WELCOME TO THE
NEW NBA APP

Powered by Microsoft

Get Started

Have an NBA Account? Sign In

The National Basketball Association (**NBA**) is a professional basketball league in North America composed of 30 teams. It is one of the major professional sports leagues in the United States and Canada and is considered the premier professional basketball league in the world.

With the NBA App, follow all your favorite teams and players, watch highlights and game recaps, follow the latest action with our Stories feature and more.

www.nba.com
The official website of the National Basketball Association. Follow the action on NBA scores, schedules, stats, news, Team and Player news.

NBA Testing:
Functional Testing
Regression Testing
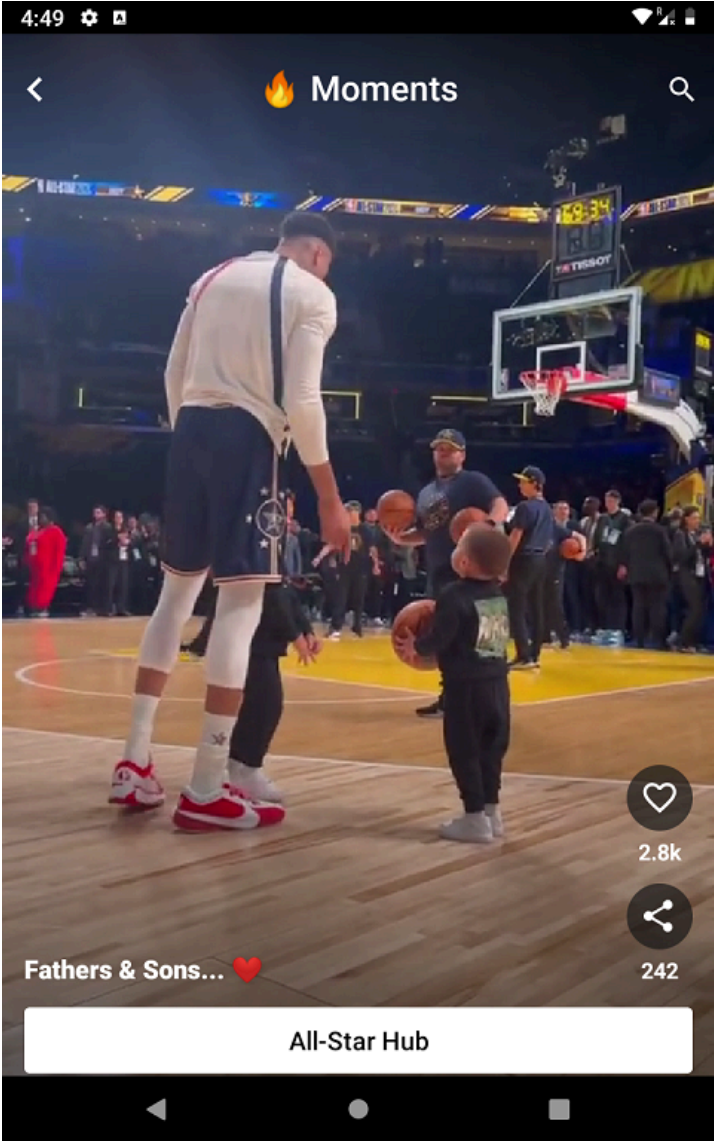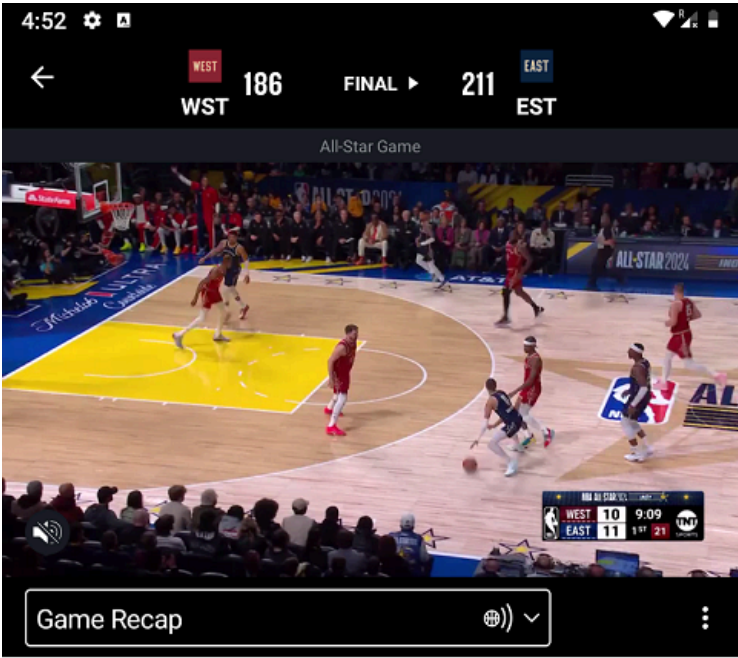
🏀 NBA

👤

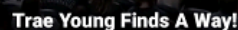All-Star Edition 🏀 | East vs. West | 73rd NBA All-Star G... | Best Of All-Star G... | All-Star Game MV... | All-Star Game Arri... | Steph Wins Challenge | G L Up N

LILLARD FUELS EAST VICTORY

All-Star Game

WEST
West

186

FINAL

211

EAST
East

For You | Games | Moments | All-Star | Discover

← 🔥 **MOMENTS**

Top Plays From The All-Star Game In 30 Seconds ⏱

Trae Young Finds A Way!

2024 NBA All-Star Game - East vs. West 8h

State Farm

23

2

77

WEST **7** 10:31
1st **3** EAST

GIANNIS ANTETOKOUNMPO

Go To Game

🔥 Moments

2.8k

Fathers & Sons... ❤️

242

All-Star Hub

Left screen:

4:54

WEST **186** WST FINAL ▶ **211** EAST EST

All-Star Game

Game Recap
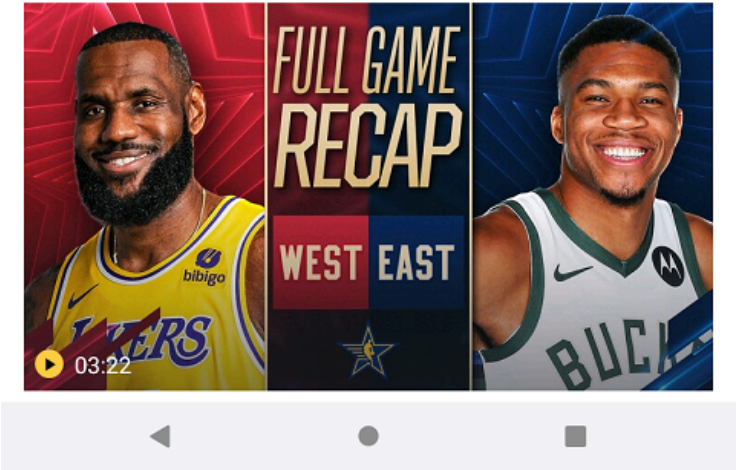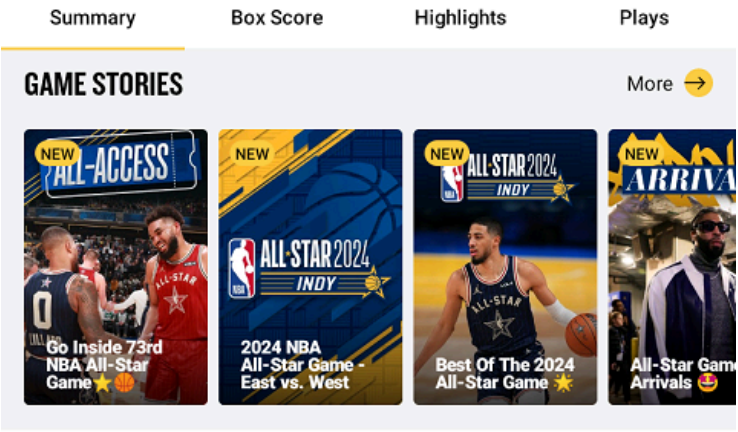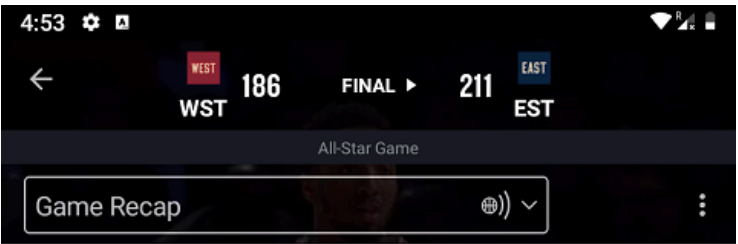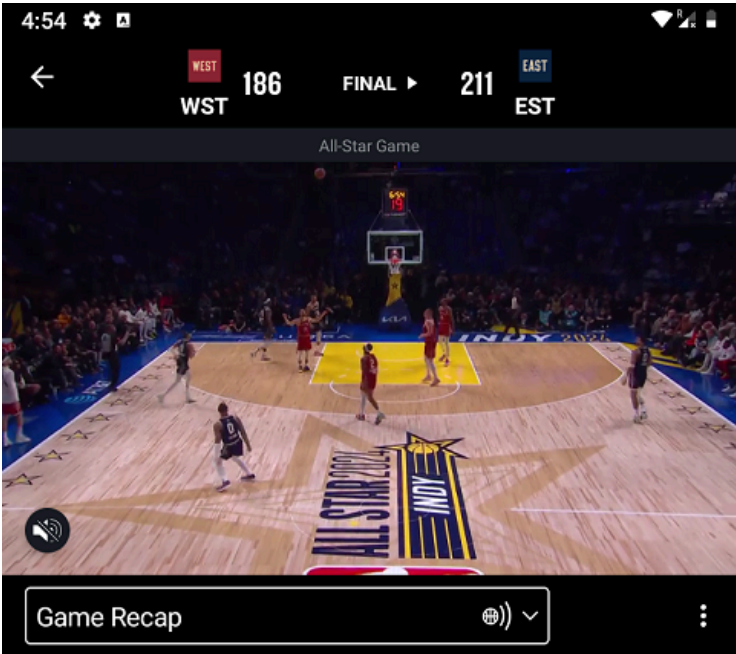
Starters	MIN	PTS	REB	AST	STL	BLK
L. James SF	13:48	8	4	3	0	0
K. Durant PF	24:51	18	5	5	2	0
N. Jokic C	23:19	13	4	9	2	0
L. Doncic SG	22:45	7	7	7	0	0

Summary | Box Score | Highlights | Plays

WST | EST

Right screen:

4:55

WEST **186** WST FINAL ▶ **211** EAST EST

All-Star Game

Game Recap
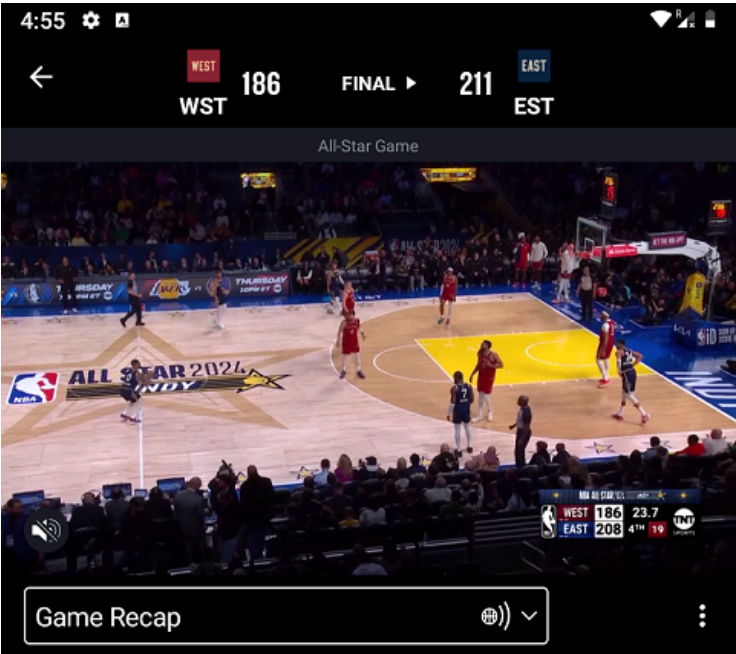
Summary | Box Score | **Highlights** | Plays

Karl-Anthony Towns erupts for 50 points vs. East
01:54

Tyrese Haliburton with 32 Points vs. West
01:58

Jaylen Brown with 36 Points vs. West
01:53

MY ACCOUNT

Subscriptions >

Benefits, Voting, Badges >

PREFERENCES

Notifications >

Hide Scores ⬤

Email Preferences >

App Settings >

Customer Support >

App Info >

MORE

Privacy >

Within the NBA App, NBA League Pass is the subscription-based product that gives you access to all games, live and on-demand, for the entire season.
https://support.watch.nba.com/hc/en-us/articles/360056384154-What-is-the-NBA-App-

Website:
https://www.nba.com/

Android App:
https://play.google.com/store/apps/details?id=com.nbaimd.gametime.nba2011&hl=en&gl=US

Ufone ⏻ 🔊 🔕 ⏰ 🛜 ³⁶⍑⏸85% 🔋 5:49 PM

←

DON'T MISS LIVE GAMES AND LOCAL RECOMMENDATIONS

Share your location to see what games and events are happening near you. The NBA respects your privacy and will only use your location for these purposes.

Enable Location Services

Not now

□   ○   ◁

Ufone ⏻ 🔊 🔕 ⏰ 🛜 ³⁶⍑⏸85% 🔋 5:51 PM

←   FOLLOW TEAMS

FOLLOW YOUR FAVORITE TEAMS

Get news, game updates, highlights and more info on your favorite teams

Atlanta Hawks	✓ Following
Boston Celtics	✓ Following
Brooklyn Nets	✓ Following
Charlotte Hornets	Follow
Chicago Bulls	✓ Following

Next

□   ○   ◁

← **FAVORITE TEAMS**

SEE YOUR FAVORITE TEAM FIRST

This team will be front and center every time you open the app.

Atlanta Hawks	Boston Celtics	Brooklyn Nets
Chicago Bulls	Denver Nuggets ★	Orlando Magic

Next

← **PLAYERS**

FOLLOW YOUR FAVORITE PLAYERS

Be the first to know what's happening with your top players. You can change your picks at any time.

🔍 Search Players

Following
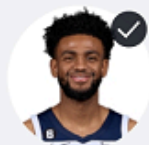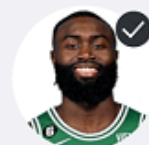
N. Alexand...   J. Brown   C. Capela   S. Hauser   A.
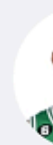
Denver Nuggets

Next

← **NOTIFICATIONS**

STAY IN THE LOOP

We'll only send the notifications you choose. Select from the categories below

Allow Notifications ⬤

League Alerts

NBA
Breaking News, Editors' Picks, Player Updates, NBA ID Benefits & Rewards   On

Games & Stats   Off

Team Alerts

Denver Nuggets
Game Start, Halftime End, Close Game, Game End, Other   On

Next

NBA 👤

BUFKIN, HAWKS EDGE NUGGETS IN NARROW VICTORY

NBA 2K24 Summer League

Hawks 1-1   **98**   [FINAL]   **93**   **Nuggets** 0-2

● ○ ○ ○ ○ ○

BEST FROM WEMBANYAMA   More

For You | Games | Watch | Summer League | Discover
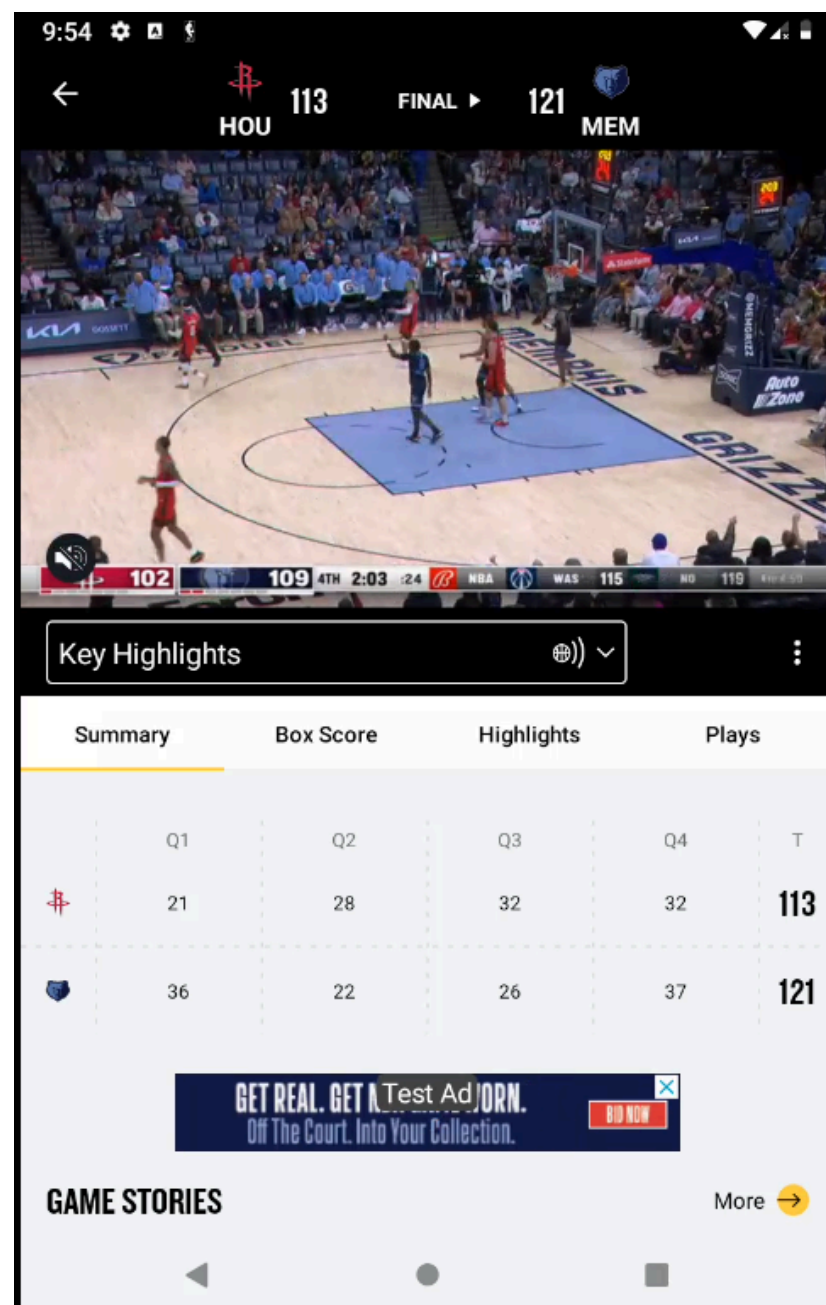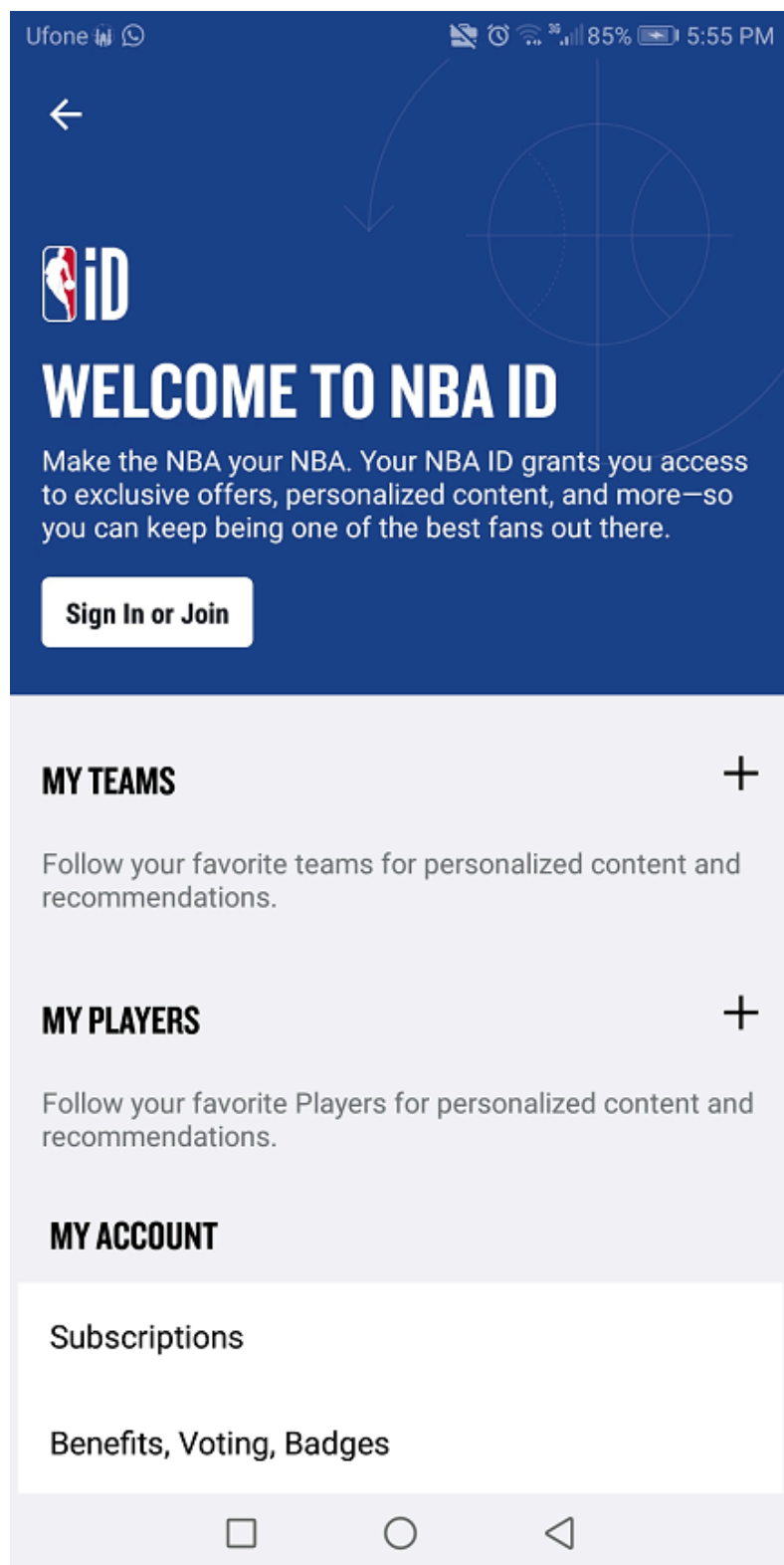
NBA Registration

CREATE YOUR NBA ID

Save your App preferences, see personalized content no matter what device you're on, and get exclusive benefits like game ticket giveaways, seat upgrades, merch deals and more.

