

LaurieSue Peterson

SOFTWARE ENGINEER

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SUMMARY

- Software Developer Intern with hands-on experience developing interactive website applications that enhance and simplify the user experience.
- Implementation of content management systems with subscriber login capabilities.
- Utilization of ASP.NET MVC, Entity Framework, and Microsoft SQL Server to create working solutions
- Collaborative teamwork utilizing project management tools, including Agile/Scrum methodology and Azure DevOps.
- Exceeding client expectations, continuously improving processes, and achieving set goals through persistence and determination.
- Commitment to continuous learning, skill development, and personal improvement.
- Personal Motto: "Where there's a will, there's a way!"

TECHNICAL SKILLS SUMMARY

Programming/Development:	C#, HTML5, CSS3, JAVASCRIPT, SQL
Frameworks/Libraries:	.NET, .NET CORE, ENTITY FRAMEWORK, Bootstrap
Database:	SQL SERVER, MySQL
IDEs:	VISUAL STUDIO
Project Management:	AGILE/ SCRUM Methodology, AZURE DevOps
Version Control:	GIT, GITHUB

EXPERIENCE

Software Developer Intern

Prosper IT Consulting - Portland, OR

2024 - 2025

- **Skillset used:** ASP.NET, C#, MVC, HTML, CSS, SQL Server, Azure DevOps, Agile/ Scrum, Visual Studio
- **Project overview:** An interactive website that manages the production information, blog, blog comments, staff and actor profiles, ticket sales, and such for a theatre/acting company. It is designed to be a content management system (CMS) for users who are not technically savvy and need to manage the content displayed on their website with ease.. It also manages login accounts for subscribers and contributors and provides access to a wiki of past performances and performers. The website facilitates ease of access for staff to update and edit information and communicate with the public. This website facilitates community engagement in the production reviews and blog comments sections, offering valuable feedback/ data in real-time, which is stored in a database and can then be used to make better business decisions via business analysis. This interactive application provides an orderly and structured environment that makes it easy to gather and share information, including publishing event schedules and blog posts, logging blog comments, and verifying ticket sales. These features strengthen client and consumer loyalty, encourage community engagement, and make it easy to use data collection and analysis to make better decisions.

Software Developer/ Content Creator

Scope Ministries International, Inc. - Oklahoma City, OK

2022 - 2024

- **Skills used:** HTML, CSS, JavaScript, Clover Sites Web Builder
- **Project overview:** Update and maintain the website. Create content for Christian-based counseling providers to promote services, increase website traffic, add payment services, refresh the design, and maintain the website
 - 650% Increase in registration for classes and services (from 2 to 15) in the first 3 months after website redesign completion.
 - Streamlined user experience by consolidating 3 web forms into one, thereby decreasing the distractions of page changes and repetitive tasks that can cause an increase in user "bounce rate".
 - Experienced a 20% increase in website traffic.

Office Manager / Tax Preparer / Consumer Advocate

Mind Ur Bizz & Bookkeeping - Guthrie, OK

2018 - 2025

- **Skills used:** Office Management, Intuit/QuickBooks/TurboTax Professional Accounting Software, Accounting, Tax Preparation, Customer Service, Consumer Advocacy
- **Overview:** I provide services that assist my community in the following ways:
 1. Tax Preparation - electronic and paper filing
 2. College Application/Enrollment - lead the client through the process, provide guidance and support resulting in the successful completion and submission of forms, including any additional documentation required, follow-up steps, and issue resolution.
 3. Unemployment Applications/ Denials/ Appeals - guiding the consumer through the process, explaining procedures, gathering documentation to back up claims, and communicating with government agencies to achieve positive outcomes.
 4. Job Applications/Applications of any kind - completed accurately, appropriately, and in a manner that will best serve to accomplish the goals of the consumer.
 5. Consumer to Business Communications - i.e., setting up payment plans, making appointments, etc.
- **Results:** During the COVID crisis, I helped clients apply for unemployment and overturned previous denials. One lady had filed for unemployment benefits several years prior and, according to her, had never heard anything back from the Employment Commission... With her permission, I went online and accessed her account. I found that the unemployment office had requested that she provide a copy of her driver's license. I don't know if they mailed her a notice or not; regardless, she was unaware of the issue. So for two years, that was just sitting there in limbo. We gathered her documentation/ required evidence/proof and successfully overturned the denial and collected for the current claim and all past claims... which totaled over \$10,000 (which was paid out in a lump sum). She was brought to tears and used the funds to move from a travel trailer into a home. We have also helped three people get into college, and numerous people get health insurance (including a couple of new sets of dentures!) It is fun to help people improve their lives, lower their stress, and give them a little hope.

EDUCATION & TRAINING

Certification in Software Development | The Tech Academy -Portland, OR

2019 - 2025

- Immersive Full Stack Software Developer boot camp with more than 600 hours of instruction and hands-on coding.
- C#, Computer Science fundamentals, .NET Framework, T-SQL/SQL, CRUD, MVC, HTML, CSS, JavaScript, Agile / SCRUM
- Application development
- Web development
- Practical projects
- Working experience

Oklahoma City Community College - Oklahoma City, OK

2017 - 2018

- Computer-Aided Drafting/ AutoCAD
- Engineering Principles
- IT- Operating Systems

OSU @ OKC - Oklahoma City, OK

2015 - 2016

- Surveying
- IT- Computer Applications

Rose State College - Midwest City, OK

2015 - 2015

- Accounting (GPA 4.0)
- Small Business Management (GPA 4.0)