



POST ORDERS

(Picerne Properties East Providence)

(Woodlawn Gardens Apartments)

175 Sisson St

50 Sisson St

85 - 91 Sherman St

49 - 53 Warren Ave

Pawtucket, RI 02860

ARRIVAL

Text Ness Dispatch at (401) 203-5955 or call (401) 725-1500 (press 0)

DARS and Incident Reports are located on the Employee Website.

<https://sites.google.com/nas.solutions/nassolutions-employee-site/company-specific-dars>

DURING THE ENTIRE SHIFT

Do a tour of the Property.

- Check Doors
- On Site Vehicles
- Property Windows
- Dumpster Area
- Grounds around the Property (Drugs or any Affiliates)
- Property Damage
- Homeless
- Pictures of Problem Only
- 1 hour DAR per Address,

Sit in the patrol vehicle on site with the vehicle security lights on for at least 15 minute while you write your DAR report

ALL GUARDS ESPECIALLY at Housing Sites

It is the policy of NES Solutions that NO Vagrant or Homeless Person should remain on any private property that we

provide security at. Clients hire us to ensure security, safety, and enforce Quality of Life Issues

Like Noise Complaints, Barking Dogs, Lighting issues, Parking Issues, Trespassers, Vagrants, Solicitors, Homeless persons, safety issues such as deterring crime, and simple but important issues like spills and other potentially hazardous situations.

UNDER NO CIRCUMSTANCES will we allow an unwanted person to remain on the property.

1. You must interact and ask the person to leave the area. If they refuse or are unable to answer you because they're intoxicated or possibly having a medical issue, consider calling the ambulance.
2. Call Police – If Police refuse to come ASK for a dispatcher's name and complete an Incident Report. IF Police arrive and do nothing document the officer's name and badge number and do an Incident Report.

Examples in the past

- a. Compliance arrived and found a homeless person sleeping with a baseball bat in the glass vestibule at the entrance door. The Guard said it was too dangerous to interact-so we let a potentially dangerous person stay where a resident may get assaulted or robbed because we were afraid?
- b. Guard stated a homeless person did not speak English and upon police arrival (allegedly police said leave them there since they don't speak English?) Compliance arrived and used Google Translate and resolved the situation.
- c. A guard on a tour found multiple flattened out cardboard under a stairwell-Document in DAR and do an Incident Report.

Thank you,

Jeff Majewski
General Manager of Operation

END OF SHIFT

You Must submit a Company Specific DAR due at the end of your shift. It shall include times you did a tour. Other items to document include any contractors on site and the times they arrived and departed. Any Emergencies call 911 or If Police, Ambulance or Fire Department respond, you must immediately notify dispatch and also do an Incident Report.

Text Dispatch

Pawtucket Police Department (401) 727-9100 AUG 2023