Already have an NBA ID? Sign In

Email

Password 👁

Password must be at least 8 characters long and include 1 capital letter and 1 symbol.

First Name (Optional)

Last Name (Optional)

Birthdate

Country   United States ▾
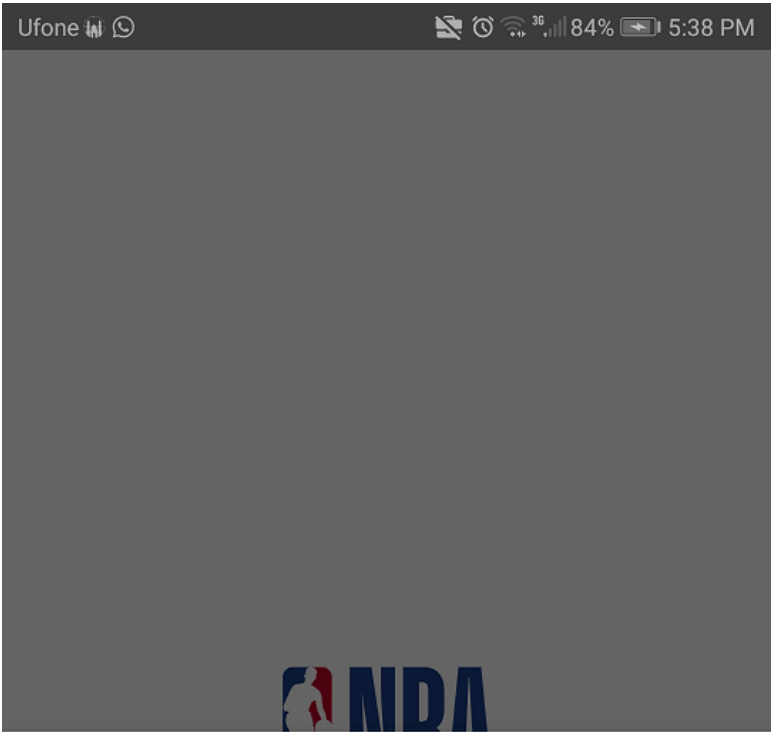
Cookie Policy

We and our partners store and/or access information on a device, such as unique IDs in cookies to process personal data. You may accept or manage your choices by clicking below or at any time in the privacy policy page. These choices will be signaled to our partners and will not affect browsing data.

We and our partners process data

List of Partners (vendors)

I Accept

Show Purposes
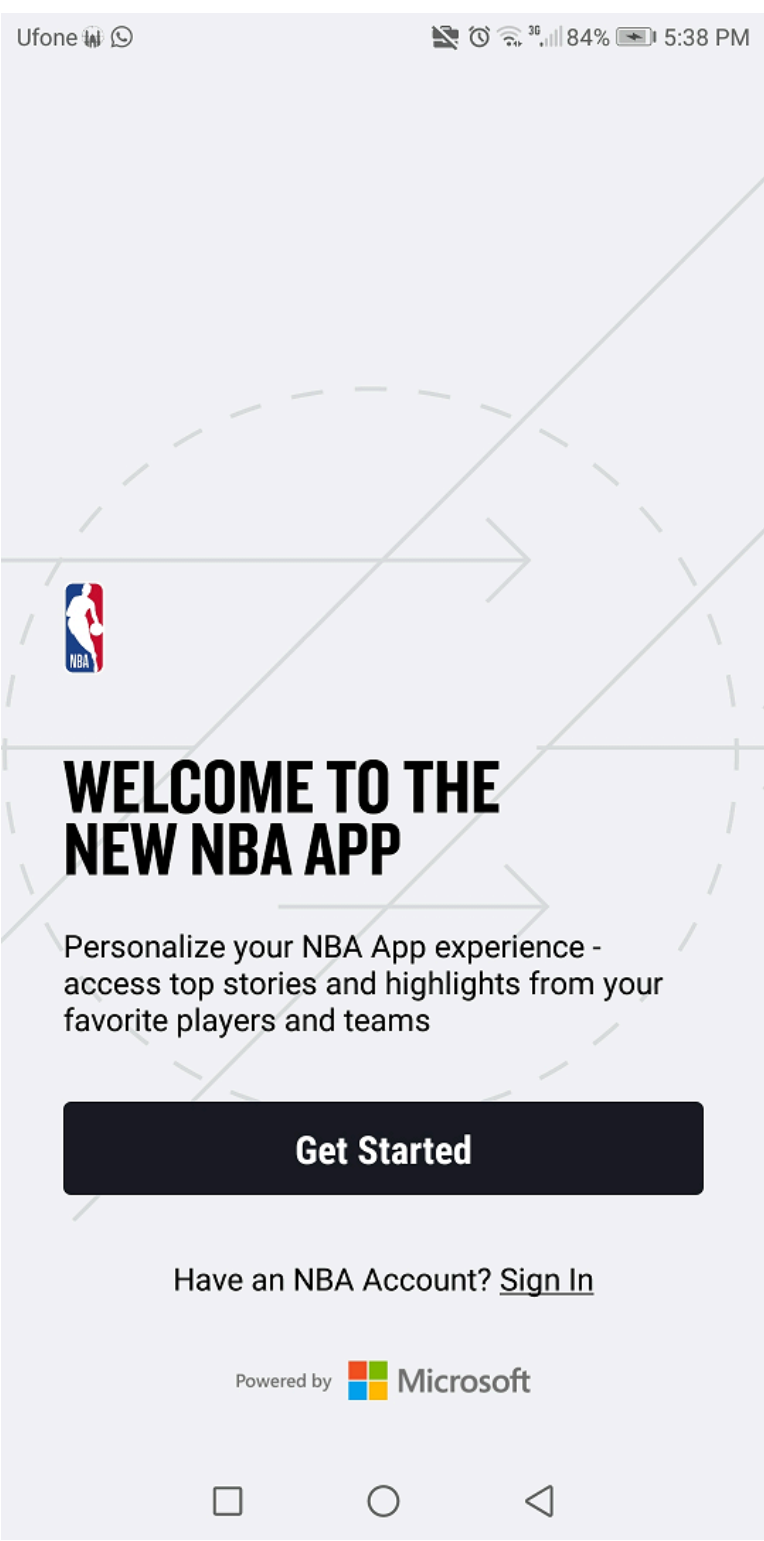
WELCOME TO THE NEW NBA APP

Personalize your NBA App experience - access top stories and highlights from your favorite players and teams

Get Started

Have an NBA Account? Sign In

Powered by Microsoft

←

iD

SIGN IN WITH YOUR NBA ID

Email
_____

Password   👁
_____

                              Forgot password?

Sign in

Your NBA Account is now NBA ID.
If you've signed into the app before, use the same
credentials here. Otherwise, Sign up

— OR —

More Sign in Options STARZPLAY

□   ○   ◁

←

iD

SIGN IN WITH YOUR NBA ID

Email
ggvgg
_____
Please enter a valid email address

Password   👁
_____

                              Forgot password?

Sign in

Your NBA Account is now NBA ID.
If you've signed into the app before, use the same
credentials here. Otherwise, Sign up

— OR —

More Sign in Options STARZPLAY

□   ○   ◁

Left screen:

Ufone 84% 5:42 PM

←

iD

SIGN IN WITH YOUR NBA ID

Email

reenpk@gmail.com

Password

••••••

Forgot password?

Your NBA Account is now NBA ID.
If you've signed into the app before, use the same credentials here. Otherwise, Sign up

OR

More Sign in Options   STARZPLAY

Right screen:

Ufone 84% 5:45 PM

←

iD

SIGN IN WITH YOUR NBA ID

Email

nextgentest3@nba.com

Password

••••••••••••

Forgot password?

Sign in

Your NBA Account is now NBA ID.
If you've signed into the app before, use the same credentials here. Otherwise, Sign up

OR

More Sign in Options   STARZPLAY

No Network Connection

Left screen:

6:38

SIGN IN

NBA iD

SIGN IN WITH YOUR NBA ID

Email
nextgentest3@nba.com

Password
•••••

Forgot password?

Sign in

Your NBA Account is now NBA ID.
If you've signed into the app before, use the same credentials here.
Otherwise, Sign up

OR

More Sign in Options STARZPLAY

Invalid email or password. Please try again.

Right screen:

1:28

SIGN IN

NBA iD

SIGN IN WITH YOUR NBA ID

Email
nba_next_gen56@testlio.com

Password
Testlio4321

Forgot password?

Sign In

Your NBA Account is now NBA ID.
If you've signed into the app before, use the same credentials here.
Otherwise, Sign up

OR

Oops something went wrong. Please try again.

SIGN IN WITH YOUR NBA ID

Email

Password

Forgot password?

Sign in

Your NBA Account is now NBA ID.
If you've signed into the app before, use the same credentials here.
Otherwise, Sign up

←

⬛iD

FORGOT PASSWORD

Please enter the email address you registered with, and we will send a link to reset your password.

Email

Reset Password

□ ○ ◁

←

⬛iD

EMAIL SENT

Check your inbox and follow the instructions to reset your password.
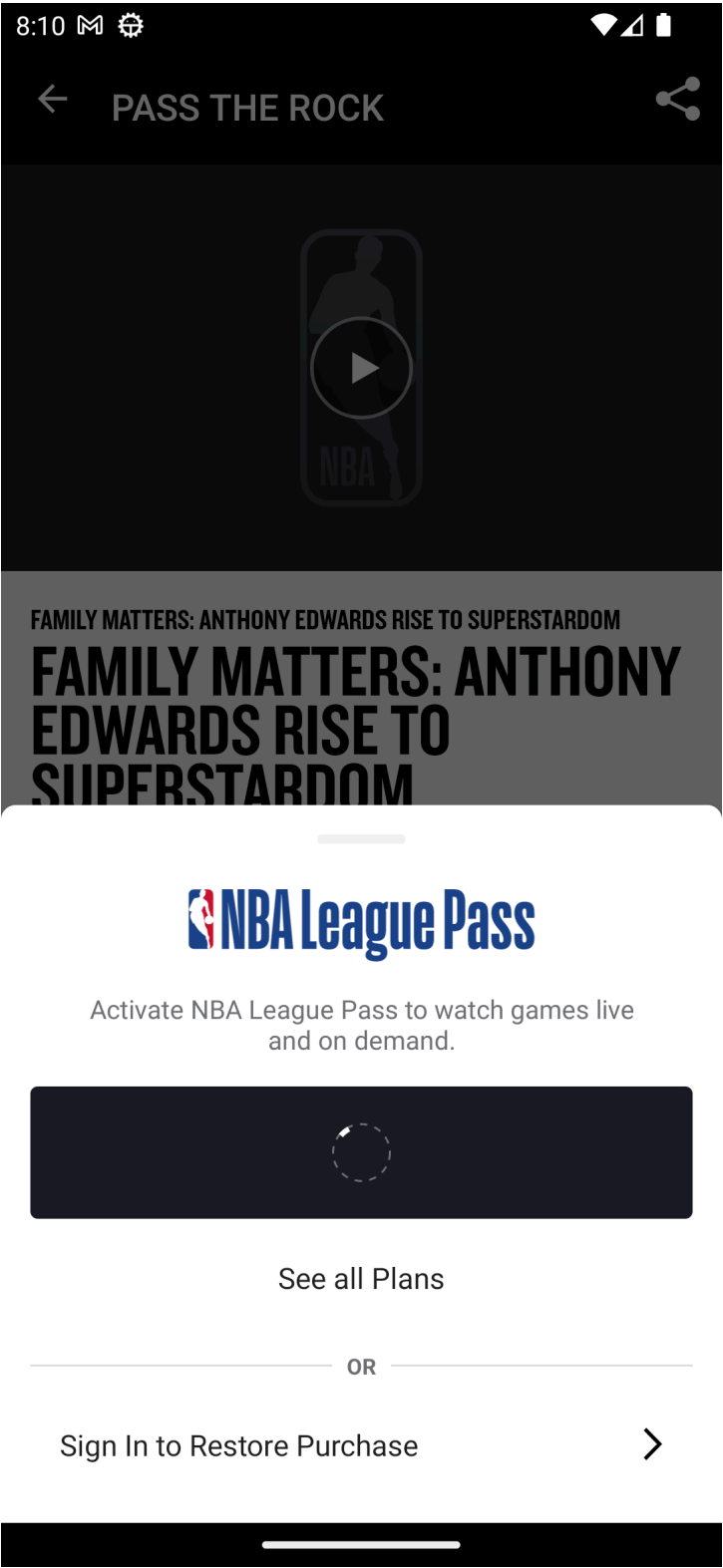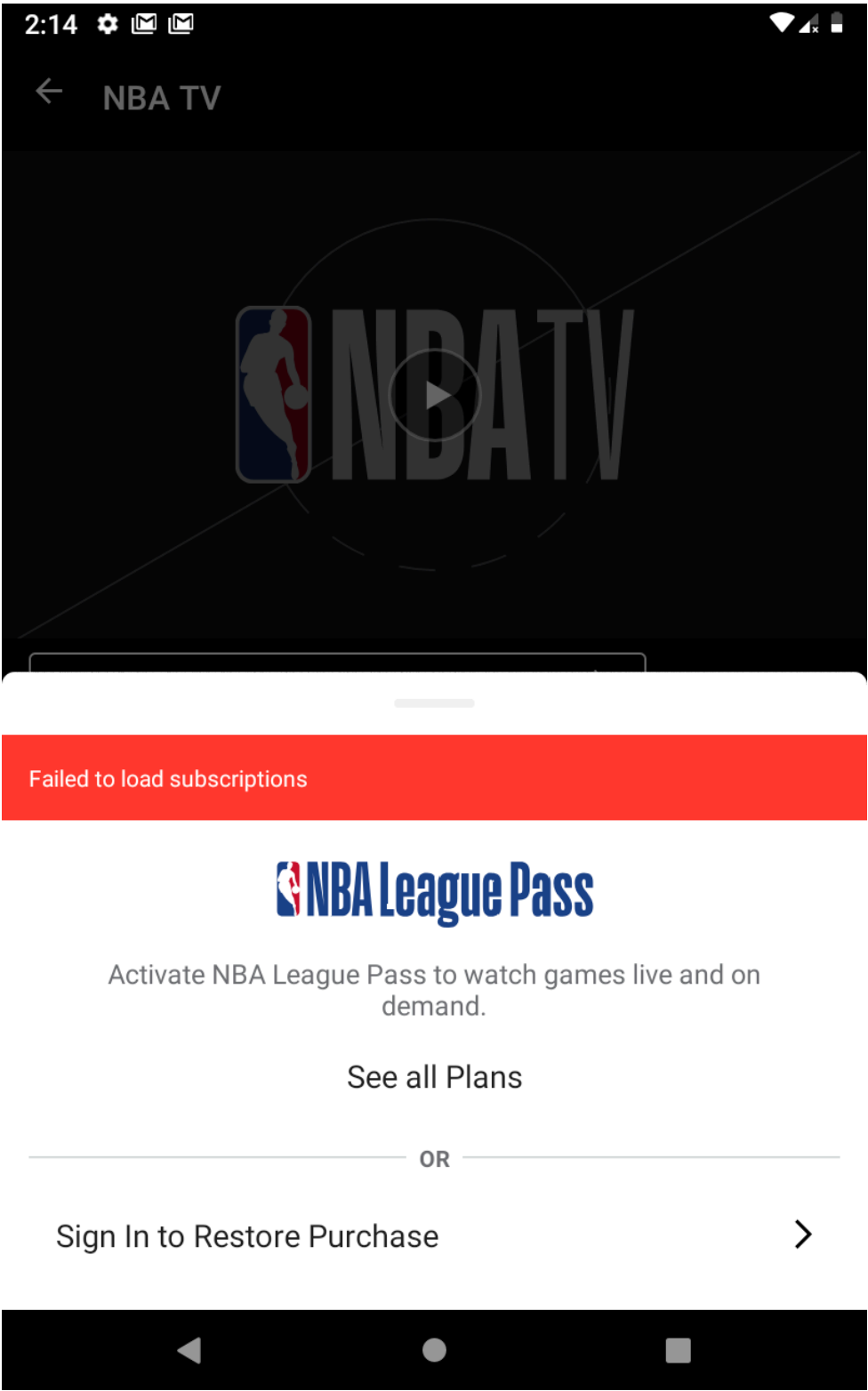
□ ○ ◁

Failed to load subscriptions

NBA League Pass

Activate NBA League Pass to watch games live and on demand.

See all Plans

OR

Sign In to Restore Purchase >

FAMILY MATTERS: ANTHONY EDWARDS RISE TO SUPERSTARDOM

FAMILY MATTERS: ANTHONY EDWARDS RISE TO SUPERSTARDOM

NBA League Pass

Activate NBA League Pass to watch games live and on demand.

See all Plans

OR

Sign In to Restore Purchase >

#165 Sat, 15 Jul 9pm - Mon, 17 Jul 2pm ONGOING (ends in 6 hours)
R165 - Android Regression - Sign in & Reset Password in NBA Nextgen - Mobile Functional #165 (0.7 hours)
Huawei Mate 10 Lite Android 8.0

Time spent: 2h:15m

Same as above

Entitled user:
nextgentest3@nba.com
SpaceJam1996!

shakeelsoft@gmail.com
Old p/w: 123_10Jul2023
New p/w: 123_17Jul2023

……………………

Issue found

[Android] [Log In] The app crashes if "Sign in" is started from the welcome screen and when an incorrect password/email is entered.
https://platform.testlio.com/c/nba---nextgen/issues/528541?

Environment:
Device and OS: Huawei Mate 10 Lite, **Android 8.0**
Testable App version: 0.19.0
Testing Environment (QA/Prod): Prod
Network (WiFi / Cellular): WiFi
Location: Pakistan
Account used: nextgentest3@nba.com / SpaceJam1996!
Originating ADO User Story: N/A

Pre-condition: User already has an active account and app is installed for the first time.

Steps to reproduce:
1. Launch the NBA app
2. Tap on 'Sign in' from the Welcome screen

3. Type a valid email address in the email field
4. Enter incorrect password (one or two times)
5. Tap on sign in button.

6. Enter a correct password
7. Type a valid email address that has no active account (two or three times)
8. Tap on sign in button.

Expected result:
The login screen is presented again to the user, after entering an incorrect password/email

Actual result:
The app crashes if 'Sign in' is started from the Welcome screen and when an incorrect password/email is entered.

……………

#538941 [Android]Login] The app crashes when the user pastes data into both the email and password fields during login.[Device Specific]
https://platform.testlio.com/c/nba---nextgen/issues/538941

https://testlio.rocket.chat/group/nba-team?msg=q8Z62j5t13y5Zm4Qw

………………………………………………………….

R233 - Android Regression - Registration in NBA Nextgen - Mobile Functional #233 (0.7 hours)

Coordinator: Marium M.
Start: Wednesday, Dec 27, 2023 11:00pm
Due: Thursday, Dec 28, 04:00pm
Estimate: 40m
Device: Google Pixel C Android 9.0

NBAQA-107 - Android Regression Run for build Version 0.30.0 (30000)

Welcome to the Android Release Regression Next Gen run - PROD testing!

   Environment to Test: Production
   Build : Version 0.30.0 (30000)

Build: app-release.apk
Version: 0.30.0
Testing with: Google Pixel C Android 9.0

Android Regression - Registration

1. Pre-condition: Freshly download the build from app center or production in market build.
2. Launch the app
User prompt to welcome screen

3. Tap on sign in button
Sign in page loads

4. Tap on 'Don't have an account' or 'Sign up' link
Create an account page loads

5. Verify the user is able to toggle back and forth between create account and sign in screens from 'Sign in' and 'Create account'

6. Go to 'Create account' screen
Verify that 'Create account' button is not active

7. Type invalid email
"Please enter valid email address" or similar message should be displayed below email field

8. Enter valid email
User should be able to enter valid email without any issue

9. Type invalid password in the password field
Error message should display below password field: "Password must be at least 8 characters long and include 1 capital letter and 1 symbol.

