

The University Student's Motivation & Satisfaction Questionnaire²

General Instructions

This survey is being conducted as part of an official class exercise in Survey Design and Methods in Psychology (7126/6667).

The survey asks about your experience of university, including what motivates you to go to university and your level of satisfaction with various aspects of university.

Your participation is optional and you may withdraw at any time.

Completion of the survey will take approximately 15 minutes.

Your responses will be treated confidentially. To help ensure anonymity, DO NOT write your name on the questionnaire.

If you would like a copy of the results or have a question, comment, or complaint, please contact the course convener:

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You are welcome to keep this page.

Background Information

(Write or circle the best answer)

Office Use
ID

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1. Gender: Male / Female 2. Age: _____ years 3. Overseas Student? Yes / No

4. Name of Degree enrolled in: _____

5. Enrolment Status: Part-time / Full-time 6. % of degree completed (approx): _____

7. GPA: _____ 8. UAI: _____ 9. Accommodation: With Parents / Resses / Other

10. Relationship Status: Single / Partner / Other 11. Number of Dependent Children: _____

12. Average hours per week in paid employment: _____

13. How likely is it that you will complete your current degree?

Definitely won't finish 1 2 3 4 5 6 7 Definitely will finish

14. What have been the main motivations for you to attend university?

Please describe up to 3 key reasons for why you've chosen to be a university student?

1.

2.

3.

Student Motivation

Listed below are several motivations for going to university. Please rate the extent to which each motivation is accurate for you, using this scale. Circle the best answer for each item.

FALSE		TRUE	
NOT LIKE ME		LIKE ME	
1	2	3	4
5	6	7	8
This statement doesn't describe me at all; it isn't like me		This statement describe me very well; it is very much like me	
I attend university...			
1	because I don't know what else to do.	1	2 3 4 5 6 7 8
2	to understand myself better.	1	2 3 4 5 6 7 8
3	to gain valuable skills for my career.	1	2 3 4 5 6 7 8
4	because its fun place to be.	1	2 3 4 5 6 7 8
5	because others expect me to get a degree.	1	2 3 4 5 6 7 8
6	because I genuinely want to help others.	1	2 3 4 5 6 7 8
7	because it's a better alternative than working.	1	2 3 4 5 6 7 8
8	because I want to explore new ideas.	1	2 3 4 5 6 7 8
9	to enhance my job prospects.	1	2 3 4 5 6 7 8
10	because I enjoy the social life.	1	2 3 4 5 6 7 8
11	because other people have told me I should.	1	2 3 4 5 6 7 8
12	because I want to contribute to society.	1	2 3 4 5 6 7 8
13	to avoid being unemployed.	1	2 3 4 5 6 7 8
14	because I want to challenge myself.	1	2 3 4 5 6 7 8
15	in order to get the qualification.	1	2 3 4 5 6 7 8
16	because I enjoy the social environment.	1	2 3 4 5 6 7 8
17	because it would disappoint other people if I didn't.	1	2 3 4 5 6 7 8
18	because I want to help solve society's problems.	1	2 3 4 5 6 7 8
19	because it gives me something to do.	1	2 3 4 5 6 7 8
20	for my personal growth and development.	1	2 3 4 5 6 7 8
21	because it will help set up my future career.	1	2 3 4 5 6 7 8
22	because of the social opportunities.	1	2 3 4 5 6 7 8
23	it seems to be the recommended thing to do.	1	2 3 4 5 6 7 8
24	because I want to improve the world situation.	1	2 3 4 5 6 7 8
25	because I don't have any better options.	1	2 3 4 5 6 7 8
26	because I love learning.	1	2 3 4 5 6 7 8
27	so I can get a better job.	1	2 3 4 5 6 7 8
28	because its a great place to develop friendships.	1	2 3 4 5 6 7 8
29	of social expectations from those around me.	1	2 3 4 5 6 7 8
30	because I want to be more useful to society.	1	2 3 4 5 6 7 8

Student Satisfaction

We are interested to learn more about students' satisfaction with their university experience.

1. Please describe what aspect of this university have you been **most satisfied** with?

2. Please describe what aspect of this university have you been **least satisfied** with?

Listed below are several aspects of students' university experience. Please honestly rate your level of dissatisfaction-satisfaction by circling an answer for each item:

	1 Very Dissatisfied (VD)	2 Dissatisfied (D)	3 Neither Satisfied or Dissatisfied (N)	4 Satisfied (S)	5 Very Satisfied (VS)
My satisfaction with...	VD	D	N	S	VS
1 Library resources.	1	2	3	4	5
2 Opportunities to make friends.	1	2	3	4	5
3 Professionalism of my lecturers & tutors.	1	2	3	4	5
4 Lecture theatres, tutorial rooms & laboratory facilities.	1	2	3	4	5
5 Social events provided for students.	1	2	3	4	5
6 Level of knowledge of the staff who teach me.	1	2	3	4	5
7 Availability of computers & technology.	1	2	3	4	5
8 Opportunities to develop close friendships.	1	2	3	4	5
9 Quality of the education I am receiving.	1	2	3	4	5
10 Extra campus facilities (e.g., banks, cafes, childcare, parking, bookshop, etc.).	1	2	3	4	5
11 Chances to pursue my social interests.	1	2	3	4	5
12 Quality of the staff who teach me.	1	2	3	4	5
13 Places to study on campus.	1	2	3	4	5
14 Quality of the social life at this university.	1	2	3	4	5
15 Interest that teaching staff take in my progress.	1	2	3	4	5
16 Student support services (e.g. student union, academic assistance, counseling, etc.).	1	2	3	4	5
17 Chances to spend enjoyable time with other people.	1	2	3	4	5
18 Teaching ability of my tutors & lecturers.	1	2	3	4	5
19 Overall quality of the campus facilities.	1	2	3	4	5

Thankyou for your time.