

# PUSD IC Campus Parent Frequently Asked Questions

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## How do I get to Campus Parent?

Campus Parent is located at:

<https://paysonaz.infinitecampus.org/campus/portal/parents/payson.jsp>

You can also find it by going to <http://www.pusd10.org> and going to the Families dropdown and selecting "Grade Portal". Then click the "Infinite Campus: For Students and Parents" button as shown below.

### GRADE PORTAL



[Campus Parent FAQ](#)



## Where do I find my Campus Parent credentials?


### **New Families:**

Parent/Guardians should receive an email confirmation for their Campus Parent account when registering a new student. If you did not receive an email, you should be able to use "Forgot Username" or "Forgot Password" to have the confirmation email resent. If you are still having issues, please contact your student's school to get assistance.

### **Existing Families:**

If you are already a PUSD family and have never set up your Parent Portal, you will need to reach out to your student's school to have one created.

## How do I change my Campus Parent password?

Once logged into your Campus Parent account, click the User Menu  (located in the top right of the green bar) and choose "Settings". Under "Account Settings", you will be able to change the password for your Campus Parent account. This is also where you can set or change the email address associated with your Campus Parent account. The email address

entered here will be used when you need to utilize the “Forgot Username” and “Forgot Password” options.

## How do I change my contact information on file with PUSD?

Once a year, PUSD will issue a district-wide Student Information Update that gives all PUSD families a chance to update their information electronically. Outside of Student Information Update, the best way to get your information changed is to reach out to your student’s school to notify them. Depending on the type of change, you may be required to provide supporting documents (i.e., Proof of Residency, etc).

## Can I use Campus Parent on my mobile device?

Yes! You can download the “Campus Parent” app for iPhone iOS or Android. Once you have the Parent Portal app use the same credentials for the Campus Parent app that you use when logging in from the PUSD website. Campus Parent allows you to see each of your student’s grades in one place. It also allows you to communicate directly with your student’s teachers and receive notifications from teachers about your student’s progress.

***NOTE:*** *Student Information Update / New Student Enrollment is NOT compatible with mobile devices or through the mobile app (ie SmartPhones, tablets). Please use a computer, laptop or visit one of our campuses to complete your student's annual update or new enrollment.*