10. Enter valid password
User should be able to enter valid password without any issue

11. Verify that First and Last Name fields are optional

12. Verify that user is able to enter first and last name

13. Tap on birth date
Verify user is able to select birthday from the calendar popup

14. Select birth date less than 13 years
The error message "You must be at least 13 years of age" should display below Birthday field

To select an year (say 2005), user has to scroll back month by month from 2023 back to 2005, can't select an year instantly.

15. Verify user upon on tapping country field the county dropdown list should be native alphanumeric order
- First Country is displayed as user's own country
- After the First Country, the County dropdown list displayed in alphabetical order

First Country is displayed as "United States"

16. Verify that the user is able to change the auto selected country from location dropdown

17. Select any other country than USA, Canada or Mexico
Verify that postal code field is NOT displayed

Postal code field is NOT displayed for any country

18. Select USA, Canada or Mexico as country
Verify that postal code field IS displayed

Issue:
#451153 [iOS][Register] Postal code field is not visible when selecting Canada and Mexico as countries for account registration
https://platform.testlio.com/c/nba---nextgen/issues/451153?

19. Uncheck the required agreement and tap on 'Create Account'
User should not be able to proceed

20. Check both term agreements and tap on 'Create Account'
User should be able to proceed

21. Enter valid data in all the fields except email. (Email should be an existing account)
"This email is already associated with an NBA account. If you forgot your password you can reset password here" error message should be displayed below email field

22. Enter all valid data
Verify once the user has entered all valid data, 'Create Account' button should enable

23. Click on 'Create Account'
User should be able to create new account

New Issue found:

#577659 [Sign Up] New account can be created using an email that does not even exist
https://platform.testlio.com/c/nba---nextgen/issues/577659

Environment:
Device and OS: Google Pixel C Android 9.0

Testable App version: 0.30.0
Testing Environment (QA/Prod): Prod
Network: Wi-Fi
Location: Pakistan
Reproducibility rate: 3/3
Account used: N/A
Originating ADO User Story: N/A

Steps to reproduce:
1. Launch the app, user prompt to welcome screen
2. Tap on 'Don't have an account' or 'Sign up' link
3. Create an account page loads
4. Enter valid data in all the fields
5. Type an email in valid format but with any random characters i.e. (aaaaaaabbbbbbbbccccccccccdddddddddd@gmail.com)
6. Check both term agreements and tap on 'Create Account'

Expected result:
New account can be created using any existing email address.

Actual result:
New account can be created using an email that does not even exist.

https://platform.testlio.com/c/nba---nextgen/issues/590845?

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15-02-2024

#590846 [Android][Register] App allows the use of current password on reset password
https://platform.testlio.com/c/nba---nextgen/issues/590846

#590812 [Android][Forgot Password] Error message pops up under email field as soon user starts entering email id
https://platform.testlio.com/c/nba---nextgen/issues/590812

#590845 [Android][Forgot password] Forgot Password email instructions are sent to an invalid email with no account linked
https://platform.testlio.com/c/nba---nextgen/issues/590845?
https://platform.testlio.com/c/nba---nextgen/issues/518882

#590846 [Android][Register] App allows the use of current password on reset password
https://platform.testlio.com/c/nba---nextgen/issues/590846

....

NBA - Video Player

Google Pixel C Android 9

Build app-release (5).apk

Version 0.15.1

nextgentest3@nba.com
SpaceJam1996!

Device and OS: Google Pixel Android 9
Testable App version: 0.15.1
Testing Environment (QA/Prod): Prod
Network: WiFi
Location: Pakistan
Reproducibility rate: 0/3
Account used: nextgentest3@nba.com
Originating ADO User Story: NA

<mark>19-11-2023</mark>

R213 - Android Regression - Video Player - VOD in NBA Nextgen - Mobile Functional #213 (1 hour)
https://freelancer.testlio.com/work/tasks/e318RnJlZWxhbmNlckFwcFRhc2s6MjAxODUyNg==

Workspace: NBA Nextgen - Mobile Functional
Coordinator: Marium M.
Starts: Saturday, Nov 18, 07:00pm
Due: Sunday, Nov 19, 02:00pm
Estimate: 1h
Elapsed: 3h 20m

Build: app-release.apk
Version: 0.27.0
Testing with: Google Pixel 5, Android 13.0
Account used: nextgentest1@nba.com   SpaceJam1996!

………………………..

Instructions to testers

Welcome!
Welcome to the Android Release Regression Next Gen run - PROD testing!
- Environment to Test: Production
- Build : Version 0.27.0 (27000)

##Areas of Focus:
Game details
- In App - Purchases
- Video Player – LIVE & VOD
- Watch Party
- Test local access teams (LAC, PHX, UTAH and LAL)
- Authentication/registration
- In Season Tournament
- NBA TV for INTERNATIONAL users
- Authentication/registration

Notes:

- Turn on location services and allow the app to use the location before starting to test.
- Separate issues should be reported for iOS & Android. If the same issue is reported for Android, then please report a new one for iOS and vice versa.
- Entitled user: User with subscription
- Unentitled user: User without subscription
- Anonymous user: User who is not logged in
- VOD (Video on Demand): Non-live related videos
- Upcoming game/Scheduled game: The game which is scheduled
- Pregame: Starts 30-40 minutes before live game starts. (Discussion and commentary about upcoming game). Can be accessed from 'Games' or 'Home.' 'Pregame' label is present on the game card when the pregame starts.
- Live game: The game that is currently live. Can be accessed from 'Games' or 'Home.' 'Live' label is present on the game card when the pregame starts.
- Post game: The game which appears after the game ends.
- Archived game: Old games. Can be accessed via calendar.
- Blackout: When the game is broadcasted in the same region, then the game is blacked out for the user.
- Hero: Big banner with image/video & buttons on the top of the page

Terms

- Locally Blacked out: When the game is of your city, then the user is blacked out from watching the game.
- Entitled user: When the user is logged in with account having subscription.
- Unentitled user: When the user is logged in with account having no subscription.
- VOD: Videos present under NBA TV section or other videos in the app

VPN to switch city (Use it only for blackout test cases (If required). Test everything else without VPN)

- nordvpn@testlio.com / Lovetesting101   (Install Nord VPN)
- Tunnel bear is also free for US and can be used for limited testing

LP Accounts (Entitled):

- NOTE: Please try to use only one account per tester for Non VIP accounts to prevent reaching concurrency limits.
- Please don't use VIP accounts for Blackout scenarios as these accounts override the blackout scenarios
- <mark>Accounts</mark> can be accessed in the spreadsheet below:
  - o   NOTE: Please add your name to the spreadsheet for all accounts used during testing for non-VIP accounts
  - o   https://docs.google.com/spreadsheets/d/1VM7UGcu2O5KwEQt-vEHM2npBuH3mguZl3YaMMEWQsgs/edit?usp=sharing

Master sheet: https://docs.google.com/spreadsheets/u/1/d/1FCyzhZO_Zos6GZcNI1y_dIKk8IAzU7Sw1apbtXPSZfI/edit#gid=1462717742

Account with no subscription (Unentitled): Sign up a new account

Issue Requirements

- All issues should consist of videos and logs
- Screenshot is required for UI issues along with video and logs.
- No issue will be accepted without video and logs

…………………………………………

Test Cases:

<mark>NBA QA-90 - Android Mobile Run for RC build Version 0.27.0 (27000)</mark>

https://platform.testlio.com/c/nba---nextgen/execution#/e/785515/t/TEST-1464

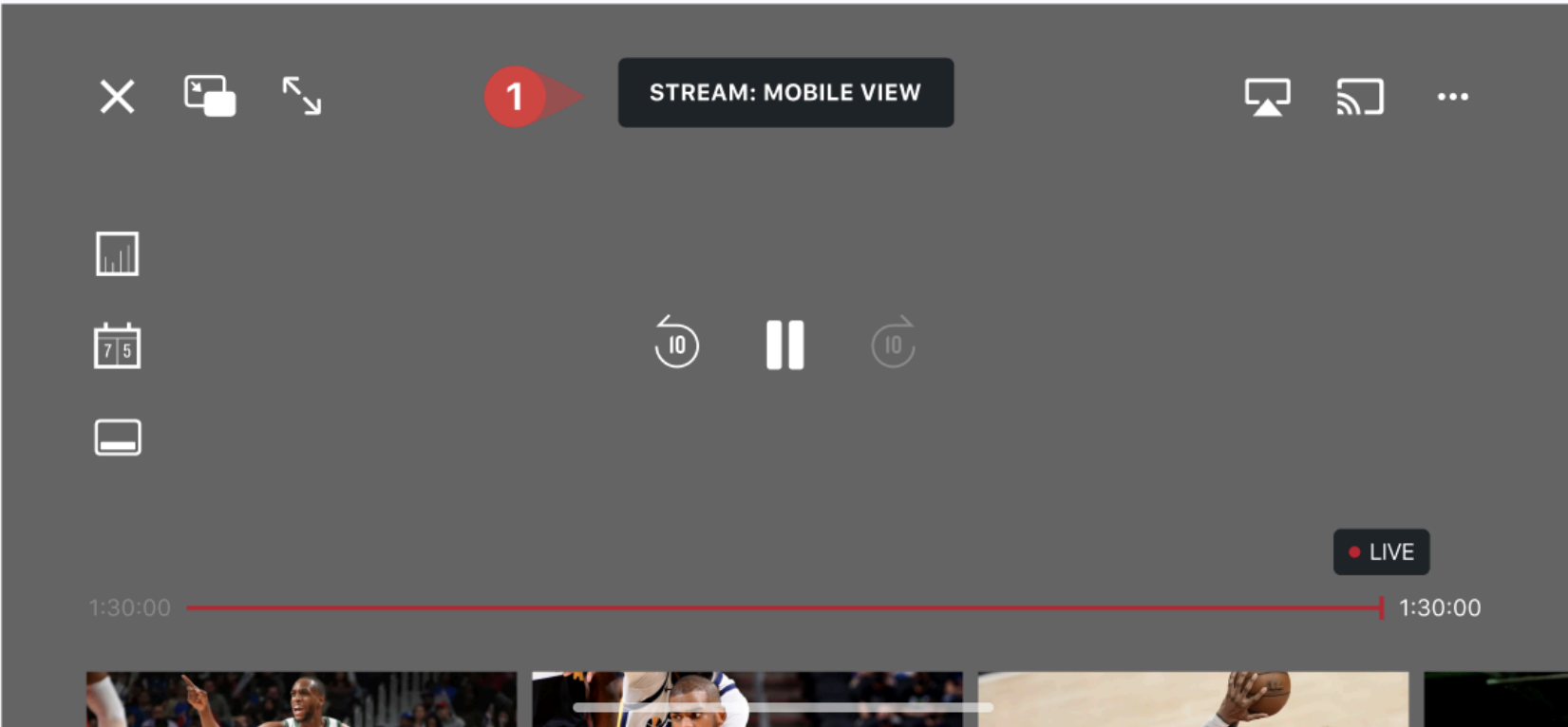| Click on Expected Results:	Known Issues: Explanation: Questions:

Player controls

iOS - Regression - Video Player - Player controls | Archived games
1. For Archived Games: Navigate to Games/Scores > Go to any old date > Tap on any archived game> Launch Stream
Verify that there should be a single control available in the center of the player.
Player control.png

LIVE GAME
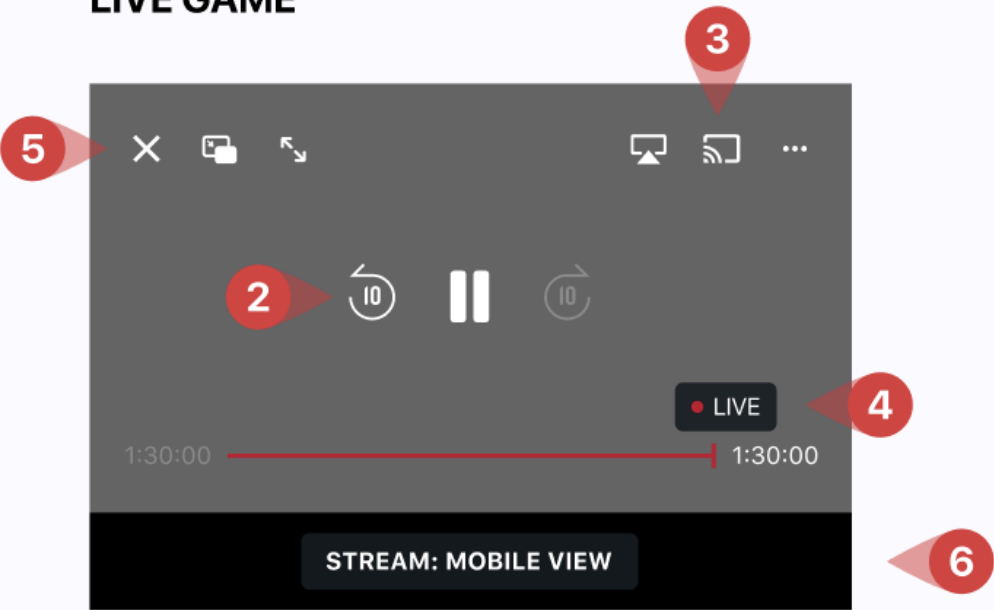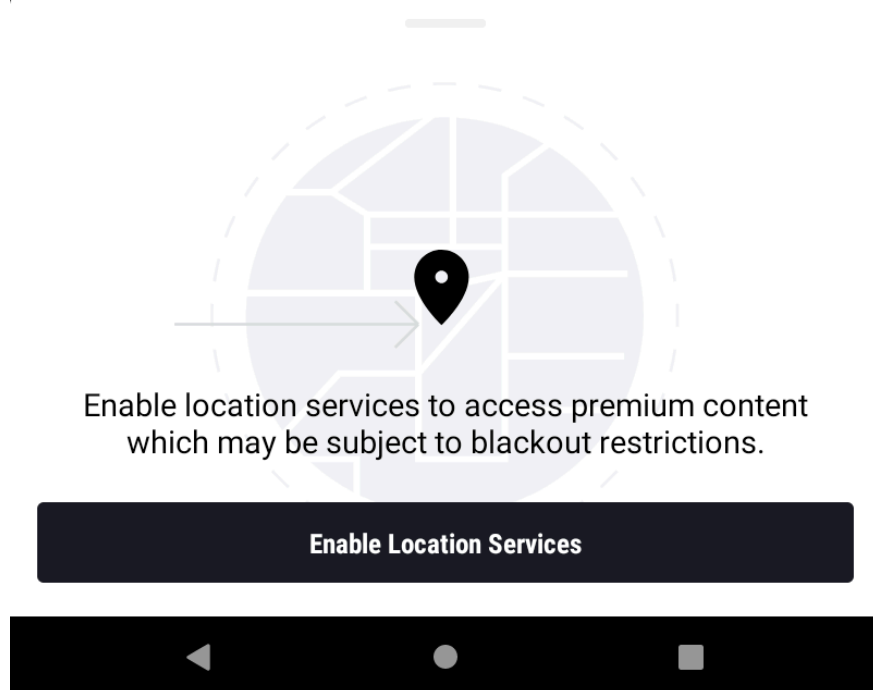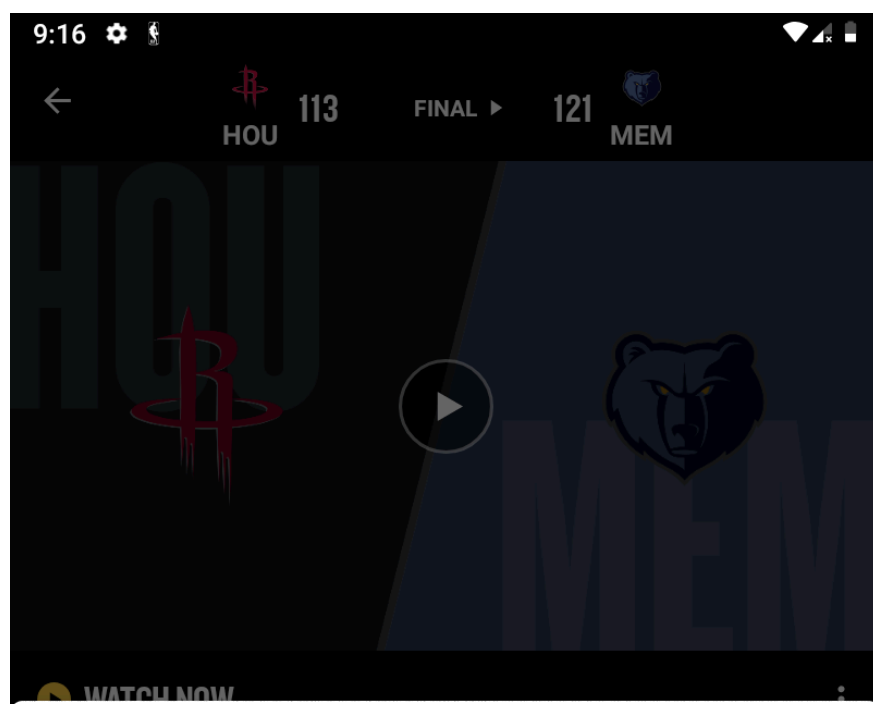
STREAM: MOBILE VIEW

LIVE

1:30:00 ——————————————|————— 1:30:00

STREAM: MOBILE VIEW

2. Verify player controls are not visible while stream is loading
3. While the stream is playing, tap on the background of the video player
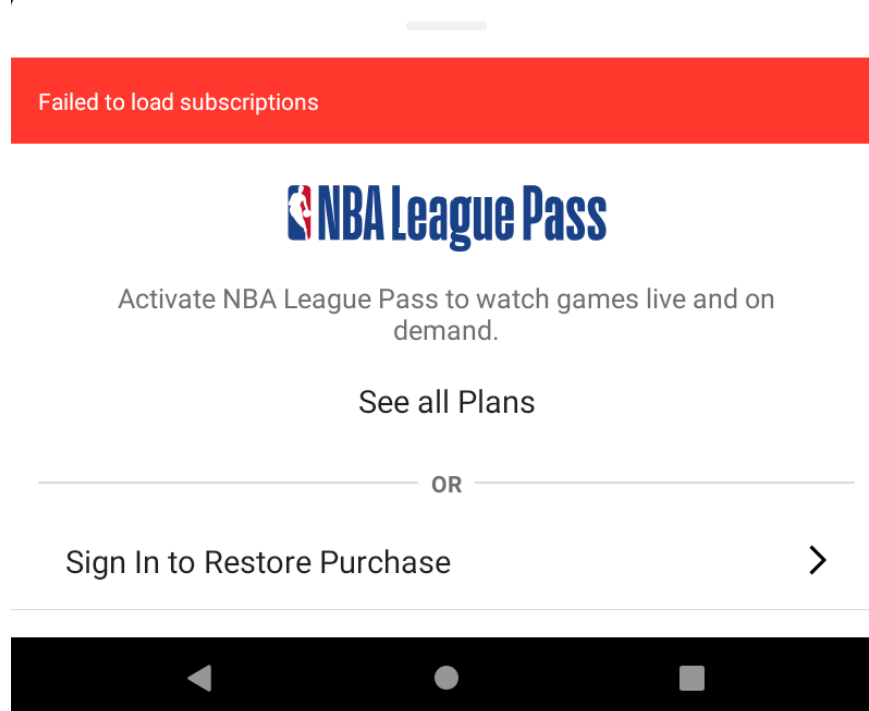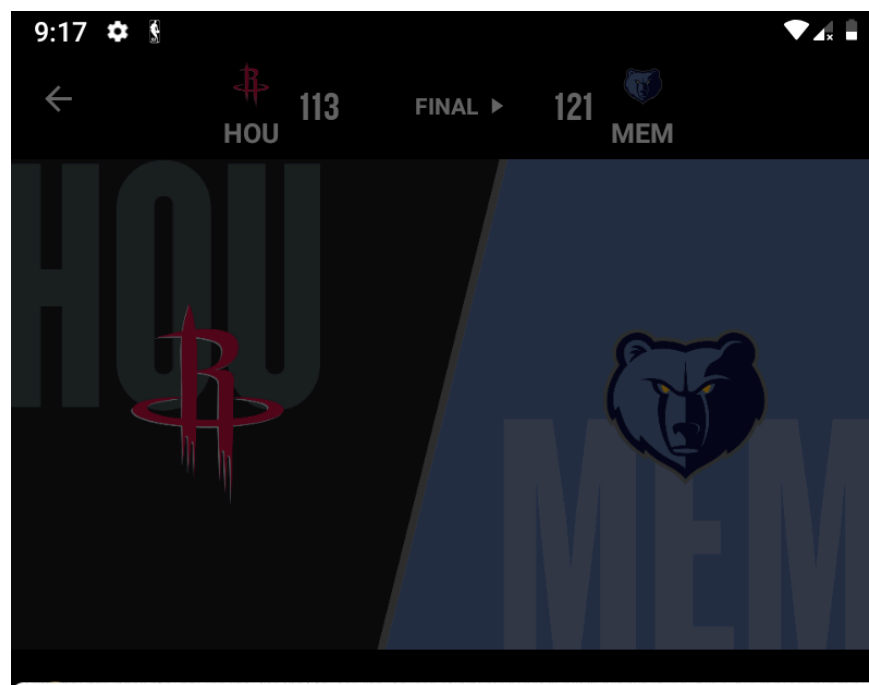Video player controls should be displayed
4. Verify the state of the button should show a pause icon (||) while stream is actively playing
5. Switch to landscape mode > Verify that the stream title should be shown above the scrubber by following the below format - [Away Team Nickname] @ [Home Team Nickname], [Month] [Date], [Year]
The title is shown above the scrubber
video player.png
6. Verify the left side of the scrubber represents the start duration of the available content in the stream
Scruber.png

