

Overview of Current FAQ Locations for RPs

Overview of Current FAQ Locations for RPs on the ACCESS Website

At the moment, there are three separate locations on the ACCESS site where FAQs for Resource Providers appear. These include:

1. ACCESS Home Page - Questions Tab
2. RP Landing Page
3. "Become an RP" Page

1. ACCESS Home Page - "Questions" Tab

On the ACCESS Home Page, under the login section, there is a tab titled "Questions." Esen has been working on organizing and redesigning the content that appears in this section. (See the linked document for the proposed design and reorganization:

https://docs.google.com/document/d/1SvYrtq7n11OqDeQP7mv6xh5bv7V_oX12EEG-ZwoH5H0/edit?tab=t.pc3uobih6bzI)

Restructured and rewritten content focuses on:

- Account set-up related questions for both new and experienced users
- Policies
- Ticketing system information

Note: This section currently mixes questions for both researchers and resource providers.

However, having the ticketing questionnaire live under the General FAQ hub isn't very intuitive, since an RP looking for information about the ticketing system wouldn't naturally navigate to a "General Questions" tab. For clarity, I proposed to the web and branding team that we'll keep only account setup questions under the Questions tab on the ACCESS home page. All other RP-related information will appear in the RP FAQs.

- Do we all agree on this arrangement?

- Do we need to add anything else to the RP account setup question list, or are we good with the current set of questions under this category?

2. RP Landing Page - RP-Specific FAQs

The RP Landing Page contains questions that are specific to Resource Providers. Examples include:

- Where can I find infrastructure descriptions and status information?
- How do I integrate my resource into ACCESS?
- Where can I post information about training and documentation related to my resource?
- Are there collaborative development tools I can use?

- What support is available for RPs?
- How do RPs monitor and manage their infrastructure?
- How can RPs get involved in the ACCESS community?

These questions are tailored to the needs of RPs and focus on onboarding, technical support, and community engagement.

The RP landing/home page FAQ is already strong, but to ensure users get the information they need when they need it, Esen added several new questions, such as the difference between **“Become an RP,” “View Dashboard,” and “Start Integration.”** Since this is a new system, providing clear guidance about the process is essential. Esen also revised the language and order of the questions to improve clarity and readability, and added a question linking directly to the Become an RP page, where users can access more RP-specific FAQs. This helps guide users to the full set of FAQs if they need additional information. Also, some responses did not directly align with our updated integration process, such as **“How do I integrate my resource into ACCESS?”**, so I’ve rewritten this answer to reflect the new process. The updated explanation walks through the steps and includes visuals for clarity. See the Figma file for the full content and redesign.

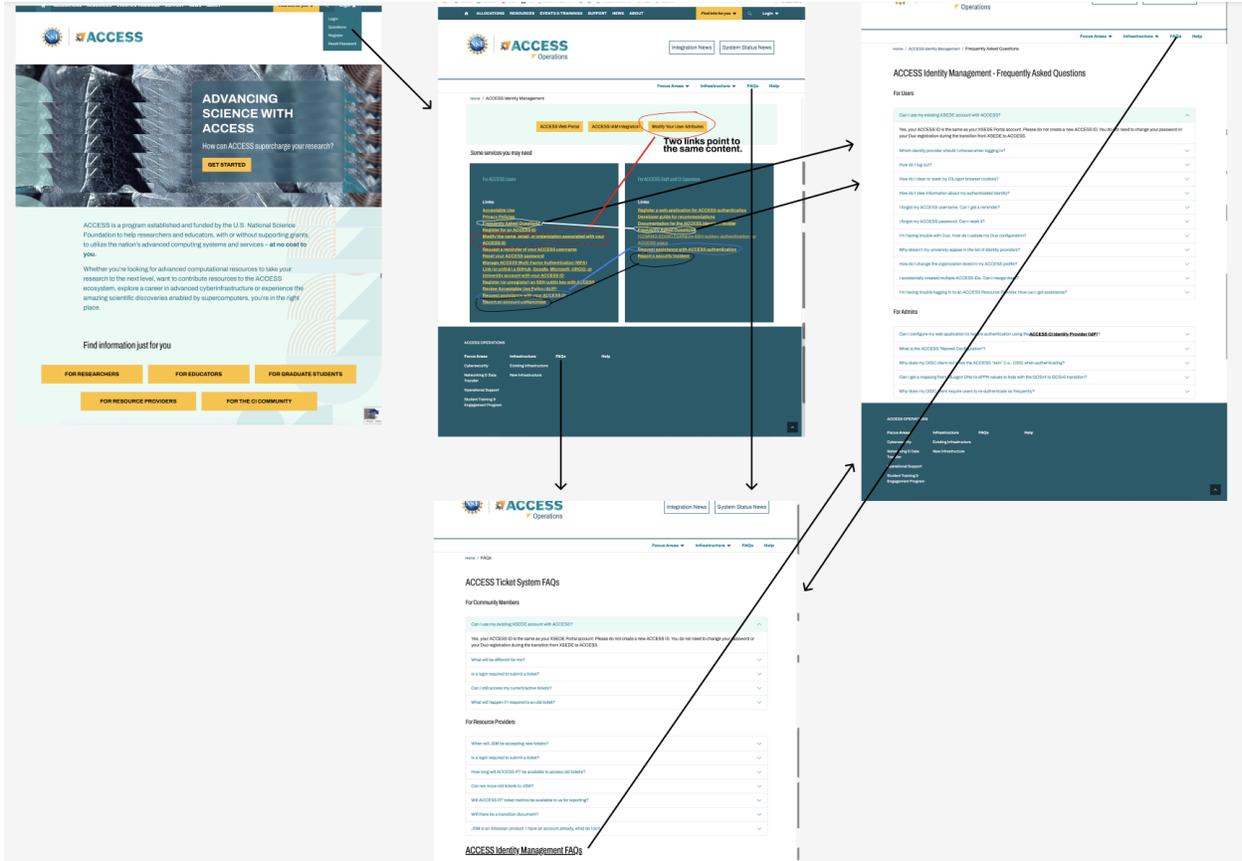
3. **“Become an RP” Page - Expanded FAQ Set**

