

QUALITY POLICY

It is the company's policy that our requirements for high standards of quality service are recognised by our suppliers and customers

The company acknowledges that the maintenance of quality standards in our work is the keystone to our success, reputation and future satisfaction of our customers and staff.

We confirm that we are committed to achieve a standard that complies with or exceeds, contractual and legislative requirements and that continually improves the effectiveness of our quality management system. The ethos of risk management is paramount to the success of our company and to that of our customers.

The company maintains a quality management system to the requirements of ISO 9001 :2015, Certificate No. RS 34028, which is registered by BSI Assurance UK Ltd, UKAS Accreditation No. 003.

The Quality Manager is responsible for ensuring that risks and opportunities are identified and measurable objectives for the management system are established and reviewed at company management meetings, along with this Quality Policy.

It is the responsibility of all company staff to understand and conform to the requirements of this philosophy and its associated procedures.

This policy will be made available to relevant interested parties by being displayed on our website and / or upon request.

Signed; Name; Val Emery

Position: Director

Signed; Name; Phil Chandler

Position: Director

Date: 24/09/24