

Outcome Map – Planning a Difficult Conversation

<i>1. What's the presenting problem?</i>	<i>2. What's a tentative outcome?</i>	<i>3. What specifically would the outcome look like?</i>
<i>4. What knowledge, skills, or dispositions are needed?</i>	<i>5. What strategies might promote the outcome?</i>	<i>6. What supports does the mentor need?</i>

Outcome Map – Planning a Difficult Conversation