The FAQs on the Become an RP page used to significantly overlap with those on the RP Landing Page. Esen had already edited the previous FAQ list and added several new questions. So the current view actually reflects the updated questions. However, due to recent changes in the integration process, such as the removal of CiDER, and the need to expand some answers, certain content needed an update. Esen updated the content, also added questions about the ticketing system, as they fit better on this page, and designed four pages specifically for these questions. You can view the layouts in the Figma file. The current list is now much more detailed and includes additional expanded content.

ACCESS Home Page - Questions Section

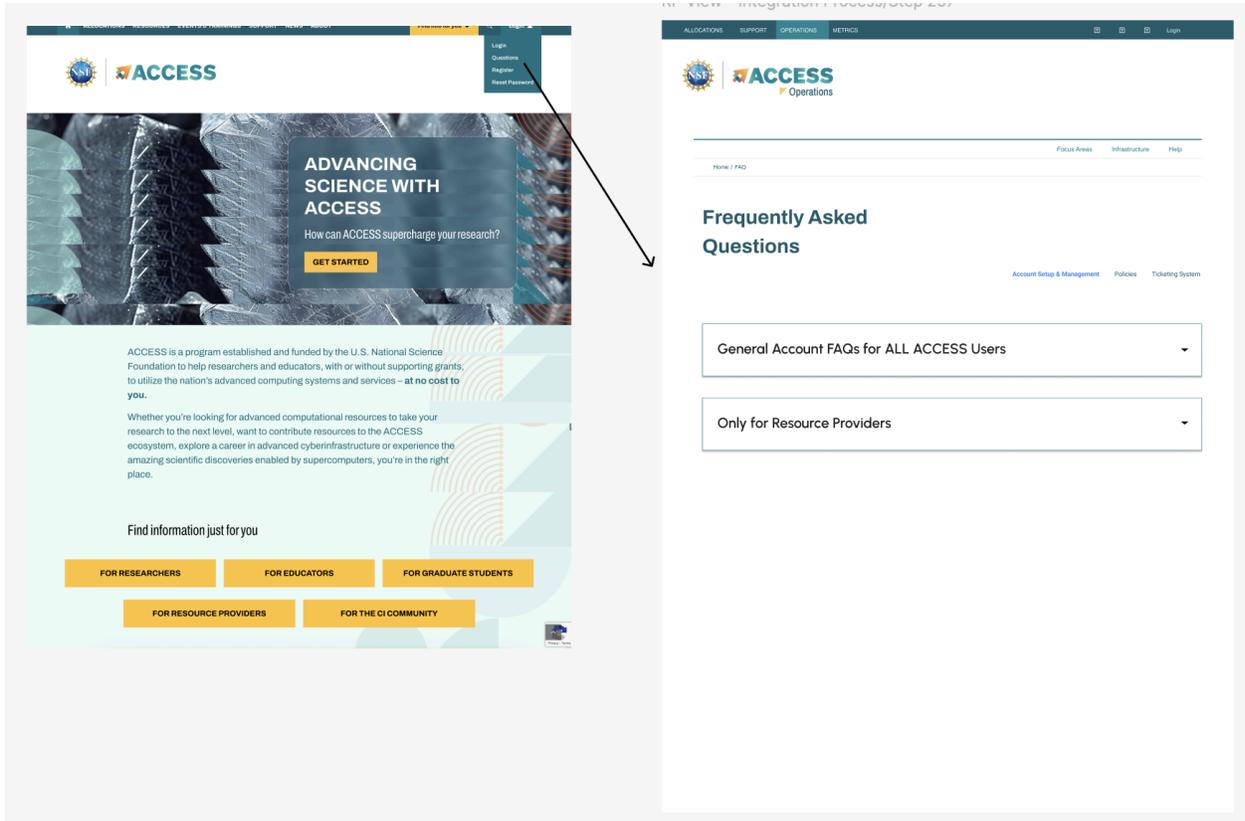
ACCESS HOME PAGE - "Questions" Tab: <https://access-ci.org/>

