

Coachella Valley Arts and Music Festival 2020

IMPORTANT ADDRESSES DATES AND TIMES

Weekend 1: April 10-12 . Weekend 2: April 17-19

Car and Tent Camping, Companion Parking: Lots open 9am April 9 and April 16.

Day Parking: 9am-2am Friday-Sunday. No day parking is available on Thursday.

Grounds open: 11am daily

Music times: Friday and Sunday: 12am-12pm . Saturday: 12am-1am

Festival Address: Empire Polo Fields . 81-800 Avenue 51 . Indio, California, 92201

Will Call Address: Indian Wells Tennis Garden . 78200 Miles Avenue . Indian Wells, California, 92210

Useful Quick Links (links will become live as they become available

[Purchase tickets, camping, parking, and shuttle passes](#)

Locker Rental

Outstanding in the Field

[Lost & Found Information](#)

Festival Map ([2019](#))

[2019 Shuttle Stops](#)

[2019 Parking and Camping](#)

Lineup

[Buy/Sell/Trade Ticket Thread](#)

[Weekend 1 Carpool/Tent Sharing](#)

[Weekend 2 Carpool/Tent Sharing](#)

[/r/Coachella Meetup Info](#)

[Coachella Spotify playlists](#)

Coachella Apple Music playlists

[Redditchella Facebook Page](#)

Ticketing Information

Tickets are sold through Festival Ticketing. Each ticket comes in the form of a [wristband](#) that allows entry for one person, for the entire weekend. Day passes are not available.

There are a multitude of passes available. Please note that pass prices have been known to change between presale and general onsale. These are the presale prices:

General Admission (GA): \$429. Gets you access to the festival, campgrounds, and parking lots.

GA + Anytime Shuttle Pass: \$504. More about the shuttles below.

VIP: \$999. Gets you access to the festival, campgrounds, parking lots, and the festival's 3 VIP areas. These areas, simply put, have MORE. More food, more shade, more bathrooms, more beer, more viewing areas.

VIP Parking: \$150. Only available to VIP passholders.

Car Camping: \$125.

Tent Camping: \$125.

Preferred Camping (New for 2019): \$325.

Day Parking: FREE!

Companion Parking: \$60. This is the overnight parking option for people driving in and camping with existing campers. No ins and outs allowed!

Anytime Shuttle Pass: \$75. [Here are 2019's shuttle stops.](#) There are multiple shuttle routes. More information to come as the festival approaches.

Lake El Dorado: 2 person/\$2458 (GA) and \$3600 (VIP). 4 person/\$3316 (GA) and \$5600 (VIP). See Camping section for details.

Safari Tents: 2 person/\$9500. Add up to 2 more people for \$2500/ea. See Camping section for details.

Shipping

Domestic orders ship for FREE!

Orders in Mexico and Canada ship for \$20. Will call is FREE!

Orders in any other country ship for \$25. Will call is FREE!

Purchasing Tickets

There are two ticket sale dates: Presale and General. The presale happened in June 2019, and the General sale is **TBD, but sometime in January**.

- Be online and in the waiting room before the onsale time.
- Use multiple browsers on multiple devices, including computers and phones.
- YOU CAN BUY TWO TICKETS PER ACCOUNT/PER CARD ONLY. That means if you buy three, one will be cancelled. If you use a different card across multiple orders on the same account, one will be cancelled. If you use a different shipping address on the same account, one will be cancelled. If you use the same card on different accounts, one will be cancelled. The only way to get around this is to use a different card with a different billing address (name can be the same) on a different account.
- Amex also has a sale for Amex cardholders. Last year, you were able to load an Amex giftcard and purchase tickets this way.

- Ticket prices can vary between presale and general. Last year, there was a cost difference in car camping passes.
- Do NOT use any links posted to “skip” the waiting room or share your own. If multiple people use the same link, the first person to arrive and purchase tickets will be the only one to purchase, while everyone else will receive an error once they get to the purchasing page.

Can I purchase tickets for both weekends in same cart/transaction?

No, purchases are done on 2 separate sites.

How many tickets do they sell now vs in January?

No one knows the exact amount, but general consensus is that they sell about 75% of the tickets now and the rest, plus tickets from canceled payment plans, are sold in January.

Do I need to buy my camping pass when I buy my ticket?

No. You can add a camping pass as long as they’re still available. Before 2018, camping passes had to be linked to the ticket it was purchased with. This is no longer the case.

Is VIP worth it?

In our opinion, not really. You get a few extra private beer gardens and maybe better sight lines at some stages. Note that extra space up front by the Main and Outdoor stages is NOT for VIP! I’d say this is especially worth it if you’re older, have children, and dislike crowds.

How fast do tickets sell out?

