

Lunaesii's Terms of Service

Before placing a commission please be sure to read through my TOS.

By commissioning me you agree to these terms and conditions whether you have read through them or not.

Subject to change
Updated on 05.06.21

DISCLAIMERS

1) You must be 18 or older to commission me.

GENERAL

2) **I reserve the right to deny or cancel any commissions.**

3) Commissions are for personal/private use. My work is not for commercial purposes. In other words, you may not profit off of my artwork.

4) **I retain the rights to my work.** This means I am allowed to upload or remove as I please and make prints of completed works. If requested, I can delay posting on special occasions (birthday surprise, anniversary, etc).

PLACING ORDERS

5) All commissions are currently discussed through personal private messaging systems (Twitter, DeviantArt, etc).

6) I have created a commission form to make the process easier. It is located at the end of this document along with a link to my prices.

7) **References are preferred to be colored with flats.** I will accept shaded references, but please keep in mind the colors may not be exact if you do this.

8) Descriptions as a reference may only be used if I am creating a design for you with some artistic liberties.

PAYMENT

9) I take payments in USD (United States Dollars) through Paypal invoices.

10) Work will not be started on a commission until I have received partial (50%) or full payment.

11) Regarding special slots/YCH's - payment must be made within 48 hours or you will lose your spot in the queue.

ETA / WORK TIME

12) Commissions are generally completed within 1-3 weeks. Depending on queue, personal health, and general life events this may be more or less.

13) I do not accept deadlines or rush orders.

14) If there will be a significant delay the commissioner will be notified ASAP.

REFUNDS & CANCELLATIONS

15) **50% of the full cost is non-refundable.** If you have paid in full and ask for a refund before it's complete you can only receive 50% of the total amount back. (see bullet 17 for exceptions.)

16) **There are NO refunds once a commission has been completed.**

17) If I personally cancel a commission the commissioner will receive **a full refund regardless of the amount of work I have put into the piece.** This does NOT apply to cases of misconduct and/or abuse on the client's part. (see bullet 18 for further explanation.)

18) In the rare case a client is being inappropriate (demanding, rude, ignoring boundaries, etc) they will be warned. If the client disregards the warning and we cannot come to an agreement, **I am allowed to cancel the commission and retain 50%.** If the client has paid more than half of the total cost, they will receive the remainder. I try to be patient and understanding. I will always try to talk things out with someone before taking drastic measures.

As long as you are respectful towards me, this is something you won't have to worry about.

WIPS & REVISIONS

19) WIP's are available upon request. They may also be provided if I need clarification on something.

20) You may ask for major edits while the drawing is still in the sketch stage. **Once the sketch portion of a commission is completed I will not go back and revise it.**

21) After a commission is completed I will not go back to it unless there has been a mistake on my behalf. For example, if I miss something in the reference sheet I will go back and correct it.

22) **Do not edit my work or remove my signature.** Doing so will result in blacklisting.

FINISHED PRODUCTS & REPOSTING

23) You will receive the signed, complete image via docs, sta.sh, or dropbox.

24) Finished work may only be reuploaded by the owner(s) of the character(s) wherever they wish as long as they provide credit. A link back to my page is preferable.

25) As previously stated, you may not profit off of my artwork. **All commissions are for private/personal use only.**

26) Please remember to save any commissions you receive from me. I will not have the files on my computer forever- it is your personal responsibility to keep track of it.

27) By commissioning me, you understand and agree to all of the above terms and conditions.

COMMISSION FORM (for client usage)

TBA

[CLICK HERE TO VIEW MY PRICE SHEET](#)