

Learn with Little House

Learn with Little House, LLC
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AGREEMENT FOR COACHING AND EDUCATIONAL SERVICES

Terms and Agreements

Welcome to Learn with Little House, LLC (“Company,” “we,” or “us”). Before we begin, please carefully read this Agreement for Coaching and Educational Services (“Agreement”), which includes important information about our business policies, fees, billing practices, and cancellation policies.

When you sign this document or check the appropriate box at checkout, it represents an agreement between you (“Client,” “you”) and Learn with Little House, LLC regarding your use of our coaching services, memberships, and online programs.

1. Coaching Information (How coaching is different from psychotherapy)

You will be receiving **coaching and educational services** from me under this Agreement. In addition to being a coach, I am a Licensed Psychologist in Colorado with training and experience in diagnosing and treating emotional and behavioral concerns. It is important that you understand how **coaching** differs from **psychotherapy**.

- Psychotherapy is a health care service focused on identifying, diagnosing, and treating mental health conditions. It is usually reimbursable through health insurance and is designed to help clients alleviate symptoms, understand motivations, and change behaviors that interfere with functioning.
- Psychotherapy often involves discussion of intimate personal information, can lead to emotional vulnerability, and typically includes a power differential between therapist and client. This creates a fiduciary duty for the therapist to protect client safety.

Coaching and the educational services offered under Learn with Little House are **not psychotherapy**.

In coaching:

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- The primary purpose is to enhance your performance, learning, and fulfillment based on your goals and values.
- We may discuss specific goals, projects, co-parenting strategies, communication, life balance, and practical steps for protecting your children's emotional well being.
- Coaching may use personal strategic planning, values clarification, brainstorming, and motivational counseling techniques.
- Coaching does **not** involve diagnosis, testing, assessment, or treatment of mental health disorders.
- The relationship is designed to be more collaborative and equal. You bring your goals and context; we work together to create a plan and skills that fit your situation.

Because of potential **role conflicts**, it is usually not appropriate for me to serve as both your treating psychotherapist and your coach, either at the same time or in close sequence. If, during our work together, it becomes clear that you would benefit from psychotherapy, I will discuss this with you and provide referrals. In some situations, I may require that you initiate psychotherapy and that I be allowed limited communication with your psychotherapist as a condition of continuing coaching.

Nothing in this program is intended to diagnose or treat mental illness, and nothing in the membership, courses, or coaching should be taken as a substitute for therapy, medical care, or legal advice.

2. Description of Services

Learn with Little House, LLC currently offers three primary types of services:

1. **Kids First Co-Parenting Membership (and related memberships)**
2. **Standalone online courses and digital products**
3. **1:1 coaching and consultation packages**

2.1 Kids First Co-Parenting Membership

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The Kids First Co-Parenting System (and related Learn with Little House memberships) is an **online, educational membership program** designed primarily for parents navigating high conflict co-parenting and post separation abuse.

Membership typically includes:

- Access to a library of **pre-recorded video lessons** and materials on co-parenting, parallel parenting, communication, documentation, and child emotional support.
- **Live group calls** (for example, monthly or weekly group coaching or Q&A sessions), scheduled and described on the program page.
- An **invitation only online community** (for example, a private platform or group) for discussion, questions, and support.
- **Downloadable PDFs, scripts, worksheets, and tools** for personal use.
- Occasional **live workshops, guest trainings, or office hours**, as announced.

Membership is recurring and billed on a **subscription basis** (for example monthly) as clearly stated at checkout. Access to membership materials and community continues **only while your membership is active and paid**. If you cancel or your payment fails and is not resolved, your access may be suspended or terminated.

Membership content is for **general educational purposes** and is not tailored to any single individual. It does not create a therapist-client relationship and does not replace individual mental health treatment or legal advice.

2.2 Standalone Online Courses and Digital Products

From time to time, Learn with Little House, LLC offers short courses, masterclasses, bundles, or digital products (for example, communication bootcamps, tech bundles, gaslighting kits, and similar offerings).

These products may include:

- Pre-recorded video trainings or masterclasses
- Downloadable guides, worksheets, scripts, and templates

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- Limited time access to replays or supplemental resources, as described on the sales page

Unless otherwise specified, these are **one-time purchases**. Access length (for example, 6 months, 1 year, or “lifetime of the product”) is clearly stated on the checkout page. As with the membership, these products are for educational purposes, not medical, mental health, or legal services.