7. Verify that a timestamp should exist to the left of the scrubber, indicating the user's current position within the stream
Formatted as HH:MM:SS, with leading zeroes being dropped up to M:SS as a minimum format
timer on scruber.png
8. Verify that a timestamp should exist to the right of the scrubber, indicating the elapsed duration of the stream
Formatted as HH:MM:SS, with leading zeroes being dropped up to M:SS as a minimum format
timer on scruber.png
9. Verify that a vertical line within the scrubber is present that represents the user's current location within the stream
Scruber.png
10. Tap on any position on the scrubber
The user may tap anywhere in the scrubber to instantly jump to that point in the stream
11. Tap on the position indicator line > Drag it forward or backward
- Verify that releasing this indicator line will jump the player to this point in the stream.
- Title should disappear while user is scrubbing

[ISE-510118] [Android][Video Player] Scrubber is glitching when dragging forward or backward   Re

Title does not disappear while user is scrubbing.
TC needs to be updated

#584026 [Android][Video Player] Title is not disappearing when scrubbing left and right in landscape mode
https://platform.testlio.com/c/nba---nextgen/issues/584026

12. Tap on the position indicator line > Scrub through the indicator line
- Verify that as the user scrubs, the left timestamp should reflect the current scrubbed position and fade out.
- Verify that as the user scrubs, a timestamp indicating current scrub point should appear immediately above the vertical line representing the users current position

[ISE-451715] [Android][Games] There is no timestamp above the video scrubber line   Remove issue

13. Verify the scrubber exists at the bottom of the screen in both portrait and landscape
14. Observe the scrubber
- Verify the scrubber should reflect an inactive state and not display as red.
- No Live text should be displayed on the right side.
inactive.png
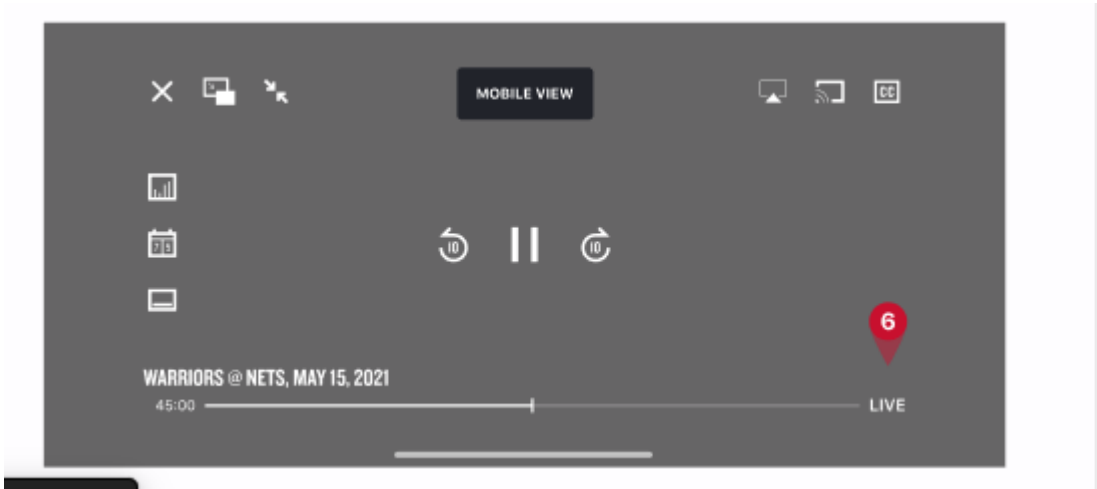
15. Verify player controls should fade out and become hidden after three seconds inactivity on play control screen. It should remain hidden unless user touch the screen or something.
16. Verify that archived game stream should not have Live button to jump to live stream
17. Verify that player controls work as expected in landscape mode

....

Android - Regression - Video Player - Player controls | VOD
1. Menu > Watch > Featured > Tap on any Video
Verify that there should be a single control available in the center of the player.

Player control.png

2. Verify player controls are not visible while stream is loading
3. While the stream is playing, tap on the background of the video player
Video player controls should be displayed

4. Verify the state of the button should show a pause icon (||) while stream is actively playing

5. Rotate the video to landscape mode and verify that the video title should be displayed above the scrubber
The title is shown above the scrubber

video player.png

Fail

[ISE-567123] [Android] [Watch] Video title not displayed above the scrubber	Remove issue from step

[ISE-554150] [Android][Video] Game title missing in landscape

6. Verify the left side of the scrubber represents the start duration of the available content in the stream

Scruber.png

7. Verify that the right start of the scrubber represents the live point in the stream

Scruber.png

8. Verify that a timestamp should exist to the left of the scrubber, indicating the user's current position within the stream
Formatted as HH:MM:SS, with leading zeroes being dropped up to M:SS as a minimum format

timer on scruber.png

9. Verify that a timestamp should exist to the right of the scrubber, indicating the elapsed duration of the stream
Formatted as HH:MM:SS, with leading zeroes being dropped up to M:SS as a minimum format

timer on scruber.png

Comments:
timestamp exists to the left of the scrubber after current time, i.e. in the format:
current time / elapsed time _____ Live (or nothing)

10. Verify that a vertical line within the scrubber is present that represents the user's current location within the stream

Scruber.png

Test case needs to be changed
https://platform.testlio.com/c/nba---nextgen/issues/510194?

11. Tap on any position on the scrubber
The user may tap anywhere in the scrubber to instantly jump to that point in the stream

12. Tap on the position indicator line > Drag it forward or backward
- Verify that releasing this indicator line will jump the player to this point in the stream. - Title should disappear while user is scrubbing

https://platform.testlio.com/c/nba---nextgen/issues/451715?

13. Tap on the position indicator line > Scrub through the indicator line
- Verify that as the user scrubs, the left timestamp should reflect the current scrubbed position and fade out. - Verify that as the user scrubs, a timestamp indicating current scrub point should appear immediately above the vertical line representing the users current position

14. Verify the scrubber exists at the bottom of the screen in both portrait and landscape
15. Observe the scrubber
- Verify the scrubber should reflect an inactive state and not display as red. - No Live text should be displayed on the right side.

inactive.png

16. Verify player controls should fade out and become hidden after three seconds inactivity on play control screen. It should remain hidden unless user touch the screen or something.
17. Verify that VOD (or NBA TV) stream should not have Live button to jump to live stream

Comment:
NBA TV stream does have Live button to jump to live stream

18. Verify that player controls work as expected in landscape mode

18. Tester Note: If logging an issue related to this test case, please make sure to include the following value in the 'Originating ADO User Story' in the issue template: https://dev.azure.com/nbadev/DTC/_workitems/edit/19473

....

Screen Rotation

iOS - Regression - Video Player - Screen rotation
1. For Archived game: Menu > Games/Scores > Tap on the game and wait for the stream to load/play For VOD: Menu > Watch > Featured > Tap on any video
Stream should start
2. Prerequisite: Auto rotation is disabled on device
3. Video player > Try to rotate the player
Verify rotating the device in 90 degree should not change portrait stream to landscape mode
4. Prerequisite: Auto rotation is enabled on device
5. Rotate the device in landscape mode watching the stream
Stream should enter the full screen mode.
6. Double tap on the video outside of any of the other controls
- Video stream should zoom in so that the video fills the entire width of my device

Note: It's expected that some of the video may be cropped as a result
7. Double tap again on the video outside of any of the other controls while zoomed in
The video stream should zoom out so that the entirety of the stream is visible without any cropping
8. Rotate to portrait mode
The video stream should zoom out so that it is not zoomed in as I watch in portrait mode
9. Tap the device orientation button (Present on top left of the player) while in portrait mode
Video player should be immediately transitioned to landscape mode & should show the player in full screen
There is a full screen button on bottom right

…………………………………………………………………………………………

Android - Regression - Video Player - Screen rotation
1. For Archived game: Menu > Games/Scores > Tap on the game and wait for the stream to load/play For VOD: Menu > Watch > Featured > Tap on any video
Stream should start

2. Prerequisite: Auto rotation is disabled on device
3. Video player > Try to rotate the player
Verify rotating the device in 90 degree should not change portrait stream to landscape mode

4. Prerequisite: Auto rotation is enabled on device
5. Rotate the device in landscape mode watching the stream
Stream should enter the full screen mode.

6. Double tap on the video outside of any of the other controls
- Video stream should zoom in so that the video fills the entire width of my device Note: It's expected that some of the video may be cropped as a result

7. Double tap again on the video outside of any of the other controls while zoomed in
The video stream should zoom out so that the entirety of the stream is visible without any cropping

8. Rotate to portrait mode
The video stream should zoom out so that it is not zoomed in as I watch in portrait mode

9. Tap the device orientation button (Present on top left of the player) while in portrait mode
Video player should be immediately transitioned to landscape mode & should show the player in full screen

comment
Can't find the device orientation button (Present on top left of the player) while in portrait mode.
 Player successfully transitioned to landscape mode and then back to portrait mode after rotating the screen.

#567890 [iOS][Video Player] The video player is not transitioned to landscape mode after pressing the device orientation button in portrait mode
https://platform.testlio.com/c/nba---nextgen/issues/567890

Closed Captions

iOS - Regression - Video Player - Closed Captions

1. Prerequisite: User has not interacted with device's Closed Captions (CC) settings & user has not interacted with app's Closed Captions (CC) settings before
2. Go to device's settings> Accessibility> Subtitles & Captioning > Enable subtitiles and captioning options
CC are enabled and customized on device
3. Menu > Games/Scores > Tap on the game and wait for the stream to load/play
Verify the CC button is enabled as the app will utilize the user's OS setting until they choose to override it
CC.png

#495871 [Android][Video Player] Closed Caption was still deactivated in app although user has already turned it on via device's settings
https://platform.testlio.com/c/nba---nextgen/issues/495871?
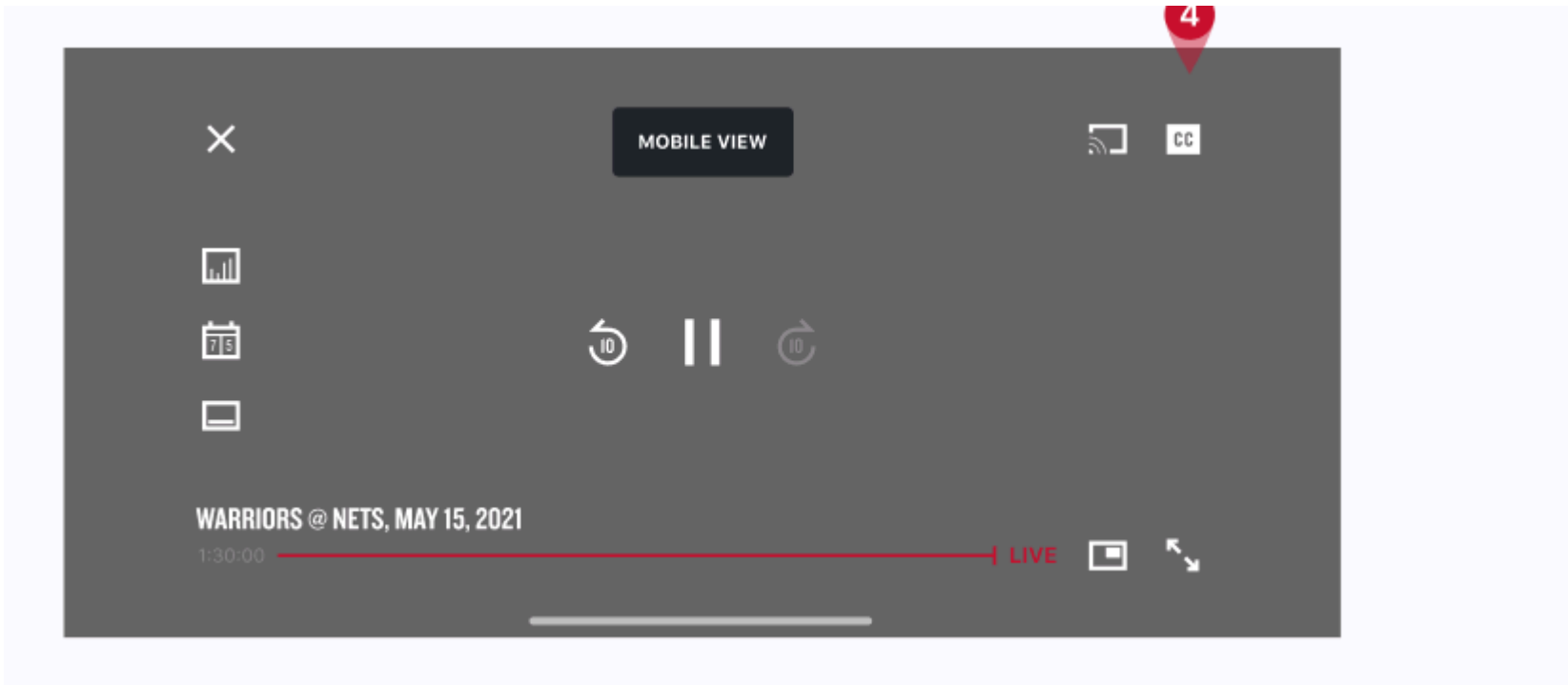
The steps below are blocked by this issue

4. Menu > Games > Tap on any other game and play the video
Verify that the Closed Captions are enabled by default
5. Menu > Watch > Play videos from this section
Verify that the Closed Captions are enabled by default
6. Tap on CC button to disable Closed Captions
- App settings should now override device settings and 'CC' option should be displayed.
- CC button should be displayed as greyed out.
7. Menu > Games/Scores > Tap on the game and wait for the stream to load/play
Verify that the Closed Captions are disabled by default
8. Menu > Watch > Play videos from this section
Verify that the Closed Captions are disabled by default
9. Menu > Games/Scores > Tap on the game and wait for the stream to load/play > Tap on 'CC' button to enable closed captions
User should be able to enable CC Button through Video Player
10. Menu > Watch > Play videos from this section
Verify that the Closed Captions are enabled by default

[ISE-517882] [Android][Latest] Unknown option displays instead of Stream name when playing videos   Remove issue from step

11. Menu > Games > Tap on any other game and play the video
Verify that the Closed Captions are enabled by default
12. Verify that CC button works as expected in landscape mode

....

Android - Regression - Video Player - Closed Captions | VOD

1. Prerequisite: User has not interacted with device's Closed Captions (CC) settings & user has not interacted with app's Closed Captions (CC) settings before
2. Go to device's settings> Accessibility> Subtitles & Captioning > Enable subtitles and captioning options
CC are enabled and customized on device

3. Menu > Watch > Featured > Tap on any video and wait for the stream to load/play
Verify the CC button is enabled as the app will utilize the user's OS setting until they choose to override it

CC.png

[ISE-495871] [Android][Video Player] Closed Caption was still deactivated in app although user has already turned it on via device's settings

4. Menu > Watch > Featured > Tap on any other video and play
Verify that the Closed Captions are enabled by default

[ISE-495871] [Android][Video Player] Closed Caption was still deactivated in app although user has already turned it on via device's settings

5. Menu > Games > Tap on any archived game > Play
Verify that the Closed Captions are enabled by default

[ISE-495871] [Android][Video Player] Closed Caption was still deactivated in app although user has already turned it on via device's settings

6. Tap on CC button to disable Closed Captions
- App settings should now override device settings and 'CC' option should be displayed. - CC button should be displayed as greyed out.

7. Menu > Watch > Featured > Play any video
Verify that the Closed Captions are disabled by default

8. Menu > Games/Scores > Tap on the game and wait for the stream to load/play
Verify that the Closed Captions are disabled by default

9. Menu > Watch > Featured > Tap on any video and wait for the stream to load/play > Tap on 'CC' button to enable closed captions
User should be able to enable CC Button through Video Player

10. Menu > Watch > Featured > Play any other video
Verify that the Closed Captions are enabled by default

[ISE-495871] [Android][Video Player] Closed Caption was still deactivated in app although user has already turned it on via device's settings

11. Menu > Games > Tap on any archived game and play the video
Verify that the Closed Captions are enabled by default

12. Verify that CC button works as expected in landscape mode

#590875 [Android][Watch] CC is not active after changing the video
https://platform.testlio.com/c/nba---nextgen/issues/590875

Picture in Picture

iOS - Regression - Video Player - PIP (Picture in Picture)

1. Pre-requisite: Go to device settings > General > Tap on Picture in Picture and enable
Picture in Picture is enabled on device

2. Tap on Game > Navigate to score > Tap on the game > Allow stream to load and play
Stream plays

3. On the stream > Tap on the PIP button from the video
Verify the user can resize the video and move around the screen at will.

4. Verify that the user is returned to the same view from which the user previously entered the PIP view

5. Observe the video controls on PIP player
Verify that the PIP player should feature the following default controls:
- Fullscreen
- Close
- Play/Pause
- Back/Forward 10s
- Duration indicator

6. Verify that all the PIP player controls work as expected

[ISE-517713] [Android][Video Player]PIP is not fully displayed when unlocking the phone   Remove issue from ste

7. Tap on the PIP icon from PIP player
Verify the video is returned to the normal state and the stream is on the same view as it was previously

8. Swipe up from the bottom of the app to background while video is playing
Verify that the app should send any actively playing video into a PiP state

9. Menu > Games > Tap on any other archived game (Not the one whose video is currently playing in PIP player)
- Verify that the PiP content should continue to play
- Verify that any video content on the now visible game details screen should not autoplay.

[ISE-486417] [Android][PiP] Video played in PiP closes after opening another archived game   Remove issue from step

10. Tap on the PIP button from the PIP player
User should be returned back to the video player

11. Tap on Pause button on video player> Swipe up from the bottom of the app to background
Verify that the paused video should not go to PiP when this action occurs

12. Verify the PIP behavior works as expected in landscape mode

Android - Regression - Video Player - PIP (Picture in Picture) | VOD
1. Pre-requisite: Go to device settings > General > Tap on Picture in Picture and enable
Picture in Picture is enabled on device

2. Menu > Tap on 'Watch' > Featured> Tap on a video and wait for the stream to laod
Stream plays

3. On the stream > Tap on the PIP button from the video
Verify the user can resize the video and move around the screen at will.

4. Verify that the user is returned to the same view from which the user previously entered the PIP view
5. Observe the video controls on PIP player
Verify that the PIP player should feature the following default controls: - Fullscreen - Close - Play/Pause - Back/Forward 15s - Duration indicator

6. Verify that all the PIP player controls work as expected

Comment:
All the PIP player controls work as expected (except back and forward buttons)
[ISE-495938] [Android][Video Player] Back and forward buttons

7. Tap on the PIP icon from PIP player
Verify the video is returned to the normal state and the stream is on the same view as it was previously

8. Swipe up from the bottom of the app to background while video is playing >> cant test on Emulator
Verify that the app should send any actively playing video into a PiP state

9. Menu > Watch > Featured >Tap on any other video (Not the one whose video is currently playing in PIP player)
- Verify that the PiP content should continue to play - Verify that any video content on the now visible VOD details screen should not autoplay.

Fail

[ISE-403931] [Android][Autoplay] 'Watch' tab's video is auto-played when a video is already playing in PiP mode	Remove issue from step

10. Tap on the PIP button from the PIP player
User should be returned back to the video player

11. Tap on Pause button on video player> Swipe up from the bottom of the app to background >> cant test on Emulator
Verify that the paused video should not go to PiP when this action occurs

12. Verify that PIP behavior works as expected in landscape mode

13. Tester **Note**: If logging an issue related to this test case, please make sure to include the following value in the 'Originating ADO User Story' in the issue template: https://dev.azure.com/nbadev/DTC/_workitems/edit/19598

Stream Switcher

iOS - Regression - Video Player - Stream Switcher

1. Prerequisite: Ensure the stream has the option to change to other broadcasters

2. Scores > Select/find a stream that has multiple streams running > Tap on the name of the stream
- Verify tapping on the name of the stream should open a dropdown exposing the available streams for the current active game
- A checkmark/tick should appear next to the currently active stream broadcasting on the dropdown
switcher.png

3. Tap outside of the Broadcasters drop down list
The drop down menu should close

4. Tap on the name of the stream > Tap on any of the broadcasters from the stream drop down
Verify that stream is changed when user selects another broadcaster

5. Close the stream drop down > Tap on the background of the video player to display controls

Verify that when the video player controls are visible, the currently active stream should be clearly visible to the user
video Controls.png

6. Verify that stream switcher works as expected in landscape mode

7. Tester Note: If logging an issue related to this test case, please make sure to include the following value in the 'Originating ADO User Story' in the issue template: https://dev.azure.com/nbadev/DTC/_workitems/edit/19596

....

Issues: searched, reproduced

#510194 [Android][Video Player] The current location of the user on the indicator line is displayed as a dot, not a vertical line
https://platform.testlio.com/c/nba---nextgen/issues/510194?

#403931 [Android][Autoplay] 'Watch' tab's video is auto-played when a video is already playing in PiP mode
https://platform.testlio.com/c/nba---nextgen/issues/403931?

#451715 [Android][Games] There is no timestamp above the video scrubber line
https://platform.testlio.com/c/nba---nextgen/issues/451715?