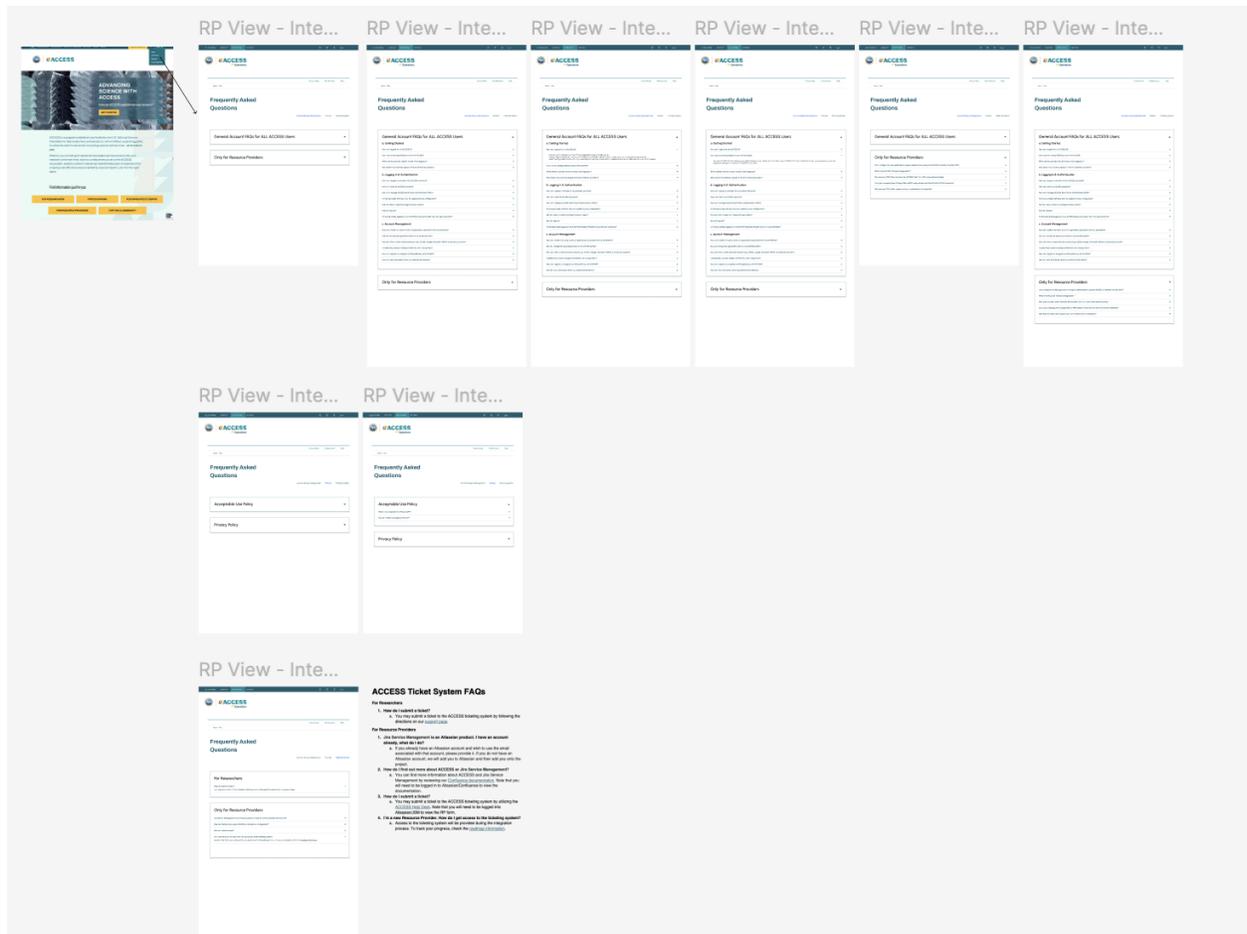
Current Structure:



Proposed Content & Design

https://docs.google.com/document/d/1SvYrtq7n11OqDeQP7mv6xh5bv7V_oX12EEG-ZwoH5H0/edit?tab=t.pc3uobih6bzI





TAB 1: ACCOUNT SETUP & MANAGEMENT

b. For Resource Providers Only (including identity management developers)

i. Can I configure my web application to require authentication using the ACCESS CI Identity Provider (IdP)?

- By default, when you [register your web application](#), ACCESS users will be able to log in using any identity provider supported by CILogon that is linked to their ACCESS ID, and the resulting id_token will contain the user's ACCESS ID (i.e., "sub": "username@access-ci.org"). This is the recommended configuration, because it allows users to log in without needing an ACCESS-specific username and password.
- However, if you want to require authentication using the ACCESS CI IdP (e.g., to require ACCESS multi-factor authentication), please contact help@cilogon.org to request

this configuration to be applied to your client. Include your registered client_id in your request.