Pretty much immediately. Tickets for both weekends, with or without a shuttle pass, sell out within hours of the festival going on sale. The more expensive camping options and hotel packages usually remain on sale for a while longer.

LYTE Waitlist

Starting in 2019, Coachella started using LYTE as an official waitlist/ticket swap. Simply sign up and wait for them to email you that they’ve found tickets for you. You’re welcome to use other platforms, but these tickets are 100% guaranteed, and you can pick them up at will call.

Receiving Tickets

Each ORDER (not pass) comes with one Coachella box with a faq and an assortment of goodies. You cannot ask for two boxes. Will call orders may or may not come with a box.

People have had luck going there and asking for one, though it is not guaranteed. Boxes are frequently given away or sold on the subreddit.

Will Call

Will Call is located offsite in Indian Wells, CA, roughly a 15 minute drive from the festival.

In 2017, Coachella changed ticketing providers from Front Gate to Festival Ticketing. With the change, the Will Call policy that was leniently followed is now strictly enforced. Taken straight from the Coachella [website](#):

"A valid photo ID, order number and the credit card used to purchase your passes are required at the time you pick up your passes. Only the original purchaser can pick up the order. No alternate name changes or pick ups allowed." AND "No name changes or alternate box office or will call pickups will be allowed. No exceptions."

This makes it incredibly more difficult to sell your will call tickets in the aftermarket. Also, if your tickets get lost in shipping (has been known to happen, a lot), your buyer will not be able to pick them up from Will Call. Take extra precautions when selecting Will Call and selling your tickets. When it came to crunch time, it appears MOST had good luck at Will Call despite the struggle people had calling and emailing Festival Ticketing. However, someone in my own camp could not pick up tickets at Will Call for a friend whose flight was delayed. It's a coin toss.

What if I give my buyer a copy of my ID/CC/order confirmation/money/birth certificate/a puppy? Will they accept that at Will Call?

Unlikely.

When will my tickets arrive? Why aren't they here? I'm panicking and don't know what to do.

Be patient. Shipping begins mid-March. Not everyone gets a tracking number the same day. They ship W1 before W2, and they ship wristband-only orders before wristband+camping. It also appears they ship California orders later than others.

You can also call Festival Ticketing to see where your shipment is and/or set up will call pickup @ 855-512-7469. Also here's the [Festival Ticketing Support Site](#).

If your tickets are, in fact, lost, you may switch to Will Call for no additional charge. The address is:

Indian Wells Tennis Garden . 78200 Miles Avenue . Indian Wells, California, 92210

And the hours are:

Wednesday: 9am–7pm

Thursday: 9am-2am

Friday: 9am-11pm

Saturday: 9am-8pm

Sunday: 9am-6pm

Ticketing Questions

What is a guest pass? Artist pass? Are they different?

First of all, yes, these are two different passes.

A **guest pass** is the pass sold with the Safari tents (more on that in Camping). Aside from this, these are not on sale to the general public. With this, you get everything in VIP, plus: private viewing areas in the very front of most of the stages and access to the areas behind the stages. There is a private walkway that goes behind all of the stages, littered with A/C'd bathrooms, distilled water refill stations, and golf carts taking you around..

An **artist pass** is the pass sold with the Yurts (more on that in Camping). Aside from this, these are not on sale to the general public. It gets everything a guest pass does plus access to some of the side backstage viewing areas. You also are allowed back near the artists' trailers.

Neither of these passes require you to enter through security.

I have tickets/camping passes/shuttle passes to sell!

Check out our official ticket exchange! **Our sub does not allow selling of anything above face value and will ban anyone doing this.** The mods try and stay on top of it, but in the busy season, it's hard to catch `em all. Make sure to report people selling above face. Remember, even though our community is friendly, caring, and kind, there are ticket scammers out there that are willing to take advantage. If something seems too good to be true, it likely is.

I got my wristband in the mail! Now what?

You can register it [here](#). The only way to recover your wristband if it is lost or stolen is to have it registered.

Well this is embarrassing, I didn't listen to everyone and put my wristband on early/on the wrong hand, too tight- how can I get it off?

First, don't put your wristband on too tight, on the wrong hand, or on early! Leave it in the plastic in the box, or somewhere safe till the week of the festival. Protect it like money and don't lose it.

Also, if you do decide to try it on, do it on your RIGHT hand. Security can be dicks about wrist placement. If you arrive with a regular GA wristband on your left wrist they may make you replace it at will call for a fee (\$40 in 2017).

Otherwise, [this thread](#) has several techniques listed to help you out.

I sold my wristband after I attended one of the nights, how can I get it off without damaging it?