#567123 [Android] [Watch] Video title not displayed above the scrubber
https://platform.testlio.com/c/nba---nextgen/issues/567123?
https://app.testlio.com/issue/project/nba---nextgen/issues/554150

#564534 [Question][Android][Video player] Video remains in landscape mode after rotating device to portrait
https://platform.testlio.com/c/nba---nextgen/issues/564534?

#567010 [Android][Games] View Box Score & View Play-by-Play are not working when PIP is in use
https://platform.testlio.com/c/nba---nextgen/issues/567010?

TEST CASES

Android Release Regression Next Gen run - PROD testing

NBA Nextgen - Mobile Functional

Account:
nba_next_gen@testlio.com
Testlio4321

https://docs.google.com/spreadsheets/d/1VM7UGcu2O5KwEQt-vEHM2npBuH3mguZl3YaMMEWQsgs/edit#gid=0

Copy of TESTLIO - (Web) NG Regression 03.07.23
https://docs.google.com/spreadsheets/d/1a4ERMvrfWUZ2AE7KQy5RkrVrhAf3m2OhES7Dnm79k4E/edit#gid=1790771191

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https://platform.testlio.com/c/nba---nextgen/execution#/e/649223/t/TEST-1419

Instructions to testers

Welcome!

Welcome to the Android Release Regression Next Gen run - PROD testing!

Important

- Remember to leave feedback on the time spent at the end of each plan
- Remember to fill the form at the end of each plan for testplan accuracy

Version:

- Environment to Test: **Production**
- APK attached: **Version 0.12.0 (12000)**

Notes:

- Turn on location services and allow the app to use the location before starting to test.
- Separate issues should be reported for iOS & Android. If the same issue is reported for Android, then please report a new one for iOS and vice versa.
- Entitled user: User with subscription
- Unentitled user: User without subscription
- Anonymous user: User who is not logged in
- VOD (Video on Demand): Non-live related videos
- Upcoming game/Scheduled game: The game which is scheduled
- Pregame: Starts 30-40 minutes before live game starts. (Discussion and commentary about upcoming game). Can be accessed from 'Games' or 'Home.' 'Pregame' label is present on the game card when the pregame starts.
- Live game: The game that is currently live. Can be accessed from 'Games' or 'Home.' 'Live' label is present on the game card when the pregame starts.
- Post game: The game which appears after the game ends.
- Archived game: Old games. Can be accessed via calendar.
- Blackout: When the game is broadcasted in the same region, then the game is blacked out for the user.
- Hero: Big banner with image/video & buttons on the top of the page

Terms

- Locally Blacked out: When the game is of your city, then the user is blacked out from watching the game.
- Entitled user: When the user is logged in with account having subscription.
- Unentitled user: When the user is logged in with account having no subscription.
- VOD: Videos present under NBA TV section or other videos in the app

VPN to switch city (Use it only for blackout test cases (If required). Test everything else without VPN)

- nordvpn@testlio.com/Lovetesting101 (Install Nord VPN)
- Tunnel bear is also free for US and can be used for limited testing

LP Accounts (Entitled):

- NOTE: Please try to use only one account per tester for Non VIP accounts to prevent reaching concurrency limits.
- Please don't use VIP accounts for Blackout scenarios as these accounts override the blackout scenarios
- Accounts can be accessed in the spreadsheet below:
  - NOTE: Please add your name to the spreadsheet for all accounts used during testing for non-VIP accounts
  - https://docs.google.com/spreadsheets/d/1VM7UGcu2O5KwEQt-vEHM2npBuH3mguZl3YaMMEWQsgs/edit?usp=sharing

Account with no subscription (Unentitled): Sign up a new account

Issue Requirements

- All issues should consist of videos and logs
- Screenshot is required for UI issues along with video and logs.
- No issue will be accepted without video and logs

Android Release Regression Next Gen run - PROD testing

NBA Nextgen - Mobile Functional
https://platform.testlio.com/c/nba---nextgen

https://platform.testlio.com/c/nba---nextgen/execution#/e/671881/info

Instructions to testers

Welcome!
Welcome to the Android Release Regression Next Gen run - PROD testing!
Version:
- Environment to Test: Production
- Build via AppCenter: 0.14.0 (14000)
Notes:
- Turn on location services and allow the app to use the location before starting to test.
- Separate issues should be reported for iOS & Android. If the same issue is reported for Android, then please report a new one for iOS and vice versa.
- Entitled user: User with subscription
- Unentitled user: User without subscription
- Anonymous user: User who is not logged in
- VOD (Video on Demand): Non-live related videos
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- Live game: The game that is currently live. Can be accessed from 'Games' or 'Home.' 'Live' label is present on the game card when the pregame starts.
- Post game: The game which appears after the game ends.
- Archived game: Old games. Can be accessed via calendar.
- Blackout: When the game is broadcasted in the same region, then the game is blacked out for the user.
- Hero: Big banner with image/video & buttons on the top of the page
Terms
- Locally Blacked out: When the game is of your city, then the user is blacked out from watching the game.
- Entitled user: When the user is logged in with account having subscription.
- Unentitled user: When the user is logged in with account having no subscription.
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  - https://docs.google.com/spreadsheets/d/1VM7UGcu2O5KwEQt-vEHM2npBuH3mguZl3YaMMEWQsgs/edit?usp=sharing
Master sheet: https://docs.google.com/spreadsheets/u/1/d/1FCyzhZO_Zos6GZcNI1y_dIKk8IAzU7Sw1apbtXPSZfI/edit#gid=1462717742
Account with no subscription (Unentitled): Sign up a new account

Issue Requirements
- All issues should consist of videos and logs
- Screenshot is required for UI issues along with video and logs.
- No issue will be accepted without video and logs

…………………………..

1. Paste the link gametime://60592ee3-062e-43c5-b89d-5ee158bfedef   in your notes of the phone

that pasted link can't be tapped (not clickable) i.e. its not a hyperlink

Playoff Hub :: Play-Offs
1. Paste the link gametime://60592ee3-062e-43c5-b89d-5ee158bfedef in your notes of the phone

2. Open the app and finish the Onboarding flow

3. Tap on the pasted link

Dev panel is opened

4. Untitled step

5. Untitled step

6. Paste the link gametime://60592ee3-062e-43c5-b89d-5ee158bfedef in your notes of the phone

7. Discover/ More > Tap on Play-Offs

Play-Offs section is opened

8. Explore Bracket tab

Instructions
Make sure all headers, all functionality are working. Ensure all links are working. Ensure navigation is smooth, no crashes, etc. Ensure all layouts, alignments, everything looks 100% solid.

Focus on
Explore Bracket tab & mention your findings below

Out of scope

Brackets tab has three sections.
First Round
Conf. SemiFinals
Conf. Finals

SemiFinals and Finals have no teams yet.

9. Explore Latest tab

Instructions
Make sure all headers, all functionality are working. Ensure all links are working. Ensure navigation is smooth, no crashes, etc. Ensure all layouts, alignments, everything looks 100% solid.

Focus on
Explore Latest tab & mention your findings below

Out of scope

2023 PLAYOFFS
LATEST PLAYOFFS NEWS

headers are working fine.

10. Explore Pick'Em tab

Instructions
Make sure all headers, all functionality are working. Ensure all links are working. Ensure navigation is smooth, no crashes, etc. Ensure all layouts, alignments, everything looks 100% solid.

Focus on
Explore Pick'Em tab & mention your findings below

Out of scope

ITS TIME TO MAKE YOUR PICKS
WHAT ARE YOUR PICKS

"learn more" link is working fine, Share functionality is also OK

11. Explore Series

Instructions
Make sure all headers, all functionality are working. Ensure all links are working. Ensure navigation is smooth, no crashes, etc. Ensure all layouts, alignments, everything looks 100% solid.

Focus on
Explore Series tab & mention your findings below

Out of scope

……………

Playoff Hub:: Play-In Tournament
1. More > Tap on Play-In Tournament

Play-In Tournament section is opened

2. Explore Bracket tab

Instructions

Make sure all headers, all functionality are working. Ensure all links are working. Ensure navigation is smooth, no crashes, etc. Ensure all layouts, alignments, everything looks 100% solid.

Focus on
Explore Bracket tab & mention your findings below

Out of scope

Westren Eastern
Play-offs, Round 1
clicking on a box, opens a new window three tabs
Summary, Stats, News

3. Explore Latest tab

Instructions
Make sure all headers, all functionality are working. Ensure all links are working. Ensure navigation is smooth, no crashes, etc. Ensure all layouts, alignments, everything looks 100% solid.

Focus on
Explore Latest tab & mention your findings below

Out of scope

INSIDE THE PAY-IN
LATEST PLAY-IN NEWS

headers are working fine.

Unable to test

Issue
4. Explore Pick'Em tab

Instructions
Make sure all headers, all functionality are working. Ensure all links are working. Ensure navigation is smooth, no crashes, etc. Ensure all layouts, alignments, everything looks 100% solid.

Focus on
Explore Pick'Em tab & mention your findings below

Out of scope

ITS TIME TO MAKE YOUR PICKS
WHAT ARE YOUR PICKS

"learn more" link is working fine, Share functionality is also OK

5. Explore Schedule tab

Instructions
Make sure all headers, all functionality are working. Ensure all links are working. Ensure navigation is smooth, no crashes, etc. Ensure all layouts, alignments, everything looks 100% solid.

Focus on
Explore Schedule tab & mention your findings below

Out of scope

Schedules are listed date wise,
but tapping on a game listed under a date, returns to the Discover tab

6. Explore Format tab

Instructions
Make sure all headers, all functionality are working. Ensure all links are working. Ensure navigation is smooth, no crashes, etc. Ensure all layouts, alignments, everything looks 100% solid.

Focus on
Explore Format tab & mention your findings below

Unable to test - Other

…………….

Question to Test Lead:

There is no Format tab
neither under Playoffs, nor under "2023 Play In tournament"

Could you please confirm?

What are your picks?

Android Regression - Video Player - Archived Games in NBA Nextgen - Mobile Functional

NBA Nextgen - Mobile Functional
#154 Fri, 2 Jun 2023 11pm - Sun, 4 Jun 11am ONGOING (ends in 17 hours)
R154 - Android Regression - Video Player - Archived Games in NBA Nextgen - Mobile Functional #154 (1.3 hours)

https://platform.testlio.com/c/nba---nextgen/execution#/e/693336/info

Instructions to testers
Welcome!
Welcome to the Android Release Regression Next Gen run - PROD testing!

Version:

- Environment to Test: Production
- Build via AppCenter: 0.15.1 (15001)

Notes:

- Turn on location services and allow the app to use the location before starting to test.
- Separate issues should be reported for iOS & Android. If the same issue is reported for Android, then please report a new one for iOS and vice versa.
- Entitled user: User with subscription
- Unentitled user: User without subscription
- Anonymous user: User who is not logged in
- VOD (Video on Demand): Non-live related videos
- Upcoming game/Scheduled game: The game which is scheduled
- Pregame: Starts 30-40 minutes before live game starts. (Discussion and commentary about upcoming game). Can be accessed from 'Games' or 'Home.' 'Pregame' label is present on the game card when the pregame starts.
- Live game: The game that is currently live. Can be accessed from 'Games' or 'Home.' 'Live' label is present on the game card when the pregame starts.
- Post game: The game which appears after the game ends.
- Archived game: Old games. Can be accessed via calendar.
- Blackout: When the game is broadcasted in the same region, then the game is blacked out for the user.
- Hero: Big banner with image/video & buttons on the top of the page

Terms

- Locally Blacked out: When the game is of your city, then the user is blacked out from watching the game.
- Entitled user: When the user is logged in with account having subscription.
- Unentitled user: When the user is logged in with account having no subscription.
- VOD: Videos present under NBA TV section or other videos in the app

VPN to switch city (Use it only for blackout test cases (If required). Test everything else without VPN)

- nordvpn@testlio.com/Lovetesting101 (Install Nord VPN)
- Tunnel bear is also free for US and can be used for limited testing

LP Accounts (Entitled):

- NOTE: Please try to use only one account per tester for Non VIP accounts to prevent reaching concurrency limits.
- Please don't use VIP accounts for Blackout scenarios as these accounts override the blackout scenarios
- Accounts can be accessed in the spreadsheet below:
  - NOTE: Please add your name to the spreadsheet for all accounts used during testing for non-VIP accounts
  - https://docs.google.com/spreadsheets/d/1VM7UGcu2O5KwEQt-vEHM2npBuH3mguZl3YaMMEWQsgs/edit?usp=sharing

Master sheet: https://docs.google.com/spreadsheets/u/1/d/1FCyzhZO_Zos6GZcNI1y_dIKk8IAzU7Sw1apbtXPSZfI/edit#gid=1462717742

Account with no subscription (Unentitled): Sign up a new account

Issue Requirements

- All issues should consist of videos and logs
- Screenshot is required for UI issues along with video and logs.
- No issue will be accepted without video and logs

=====================================

Google Pixel C Android 9

nextgentest3@nba.com
SpaceJam1996!

Device and OS: Google Pixel Android 9
Testable App version: 0.15.1
Testing Environment (QA/Prod): Prod
Network: WiFi
Location: Pakistan
Reproducibility rate: 0/3
Account used: nextgentest3@nba.com
Originating ADO User Story: NA

Test Cases

iOS - Regression - Video Player - Player controls | Archived games
iOS - Regression - Video Player - Screen rotation
iOS - Regression - Video Player - Closed Captions
iOS - Regression - Video Player - PIP (Picture in Picture)
iOS - Regression - Video Player - Stream Switcher

……..

Android Regression - Sign in & Reset Password in NBA Nextgen - Mobile Functional

NBA Nextgen - Mobile Functional
#156 Sat, 10 Jun 2023 2am - Sat, 10 Jun 9pm

R156 - Android Regression - Sign in & Reset Password in NBA Nextgen - Mobile Functional #156 (0.7 hours)

Huawei Mate 10 Lite Android 8.0

Time spent: 1.5 h

Welcome!

Welcome to the Android Release Regression Next Gen run - PROD testing!

Version:

- Environment to Test: Production
- Build via AppCenter: 0.16.0 (16000)

…………….

nextgentest3@nba.com
SpaceJam1996!

Android - Regression - Sign in
1. Pre-condition: User already has an active account and app is installed for the first time
2. Launch the NBA app
Verify that Welcome Screen displays and UI has no issues
Welcome_Screen.png

3. Verify the 'Welcome' screen in dark mode
Welcome_Screen_Dark_Mode.png

Unable to Test

Test Plan: Android Regression - Sign in & Reset Password
Test Case: Android - Regression - Sign in

2. Launch the NBA app
3. Verify the 'Welcome' screen in dark mode
4. Tap on 'Sign in' from Welcome screen

The location of step 3 needs to be shifted at the end, because:
Signin > Profile > App Settings > Screen Appearance > Dark
i.e. Dark Mode is accessible after Signing in, not before Sign in

4. Tap on 'Sign in' from Welcome screen
Sign in page loads.

5. Verify that the Sign In button is not active when the user enters the Sign in screen
6. Verify that the UI of sign in page is according to the attached design
Sign_in_Page.png
7. Tap on email field
The grey bar underneath the field should become black or should be bold
8. Tap on password field
The grey bar underneath the field should become black or should be bold
9. Type invalid email and navigate away from the email field without entering a valid email
Verify "Please enter a valid email" error message is displayed below email field
10. Enter valid email & incorrect password > Tap on 'Sign in'
Error message is displayed
11. Enter valid email & incorrect password > Tap on 'Sign in'
Error message is displayed
12. Disable internet connection> Enter valid credentials and tap on sign in
Error message should be displayed
13. Internet connection is enabled again
14. Type a valid email address in the email field

User should be able to type in the email address.
15. Type a valid password in the password field
User should be able to type in the password.
16. Verify that the Sign In button is active after entering the credentials
17. Tap on sign in button.
User should be able to login to the application

Android - Regression - Reset Password
1. Pre-condition: User already has an active account and user is already on sign in page.
2. Tap on forgot password link
User is redirected to 'Forgot Password' screen
3. Validate the reset password button is disabled and email field is empty
4. Tap on email field and type invalid email format (Without @symbol etc.)
"Please enter a valid email address" message should be displayed
5. Type valid email address with both an @ symbol and a domain name.
Validate 'Reset password' button becomes active.

6. Tap on Reset password
User should be redirected to the confirmation screen

no "confirmation screen",
A screen with "Email Sent" is displayed

7. Verify that all buttons/links are functional on confirmation screen

no "confirmation screen",
A screen with "Email Sent" is displayed

8. Validate the confirmation below email edit field prompt "A password reset link has been sent"

The prompt is:
Check your inbox and follow the instructions to reset your password.

9. Find the reset password link from the email > Tap on the link
User should be brought to their device's default browser

How to accesses NBA email in a web browser, i.e. what is the NBA email URL?
It is required to Find the reset password link from the email?
I am using: nextgentest3@nba.com

Shakel Ahmad
DoB: 1/2009
USA
shakeelsoft@gmail.com
p/w: 123_Abcd!

10. Verify the reset password screen
User should see a screen with the following elements:
A. Old Password (OR Password) field
B. New Password (OR Confirm Password) field
C. Reset password button
11. Reset the password
Upon selecting the CTA

A. User should see a success message
B. User new password should be updated in their profile.
12. Try logging in on the app using the old password
User is unable to login
13. Try logging in using the new password
User is able to login

Android Regression - Sign in & Reset Password in NBA Nextgen - Mobile Functional

NBA Nextgen - Mobile Functional
#158 Sat, 24 Jun 2023 12am - Sun, 25 Jun 6pm ONGOING (ends in 7 hours)

R158 - Android Regression - Sign in & Reset Password in NBA Nextgen - Mobile Functional #158 (0.7 hours)
Huawei Mate 10 Lite Android 8.0

Same as above

shakeelsoft@gmail.com
p/w: 123_Abcd!!

Android Regression - Sign in & Reset Password in NBA Nextgen - Mobile Functional

NBA Nextgen - Mobile Functional
#162 Fri, 7 Jul 11pm - Mon, 10 Jul 7pm ONGOING (ends in an hour)
R162 - Android Regression - Sign in & Reset Password in NBA Nextgen - Mobile Functional #162 (0.7 hours)
Huawei Mate 10 Lite Android 8.0

Time spent: 50

Same as above

Old p/w: 123_Abcd!!
New p/w: 123_10Jul2023

Issues searched

#526969 [Log In] The resend email option is not working
https://platform.testlio.com/c/nba---nextgen/issues/526969

#474645 [iOS][Login] Missing confirmation message about resending email for account password
https://platform.testlio.com/c/nba---nextgen/issues/474645

Android Regression - Sign in & Reset Password in NBA Nextgen - Mobile Functional

#165 Sat, 15 Jul 9pm - Mon, 17 Jul 2pm ONGOING (ends in 6 hours)
R165 - Android Regression - Sign in & Reset Password in NBA Nextgen - Mobile Functional #165 (0.7 hours)
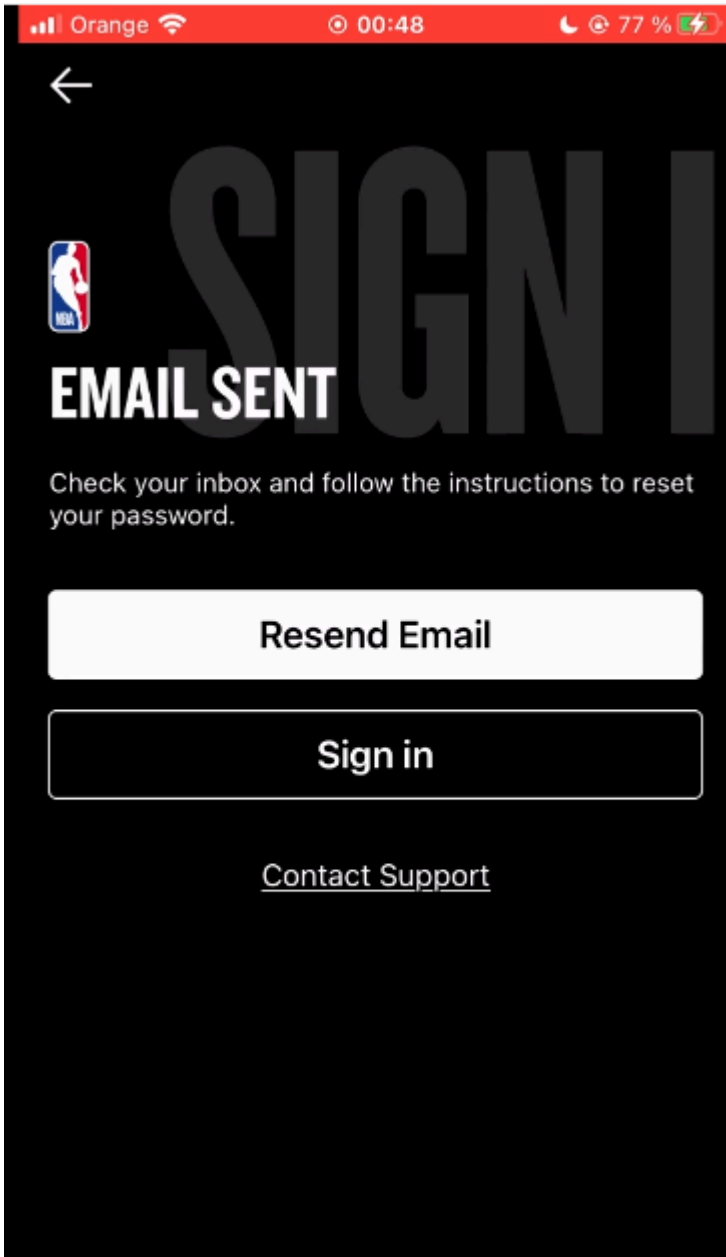Huawei Mate 10 Lite Android 8.0

Time spent: 2h:15m

Same as above

Entitled user:
nextgentest3@nba.com
SpaceJam1996!