- ii. What is the ACCESS “Named Configuration”?
 - When you register an OIDC client with the ACCESS CManage Registry, is it recommended you use a Named Configuration for “ACCESS OIDC client configuration v1”. This configuration does the following:
 - Registers the following **scopes**: openid, email, profile, org.cilogon.userinfo
 - Verifies that OIDC client transactions request the org.cilogon.userinfo scope
 - Checks that the user has an ACCESS account. If so, asserts “username@access-ci.org” in the “sub” claim. If not, redirects the user to an appropriate error page.
 - Checks if the user is in the “AccessDenied” group. If so, redirects the user to an appropriate error page.
- iii. Why does my OIDC Client not show the ACCESS “skin” (i.e. CSS) when authenticating?
 - There is a server-side configuration which automatically applies the **ACCESS skin** for OIDC clients with a redirect_uri in the access-ci.org domain. This skin changes the CSS for the “Select an Identity Provider” page, and also selects “ACCESS CI” as the initial IdP for new visitors to the site. However, your OIDC client might have a redirect_uri in some other domain. In this case, the ACCESS “skin” would not be applied. To fix this, please contact help@cilogon.org with your registered client_id and request that the ACCESS “skin” be applied to your client.
- iv. Can I get a mapping from CILogon DNs to ePPN values to help with the GCSv4 to GCSv5 transition?
 - Yes, please send a list of DNs to help@cilogon.org, and the CILogon team can provide the mapping.
- v. Why does my OIDC client require users to re-authenticate so frequently?
 - If you are using **mod_auth_openidc** , please be sure to configure OIDCSessionInactivityTimeout. Visit https://www.cilogon.org/oidc#h.p_1_IG_eaP90Ty for details.

- You may also need to enable Refresh Tokens in your web app registration.

TAB 3: TICKETING SYSTEM

For Resource Providers:

1. Jira Service Management is an Atlassian product. I have an account already, what do I do?
 - a. If you already have an Atlassian account and wish to use the email associated with that account, please provide it. If you do not have an Atlassian account, we will add you to Atlassian and then add you onto the project.
2. How do I find out more about ACCESS or Jira Service Management?
 - a. You can find more information about ACCESS and Jira Service Management by reviewing our [Confluence documentation](#). Note that you will need to be logged in to Atlassian/Confluence to view the documentation.
3. How do I submit a ticket?
 - a. You may submit a ticket to the ACCESS ticketing system by utilizing the [ACCESS Help Desk](#). Note that you will need to be logged into Atlassian/JSM to view the RP form.
4. I'm a new Resource Provider. How do I get access to the ticketing system?
 - a. Access to the ticketing system will be provided during the integration process. To track your progress, check the [roadmap information](#).

CURRENT: RP Landing Page - FAQs

RP Landing Page - FAQs: <https://access-ci.org/get-started/for-resource-providers/>

The screenshot shows the ACCESS website landing page for Resource Providers. The page features a navigation bar at the top with links for Home, About, and Log in. The main content area is titled "For Resource Providers" and includes a sub-header "Resource Providers (RPs) - who make available systems, expertise, gateways and more - are the backbone of the ACCESS program." Below this, there are two main paths: "I'm interested in becoming an RP and integrating my first resource" with a "BECOME AN RP" button, and "I'm an existing RP working on resource integration" with a "VIEW DASHBOARD" button. A quote from a newly deployed contact, JDR, is featured on the right. The page also includes a "Quick links" section with various links, a "Frequently asked questions" section with expandable items, and a "ACCESS Resource Providers" section listing partner organizations like Indiana University, NCSA, Open Science Grid, and Open Storage Network. At the bottom, there is a "Sign up for ACCESS news and updates" form and a footer with contact information and social media links.

ACCESS

For Resource Providers

Resource Providers (RPs) - who make available systems, expertise, gateways and more - are the backbone of the ACCESS program.

Choose your path or navigate to quick links.

I'm interested in becoming an RP and integrating my first resource.

BECOME AN RP

I'm an existing RP working on resource integration.

VIEW DASHBOARD

OR

Start a new integration.

I'm a resource provider

Our newly deployed contact, JDR, enables applications and workloads to dynamically integrate the different access, storage and network capabilities. Users need to get engineering needs met in order to quickly and efficiently process large amounts of data.

Investing in the Future of Research

RFP provider JDR used his chair funding for ACCESS Resource Provider Institutions.

VIDEOS

OPERATIONS

Quick links:

- [Introduction news](#)
- [Business Model news](#)
- [Join the RFP Slack channel](#)
- [Join the RFP Forum](#)
- [Report a security incident](#)
- [View submitted data tickets](#) (For existing Resource Providers only)
- [Open RFP data tickets](#) (For existing Resource Providers only, must be logged into JSM/Access to access)

Frequently asked questions

- Where can I find infrastructure descriptions and status information?
- How do I integrate my resource into ACCESS?
- Where can I post information about training and documentation for my resource?
- Are there collaborative development tools I can use?
- What support is available for RPs?
- How do RPs monitor and manage their infrastructure?
- How can RPs get involved in the ACCESS community?

ACCESS Resource Providers

As of 08/2025

Indiana University (IU) | NCSA | Open Science Grid | Open Storage Network

See all contact info

Sign up for ACCESS news and updates.

First Name

Last Name

Email Address*

SUBSCRIBE

ACCESS is an advanced computing and data research program supported by the U.S. National Science Foundation (NSF) under the Office of Advanced Cyberinfrastructure awards #2130296, #2130296, #2130307, #2130303 and #2130296.

For: Researchers, Educators, Graduate Students, Resource Providers, CI Community

1. Where can I find infrastructure descriptions and status information?

The best place for Resource Providers to view infrastructure details and statuses is on the [Active Resources page](#) where you can also link to documentation, training and information about metrics. Here are other links you might find helpful.

