

# DORCAS OBOUAYE

INSTRUCTIONAL DESIGNER | E-LEARNING DEVELOPER

## CONTACT

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## EDUCATION

B.Sc. ED • 2018  
HUMAN KINETICS  
University Of Benin

CERTIFICATION • 2025  
CERTIFICATE IN INSTRUCTIONAL  
DESIGN FOUNDATIONS AND  
APPLICATIONS  
Cousera

## KEY SKILLS

1. Instructional Design
2. eLearning Development
3. Storyboarding
4. Adult Learning Principles
5. Assessments & Completion Tracking
6. Learning Coordination
7. Articulate Storyline, Rise, Miro, Adobe Illustrator, Google Workspace, PowerPoint.

## INTERESTS

Reading  
Badminton

## PROFILE

Instructional Designer and eLearning Developer with experience designing accessible eLearning and supporting LMS-based training programs. Strong in translating complex information into structured, engaging learning experiences and managing learning operations, including content organization, assessments, and training records. Background in regulated, process-driven environments with a focus on clarity, documentation, and learner experience.

## EXPERIENCE

INSTRUCTIONAL DESIGNER | eLEARNING DEVELOPER | 2025-PRESENT

### Independent Portfolio Projects

I designed **4 end-to-end eLearning solutions**, including self-paced and gamified courses, from analysis and storyboarding through development and testing. I built interactive courses using **Articulate Storyline and Rise**, integrating assessments, feedback, and accessibility best practices. I also administered simulated **LMS workflows**, including course setup, learner enrollment, completion tracking, and training record organization.

LEARNING SUPPORT & PERFORMANCE ENABLEMENT SPECIALIST | NOV 2023- JULY 2025

Nordia (Bell) | Nanaimo | Canada

Identified knowledge gaps through escalation analysis and supported performance improvement through coaching and clear policy guidance. I also translated complex procedures into concise explanations, improving agent accuracy and confidence.

CLAIMS PROCESSING & DOCUMENTATION SPECIALIST | APRIL 2019- OCTOBER 2023

TRIVET CAPITAL | ABUJA

I processed and reviewed claims in a regulated environment, ensuring accuracy, compliance, and complete documentation. I also maintained organized electronic records to support audits, reporting, and process consistency.