2.3 1:1 Coaching and Consultation

I also offer **individual coaching and consultation** services, which may include:

- Single sessions
- Short, focused packages (for example, three 1:1 sessions over a three month period)
- Strategic support on communication, documentation, parenting plans, parallel parenting structures, and related topics

These services are billed separately from the membership and standalone courses. Packages and rates are described on the scheduling or checkout page. Some promotions (such as Black Friday offers or discount codes) may reduce the usual package price and will be clearly stated.

As with all services under this Agreement, 1:1 coaching is **not psychotherapy**, does not establish a therapist-client relationship, and is not eligible for health insurance billing.

3. Intellectual Property and Use of Materials

All materials and information provided to you by Learn with Little House, LLC, including but not limited to videos, audio recordings, written materials, worksheets, scripts, templates, community posts, and training content, are the **proprietary intellectual property** of the Company.

You receive a **personal, non-exclusive, non-transferable license** to use these materials for your own personal, non-commercial use only. You may not:

- Reproduce, distribute, share, or resell the materials,

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- Teach, present, or publish the materials as your own, or
- Provide your login or access to others.

You agree to keep your username and password secure and not share them with any other person. Unauthorized sharing or duplication of program materials is strictly prohibited.

4. Online Communities and Group Conduct

The Company may host online communities, message boards, chats, forums, and live calls for members and course participants. These spaces are intended for **support, education, and skill building**, not therapy.

You agree to:

- Treat other participants with respect
- Avoid hate speech, bullying, harassment, or abusive behavior
- Follow the community guidelines and instructions of moderators and facilitators

The Company or its designated agents may remove or alter user-created content at any time. We reserve the right to **limit, suspend, or terminate** your participation in any program, membership, call, or community **without refund** if you:

- Engage in aggressive, threatening, or harassing behavior
- Violate community standards
- Disrupt the program or community in a way that harms others

You understand that **group spaces do not substitute for mental health treatment** and are not emergency services.

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You are encouraged to respect the privacy of other participants. While you are free to discuss your own experience, you agree **not to share names, stories, or personal details of other participants** outside the group.

You also acknowledge that if you disclose serious safety concerns (for example, child abuse, elder abuse, imminent danger to self or others), I may be required to report or respond as described below.

5. Confidentiality and Limits

Although our work together is not psychotherapy, I am a licensed mental health professional and am ethically and legally bound to protect confidentiality to the extent possible.

However, there are important **limits to confidentiality** based on Colorado law. I may be required to disclose information in the following situations:

- If I have reasonable cause to know or suspect that a child has been subjected to abuse or neglect, I must file a report with the appropriate agency.
- If I have reasonable cause to believe that an at-risk adult has been or is at imminent risk of abuse, self-neglect, or financial exploitation, I must file a report with the appropriate agency.
- If a client communicates a serious threat of imminent physical violence against a specific person or persons, or threatens suicide, I may need to notify potential victims, contact law enforcement, and/or take other steps, including seeking hospitalization.

If such a situation arises, I will make every reasonable effort to discuss it with you before acting and will limit disclosure to what is necessary.

Please also understand that group calls and communities are **not private therapy sessions**. While I encourage participants to respect each other's confidentiality, I cannot guarantee what other participants may share outside the group.

6. Professional Fees and Payment

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6.1 Membership Fees

- Membership fees and billing intervals (for example, monthly) are clearly outlined at checkout.
- Membership is **subscription based**. Your payment method will be charged automatically at the interval stated at checkout until you cancel.
- Because you receive access to digital materials and community resources, **membership fees are non-refundable** once charged, except where required by law.
- You may cancel future billing at any time according to the instructions provided (for example, through your account portal or by written notice within the required time frame). Cancellation stops future charges but does not provide a refund for any prior charges.

6.2 Standalone Courses and Digital Products

- The cost of each course, bundle, or digital product is clearly listed on the sales page and at checkout.
- These products are delivered digitally and are **non-refundable** once purchased, except where required by law, because you receive immediate access to the content.

6.3 1:1 Coaching and Consultation

Current coaching rates and package prices are listed on the scheduling or sales page and may vary based on the type of service offered.

1:1 coaching may include single sessions or short-term packages (for example, three-session coaching packages to be used within a defined time period). Package details, including pricing, number of sessions, and expiration dates, will be clearly stated at the time of purchase.

Payment is due at the time of booking unless otherwise specified. Because session time is reserved specifically for you, coaching fees are generally non-refundable, subject to the cancellation policy below.

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Additional preparation, review of materials, or strategic consultation outside of scheduled sessions may be included at a light level or counted as a coaching session, at the Company's discretion.

6.4 Court Appearances, Legal Proceedings, and Retainer

Coaching and educational services under this Agreement do **not** include participation in court proceedings, depositions, hearings, mediation, settlement conferences, or other legal processes unless expressly agreed to in writing in advance.

