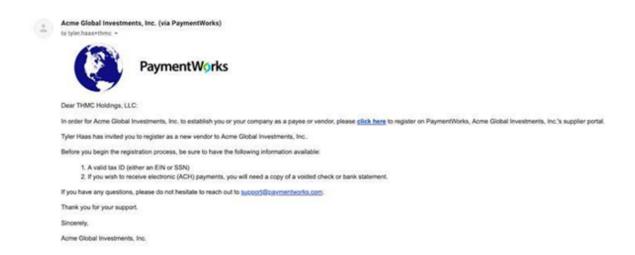
Johns Hopkins Center for Communication Programs uses a service called PaymentWorks. If you have any issues with the link, or have any questions about the onboarding process, please open a support ticket with PaymentWorks by sending an email to support@paymentworks.com and CC'ing info@sbccsummit.org

Here is a walkthrough of what you should expect. Please note, these steps must be followed in order to process your refund request.

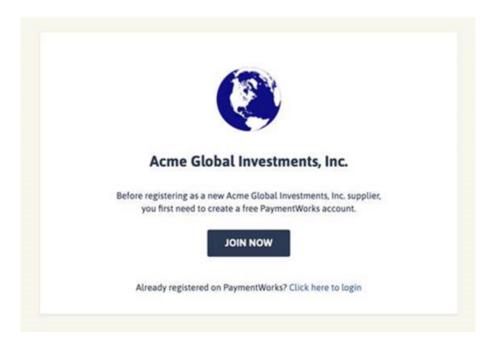
Step 1: You will receive the Invitation

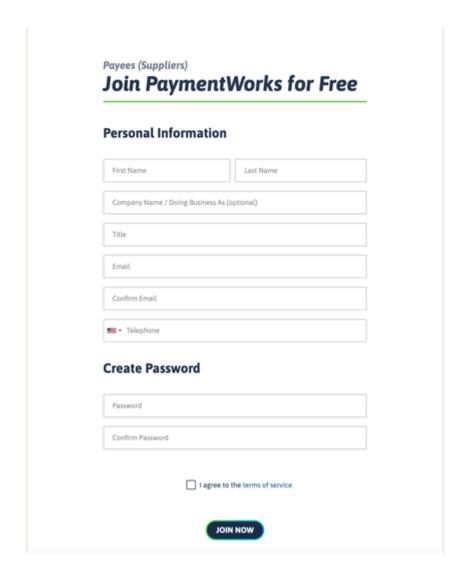
You will receive a PaymentWorks invitation, similar to the screenshot below. This message contains a special link for you to click to begin the process.



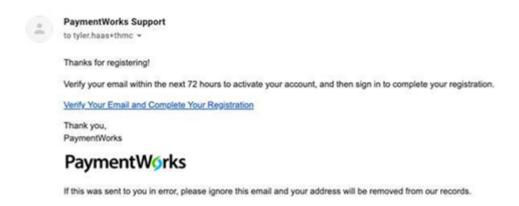
Step 2: Joining PaymentWorks

When you click the link, you will be directed to a screen that invites you to join PaymentWorks (screenshot below). Please click the **Join Now** button to create your PaymentWorks account.





After creating a PaymentWorks account, you will receive an email asking them to confirm the validity of the email they provided. Once you click the **Verify Your Email** link, as shown in the screenshot below, you will be able to log into your PaymentWorks account. **An account is not activated until the email is verified.** In addition, once the email and account are verified, no one else will be able to respond to that invitation.



Step 3: The New Vendor Registration Form

After you have joined PaymentWorks and verified your email address, you will be brought to JHU's **New Vendor Registration form**.

You will provide your address, your tax information such as EIN (for businesses), SSN (for individuals), Foreign Tax ID (for foreign businesses or foreign individuals), as well as a W-9 form (or W-8 for foreign payees).

You will also be asked to submit bank account information to enable electronic payments.