Old p/w: 123_10Jul2023
New p/w: 123_17Jul2023

………………………

<mark>Issue found</mark>

[Android] [Log In] The app crashes if "Sign in" is started from the welcome screen and when an incorrect password/email is entered.
https://platform.testlio.com/c/nba---nextgen/issues/528541?

(Web) NG Video Player Regression in NBA Nextgen - Mobile Functional Live Game

R182 - (Web) NG Video Player Regression in NBA Nextgen - Mobile Functional Live Game (2.5 hours)

Workspace: NBA Nextgen - Mobile Functional
Coordinator: Obuya Felix
Starts: October 5, 2023 08:30 PM ,   Due in 4 hours
Estimate: 2h 30m
Devices: HP ProBook 450 G3 Windows 10 Pro
Browser: Firefox
Build : https://www-ng.nba.com/games

Test Execution • NBA Nextgen - Mobile Functional
IN PROGRESS

Due in 4 hours

Details

Workspace	**Coordinator**	**Starts**
NBA Nextgen - Mobile Functional	FO Obuya Felix	October 5, 08:30 PM
Due	**Estimate**	**Elapsed**
October 6, 12:30 AM	2h 30m	-

Description

R182 - (Web) NG Video Player Regression in NBA Nextgen - Mobile Functional #182 (2.5 hours)

Devices

HP ProBook 450 G3 Windows 10 Pro

first task with new UI of Testlio platform

Browser

Firefox

---

https://testlio.rocket.chat/group/nba-team

Obuya Felix

hi here We will be testing the Video player focus test cases for various content types and entitlements with Live Game

NG Testing environment

- https://www-ng.nba.com/games
  - Environment access credentials: nbaDev/Dunks06!46

  NOTE : Videos might redirect to **nba.com** but change the URL manually to **www-ng.nba.com** to get back NG environment

Testing sheet and accounts

- Each tester will be testing a specific test account on a designated browser as assigned in testing sheet

- *Test accounts can be found here:*
  https://docs.google.com/spreadsheets/d/1FCyzhZO_Zos6GZcNI1y_dIKk8IAzU7Sw1apbtXPSZfI/edit#gid=337057677&range=A164

  Please tag me or Akash Sharma for any questions

…………………………………………

https://platform.testlio.com/c/nba---nextgen/execution#/e/760766/info

Instructions to testers
We will be testing the Video player focus test cases for various content types and entitlements with Live Game

NG Testing environment
- https://www-ng.nba.com/games
    - o   Environment access credentials: nbaDev/Dunks06!46 **NOTE** :
    - o   Videos might redirect to *nba.com* but change the URL manually to *www-ng.nba.com* to get back NG environment

Testing sheet and accounts
- Each tester will be testing a specific test account on a designated browser as assigned in testing sheet
- **Test accounts can be found here:**
    https://docs.google.com/spreadsheets/d/1FCyzhZO_Zos6GZcNI1y_dIKk8IAzU7Sw1apbtXPSZfI/edit#gid=337057677&range=A164
- **Testing Sheet (TCs):** https://docs.google.com/spreadsheets/d/1PnTvADBVSPIuBN8msINDi21f5Lc9a6dsDu-cYwTNXZs/edit?usp=sharing
- "Live Game Player" tab

Test Leads
- Akash Sharma
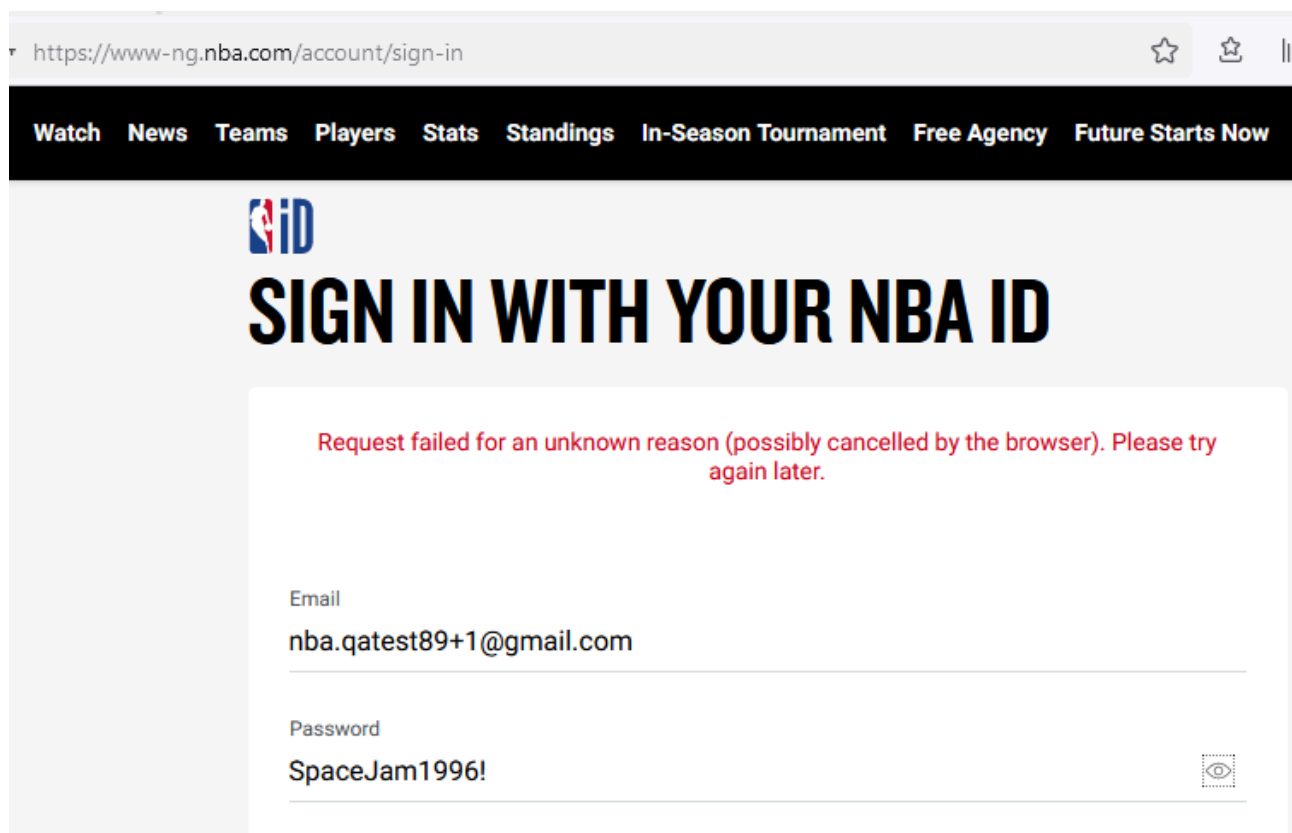- Felix Obuya
- Venkatasa Natarajan

………………………………..

Build : https://www-ng.nba.com/games

Accounts:

Email: nba_test_account+prodpvsept23+in+dhwani03@testlions.email
p/w: Basketba!!
Package name: League Pass Premium Annual

https://www-ng.nba.com/game/dal-vs-min-0012300001?watchLive=true

………………………………………………..

Test Cases

(Web) NG Video Player Regression - **Live**

1. Open NBA NG environment mentioned in run instructions and login using environment access credentials.

2. Do not test on production and always check the URLs while getting redirections to ensure you are on NG env all the time
Understood

3. We are regress testing the Video Player on the NBA NG website. There were major changes, so we would need to test video player and their controls in different scenarios as well as content types. (copy)
Understood

4. Wherever TCs mention, please test both ENTITLED and NON-ENTITLED (Free/Anon user) scenarios to get expected behavior and upsells. Login on an upsell window with required entitled accounts should start playback successfully
Understood

5. Navigate to https://docs.google.com/spreadsheets/d/1PnTvADBVSPIuBN8msINDi21f5Lc9a6dsDu-cYwTNXZs/edit?usp=sharing and locate your testing assignments by name/browser (NOTE : your name may be under more than one task)
Assignments have been located

6. Test All test cases under your name that are marked as "Not Tested" When in doubt please clarify with your TL in RC. Anything under NA can be skipped
All test cases have been completed

7. [Only if assigned for your name otherwise skip] Additionally test the Video player controls are observed as per matrix for different content types and work as expected in subsheet https://docs.google.com/spreadsheets/d/1PnTvADBVSPIuBN8msINDi21f5Lc9a6dsDu-cYwTNXZs/edit#gid=716910966&range=A2

8. NG Env - Video Player Focus Exploratory

Instructions

Utilize additional 30 mins of the time in validating video players with different content types ensuring video/audio plays , and that all the video controls function as expected. Flag and raise an issue for anything that does not seem expected.

Mention your findings and tested scenarios in detail below

Focus on

SCOPE :
- Getting UPSELL for entitled videos and then login with required entitled accounts to get playback correctly
- Video player controls, audio/video, scrubbing, etc. for :
- Videos on homepage
- Archived/Past Game videos (also videos with particular entitlement tags like "League Pass", "NBA ID", etc)
- Condensed game videos
- Game Recaps videos
- Watch > NBA TV VODs
- NBA TV 24/7 Live
- VODs from the Watch > Featured page (with particular entitlement tags like "League Pass", "NBA ID", etc)
- Multiview button
- Casting video to Chromecast device (Chrome only)

Some common scenarios and ideas to test :
- Test all video controls (play/pause/scrub/forward/backward, etc.)
- Test full screen / PiP controls if available (picture in picture)
- CC (Captions) can be enabled/disabled and state should persist across supported video sessions
- Test cast/airplay features if possible
- User should see remaining time in VOD/Archive content right side of the stream
- User should have ability to change the stream options prior from dropdown
- All videos on Games page, Play by Play section, Highlights, etc

Out of scope
Anything not related to video player and controls

………………………………………………………

Test results

The URL https://www-ng.nba.com/games   frequently redirects to https://www.nba.com/

Tested all video controls (play/pause/scrub/forward/backward, etc.)
as listed in the assigned test sheet

Discussed and Reproduced these issues:
#551111 [Web][Video Player][Live] Home & Away are not listed as streams in the stream selector
#551125 [Web][Video Player][Live] Start and end markers are not present
#551116 [Web][Live Game] No Jump Back/Forward displayed among playback controls

………………………..

Issues I reproduced

#551111 [Web][Video Player][Live] Home & Away are not listed as streams in the stream selector
https://platform.testlio.com/c/nba---nextgen/issues/551111

#551125 [Web][Video Player][Live] Start and end markers are not present
https://platform.testlio.com/c/nba---nextgen/issues/551125?

#551116 [Web][Live Game] No Jump Back/Forward displayed among playback controls
https://platform.testlio.com/c/nba---nextgen/issues/551116

……………………

Issue found by other Testers

#551151 [Web][Multiview] Stream options are the same for Live Game and archived game displayed together through Multiview
https://platform.testlio.com/c/nba---nextgen/issues/551151

#551130 [Web][Live Game] Player controls do not disappear after 3 seconds of no movement on player
https://platform.testlio.com/c/nba---nextgen/issues/551130

#551159 [Web][Multiview] Video paused from PiP within Multiview cannot be resumed for play and the button does not wor
https://platform.testlio.com/c/nba---nextgen/issues/551159

#551125 [Web][Video Player][Live] Start and end markers are not present
https://platform.testlio.com/c/nba---nextgen/issues/551125?

#551111 [Web][Video Player][Live] Home & Away are not listed as streams in the stream selector
https://platform.testlio.com/c/nba---nextgen/issues/551111?

#551116 [Web][Live Game] No Jump Back/Forward displayed among playback controls
https://platform.testlio.com/c/nba---nextgen/issues/551116
https://platform.testlio.com/c/nba---nextgen/issues/551135?

#551149 [Web][Live Game] No Pass control displayed among playback controls
https://platform.testlio.com/c/nba---nextgen/issues/551149

(Web) LIVE Games - NG Video Player Regression in NBA Nextgen - Mobile Functional

R196 - (Web) LIVE Games - NG Video Player Regression in NBA Nextgen - Mobile Functional #196 (2 hours)

Workspace: NBA Nextgen - Mobile Functional
Coordinator: Akash Sharma
Starts: October 28, 2023 08:30 PM , Due in 4 hours
Estimate: 2h
Devices: HP ProBook 450 G3 Windows 10 Pro
Browser: Firefox
Build : https://www-ng.nba.com/games

………………………..

We will be testing the Video player focus test cases for various content types and entitlements

NG Testing environment
- https://www-ng.nba.com/games
  - o Environment access credentials: nbaDev/Dunks06!46
  - o **NOTE** : Videos might redirect to *nba.com* but change the URL manually to *www-ng.nba.com* to get back NG environment

Testing sheet and accounts
- Each tester will be testing a specific test account on a designated browser as assigned in testing sheet
- **Test accounts can be found here:**
  https://docs.google.com/spreadsheets/d/1FCyzhZO_Zos6GZcNI1y_dIKk8IAzU7Sw1apbtXPSZfI/edit#gid=337057677&range=A164
- **Testing Sheet :** https://docs.google.com/spreadsheets/d/1L7MlQLY_HlTHux8RCvN4yq5ETxbJ_o0NcFVSJi2VkH4/edit?usp=sharing
  - o Review all the assignments in sheet tabs as per your device and browser combination and plan assigned (Live vs Non-Live)
  - o Live games scheduled can be viewed at https://www.nba.com/schedule

Test Leads
- Akash Sharma
- Felix Obuya
- Venkatasa Natarajan
- Dmytro

…………………………

Notes:
- Turn on location services and allow the app to use the location before starting to test.
- Separate issues should be reported for iOS & Android. If the same issue is reported for Android, then please report a new one for iOS and vice versa.
- **Entitled user**: User with subscription
- **Unentitled user**: User without subscription
- **Anonymous** user: User who is not logged in
- VOD (Video on Demand): Non-live related videos
- Upcoming game/Scheduled game: The game which is scheduled
- Pregame: Starts 30-40 minutes before live game starts. (Discussion and commentary about upcoming game). Can be accessed from 'Games' or 'Home.' 'Pregame' label is present on the game card when the pregame starts.
- Live game: The game that is currently live. Can be accessed from 'Games' or 'Home.' 'Live' label is present on the game card when the pregame starts.
- Post-game: The game which appears after the game ends.
- Archived game: Old games. Can be accessed via calendar.
- Blackout: When the game is broadcasted in the same region, then the game is blacked out for the user.
- Hero: Big banner with image/video & buttons on the top of the page

Terms
- Locally Blacked out: When the game is of your city, then the user is blacked out from watching the game.
- Entitled user: When the user is logged in with account having subscription.
- Unentitled user: When the user is logged in with account having no subscription.

- VOD: Videos present under NBA TV section or other videos in the app

VPN to switch city (Use it only for blackout test cases (If required). Test everything else without VPN)
- nordvpn@testlio.com/Lovetesting101 (Install Nord VPN)
- Tunnel bear is also free for US and can be used for limited testing

………………….

Accounts:
~~nba.qatest88@gmail.com   SpaceJam1996!   LPP~~
~~nba.qatest89+1@gmail.com   SpaceJam1996!   LPP~~

Email: nba_test_account+prodpvsept23+in+dhwani03@testlions.email
p/w: Basketba!!
Package name: League Pass Premium Annual

………………………

Test Cases

(Web) NG Video Player Regression - **Live**

1. Open NBA NG environment mentioned in run instructions and login using environment access credentials.

2. Do not test on production and always check the URLs while getting redirections to ensure you are on NG env all the time (i.e. www-ng.nba.com)

3. We are regress testing the Video Player on the NBA NG website. There were major changes, so we would need to test video player and their controls in different scenarios as well as content types.

4. Wherever TCs mention, please test both ENTITLED and NON-ENTITLED (Free/Anon user) scenarios to get expected behavior and upsells. Login on an upsell window with required entitled accounts should start playback successfully

5. Navigate to Testing sheet linked in run instructions and locate your testing assignments by name/browser (note there are multiple sheet tabs so review all assignments) (NOTE : your name may be under more than one task)

6. Test All test cases under your name that are marked as "Not Tested" When in doubt please clarify with your TL in RC. Anything under NA can be skipped

7. [Only if assigned for your name otherwise skip this] Additionally test the Video player controls are observed as per matrix for different content types and work as expected in subsheet
https://docs.google.com/spreadsheets/d/1PnTvADBVSPIuBN8msINDi21f5Lc9a6dsDu-cYwTNXZs/edit#gid=716910966&range=A2

8. NG Env - Video Player Focus Exploratory

Instructions

Utilize additional 30 mins of the time in validating video players with different content types ensuring video/audio plays , and that all the video controls function as expected. Flag and raise an issue for anything that does not seem expected.

Mention your findings and tested scenarios in detail below

Focus on

SCOPE :
- Getting UPSELL for entitled videos and then login with required entitled accounts to get playback correctly
- Video player controls, audio/video, scrubbing, etc. for :
- Videos on homepage
- Archived/Past Game videos (also videos with particular entitlement tags like "League Pass", "NBA ID", etc)
- Condensed game videos
- Game Recaps videos
- Watch > NBA TV VODs
- NBA TV 24/7 Live
- VODs from the Watch > Featured page (with particular entitlement tags like "League Pass", "NBA ID", etc)
- Multiview button
- Casting video to Chromecast device (Chrome only)

Some common scenarios and ideas to test :
- Test all video controls (play/pause/scrub/forward/backward, etc.)
- Test full screen / PiP controls if available (picture in picture)
- CC (Captions) can be enabled/disabled and state should persist across supported video sessions
- Test cast/airplay features if possible
- User should see remaining time in VOD/Archive content right side of the stream
- User should have ability to change the stream options prior from dropdown
- All videos on Games page, Play by Play section, Highlights, etc

Out of scope
Anything not related to video player and controls

………………………………….

Question:
Hi @akash.sharma , @dmytro.voievoda
FR2
d. stream selector list should be scrollable, for when user is in quad view.

What is "quad view"?

Answer (found by myself):
List is scrollable when streams are more than a certain number in the stream selector list, regardless of its a quad view or single view.
List selector appears as a popup on the top of playing window.

…

What is upsell:
https://platform.testlio.com/c/nba---nextgen/issues/561402

…………………

Comments

TCs:

a. The current playing stream is shown in the button, does not display in list.

  The current playing stream is shown in the button, does display in list with tik

c. Home & Away should always be the first streams listed

  Marking as passed as per client's comment on issue #551111; "Ivan Baena: Streams are received from stream order api. This is not an issue closing."

d. list should be scrollable, for when user is in quad view.

  "Though there is no option to scroll, an audio user can switch screens.

  ...

  List is scrollable when streams are more than a certain number in the stream selector list, regardless of its a quad view or single view. List selector appears as a popup on the top of playing window."

………………….

Test results

This time, the URL https://www-ng.nba.com/games did not frequently redirect to https://www.nba.com/

Tested all video controls (play/pause/scrub/forward/backward, stream options etc.) as listed in the assigned test sheet

Reproduced these issues:
#551111 [Web][Video Player][Live] Home & Away are not listed as streams in the stream selector
#551125 [Web][Video Player][Live] Start and end markers are not present
#551116 [Web][Live Game] No Jump Back/Forward displayed among playback controls
#561411 [Web][Chrome][Video player] Score strip is not visible when player is in fullscreen
#561403 [Web][Video Playback] Lag between subtitles and video when using CC and Slow mode simultaneously
#561400 [Web][Firefox][PIP]Infinite loading happens when advancing video in PIP mode
#561317 [Web][Video Playback] PiP mode video shows unmuted when returning back to main player but no sound is heard

……………………..

(issues found by other Testers (I Reproduced few of these issues):
Remember: you have missed to found these issues during the Run

new ones:

#561403 [Web][Video Playback] Lag between subtitles and video when using CC and **Slow** mode simultaneously
https://platform.testlio.com/c/nba---nextgen/issues/561403?

#561400 [Web][Firefox][PIP] Video takes considerable amount of time to load while advancing video in PIP mode
https://platform.testlio.com/c/nba---nextgen/issues/561400

#560875 [Windows][FireFox][Picture to Picture] **Functionality not working in Firefox browser for web video player**
https://platform.testlio.com/c/nba---nextgen/issues/560875

#561317 [Web][Video Playback] PiP mode video shows unmuted when returning back to main player but no sound is heard
https://platform.testlio.com/c/nba---nextgen/issues/561317?

#560874 [Mac][Chrome/Safari][Video Player] The video automatically starts playing when the 'Skip Forward'/'Skip Back' button is clicked, if the video is paused
https://platform.testlio.com/c/nba---nextgen/issues/560874

#561411 [Web][Chrome][Video player] Score strip is not visible when player is in fullscreen
https://platform.testlio.com/c/nba---nextgen/issues/561411?

#561292 [Web][Video Playback] CC/Subtitles are observed in the main player even when user is watching the video in PiP mode
https://platform.testlio.com/c/nba---nextgen/issues/561292?

