

ICN Membership - Step By Step Enrollment Guide for Existing Members from March 2023 and Before

See FAQ for more info: [ICN Membership FAQs](#)

Contact ICN Membership Committee for any assistance: askmembership@icnmasjid.org

Neon Account Creation

1. Please click the link below, and click on "Having Trouble Logging in?"

<https://islamiccenterofnaperville.app.neoncrm.com/>

Welcome Back!

Log in to your account

Login Name or Email

Password

☐ Remember me for 2 weeks

[Having trouble logging in?](#)

Login

or

Don't have an account? [Create an account](#)

2. Enter the email you used to sign up for membership before and click continue. Right now you are creating an account and then you will sign up for membership.

[Trouble logging in?](#)

Help with my account

If you forgot your login name or password or have not yet set up a login for your account, enter the email address associated with your account, and we'll email you a link to set up your login.

Email

Continue

[Back to login](#)

3. You will be sent an email with further instructions. If you don't get it please check Spam and if using GMail check the promotions or updates tabs.



Account email sent

An email has been sent to your email address. Follow the directions in the email to reset your username or password or setup your account.

Return to Login

- Click on the first and longest link in your email

Password reset request from Islamic Center of Naperville 

 ICN Admin <noreply@icnmasjid.org>
To: You



Dear Ziyad Test,

You have recently requested login information for your account. Please go to the following page to set up your login name or password:

 <https://islamiccenterofnaperville.app.neoncrm.com/setLogin?secureId=1gQnr0q7Mn3vPc5GkcgZ6wOvU15f4-4Q6pfZVjFeS5vAynqadXer6OlbGP-J7Khaz7YXqld7IAWJKmHEdiwhZw==&>

- Now you will need to create your Login Name and Password. Your login name can be your email but it doesn't have to be. If you will use your email for multiple users (for example, kids), then it would be better to create unique Login Names and not use your email.

Account Help

Set Login Name and Password

Please enter your new Login Name and Password.

☒ Account: Ziyad Test 

Login Name: -

Individual Constituent User

Create Login Name

 Enter at least 4 characters.

New Password

 Enter at least 8 characters, including at least one number. Spaces not allowed.

Re-enter Password

Submit

6. When you log in you should see your dashboard. Here you can see your profile information and see if you have an active membership. Click Register Now to sign up for this year's membership.



PORTAL PAGES

Dashboard

Memberships

Change Password

Manage My Addresses

Update Email

Good afternoon, Ziyad Test

ZT

Ziyad Test

@

Edit Profile

Change Password

Register Now

No active membership

Reminder

In order to be eligible for voting in the Annual Elections for the Board of Directors or at General Body Meeting, whichever occurs earlier

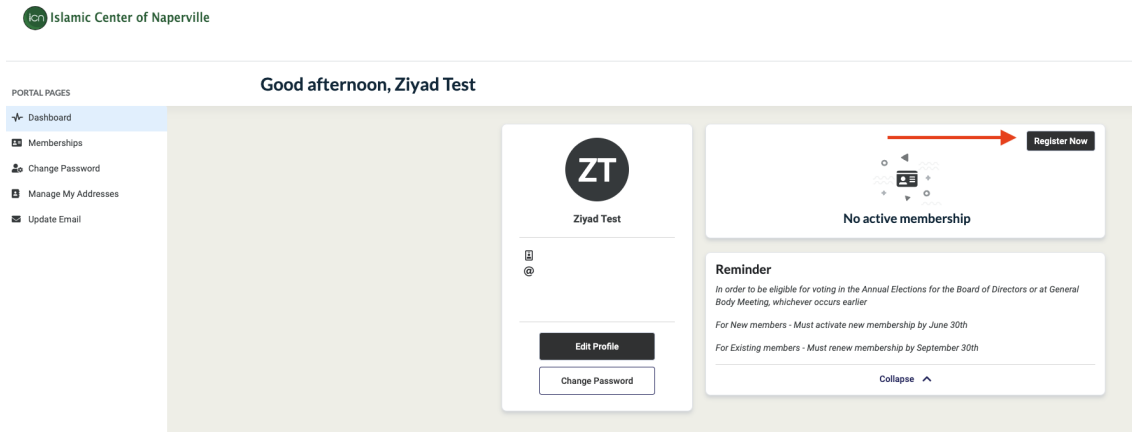
For New members - Must activate new membership by June 30th