[CyberInfrastructure Description Repository \(CiDER\)](#)

[Information Publishing Framework \(IPF\)](#)

[Software Discovery](#)

[Publish infrastructure news and outages](#)

[Get API](#)

2. How do I integrate my resource into ACCESS?

ACCESS uses an [Integration Roadmaps Framework](#) to define how operators can integrate classes of infrastructure into the ACCESS environment.

Current integration options include:

Science Gateways

Websites / portals where researchers can run high-level computational science applications without having to directly interact with low level compute, storage, or cloud resources or request ACCESS allocations.

[Get Science Gateway integration roadmap](#)

High-Performance Computing

High-performance computing clusters are used by logging in to front-end nodes, installing application software, and running batch computing jobs under a scheduler. These compute resources may include GPUs, and always provide some tightly coupled local storage.

[Get Compute integration roadmap](#)

Storage

Storage resources are used to store and manage large amounts of data.

[Get Storage integration roadmap](#)

Cloud Infrastructure

Cloud infrastructure is used by launching and running virtual machines or containers.

[Get Cloud integration roadmap](#)

3. Where can I post information about training and documentation about my resource?

Add your event or training to the [Events & Trainings](#) page. ACCESS researchers, educators and graduate students who join an [Affinity Group](#) will get notified of trainings recommended by Resource Providers.

The [ACCESS Documentation pages](#) contain articles, training materials, user guides, and various other sources of information to assist researchers in effectively utilizing ACCESS resources and services.

The [ACCESS Knowledge Base](#) includes training material and documentation contributed by the community on a variety of topics of interest.

4. Are there collaborative development tools I can use?

ACCESS uses Github to store and share information of interest to Resource Providers.

[Source code repository](#)

[Get ReadTheDocs](#)

[Use toolkits](#)

5. What support is available for RPs?

ACCESS employs a robust ticketing system to identify and address issues discovered by RPs as well as other staff members and the ACCESS community. You can also work with Concierge Integration Experts for support on integrating new resources.

[Open RP help ticket](#)

[Ticket System FAQ](#)

[Concierge Integration Experts \(CIE\)](#)

6. How do RPs monitor and manage their infrastructure?

The program utilizes various tools to manage the numerous aspects of Resource Provider integration and operation.

[Nagios](#)

[Syslogs](#)

[Service index](#)

[Usage tracking](#) (required for NSF supported infrastructure)

7. How can RPs get involved in the ACCESS community?

There are many ways for RPs to get involved in ACCESS – as a reviewer, moderator, beta tester, mentor, and more.

RPs can also join the RP Forum – an open forum of discussion topics of interest to the RP community and the formal communication channel between RP members and the ACCESS project.

[Join the Resource Provider forum](#)

[Get Involved](#)

PROPOSED VERSION 1

1. Which home page button should I click: 'Become an RP,' 'Integration Dashboard,' or 'Start a New Integration'?

Become an RP

If you're new to ACCESS, start here. This page walks you through what it means to be a Resource Provider and includes a comprehensive FAQ covering eligibility, expectations, the integration process, timelines, and next steps.

Go to Your Integration Dashboard

If you're already an approved Resource Provider, use the dashboard to manage integrations, track progress, complete tasks, and view validation status of your resources.

Start Integration

If you're an approved Resource Provider and ready to integrate a specific resource, this option lets you jump straight into the integration process.

*Not sure which option applies to you? Start with **Become an RP** or **Open a Help Ticket** to reach out to a Concierge for guidance.*

2. How do I integrate my resource into ACCESS?

ACCESS uses an Integration Roadmaps Framework to guide how different types of infrastructure are integrated into the ACCESS environment. The process is designed to be clear, structured, and supported at every stage; you don't have to figure it out on your own.

Our Integration Roadmaps, badges, and Concierge support make the process manageable for teams of any size. Integration involves just five simple steps!

- *Learn more about the step-by-step integration process here [link it to Esen's newly designed page].*
- *Explore all available Integration Roadmaps here [link it to Esen's newly designed page].*

3. Where can I see the status and details of ACCESS resources?

*Resource Providers can view infrastructure details, operational status, and related documentation on the **Active Resources** page. From there, you can also access training materials and information about metrics.*

Other helpful resources include:

- **CyberInfrastructure Description Repository (CiDER):** Detailed infrastructure descriptions
- **Information Publishing Framework (IPF):** Standardized publishing guidelines
- **Software Discovery:** Find available software on ACCESS resources
- **Infrastructure News & Outages:** Stay updated on system events
- **API Access:** Programmatically retrieve infrastructure information

4. Where can I share training, documentation, or events for my resource?

Resource Providers can promote trainings, events, and documentation through ACCESS-managed channels to reach researchers and educators.

Links out to:

- **Events & Trainings**
- [ACCESS Documentation](#) - contains articles, training materials, user guides, and various other sources of information to assist researchers in effectively utilizing ACCESS resources and services.
- [ACCESS Knowledge Base](#) - includes training material and documentation contributed by the community on a variety of topics of interest.

ACCESS researchers, educators, and graduate students who join an **Affinity Group** will get notified of trainings recommended by Resource Providers.

5. How do RPs manage and monitor their infrastructure?

The program utilizes various tools to manage the numerous aspects of Resource Provider integration and operation.