If a Client requests my involvement in any court-related matter, including but not limited to appearing in court, providing testimony, consulting with attorneys, preparing court-facing summaries, declarations, or reports, or participating in legal meetings, such involvement is subject to my sole discretion and availability.

If I agree to participate, the Client shall be required to provide a **non-refundable retainer of \$2,000**, due in full prior to any preparation, appearance, or related work. This retainer shall be applied toward time spent on case review, preparation, consultation, court appearances, travel time (if applicable), and post-appearance follow-up.

Time will be billed against the retainer in minimum increments of fifteen (15) minutes. If the retainer is exhausted, additional funds may be required before further work is performed. Any unused portion of the retainer may be refunded at my discretion after all related work is completed.

I am not obligated to accept court-related requests, and nothing in this Agreement guarantees my availability for legal proceedings. Coaching services are not a substitute for legal representation, and I do not provide legal advice.

7. Health Insurance

Coaching and educational services provided by Learn with Little House, LLC are **not psychotherapy** and are **not billable to health insurance even as an out of network benefit**. You will be expected to pay for services on a fee-for-service basis. It is unlikely that you will receive any out-of-network reimbursement for coaching or educational services.

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8. Payment, Billing, and Non-Payment

You agree to keep a valid payment method on file for all recurring and installment payments. We accept major credit and debit cards through our payment processor.

If a payment is declined:

- We may make additional attempts to process the payment.
- If payment is not successfully completed within a reasonable time, your **access to membership, courses, or scheduled coaching sessions may be paused or terminated** until the account is brought current.

If you are having difficulty paying for services, please inform us as soon as possible. We may be able to adjust the schedule of sessions, pause membership, or create a short-term payment plan, at our discretion.

If your account remains unpaid for more than **30 days** without a mutually agreed upon plan, the Company may:

- Suspend your access to programs and services, and
- Use collection procedures, including an attorney or collection agency, to secure payment.

In most collection situations, the only information released is your name, contact information, the general nature of services provided, and the amount due. Reasonable costs of collection may be added to the total amount owed.

9. Appointment Scheduling and Cancellation (1:1 Coaching)

9.1 Scheduling

Coaching sessions are by appointment only. Session length and format (for example, 50 minutes via telehealth) will be clearly communicated when scheduling.

9.2 Cancellation and Rescheduling

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If you need to cancel or reschedule a 1:1 coaching session:

- Please provide at least **24 hours notice**.
- With at least 24 hours notice, we will make every reasonable effort to reschedule your session within the timeframe of your package.
- If you cancel or no-show with less than 24 hours notice:
 - You may receive **one courtesy reschedule** at no additional charge.
 - After that, late cancellations or no-shows may be **forfeited** and counted as a used session in your package, at the Company's discretion.

Repeated cancellations or no-shows may result in your inability to book further 1:1 sessions.

10. Office Hours and Contact

My office hours vary from week to week. I meet with coaching clients by appointment only. I periodically check messages during business hours and make efforts to return messages within **two business days**.

I do not check messages or provide responses on weekends, holidays, or other times when the office is closed. If I will be unavailable for an extended period, I will inform active coaching clients in advance when possible.

Coaching services are **not crisis services**. If you are in immediate danger or experiencing a mental health emergency, you should call 911 or your local emergency number, go to the nearest emergency room, or contact a crisis hotline in your area.

11. Dispute Resolution and Governing Law

This Agreement is governed by the laws of the State of Colorado, United States of America.

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Any disputes arising under or relating to this Agreement shall first be submitted to **mediation** with a mediator who is a professional member in good standing of the Mediation Association of Colorado or a similar organization.

If mediation does not resolve the dispute, the matter will be submitted to **binding arbitration** in Colorado, in accordance with applicable arbitration rules. Each party will bear its own costs and attorney's fees, unless an arbitrator decides otherwise.

12. Acknowledgment and Consent

By signing below or electronically accepting this Agreement at checkout, you acknowledge that:

- You have read, understood, and agree to the terms of this Agreement.
- You understand that coaching, membership, and online courses provided by Learn with Little House, LLC are **educational in nature and are not psychotherapy, medical care, or legal advice**.
- You voluntarily consent to receive coaching and educational services under this Agreement.
- You understand that you are responsible for payment of all agreed upon fees.
- You authorize Learn with Little House, LLC to contact you via telephone, postal mail, email, or secure internet-based services to communicate information related to your services, billing, or continuity of care.

Client Name (print): _____

Client Signature: _____ Date: _____

Learn with Little House, LLC

Email: info@learnwithlittlehouse.com

Effective as of: 5-2026