If you sell your wristband halfway through the fest, make sure you tighten the wristband enough so it stays on, but loose enough so it can slide off without issue. Any wristbands that look like they've been tampered with will not be accepted at the gate.

Getting to the Festival

Coachella is:

- a 37 mile drive from the Palm Springs airport (45 mins)
- A 94 mile drive from the Ontario airport (1.5-3 hours depending on traffic)
- a 120 mile drive from John Wayne (2-3 hours depending on traffic)
- A 132 mile drive from the Long Beach airport (2.5-4 hours depending on traffic)
- A 144 mile drive from the Burbank airport (2.5-4 hours depending on traffic)
- A 145 mile drive from LAX (2.5-4 hours depending on traffic)
- a 165 mile drive from the San Diego airport (3-4 hours depending on traffic)
- a 250 mile drive from the Las Vegas airport (4-5 hours depending on traffic)
- a 253 mile drive from the Phoenix airport (4-5 hours depending on traffic)

There are shuttles from LAX available for purchase through the Coachella website (\$70). These tend to sell out quickly.

Public transit is a problem.

- Greyhound runs to Indio
- Amtrak runs busses to Indio
- The Coachella Valley has a transit system (<https://www.sunline.org/>) but the closest stop is two miles away
- There is public transit between the Coachella Valley and the Riverside commuter rail stop, BUT it only runs in commute direction during commute hours.

Car Rentals

- Keep in mind there is usually a young driver fee (under 25)

Camping and Lodging

There are several ways to lodge yourself while at the festival. I've separated them into Camping and Non-Camping.

Camping Information

Camping opens Thursday morning before the festival. You may only enter or exit by vehicle during the hours below:

Thursday: 9am-2am

Friday-Sunday: 9am-8pm

Monday: 2am-10am

Car Camping

Car Camping spots are 10'x30' and you can have as many people camping in your spot as you can comfortably fit. You only need one car camp pass per car. Spots are good for the entire weekend. Once parked, your car stays in your spot for the entire weekend; There is no driving in/out of your camping spot. Arrive together to camp together, as there is a waiting area past security where you can wait for your group. You cannot enter the spot without a car. You must have a normal passenger car, truck or van. No motorcycles, RVs, trailers, motorhomes, busses or U-Haul trucks will be allowed. [Here is a link showing which vehicles are or are not allowed.](#)

*Camper Vans: Companies like [Lucy](#) allow you to rent a camper van. These are a convenient way for people coming from out of town to camp without flying with a ton of gear AND they're totally allowed at the festival! One thing people have said, though, is that you should have the company remove any Butane and real silverware (as that has been confiscated by festival security before).

Tent Camping

Tent only camping spots are a 10'×15' grass spot and you can have as many people camp in your spot as you can comfortably fit. Each tent camping spot comes with one overnight parking spot to leave your car. One additional camping companion parking pass per camping spot is available for purchase. Companion parking will be adjacent to the campgrounds and may not be in close proximity to your camping spot.

Preferred Camping

This camping option is new for 2019, so we're not even sure how it works. From what we can tell, you're reserved a spot near the front of the campgrounds, closest to the festival entrance. We'll update as more information is released.

Lake El Dorado

Lake El Dorado is a secluded area within the general campgrounds that have a ready-made camping site. You get everything a normal camper would get plus: a tee-pee for 2 or 4 people with cots, sleeping bags, pillows, private showers and bathrooms, all surrounding a beautiful lake. This area is only accessible by Lake El Dorado guests. The purchase of a Lake El Dorado pass also comes with tickets, either GA or VIP. The prices are as follows:

2 people + GA= \$2458

2 people+ VIP= \$3600

4 people + GA= \$3316

4 people + VIP= \$5600

Safari Tent

SWANK. These are camping options for those willing to drop some money to come to the festival and camp. Your campsite is not within the general compounds and comes with a large tent, real beds, a/c, private showers and bathrooms, some meals, a patio, and those amazing passes I mentioned earlier. The prices are as follows:

2 people= \$9500
+\$2500 per person, up to 2 additional people

Yurt

SWANK+++ . These are the camping options for those with unlimited \$\$\$. Similar to the safari area, you get your own camping area within what Coachella calls “a resort.” Your room is similar to that of a 5-star hotel, including a king-sized bed, living area, a/c, maid service, all meals, spa service, the works. And you get those ULTRA amazing passes I mentioned earlier. For the low price of:

\$?????

You have to call to find out, though the price in 2016 was \$25,000 for 2 people.

Camping Rules

You must be at least 18 years old to camp.

You must have a festival pass to enter camping, however, you do NOT need a camping pass to enter camping.

Noise curfew begins at 1:30am.