- **Nagios**
- **Syslogs**
- **Service index**
- **Usage tracking** (required for NSF supported infrastructure)

6. What support is available for RPs?

ACCESS provides technical and integration support through a ticketing system and dedicated Concierge Integration Experts.

- [Open RP help ticket](#)
- [Ticket System FAQ](#)
- [Concierge Integration Experts \(CIE\)](#)

7. Are there collaborative development tools I can use?

ACCESS uses Github to store and share information of interest to Resource Providers.

- [Source code repository](#)
- [Get ReadTheDocs](#)
- [Use toolkits](#)

8. How do RPs get involved in the ACCESS community?

There are many ways for RPs to get involved in ACCESS – as a reviewer, moderator, beta tester, mentor, and more. RPs can also join the RP Forum – an open forum of discussion topics of interest to the RP community and the formal communication channel between RP members and the ACCESS project.

- [Join the Resource Provider forum](#)
- [Get Involved](#)

9. Where can I find answers to other questions about RP-specific topics?

*If you have more questions about eligibility, expectations, the integration process, or anything else about being a Resource Provider, visit this page [[link to the Become an RP page](#)]. It includes a **comprehensive FAQ** and guidance to help you get started or explore your next steps.*

CURRENT: Become an RP Page - FAQs

BECOME AN RP PAGE - FAQs

The screenshot shows the ACCESS Operations website. At the top, there is a navigation bar with links for ALLOCATIONS, RESOURCES, EVENTS & TRAININGS, SUPPORT, NEWS, and ABOUT. A search bar and a 'Login' link are also present. Below the navigation bar is the ACCESS logo and the text 'Operations'. A secondary navigation bar includes 'Focus Areas', 'Infrastructure', 'FAQs', and 'Help'. The main content area is titled 'How & Why Become an RP?' and includes a brief introduction about Resource Providers (RPs) and their role in ACCESS. Below this is a section titled 'How Can We Assist You?' with a prompt to 'Choose a question to find the help you need'. Two large buttons are displayed: 'How do I integrate my resource into ACCESS?' and 'What is an integration Roadmap and how do I choose the right one?'. A list of ten frequently asked questions is provided, each with a dropdown arrow. At the bottom of the main content area, there is a section titled 'Ready to integrate a new resource?' with a 'Start Integration' button. The footer contains the ACCESS logo, a list of focus areas (Cybersecurity, Networking & Data Transfer, Operational Support, Student Training & Engagement Program), contact information, and a list of target audiences (Researchers, Educators, Graduate Students, Resource Providers, CI Community). It also includes a disclaimer, social media icons, and a list of footer links (Accessibility, Acknowledging ACCESS, Code of Conduct, Glossary, Privacy Policy, Report a Security Incident, Site Map).

ALLOCATIONS RESOURCES EVENTS & TRAININGS SUPPORT NEWS ABOUT Find info for you Login

NSF ACCESS Operations

Focus Areas Infrastructure FAQs Help

RP Home / How & Why Become an RP

How & Why Become an RP?

Resource Providers (RPs) are at the center of ACCESS, making research possible for the diverse community ACCESS serves. Our providers share cyberinfrastructure resources and their expertise with the researchers and scientists who request allocations. This symbiotic relationship, supported by other areas of the program, makes scientific discoveries happen.

How Can We Assist You?

Choose a question to find the help you need

How do I integrate my resource into ACCESS?

What is an integration Roadmap and how do I choose the right one?

- Why should I integrate my resource with ACCESS?
- What are the requirements to become a Resource Provider?
- How long does the integration process take?
- Do I need a dedicated technical team to integrate my resource?
- Can I talk to someone before I start the integration process?
- What kind of support will I receive during onboarding?
- What happens after I integrate my resource?
- Is there a cost or funding requirement to become an RP?
- What if my resource doesn't fit neatly into one of the existing roadmaps?

Ready to integrate a new resource?

Start Integration

ACCESS

Focus Areas Infrastructure FAQs Help

Cybersecurity Existing Infrastructure

Networking & Data Transfer New Infrastructure

Operational Support

Student Training & Engagement Program

ACCESS is an advanced computing and data resource program supported by the U.S. National Science Foundation (NSF) under the Office of Advanced Cyberinfrastructure awards #2138259, #2138286, #2138307, #2137803 and #2138296.

Any opinions, findings, conclusions or recommendations expressed in this material are those of the authors and do not necessarily reflect the views of NSF.

CONTACT ACCESS

X YouTube Facebook LinkedIn

For: Researchers Educators Graduate Students Resource Providers CI Community

Accessibility Use Acknowledging ACCESS Code of Conduct Glossary Privacy Policy Report a Security Incident Site Map

1. Why should I integrate my resource with ACCESS?

Participating in ACCESS enables your organization to maximize the use and impact of its cyberinfrastructure by making it accessible to the national research community.

Integration connects your resource to a broad ecosystem of researchers and educators, increasing visibility, usage, and scientific contribution. As a Resource Provider, you'll benefit from standardized interfaces, onboarding support, and potential funding opportunities, all while contributing to a collaborative network driving scientific discovery.

2. How do I integrate my resource into ACCESS?

We've made the integration process as simple and guided as possible, with a clear, stepped approach that ensures you'll never miss a step. The process is structured around our Integration Roadmaps, which are designed to provide a tailored pathway for integrating your resource into the ACCESS ecosystem.

