

Version 20180523

Third Party Service Providers

SocialWall Pro - Tezaki sprl may engage and use a selected set of third parties to process certain Customer Data in connection with the Service ("Subprocessor"). This page provides all information about the entity and role of each Subprocessor.

Subprocessor	Purpose	Data	Data location
Intercom	Customer Messaging Platform	Contact data, Purchase data	AWS Data Centers US (https://www.intercom.com/security)
Slack	Internal communications	Contact data, Purchase data	AWS Data Centers (geographically distributed data centers worldwide)
Facebook/Instagram	Digital Marketing	Contact data	Geographically distributed data centers worldwide
Twitter	Digital Marketing	Contact data	Geographically distributed data centers worldwide
Google	Digital Marketing	Contact data	Geographically distributed data centers worldwide
LinkedIn	Digital Marketing	Contact data	Geographically distributed data centers worldwide (https://www.linkedin.com/legal/privacy-policy)
Stripe	Payment	Contact data, Purchase data, Payment Data	Ireland , US (https://support.stripe)

			com/questions/stripe-and-european-data-transfers
Mailchimp/Mandrill	Emailing	Contact data	US https://mailchimp.com/fr/help/gdpr-faq/#Exigences_I%C3%A9galés
Twilio	SMS	Contact data	Geographically distributed data centers worldwide
OVH	IT Infrastructure	All customer data	EEA
Akimedia	Sales CRM	Contact data, Purchase data	OVH EEA
Fiscanet	Accounting	Contact data, Purchase data	Belgium
Cisco Webex	Video Conference	Contact data	Geographically distributed data centers worldwide https://trustportal.cisco.com/c/dam/r/ctp/docs/privacydatasheet/collaboration/cisco-webex-meetings-privacy-data-sheet.pdf

You'll find the signed DPA we have with our subcontractors here :

<https://drive.google.com/drive/folders/1cybq5C71RuByCDwUmpvtzAwsDomn2d2?usp=sharing>