For Existing members - Must renew membership by September 30th

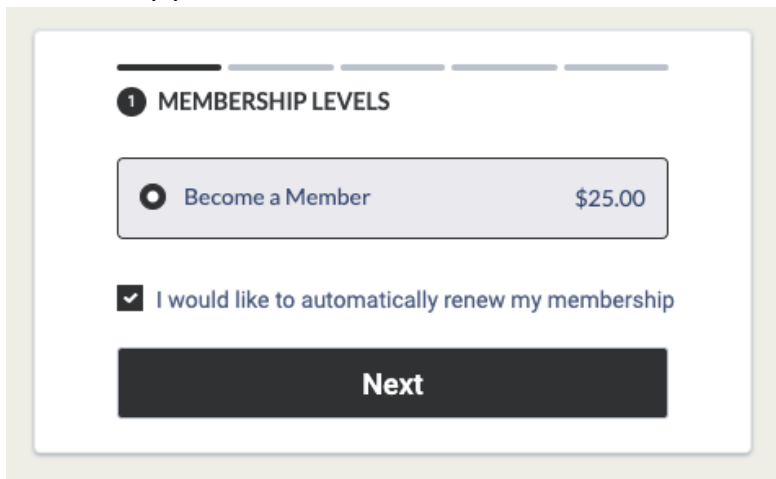
Collapse ^

Membership Signup

1. Click Register Now to sign up for this year's membership.



2. Select the Become a Member option. Select Auto Renew if you want your membership to automatically renew every year. Click Next.



3. Your info should be prefilled. Fix anything you see as incorrect. Click Next.

2 YOUR INFORMATION

First Name *

Last Name *

Ziyad

Test

Company Name

Age over 16

☒ Yes

☐ No

Email

Address Line 1

Home

▼

Address Line 2

City

State/Province

Naperville

▼

Zip/Postal Code

Country

▼

Next

4. This step is if you want to include a submember such as your spouse or eligible child (Over 16). If this doesn't apply then click skip.

The screenshot shows a mobile app interface for the 'SUBMEMBERS' step. At the top, there is a progress bar with four segments; the third segment is highlighted, and a back arrow is to its left. Below the progress bar, the text '3 SUBMEMBERS' is displayed. The main heading is 'Include a submember in your membership registration'. Below this, there is a checkbox labeled 'Include a submember'. At the bottom, there is a large black button with the word 'Skip' in white text.

5. Please review your order here and make sure that the dates are correct, the membership is correct, and if you have any submembers, their information is correct. Click Next.

The screenshot shows a mobile app interface for the 'SUMMARY' step. At the top, there is a progress bar with four segments; the fourth segment is highlighted, and a back arrow is to its left. Below the progress bar, the text '4 SUMMARY' is displayed. The main heading is 'Become a Member' with a pencil icon. To the right of this heading is a grey box containing the price '\$25.00'. Below the heading, the dates 'Jan 1, 2023 - Dec 31, 2023' are shown, followed by the text 'Membership auto-renews on Jan 1, 2024 for \$25'. Below this, the section 'ORDER SUMMARY' is displayed. It contains a table with two columns: the item name and the price. The table has three rows: 'Subtotal' with a price of '\$25.00', 'Discounts' with a price of '-\$0.00', and 'Total' with a price of '\$25.00'. At the bottom, there is a large black button with the word 'Next' in white text.

Subtotal	\$25.00
Discounts	-\$0.00
Total	\$25.00

6. Please pay with the payment option you prefer. Then you are all done!

The image shows a mobile app screen titled "5 PAYMENT DETAILS". At the top, there is a back arrow and a progress bar with five segments, the fifth of which is filled. Below the title, the word "Card" is displayed. A large black button with the Google Pay logo and the text "Pay with Google Pay" is prominent. Below this button, it says "or enter your card details below". Another black button with a card icon and the text "Pay With Card" is shown. The amount to be paid is listed as "Amount: \$25.00 USD". At the bottom right, there is a lock icon and the text "Secure Payment". At the very bottom, a disclaimer states: "This site is protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply."

9. Thank you!! You are now a paid ICN member! You can review your membership info by clicking on the memberships page from the dashboard.

The image is a screenshot of a web dashboard. On the left, a sidebar menu titled "PORTAL PAGES" contains links: "Dashboard", "Memberships" (highlighted with a blue bar and a red arrow pointing to it), "Change Password", "Manage My Addresses", and "Update Email". The main content area is titled "MEMBERSHIPS" and includes buttons for "Renew", "Add a Submember", and "Download". It displays an "Active Membership" for a user, showing a status of "Active", a price of "\$25.00 - Member", and a duration of "1 year membership active from: Jan 1, 2023 - Dec 31, 2023". There is a "Manage Auto-Renew" link. Below this, a section titled "All Memberships" shows a list of three memberships, all with a status of "Active" and a price of "\$25.00 - Member". The first two are "SUCCEEDED" and the third is "INACTIVE".

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