To begin, click "Start Integration" on the landing page. This will take you to our Resource Description catalog (called CiDeR), where you'll register your organization (if it's not already registered) and then register your resource. This step is quick and simple!

Once your registration is complete, head back to the ACCESS site. On the homepage, you will find a link to the Integration Dashboard. From there, it's all a step-by-step process. Simply follow the instructions to choose an Integration Roadmap based on the type of resource you're bringing in, whether it's a compute cluster, cloud environment, storage, or science gateway. These roadmaps are designed to guide you through the integration process and break it down into manageable milestones called badges.

Each Integration Roadmap will include a list of required and optional badges (integration features or elements), and each badge will have tasks that need to be completed to integrate your resource. You, as the Resource Provider, can select the badges that align with your resource type and goals. Some badges will involve technical tasks for your system administrators, while others may be administrative or operational and handled by other team members.

Once the tasks for each badge are complete, you'll submit the badge for verification, where our team will ensure everything is set up correctly.

And don't worry, our concierge team is here to help you every step of the way. We're available to guide you through the process, clarify any questions, and make sure the integration goes smoothly.

Ready to get started? Click "Start Integration" to begin. Need help or have questions? Reach out to a concierge ([Contact our concierge team](#)), we're happy to assist!

3. What is an Integration Roadmap and how do I choose the right one?

An Integration Roadmap is a structured guide that shows how different types of infrastructure can connect to the ACCESS ecosystem. ACCESS uses this framework to make integration transparent and consistent for all Resource Providers.

Each roadmap is tailored to a specific type of infrastructure in order to achieve a specific operational status. Right now, ACCESS supports integration for:

- **Science Gateways**
User-facing web portals where researchers can run complex scientific applications, without needing to interact directly with backend compute or storage systems. These Science Gateways can use ACCESS allocated resources without a researcher needing to request their own ACCESS allocation.
→ [Select the Science Gateway Roadmap](#)
- **High-Performance Computing (HPC)**
Compute clusters that allow users to log in, install software, and run jobs through a scheduler. These systems may include GPUs and always offer tightly integrated local storage.
→ [Select the HPC Roadmap](#)
- **Storage**
Systems designed to store, manage, and share large datasets.
→ [Select the Storage Roadmap](#)
- **Cloud Infrastructure**
Environments that run virtual machines or containers to support flexible computing.
→ [Select the Cloud Roadmap](#)

Not sure which roadmap applies to you? [Contact our concierge team](#), and we'll help you choose the right path and get started.

4. What are the requirements to become a Resource Provider?

To become an ACCESS Resource Provider, your resource must support research or education, meet baseline cybersecurity and reliability standards, and be capable of interoperating with ACCESS systems. You'll follow an Integration Roadmap that outlines technical and operational milestones. If you'd like to speak with someone before getting started, submit a ticket here to connect with our team.

5. How long does the integration process take?

The timeline varies based on the complexity of your resource and the roadmap selected. Simple integrations may take a few weeks, while more advanced or customized resources could take longer.

6. Do I need a dedicated technical team to integrate my resource?

You don't need a dedicated technical team to complete the integration process. While some tasks within certain badges may require technical expertise (such as system configuration or API integration), others may be administrative or operational and can be handled by different members of your team. Resource provider leadership have the flexibility to assign tasks based on your team's capacity and areas of expertise. Many Resource Providers successfully integrate with ACCESS using small or part-time teams, and our onboarding support is available throughout the process to assist as needed.

7. Can I talk to someone before I start the integration process?

Yes, if you're considering becoming a Resource Provider and have questions, we encourage you to reach out early. Our team is available to answer questions, help you understand the integration options, and guide you in selecting the roadmap and badges that make the most sense for your resource. To connect with us, simply submit a ticket [here](#).

8. What kind of support will I receive during onboarding?

We provide hands-on support throughout the onboarding process. This includes access to detailed documentation, guidance on choosing and completing badges, and help from technical and programmatic staff familiar with ACCESS integration. Whether you're working through a technical task or need help planning your roadmap, we're here to support you at every step.

9. What happens after I integrate my resource?

Once your resource is integrated, it becomes part of the national ACCESS ecosystem and is made available to researchers through standardized interfaces. You'll continue to receive support as needed, including visibility into usage metrics, opportunities for collaboration, and access to future updates and community events. You'll also be able to modify or add new badges later as your resource evolves.

10. Is there a cost or funding requirement to become an RP?

There is no fee to become a Resource Provider within ACCESS. The program is fully funded by the National Science Foundation (NSF), and integration is supported as part of this national effort to advance research cyberinfrastructure. In fact, joining ACCESS can increase your visibility, open doors to future funding opportunities, and foster partnerships across the research community. If you're interested in how participation might align with your organization's goals, we're happy to discuss further. Just submit a ticket [here](#).

11. What if my resource doesn't fit neatly into one of the existing roadmaps?

That's completely okay. We understand that not all resources are the same, and our existing roadmaps may not cover every use case. One of ACCESS's goals is to expand the types of research infrastructure available to researchers. If your resource doesn't align with one of the current integration pathways, we'll work closely with you to adapt or co-develop a roadmap that fits your specific needs and goals. Our team is here to ensure your integration journey is both effective and meaningful, regardless of where you're starting from.

