



iXL  
The Basics

## About

iXL is an adaptive practice platform for core subjects. Students get instant feedback after completing problems, and problems get more challenging as students progress. Schools have paid for individual subject areas. Students can use at home, as well, including on mobile phones.

## Quick Start Steps

1. Activate your teacher account
2. Add students to your roster
3. Share login info with students

## Login

- **Students and teachers login through [ixl.com/signin/renewschools](http://ixl.com/signin/renewschools) (bookmark this!).**  
Splashpages have been updated to include this for students. To view school splashpages, go [here](#).

### Students

*Username:* studentID

*Password:* firstinitial+lastinitial+studentID

### Teachers

*I do not have an iXL account yet*

1. Go to [ixl.com/membership/school/activate](http://ixl.com/membership/school/activate)
2. Enter activation key: **RENEW386**
3. Complete form to set-up your account

*I have an iXL account already*

1. Sign-in to iXL
2. Click to enter "activation key" at top of page
3. Enter activation key: **RENEW386** to activate your account

- **Find student IDs and more** by going to the "Data & Assessment" page on the intranet. Also, feel free to [download Sumeet's fancy new app for your phone](#) (click on the link from your phone)!

# Rosters

- Students have been added to the school account, but **teachers must add students to their class.**
- **Follow these [directions to add students to your class.](#)**
- If you have an issue, please contact [Nate](#) or [the data team](#).

# Resources

- Teachers who are new to iXL or need a quick refresher should complete the playlist below and take the quiz to check that you understand how the program works:


## [ReNEW PD Playlist | Basics of iXL](#)


# Help


## [ixl.com/help-center](http://ixl.com/help-center)

### Help center

Search for answers to common questions

**User guides**  
Get started using IXL.

**Support**  
Contact our support team.

**Feedback**  
Tell us what you think.

#### Your account

What do I do if I forget my password?  
What are the technical requirements for IXL?  
What should I do if I forget my username?  
How do I change my password?  
How do I get an account for the iPad, Android, or Kindle app?

View all

#### Practice & awards

How can I find a skill to practice?  
How does the SmartScore work?  
How do I earn awards and certificates?  
Can my students practice any grade level?  
Is there audio available for younger students?

View all

#### IXL Analytics & standards

How can I find an IXL Analytics report that best suits my needs?  
Is IXL aligned to the Common Core math and language arts standards?  
How do I print an IXL Analytics report?  
How do I export my students' scores?  
How can I be sure IXL Analytics reflects my most recent data?

View all

#### Class rosters

How do I edit student info on my roster?  
Why can't I add another student to my roster?  
Can I change a student's username and password?  
Do I have to use full first and last names for students in my roster?  
Can I e-mail a list of students' usernames and passwords to myself?

View all

#### Family memberships

Do the children in my membership receive access to all grade levels?  
How do I add a child to my membership?  
Does a membership include all of my children or do I need to purchase multiple memberships?  
What subjects can I purchase on IXL?  
How do I cancel my membership?

View all

#### Teacher & school licenses

If I already have a classroom license, can I add more subjects?  
Do students receive access to all grade levels?  
Can students access IXL from home?  
Can I purchase a classroom license for more than 25 students?  
Is there a way to suggest skills to my students?

View all