you're responsible for damage caused by misuse.
- i) Notify us of specific needs, disabilities, allergies, or conditions during booking or upon arrival.
- j) You can take personal photos and videos but avoid capturing others, especially if sharing on social media.
- k) Arrive on time and leave promptly to ensure smooth session transitions.

3. Safety and Our Commitment

- a) Equipment and toys meet our risk assessment standards.
- b) Equipment and toys are regularly cleaned.
- c) Sessions adhere to health and safety laws and guidance.
- d) Our team is available for questions during each session.
- e) Limited attendance ensures safety and space.
- f) Jollie Play Town holds public liability insurance.

4. Entry Denial

- a) Entry might be denied if visibly ill or showing signs of illness.
- b) You need pre-booked tickets for the session.
- c) Entry might be denied if drunk, disorderly, or under the influence of drugs.
- d) Solo attendees (without a child or group) won't be admitted.

5. Communication

- a) Contact us via email or social media.
- b) We'll use the details provided in your booking form to reach you.

6. Changes to Terms

- a) We might update these terms; changes will be published on our website and booking system.
- b) Significant changes affecting existing bookings will be notified.

These terms and conditions are governed by English law and constitute a contract upon your booking completion and ticket payment. For information on how we handle your personal data in line with UK data protection law, refer to our privacy notice.