The following are prohibited:

- Metal stakes. People would leave their metal stakes in the ground after camping and horses during polo season would get hurt. You may purchase plastic stakes from any sporting goods retailer or [amazon](https://www.amazon.com/).
- Glass. Pour any beverages into plastic containers.
- Fire.
- Drones.
- Motorized scooters and hoverboards.
- Kiddie pools and slip n slides.
- Weapons and drugs. Obviously.

Grilling/Cooking: You are allowed to bring in food and beverages and a camping grill to cook with IF YOU ARE IN CAR CAMPING (not tent, sorry). You can only bring in propane-fueled stoves, so no charcoal or lighter fluid. They do sell ice in the general store for \$10 a bag, and trucks drive around with them if you're living far from it. Some people choose to use dry ice, which you can purchase at Albertsons or other supermarket chains. I failed miserably when I tried my dry ice experiment, so I just get food at the carts.

Alcohol: The official rules state that you are allowed “one case of beer or one box of wine per person,” however, this rule isn't regularly enforced. It is up to the discretion of security what is an “excessive” amount of alcohol per vehicle.

Camping Questions

But what is the difference between car and tent camping?

The only actual difference we've found is that car camping gives you access to your car easily, while tent does not. You do camp separately, but you are in the same main lot (see the camping map above), you have access to everything car camping does, and you can still hang out in the car camping lots.

How many people can comfortably fit in a car camp area?

I say usually a mid-size car, 1 tent with 2-3 people is the maximum.

Do you need a tent in car camping?

No. You can sleep in your car, outside under a canopy, or on the ground behind your car. What you do in/with your space is completely up to you.

What happens if I need to leave to go purchase something?

There's a shuttle that takes you to the nearby grocery store, and I hear it's incredibly reliable and fast. There's also the general store, which I'll detail in the camping amenities below.

How's security getting into camping?

That entirely depends. It varies so much, it's hard to even answer the question. Some cars get torn apart, others not at all. In general, they usually do a patdown and search the very basic hiding spots in the car (center console, glove compartment, under the seats).

Non-Camping

For those who don't want to camp, there are hotels, airbnbs, and hotel packages through the festival available.

Some tips and tricks:

- Book early, and try for refundable and transferrable! It's pretty easy to guess the festival dates. As soon as places realize Coachella's official dates, prices raise. A lot of us plan this well in advance, and with that comes the chance of something else coming up. If your hotel is refundable or transferrable, you can get your money back.
- Book as close to a shuttle stop as possible, whether it's a hotel or AirBnb/VRBO to cut down travel time and additional travel costs.

- Anecdotally, VRBO has been better than AirBnB about pricing, availability, last minute cancellations, and renter's protections. AirBnB is not bad, but there have been several instances of last minute owner cancellations.
- Check both AirBnB and VRBO. Check regularly and make sure the owner/association knows you're going for Coachella. They will likely have festival rules/waivers, and if they haven't changed their prices then realize later on that it's for Coachella they can cancel and increase the rate. Rates have gone from \$250/night to \$2,000 per night depending on the owner.
- Frequent travelers can use points for rooms if booked early enough at most hotel chains in the area.
- Call hotels to see if they can offer pricing better than what's listed online before booking.
- 4 night travel packages sell out first through valleymusictravel. If you want to book a 3 night package but need Thursday call the hotel as early as you can to see if they can accommodate. As long as there are room available most will have no problems booking Thursday night separately.
- Be respectful of noise policies and neighbors. Hotels frequently have quiet hours, while Palm Springs and other surrounding areas have strict festival noise ordinances. If policies are broken you risk eviction and no refund.
- Consider a locker at the festival. You can leave anything needed throughout the weekend in the lockers to make security easier each day. Like everything else, book the locker as soon as you can. They do sell out both weekends every year. If Locker Lou is at the lockers say hi. He's cool as fuck.

What are my options for getting to the festival if I'm not camping?

- Shuttle: You can purchase a shuttle pass with your ticket, or third party after the general sale. Shuttle passes frequently go for under face value on reddit, stubhub, and craigslist.
 - Local Driver: There are locals that drive vans that will drive you/your group around for the weekend. Cost varies per driver and size of group
 - Shuttle Pass + Uber/Lyft: Purchase a shuttle pass then Uber/Lyft to and from the nearest shuttle stop.
 - Bicycle: There are several local bicycle shops that offer Coachella bike rental packages that include deliver/pickup and locks for the weekend. If you're staying close enough this isn't a bad option. Keep in mind you can get a CUI for cycling while intoxicated.
 - Sober Driver: Day parking is free! Keep in mind that no overnight parking is allowed in the day parking lots.
 - Uber/Lyft: Surcharge is extremely high, and lines leaving the festival have been historically long (up to 3+ hours waiting). By far the most expensive option.
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