PROPOSED VERSION 2

1. Why should I integrate my resource with ACCESS?

[See Esen's newly designed page]

2. How do I integrate my resource into ACCESS?

[See Esen's newly designed page]

3. What is an Integration Roadmap and how do I choose the right one?

[See Esen's newly designed page]

4. What is a ticketing system and how do I open a Jira/Atlassian account?

[See Esen's newly designed page]

5. What are the requirements to become a Resource Provider?

To become an ACCESS Resource Provider, your resource must support research or education, meet baseline cybersecurity and reliability standards, and be capable of interoperating with ACCESS systems. You'll follow an Integration Roadmap that outlines technical and operational milestones. If you'd like to speak with someone before getting started, submit a ticket here to connect with our team.

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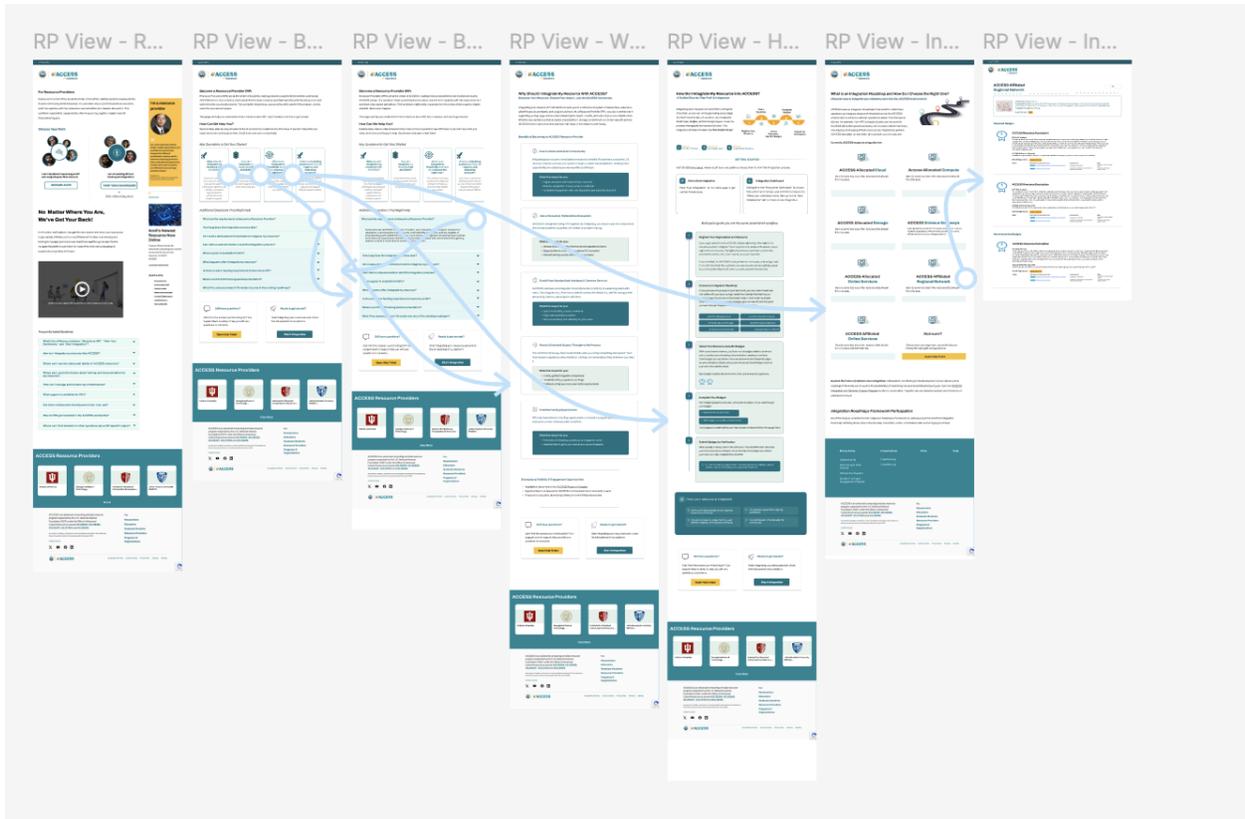
11. Is there a cost or funding requirement to become an RP?

There is no fee to become a Resource Provider within ACCESS. The program is fully funded by the National Science Foundation (NSF), and integration is supported as part of this national effort to advance research cyberinfrastructure. In fact, joining ACCESS can increase your visibility, open doors to future funding opportunities, and foster partnerships across the research community. If you're interested in how participation might align with your organization's goals, we're happy to discuss further. Just submit a ticket [here](#).

12. What if my resource doesn't fit neatly into one of the existing roadmaps?

That's completely okay. We understand that not all resources are the same, and our existing roadmaps may not cover every use case. One of ACCESS's goals is to expand the types of research infrastructure available to researchers. If your resource doesn't align with one of the current integration pathways, we'll work closely with you to adapt or co-develop a roadmap that fits your specific needs and goals. Our team is here to ensure your integration journey is both effective and meaningful, regardless of where you're starting from.

Figma Design File



See Esen for further instructions.