

Local Utilities & Emergency Contacts

Below are the primary utility providers serving the Ashland area. Renters can contact these companies directly to start, stop, or transfer service. Tenants are responsible for establishing and maintaining their own utility accounts unless otherwise stated in the lease.

Electric Service

Kentucky Power – this is the only local electric power company.

website: <https://www.kentuckypower.com/>

Customer Service / Start Service: 1-800-572-1113

Electric Outage / Emergency: 1-800-572-1113

Natural Gas Service

Columbia Gas – this is the only local natural gas provider.

website: <https://www.columbiagasky.com/>

Customer Service / Start Service: 1-800-432-9515

Gas Emergency / Gas Leak: 1-800-432-9515

Water, Sewer & Sanitation

City of Ashland – provides water, sewer and trash removal services.

website: <https://www.ashlandky.gov/>

Water / Sewer Office: 606-327-2011

Prichard Sanitation – offers a private trash removal service.

website: <https://prichardsanitation.com/>

Customer Service: 606-928-9948

Internet, Cable & Phone

Spectrum – Cable internet and TV provider

website: <https://www.spectrum.net/>

Start Service: 1-855-243-8892

Windstream – DSL and fiber internet service in select areas

website: <https://www.windstream.com>

Start Service: 1-800-347-1991

AT&T – Wireless phone, mobile internet, and fiber in some neighborhoods

website: <https://www.att.com>

Start Service: 1-800-288-2020



Recycling

River Metals Recycling – accepts recycled materials

website: <https://rmrecycling.com/>

Ashland Yard: **606-327-4158**

Law Enforcement

Ashland Police Department

Emergency line: 911

Non-Emergency Line: 606-385-3273