#561327 [Mac][Chrome] "Condensed" CTA button is disappearing after enter on the game details page
https://platform.testlio.com/c/nba---nextgen/issues/561327

#560862 [Mac][Chrome/Safari][Video Player] Player controls are not displayed when the browser window is reduced although there is enough space for it
https://platform.testlio.com/c/nba---nextgen/issues/560862

#560884 [Windows][FireFox][Video] Playlist Thumbnail Image is Broken or Not Appearing Correctly
https://platform.testlio.com/c/nba---nextgen/issues/560884

#561393 [Web][Video Player] Video quality options dismiss automatically while user is still selecting options
https://platform.testlio.com/c/nba---nextgen/issues/561393

#561316 [Web][Video Player][PiP] When user closes the PiP video, the video playback in main player is paused
https://platform.testlio.com/c/nba---nextgen/issues/561316

#561304 [Web][Video Player] Another video is allowed for playback when PiP is activated for a certain video
https://platform.testlio.com/c/nba---nextgen/issues/561304

#561173 [Web][Video Player] Scrubbing, Restart and other video player controls do not work after the video playback has ended
https://platform.testlio.com/c/nba---nextgen/issues/561173

#560896 [Web][Video player][Autoplay] Video doesn't autoplay and user must interact with player to start playback
https://platform.testlio.com/c/nba---nextgen/issues/560896

#560874 [Question][Web][Video Player] The video automatically starts playing when the 'Skip Forward'/'Skip Back' button is clicked, if the video is paused
https://platform.testlio.com/c/nba---nextgen/issues/560874

#558809 [IOS][Live] Play button turns into pause button when scrubbing during live stream and does not turn back to play button
https://platform.testlio.com/c/nba---nextgen/issues/558809

#560875 [Web][Video Player][PiP] PiP button on video player is not functional **(firefox specific)**
https://platform.testlio.com/c/nba---nextgen/issues/560875

#560862 [Web][Video Player] Player controls are not displayed when the browser window is resized
https://platform.testlio.com/c/nba---nextgen/issues/560862

previous:

#551111 [Web][Video Player][Live] Home & Away are not listed as streams in the stream selector

#551125 [Web][Video Player][Live] Start and end markers are not present

#551116 [Web][Live Game] No Jump Back/Forward displayed among playback controls

R213 - Android Regression - Video Player - VOD in NBA Nextgen - Mobile Functional #213 (1 hour)
https://freelancer.testlio.com/work/tasks/e318RnJlZWxhbmNlckFwcFRhc2s6MjAxODUyNg==

Workspace: NBA Nextgen - Mobile Functional
Coordinator: Marium M.
Starts: Saturday, Nov 18, 07:00pm
Due: Sunday, Nov 19, 02:00pm
Estimate: 1h
Elapsed: 3h 20m

Build: app-release.apk
Version: 0.27.0
Testing with: Google Pixel 5, Android 13.0
Account used: nextgentest1@nba.com   SpaceJam1996!

………………………..

Instructions to testers

Welcome!
Welcome to the Android Release Regression Next Gen run - PROD testing!
- Environment to Test: Production
- Build : Version 0.27.0 (27000)

##Areas of Focus:
Game details
- In App - Purchases
- Video Player – LIVE & VOD
- Watch Party
- Test local access teams (LAC, PHX, UTAH and LAL)
- Authentication/registration
- In Season Tournament
- NBA TV for INTERNATIONAL users
- Authentication/registration

Notes:
- Turn on location services and allow the app to use the location before starting to test.
- Separate issues should be reported for iOS & Android. If the same issue is reported for Android, then please report a new one for iOS and vice versa.
- Entitled user: User with subscription
- Unentitled user: User without subscription
- Anonymous user: User who is not logged in
- VOD (Video on Demand): Non-live related videos
- Upcoming game/Scheduled game: The game which is scheduled
- Pregame: Starts 30-40 minutes before live game starts. (Discussion and commentary about upcoming game). Can be accessed from 'Games' or 'Home.' 'Pregame' label is present on the game card when the pregame starts.
- Live game: The game that is currently live. Can be accessed from 'Games' or 'Home.' 'Live' label is present on the game card when the pregame starts.
- Post game: The game which appears after the game ends.
- Archived game: Old games. Can be accessed via calendar.
- Blackout: When the game is broadcasted in the same region, then the game is blacked out for the user.
- Hero: Big banner with image/video & buttons on the top of the page

Terms

- Locally Blacked out: When the game is of your city, then the user is blacked out from watching the game.
- Entitled user: When the user is logged in with account having subscription.
- Unentitled user: When the user is logged in with account having no subscription.
- VOD: Videos present under NBA TV section or other videos in the app

VPN to switch city (Use it only for blackout test cases (If required). Test everything else without VPN)

- nordvpn@testlio.com / Lovetesting101   (Install Nord VPN)
- Tunnel bear is also free for US and can be used for limited testing

LP Accounts (Entitled):

- NOTE: Please try to use only one account per tester for Non VIP accounts to prevent reaching concurrency limits.
- Please don't use VIP accounts for Blackout scenarios as these accounts override the blackout scenarios
- **Accounts** can be accessed in the spreadsheet below:
  - NOTE: Please add your name to the spreadsheet for all accounts used during testing for non-VIP accounts
  - https://docs.google.com/spreadsheets/d/1VM7UGcu2O5KwEQt-vEHM2npBuH3mguZl3YaMMEWQsgs/edit?usp=sharing

Master sheet: https://docs.google.com/spreadsheets/u/1/d/1FCyzhZO_Zos6GZcNI1y_dIKk8IAzU7Sw1apbtXPSZfI/edit#gid=1462717742

Account with no subscription (Unentitled): Sign up a new account

Issue Requirements

- All issues should consist of videos and logs
- Screenshot is required for UI issues along with video and logs.
- No issue will be accepted without video and logs

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Test Cases:

NBA QA-90 - Android Mobile Run for RC build Version 0.27.0 (27000)

https://platform.testlio.com/c/nba---nextgen/execution#/e/785515/t/TEST-1464

Android - Regression - Video Player - Player controls ⏐ VOD

Android - Regression - Video Player - Closed Captions ⏐ VOD

Android - Regression - Video Player - PIP (Picture in Picture) ⏐ VOD
Android - Regression - Video Player - Screen rotation

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Issues: searched, reproduced

#510194 [Android][Video Player] The current location of the user on the indicator line is displayed as a dot, not a vertical line
https://platform.testlio.com/c/nba---nextgen/issues/510194?

#403931 [Android][Autoplay] 'Watch' tab's video is auto-played when a video is already playing in PiP mode
https://platform.testlio.com/c/nba---nextgen/issues/403931?

#451715 [Android][Games] There is no timestamp above the video scrubber line
https://platform.testlio.com/c/nba---nextgen/issues/451715?

#567123 [Android] [Watch] Video title not displayed above the scrubber
https://platform.testlio.com/c/nba---nextgen/issues/567123?
https://app.testlio.com/issue/project/nba---nextgen/issues/554150

#564534 [Question][Android][Video player] Video remains in landscape mode after rotating device to portrait
https://platform.testlio.com/c/nba---nextgen/issues/564534?

#567010 [Android][Games] View Box Score & View Play-by-Play are not working when PIP is in use
https://platform.testlio.com/c/nba---nextgen/issues/567010?

Android Regression - Video Player - VOD in NBA Nextgen - Mobile Functional

R217 - Android Regression - Video Player - VOD in NBA Nextgen - Mobile Functional #217 (1 hour)

https://freelancer.testlio.com/work/tasks/e318RnJlZWxhbmNlckFwcFRhc2s6MjAxODUyNg==

Workspace: NBA Nextgen - Mobile Functional
Coordinator: Marium M.
Due: Fri Dec 1, 2023 07:00pm
Estimate: 1h
Elapsed: 2h 20m

Build: app-release.apk
Version: 0.28.0
Testing with: Google Pixel 5, Android 13.0
Account used: nextgentest1@nba.com   SpaceJam1996!

TCs same as above

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Android Regression - Video Player - NBA TV in NBA Nextgen - Mobile Functional

R217 - Android Regression - Video Player - NBA TV in NBA Nextgen - Mobile Functional #217 (1 hour)

https://freelancer.testlio.com/work/tasks/e318RnJlZWxhbmNlckFwcFRhc2s6MjAzMzcyNQ==

Workspace: NBA Nextgen - Mobile Functional
Coordinator: Marium M.
Due: Fri Dec 1, 2023 07:00pm
Estimate: 1h
Elapsed: 2h 20m

Build: app-release.apk
Version: 0.28.0
Testing with: Google Pixel C Android 9.0
Account used: nextgentest1@nba.com   SpaceJam1996!

Same As Above

Testing the Video player focus test cases for various content types and entitlements

No build

Instructions to testers

We will be testing the Video player focus test cases for various content types and entitlements

NG Testing environment
- https://www-ng.nba.com/games
  - o Environment access credentials: nbaDev/Dunks06!46 **NOTE** : **Hyperlinks and VODs might redirect to *nba.com* but change the URL manually to *www-ng.nba.com* to get back NG environment**

Testing sheet and accounts
- Each tester will be testing a specific test account on a designated browser as assigned in testing sheet
- **Testing accounts can be found here: (Refer "Video Player Regression accounts" section) **
  https://docs.google.com/spreadsheets/d/1FCyzhZO_Zos6GZcNI1y_dIKk8IAzU7Sw1apbtXPSZfI/edit#gid=337057677&range=A164
- **Testing Sheet :** https://docs.google.com/spreadsheets/d/12TbqAH57Obo-jSIeOzLYvw1WqbzI0FpQYyUGvjp2KdA/edit?usp=sharing
  - o Review all the assignments in sheet tabs as per your device and browser combination and plan assigned (Live vs Non-Live)
  - o Live games scheduled can be viewed at https://www.nba.com/schedule

Test Leads
- Akash Sharma
- Felix Obuya
- Venkatasa Natarajan
- Dmytro

From <https://platform.testlio.com/c/nba---nextgen/execution#/e/794916/info>

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Time spent: 3+ hrs

Firefox Desktop
Shakeel Ahmed (Use NBA TV only account)

Account:
NBATV only
nba_next_gen46@testlio.com
Testlio4321
issue: Unlock NBA TV to watch: NBA TV Live

I used this account:
League Pass Premium Monthly
nba_next_gen56@testlio.com   / Testlio4321
Akash: Shakeel, use this account: nba.qatest88+TVEonly@gmail.com / SpaceJam1996!

....

Result:

The URL https://www-ng.nba.com/games did frequently redirect to https://www.nba.com/

Tested all video controls (play/pause/scrub/forward/backward, stream options etc.) as listed in the assigned test sheet.

First, I was assigned:
Firefox Desktop -- Shakeel Ahmad (Use LPP account)
I had tested almost half of TCs, but later TL changed my task and assigned me this one:

Firefox Desktop -- Shakeel Ahmed (Use NBA TV only account)
using the Account: NBATV only
nba_next_gen46@testlio.com
Testlio4321
But, I was unable to play TV using this account
Error:
Unlock NBA TV to watch: NBA TV Live

Finally, I used this account:
League Pass Premium Monthly
nba_next_gen56@testlio.com
Testlio4321

....

Issue reproduced:

#561403 [Web][Video Playback] Lag between subtitles and video when using CC and Slow mode simultaneously
https://platform.testlio.com/c/nba---nextgen/issues/561403?

#561317 [Web][Video Playback] PiP mode video shows unmuted when returning back to main player but no sound is heard
https://platform.testlio.com/c/nba---nextgen/issues/561317?

not reproducible

#561411 [Web][Video player] Score strip is not visible when player is in fullscreen mode
https://platform.testlio.com/c/nba---nextgen/issues/561411?

Sample Game
https://www-ng.nba.com/game/ind-vs-mil-0022301229

Android Regression - Video Player - Archived Games in NBA Nextgen - Mobile Functional

R226 - Android Regression - Video Player - Archived Games in NBA Nextgen - Mobile Functional #226 (1.3 hours)

1h 20mIn
Coordinator: Marium M.
Starts: Thursday, Dec 14, 2023 02:00am
Estimate: 1h 20m
Devices: Google Pixel C Android 9.0
…………………..

Build: app-release (3).apk
Version: 0.29.0
Testing with: Google Pixel C Android 9.0
Account used: nextgentest1@nba.com   SpaceJam1996!

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NBAQA-99 - Android Regression Run for build Version 0.29.0

Instructions to testers

Welcome!
Welcome to the Android Release Regression Next Gen run - PROD testing!
- Environment to Test: Production
- Build : Version 0.29.0

##Areas of Focus:
- Game details
- In App - Purchases
- Video Player – LIVE & VOD
- Watch Party
- Test local access teams (LAC, PHX, UTAH and LAL)
- Authentication/registration
- In Season Tournament
- NBA TV for INTERNATIONAL users

Notes:
- Turn on location services and allow the app to use the location before starting to test.
- Separate issues should be reported for iOS & Android. If the same issue is reported for Android, then please report a new one for iOS and vice versa.
- Entitled user: User with subscription
- Unentitled user: User without subscription

- Anonymous user: User who is not logged in
- VOD (Video on Demand): Non-live related videos
- Upcoming game/Scheduled game: The game which is scheduled
- Pregame: Starts 30-40 minutes before live game starts. (Discussion and commentary about upcoming game). Can be accessed from 'Games' or 'Home.' 'Pregame' label is present on the game card when the pregame starts.
- Live game: The game that is currently live. Can be accessed from 'Games' or 'Home.' 'Live' label is present on the game card when the pregame starts.
- Post game: The game which appears after the game ends.
- Archived game: Old games. Can be accessed via calendar.
- Blackout: When the game is broadcasted in the same region, then the game is blacked out for the user.
- Hero: Big banner with image/video & buttons on the top of the page

Terms
- Locally Blacked out: When the game is of your city, then the user is blacked out from watching the game.
- Entitled user: When the user is logged in with account having subscription.
- Unentitled user: When the user is logged in with account having no subscription.
- VOD: Videos present under NBA TV section or other videos in the app

VPN to switch city (Use it only for blackout test cases (If required). Test everything else without VPN)
- nordvpn@testlio.com/Lovetesting101 (Install Nord VPN)
- Tunnel bear is also free for US and can be used for limited testing

LP Accounts (Entitled):
- NOTE: Please try to use only one account per tester for Non VIP accounts to prevent reaching concurrency limits.
- Please don't use VIP accounts for Blackout scenarios as these accounts override the blackout scenarios
- Accounts can be accessed in the spreadsheet below:
  - NOTE: Please add your name to the spreadsheet for all accounts used during testing for non-VIP accounts
  - https://docs.google.com/spreadsheets/d/1VM7UGcu2O5KwEQt-vEHM2npBuH3mguZl3YaMMEWQsgs/edit?usp=sharing

Master sheet: https://docs.google.com/spreadsheets/u/1/d/1FCyzhZQ_Zos6GZcNI1y_dIKk8IAzU7Sw1apbtXPSZfI/edit#gid=1462717742

Account with no subscription (Unentitled): Sign up a new account

Issue Requirements
- All issues should consist of videos and logs.
- Screenshot is required for UI issues along with video and logs.
- No issue will be accepted without video and logs

Issue I reproduced:

#478658 [iOS][Live] Title is not disappearing when scrubbing live left and right
https://platform.testlio.com/c/nba---nextgen/issues/478658?

#567123 [Android] [Watch] Video title not displayed above the scrubber
https://platform.testlio.com/c/nba---nextgen/issues/567123?

#554150 [Android][Video] Game title missing in landscape mode
https://platform.testlio.com/c/nba---nextgen/issues/554150?

#495871 [Android][Video Player] Closed Caption was still deactivated in app although user has already turned it on via device's settings
https://platform.testlio.com/c/nba---nextgen/issues/495871?

#495938 [Android][Video Player] Back and forward buttons do not work as expected and redirect to the same point in PiP mode
https://platform.testlio.com/c/nba---nextgen/issues/495938?

#500166 [iOS][Sign In] The confirmation message "A password reset link has been sent to you" persists and displays when user taps on "forgot password"
https://platform.testlio.com/c/nba---nextgen/issues/500166?

#403931 [Android][Autoplay] 'Watch' tab's video is auto-played when a video is already playing in PiP mode
https://platform.testlio.com/c/nba---nextgen/issues/403931?

#451715 [Android][Games] There is no timestamp above the video scrubber line
https://platform.testlio.com/c/nba---nextgen/issues/451715?

R226 - Android Regression - Sign in & Reset Password in NBA Nextgen - Mobile Functional #226 (0.7 hours)

40 mIn
Coordinator: Marium M.
Starts: Thursday, Dec 14, 2023 02:00am
Estimate: 1h 20m
Devices: Google Pixel C Android 9.0

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Instructions to testers

Welcome!
Welcome to the Android Release Regression Next Gen run - PROD testing!
- Environment to Test: Production
- Build : Version 0.29.0

LP Accounts (Entitled):
- NOTE: Please try to use only one account per tester for Non VIP accounts to prevent reaching concurrency limits.
- Please don't use VIP accounts for Blackout scenarios as these accounts override the blackout scenarios
- Accounts can be accessed in the spreadsheet below:
    - NOTE: Please add your name to the spreadsheet for all accounts used during testing for non-VIP accounts
    - https://docs.google.com/spreadsheets/d/1VM7UGcu2O5KwEQt-vEHM2npBuH3mguZl3YaMMEWQsgs/edit?usp=sharing

Master sheet: https://docs.google.com/spreadsheets/u/1/d/1FCyzhZO_Zos6GZcNI1y_dIKk8IAzU7Sw1apbtXPSZfI/edit#gid=1462717742

Account with no subscription (Unentitled): Sign up a new account

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Questions:

To Marium Malik
I can use any email address to reset the password, and then can login to the app with that email address, even though account was not created by using that email.

Please confirm if its not Works-As-Designed?
"Android - Regression - Reset Password"
Step 12. Try logging in on the app using the old password
....

Originally, account was created using the email nextgentest1@nba.com but I can use any other email address to reset the password.
Instead of using nextgentest1@nba.com , I used my personal email address (shakeelsoft@gmail.com) to get the link for password-rest.

I can login to the app with shakeelsoft@gmail.com, after resetting the password, even though, account was not created by using the email shakeelsoft@gmail.com

Blackout Message Test in NBA Nextgen - Mobile Functional

R232 - Blackout Message Test in NBA Nextgen - Mobile Functional #232 (1 hour)

Coordinator: Dmytro Voievoda
Starts: Friday, Dec 22, 2023 06:30am
Friday, Dec 22, 10:00am
Estimate: 1h
Devices: Google Pixel C Android 9.0

Instructions to testers
The goal of testing is to try and reproduce a bug users are reporting on Android in which they are seeing a blackout message. Expected Results are that testers should not see any blackout message and the game should play as expected

Live Game:
Los Angeles Lakers
Minnesota Timberwolves

Results:
If you are able to reproduce the bug highlighted in the test plan please open a ticket

Build Info: **Market APP Android**

Logins:
    Please NOTE: Our logins have concurrency limits, so if you get bumped out, try a different number from 1-20 e.g. LP_WBD7@nba.com
        LP_WBD13@nba.com/Basketball!!
        LP_WBD14@nba.com/Basketball!!
        LP_WBD15@nba.com/Basketball!!

Blackout Message Test

Instructions:
The goal of testing is to try to and reproduce a potenial issue that users are reporting on the NBA App:

International Users are reporting a blackout message seen during live games.   They should not be getting blackout messages during live games and should be able to play the game as expected

Focus on:
Above issue should be checked 15 minutes before the game starts and 15-20 minutes before the game ends. Please try this multiple times using different accounts to see if we can trigger the message. If you are able to get any blackout messages please log an issue

Out of scope:
Please only test the above scenario on the **Lakers Vs Min** game

Submitted Result:

Live Game:
Los Angeles Lakers -vs- Minnesota Timberwolves
Lakers @ Timberwolves (LAL v MIN)

Location: Pakistan

Device: Google Pixel C, Android 9.0

Account used: LP_WBD15@nba.com/Basketball!!
When I used the same account on another device, got this message:
DEVICE LIMIT REACHED
Playback has been stopped. You've reached your device limit for streaming League Pass.

Result:
No blackout message is seen during live game, and I was able to play the game as expected.

R233 - Android Regression - Registration in NBA Nextgen - Mobile Functional #233 (0.7 hours)

Coordinator: Marium M.
Start: Wednesday, Dec 27, 2023 11:00pm
Due: Thursday, Dec 28, 04:00pm
Estimate: 40m
Device: Google Pixel C Android 9.0

NBAQA-107 - Android Regression Run for build Version 0.30.0 (30000)

Welcome to the Android Release Regression Next Gen run - PROD testing!

   Environment to Test: Production
   Build : Version 0.30.0 (30000)

Build: app-release.apk
Version: 0.30.0
Testing with: Google Pixel C Android 9.0

Android Regression - Registration

1. Pre-condition: Freshly download the build from app center or production in market build.
2. Launch the app
User prompt to welcome screen

3. Tap on sign in button
Sign in page loads

4. Tap on 'Don't have an account' or 'Sign up' link
Create an account page loads

5. Verify the user is able to toggle back and forth between create account and sign in screens from 'Sign in' and 'Create account'

6. Go to 'Create account' screen
Verify that 'Create account' button is not active

7. Type invalid email
"Please enter valid email address" or similar message should be displayed below email field

8. Enter valid email
User should be able to enter valid email without any issue

9. Type invalid password in the password field
Error message should display below password field: "Password must be at least 8 characters long and include 1 capital letter and 1 symbol.

10. Enter valid password
User should be able to enter valid password without any issue

11. Verify that First and Last Name fields are optional

12. Verify that user is able to enter first and last name

13. Tap on birth date
Verify user is able to select birthday from the calendar popup

14. Select birth date less than 13 years
The error message "You must be at least 13 years of age" should display below Birthday field

To select an year (say 2005), user has to scroll back month by month from 2023 back to 2005, can't select an year instantly.

15. Verify user upon on tapping country field the county dropdown list should be native alphanumeric order
- First Country is displayed as user's own country
- After the First Country, the County dropdown list displayed in alphabetical order

First Country is displayed as "United States"

16. Verify that the user is able to change the auto selected country from location dropdown

17. Select any other country than USA, Canada or Mexico
Verify that postal code field is NOT displayed

Postal code field is NOT displayed for any country

18. Select USA, Canada or Mexico as country
Verify that postal code field IS displayed

Issue:
#451153 [iOS][Register] Postal code field is not visible when selecting Canada and Mexico as countries for account registration
https://platform.testlio.com/c/nba---nextgen/issues/451153?

19. Uncheck the required agreement and tap on 'Create Account'
User should not be able to proceed

20. Check both term agreements and tap on 'Create Account'
User should be able to proceed

21. Enter valid data in all the fields except email. (Email should be an existing account)
"This email is already associated with an NBA account. If you forgot your password you can reset password here" error message should be displayed below email field

22. Enter all valid data
Verify once the user has entered all valid data, 'Create Account' button should enable

23. Click on 'Create Account'
User should be able to create new account

New Issue found:

#577659 [Sign Up] New account can be created using an email that does not even exist
https://platform.testlio.com/c/nba---nextgen/issues/577659

Environment:

Device and OS: Google Pixel C Android 9.0
Testable App version: 0.30.0
Testing Environment (QA/Prod): Prod
Network: Wi-Fi
Location: Pakistan
Reproducibility rate: 3/3
Account used: N/A
Originating ADO User Story: N/A

Steps to reproduce:
1. Launch the app, user prompt to welcome screen
2. Tap on 'Don't have an account' or 'Sign up' link
3. Create an account page loads
4. Enter valid data in all the fields
5. Type an email in valid format but with any random characters i.e. (aaaaaaabbbbbbbbcccccccccdddddddddd@gmail.com)
6. Check both term agreements and tap on 'Create Account'

Expected result:
New account can be created using any existing email address.

Actual result:
New account can be created using an email that does not even exist.

https://platform.testlio.com/c/nba---nextgen/issues/590845?
....

Android Regression - NBA TV in NBA Nextgen - Mobile Functional

Run	R237 - Android Regression - NBA TV in NBA Nextgen - Mobile Functional #237 (1.5 hours)		
Date:	Jan 22, 2024	Task Estimated Duration: 1.5h	Actually Time Spent: 4.5h
workspace	NBA Nextgen - Mobile Functional workspace		
Feature to Test:	##Areas of **Focus**: Game details Video Player – LIVE & VOD Authentication/registration In Season Tournament NBA TV for INTERNATIONAL users FIBA hub (Discover) Insights tab (see attached links)		
Coordinator / TL	Marium M.		
Tester:	Shakeel Ahmad		
Test Environment	NG Testing environment https://www-ng.nba.com/?1 Environment access credentials: nbaDev/Dunks06!46		
Build	Build: app-release (8).apk Build : Version 0.31.0 (31000)		
Assigned Device	Google Pixel C Android 9.0		

Assigned Browser	NA, Testing App
Assigned test account	**Account used:** shakeelsoft@gmail.com p/w: 123_Abcd! nextgentest1@nba.com SpaceJam1996! using the Account: NBATV only nba_next_gen46@testlio.com Testlio4321 League Pass Premium Monthly **nba_next_gen56@testlio.com / Testlio4321** League Pass Premium Monthly nba_next_gen56@testlio.com Testlio4321
NBA Schedule:	
Non-Game Live Event - Schedule	
Testing Sheet	
Where to Test	

Notes:

- Turn on location services and allow the app to use the location before starting to test.
- Separate issues should be reported for iOS & Android. If the same issue is reported for Android, then please report a new one for iOS and vice versa.
- Entitled user: User with subscription
- Unentitled user: User without subscription
- Anonymous user: User who is not logged in
- VOD (Video on Demand): Non-live related videos
- Upcoming game/Scheduled game: The game which is scheduled
- Pregame: Starts 30-40 minutes before live game starts. (Discussion and commentary about upcoming game). Can be accessed from 'Games' or 'Home.' 'Pregame' label is present on the game card when the pregame starts.
- Live game: The game that is currently live. Can be accessed from 'Games' or 'Home.' 'Live' label is present on the game card when the pregame starts.
- Post game: The game which appears after the game ends.
- Archived game: Old games. Can be accessed via calendar.
- Blackout: When the game is broadcasted in the same region, then the game is blacked out for the user.
- Hero: Big banner with image/video & buttons on the top of the page

Terms

- Locally Blacked out: When the game is of your city, then the user is blacked out from watching the game.
- Entitled user: When the user is logged in with account having subscription.
- Unentitled user: When the user is logged in with account having no subscription.
- VOD: Videos present under NBA TV section or other videos in the app

VPN to switch city (Use it only for blackout test cases (If required). Test everything else without VPN)

- nordvpn@testlio.com/Lovetesting101 (Install Nord VPN)
- Tunnel bear is also free for US and can be used for limited testing

LP Accounts (Entitled):

- NOTE: Please try to use only one account per tester for Non VIP accounts to prevent reaching concurrency limits.
- Please don't use VIP accounts for Blackout scenarios as these accounts override the blackout scenarios
- Accounts can be accessed in the spreadsheet below:
  - o   NOTE: Please add your name to the spreadsheet for all accounts used during testing for non-VIP accounts
  - o   https://docs.google.com/spreadsheets/d/1VM7UGcu2O5KwEQt-vEHM2npBuH3mguZl3YaMMEWQsgs/edit?usp=sharing

Master sheet: https://docs.google.com/spreadsheets/u/1/d/1FCyzhZO_Zos6GZcNI1y_dIKk8IAzU7Sw1apbtXPSZfI/edit#gid=1462717742

Account with no subscription (Unentitled): Sign up a new account

Issue Requirements

- All issues should consist of videos and logs
- Screenshot is required for UI issues along with video and logs.
- No issue will be accepted without video and logs

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Android - Regression - NBA TV - Location permissions

1. Login to an account without subscription
2. Turn on device's location permissions and do not provide location permission to the app
Device's location permissions are turned ON
3. Menu > Watch > NBA TV > Tap to play live
Location prompt is displayed

~~Location prompt is displayed only if App is installed for the first time~~
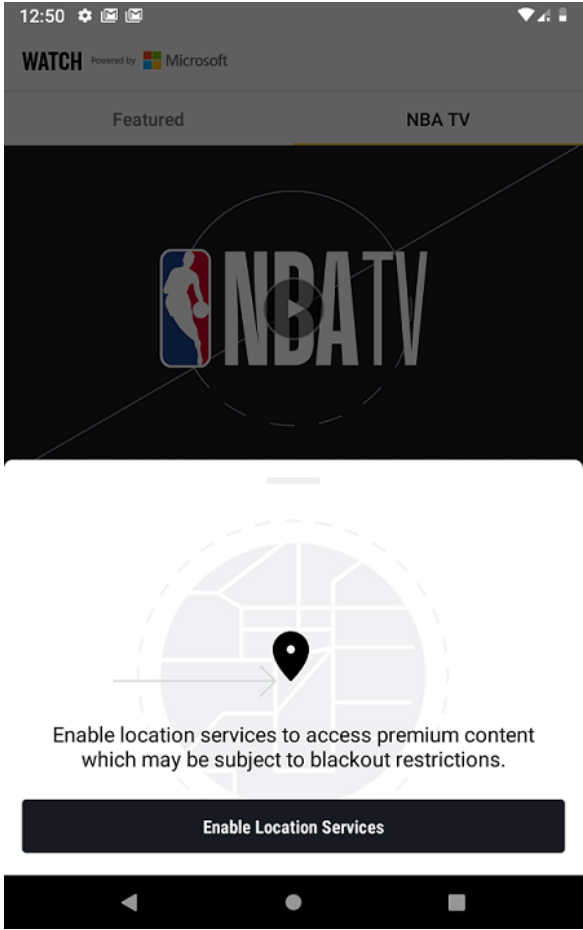
Screenshot 2022-04-07 at 19.48.24.png
4. Tap 'Next' on location prompt and Do not allow location
Modal with 'Go to settings' button is displayed

Got the popup modal:
"Failed to load subscriptions"

5. Tap on 'Go to settings'
User should be redirected to device's settings

Got the popup modal:
"Failed to load subscriptions"
No button/link for "Go to device settings"

6. Login to an account with subscription
User is logged in
7. Turn on location permissions on device and do not allow the app to use location permission
Location is enabled on device

no prompt by app to use location permission

8. Menu > Watch > NBA TV > Tap to play
Location prompt should be displayed

no location prompt, video stated to play

9. Provide location permissions
Locattion permissions are provided

no prompt for location permission

10. Menu > Watch > NBA TV > Tap to play live
User can play content without location prompt
Screenshot 2022-04-07 at 19.48.24.png

Android - Regression - NBA TV - General
1. User is logged in to an account with no subscription
User is logged in as an entitled user(no subscription)

Entitled user: User with subscription
Unentitled user: User without subscription

2. Watch > NBA TV
Verify the Hero is displayed in first position of the NBA TV tab.
Screenshot 2022-04-05 at 17.24.50.png
3. Observe the hero image
- The Hero will display a static image of the content that is live.
- If a still image is not available for the program, a fall back image should be used.

- Verify a live indicator is displayed on the image

a live indicator is displayed on the player but not on the image

4. Observe the title and description below the hero
Each live program displayed on the Hero will have the following metadata:
- title
- short description
5. Observe the 'Up Next' section below description
- Verify the next on-air segment is displayed including start time and title

- A 'Full Schedule' CTA is present below 'Up Next' section
6. Login to an account with subscription
User is logged in

7. Menu > Watch > NBA TV
The hero will be displayed in first position of the NBA TV tab.
Screenshot 2022-04-05 at 17.29.23.png
8. Observe the hero
- Verify The hero will autoplay the live program inline.
- The video is muted by default
- A live indicator is displayed on the hero
9. Tap on 'unmute' button on the player
The user has the option to unmute via a button located on the player and the video is unmuted
10. Observe the title and description under the hero
The hero will have the following metadata:
- title
- short description
Screenshot 2022-04-05 at 17.29.23.png
11. Games > Turn on the 'Hide Scores' toggle
12. Menu > Watch > NBA TV
Auto Play should be disabled for NBA TV tab when 'Hide Scores' is enabled
Auto Play is disabled for NBA TV tab regardless of 'Hide Scores' is enabled/disabled

Android - Regression - NBA TV - Collection Cards
1. Menu > Watch > NBA TV > Feature tab Observe the collection card carousel
Collection card carousel should consist of the following:

- Row title
- Image
- Title
Screenshot 2022-03-30 at 14.59.00.png
Screenshot 2022-07-15 020741.png
2. Observe the cards in the carousel
Cards should be displayed horizontally
3. Tap on any one collection card
Selecting a collection card should navigate the user to the VOD player / playlist page.

Android - Regression - NBA TV- VOD
1. Logout from any logged in account
User is not logged in to the account
2. Navigate to Watch tab > NBA TV tab > Observe the tags on videos
Paid content should have a League Pass tag
League Pass tagged Videos.png
3. Tap on a video that has a 'League Pass' tag
Tapping on the video should display an upsell screen
4. Login to an account with valid League Pass subscription
User is logged in
5. Navigate to Watch tab > NBA TV tab > Observe the content
Paid content should have a League Pass tag
NBATV.png
6. Tap on a video that has a 'League Pass' tag
- Verify the content will playback from the beginning of the VOD stream automatically upon page load.
- There will be no upsell screen
NBATV.png

7. Tap on the player
Tapping on the player will display the player controls.

- The following metadata will be present below the video player:
- # of video content available in the playlist
- Video Title
- Video description
8. Observe the VOD detail page
Verify the title of the VOD playlist page will contain the following elements:
- Title of the row or show
- Back Icon
- Share Icon
- Chromecast Icon
Screenshot 2022-04-06 at 17.32.47.png
9. Pre-requisite: User is logged in to an account with subscription Menu > Watch > NBA TV > Tap on any VOD from below the NBA TV Observe the content of VOD screen (copy)
The next up section should be displayed with a list of VOD content within the playlist.
Screenshot 2022-04-13 at 23.43.26.png
10. Observe the VOD content in 'Up Next' section
VOD content in the playlist will contain the following:
- Image
- Title
- Runtime
- Play icon
11. Observe the thumbnail of the current video in 'Up Next' section
The current video that is playing should have a visual indicator.
12. Wait till the playback of the current video has finished > Observe
When playback is complete, the next video in the list should autoplay in the player from the beginning.
13. Finish watching the entire playlist and observe the player
The player should display a static image of the last video in the playlist.
after Finishing to watch the entire playlist, screen is returned back to the page "NBA TV"

Android - Regression - NBA TV - NBA TV Schedule
1. Watch tab > NBA TV > NBA TV Schedule > Tap on the 'Full Schedule' button/option
Tapping on the full schedule button opens up the broadcast schedule
NBA TV Schedule.png
Full Schedule Button.png
2. Verify the full schedule displays programming schedule according to the User's location
The full schedule should display the following programming schedule based on user's location:

- NBATVD: For Domestic Users
- NBATVC: For Canadian Users
- NBATVI: For International Users

Schedule is displayed based on the date

3. Verify the components of a programming Schedule
The schedule should have the following components:
- The title of the show/program
- The time of the show/program and program time should reflect users local time.
4. Verify the listing of a Live Program
The program that is live will be denoted by a "live" indicator

Live Program.png
5. Watch tab > NBA TV > NBA TV Schedule > Tap on the 'Full Schedule' button > Refresh the page
Schedule should refresh on page load
no option to Refresh the page,
hoever, schedule is displayed properly

Android - Regression - NBA TV - Series/Show Card carousel
1. Menu > Navigate to the Watch tab > Tap on Featured tab and observe the Show/Series card carousel
Verify the Series Card carousel will have the following:
- Row Title
- Series Key Art
- Series Title
Screenshot 2022-07-22 at 10.31.56.png
2. Observe the carousel
Verify that the cards will be displayed horizontally in the page
3. Tap on a series card in the featured section
User should be navigated to the series VOD player page.

Android - Regression - NBA TV - VOD Playlist behavior
1. Sign in as an entitled user > Watch > NBA TV > Tap on a Video that has playlist
VOD with playlist is displayed
Screenshot 2022-07-15 005618.png
IPAD VOD.png
2. Verify the implemented iPad UI base on attached designs
 UI is according to the design

Note: UTT if you are testing on mobile
IPAD VOD.png
3. Verify that user can see play button overlayed on the VOD thumbnails
4. Verify user should see the image associated with each video, with the first image being in the player view with a play icon and the playlist video images with a play-icon superimposed.
5. Verify the user can see the associated title for each video as well as the runtime in Minutes:Seconds format (ex: 2:30, 10:50, 1:09)
6. Verify that the back button is represented by a left arrow icon.
7. Tap on the back button
- Tapping on the back button will navigate the user to the previous screen.

- The user will land at the scroll position they left off.
8. Menu > Watch > NBA TV > Tap on a video with playlist
VOD Playlist is displayed
9. Verify that when there are more videos remaining than space below (e.g 3+)
- The Current Video should be in index -1.
10. Observe the playlist when there are less videos remaining than space below (less than 3)
- The Current video should still be in index -1.

- An empty space should be present at the bottom of view
11. Observe when the current video is in scroll view
The current video should have visual indication that it's being played with 'Playing' text on the image
12. Observe the playlist when there are more than 10 videos in the playlist
All videos should be loaded at a time
13. Verify that when there are unloaded videos and there are less than 5 upcoming (either through auto-play or the user selecting a video <5 from the bottom) then all videos should load

14. Scroll down the playlist while there are still unloaded videos
'Load More' text should be displayed
15. Scroll down after all videos are loaded
No text should be displayed & OS native end of scroll behavior should be used when all videos are loaded in the VOD playlist
16. Tap on any video in the playlist
Verify the display "video N of X" ie "1 of 6, 2 of 6" etc. as the playlist progresses

Hint: It appears below video playback
17. Scroll the playlist and tap on a 'League Pass' tagged video
Video should be played without any issue
18. Tap on the share button
Native share sheet should be displayed.
19. Select any app
Verify that message, title and link is displayed
20. Tap on the link provided after sharing
User should be redirected to the web URL
21. Login to an account without subscription
User is logged in
22. Menu > Watch > NBA TV > Tap on a video where there is a 'League Pass' video in playlist
VOD Detail page is opened
Screenshot 2023-01-22 at 13.56.51.png
23. Scroll the playlist and tap on a 'League Pass' tagged video
Entitlement sheet should be displayed
Screenshot 2022-07-22 at 12.53.49.png
24. Select a content without a tag (Free content/ not gated)
Video should be played without any issue
25. Logout from the account and repeat the above steps
Verify that the entitlement sheet is displayed after tapping on 'League Pass' tagged video from playlist as an anonymous user
26. Select a content without a tag (Free content/ not gated)
Video should be played without any issue

Shared by Mariam:

Menu > Watch > NBA TV > Tap to play live	22/01/2024 08:50:45	
Pass	✎ 1 second later	

Tap 'Next' on location prompt and Do not allow location   22/01/2024 09:03:02   ✎ 1 second later

Pass

Feedback

Got the popup modal: "Failed to load subscriptions",

Tap on 'Go to settings'   22/01/2024 09:05:28   ✎ 1 second later

Pass

Feedback

Got the popup modal: "Failed to load subscriptions" No button/link for
"Go to device settings"

Login to an account with subscription   22/01/2024 09:31:34

Issue found:

#584144 [Account][NBA TV] Location prompt is not displayed when an unentitled account is used
https://platform.testlio.com/c/nba---nextgen/issues/584144

Environment:
Device and OS: Google Pixel C Android 9.0
Testable App version: 0.31.0
Testing Environment (QA/Prod): Prod
Network: Wi-Fi
Location: Pakistan
Reproducibility rate: 3/3
Account used: N/A
Originating ADO User Story: N/A

Steps to reproduce:
1. Login to an account without subscription
2. Turn ON device's location permissions, and do not provide location permission to the app
3. Menu > Watch > NBA TV > Tap to play live
4. Observe if you can see Location prompt

Expected result:
Location prompt is displayed when an unentitled account is used

Actual result:
Location prompt is not displayed

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#584075 [Android][Pip] Pip stream is continuously playing when app is killed from the background
https://platform.testlio.com/c/nba---nextgen/issues/584075

Mobile - Smoke Test - Registration, Sign in & Reset Password in NBA Nextgen - Mobile

R243 - Mobile - Smoke Test - Registration, Sign in & Reset Password in NBA Nextgen - Mobile Functional #243 (1 hour)

Workspace: NBA Nextgen - Mobile Functional
Coordinator Marium M.
Devices: Google Pixel C Android 9.0
Browser
Build: app-release (10).apk
Version: 0.31.0
Account:
mypassivejobs3@gmail.com   Birthday: 1-1-2000   p/w: 123_Abcd!

Mobile - Smoke Test - Registration, Sign in & Reset Password

Mobile Smoke Test - Registration & Sign in

1. Pre-condition: Fresh install the build
2. Launch the app
User is redirected to welcome screen
Screenshot 2022-12-30 at 21.55.15.png
3. Tap on 'Sign in' button
Sign in page loads
4. Tap on 'Sign up' button from 'Sign in' screen
Create an account page loads
Screenshot 2022-12-30 at 22.56.47.png
5. Go to 'Create account' screen
Verify that 'Create account' button is not active
6. Enter valid email
User should be able to enter valid email without any issue

email of ANY person can be used to Sign up for a new account at NBA.

To overcome this, while creating an account, an email can be sent back by NBA to the specified address that was used to create a new account, to confirm the ownership of that email address, so that new account could be created only using the email address a user owns.

7. Enter valid password
User should be able to enter valid password without any issue
8. Verify that user is able to enter first and last name
9. Tap on birth date
Verify user is able to select birthday from the calendar popup

~~no quick way to select a previous year on the calendar. I have to navigate month by month to go back to 13 years~~

10. Tap on the country field
County dropdown list should be displayed in alphabetical order
11. Verify that the user is able to change the auto selected country from location dropdown

Keypad can't be used to quickly locate a country by just typing the 1st letter of the country, user have to scroll-down to find the desired country.

12. Verify user should be able to check the term agreement to proceed create account
13. Enter all valid data
Verify once the user has entered all valid data, 'Create Account' button should enable
14. Click on 'Create Account'
User should be able to create new account
15. Verify that user is logged in to the newly created account
16. Logout from the account
Verify that user is able to logout from the account
17. Login to newly created account
Verify that the user is able to login to the newly created account
18. Switch between tabs > Menu > Tap on 'Discover' or 'More' > Tap on profile icon
Verify that the user is still logged in
19. Kill and reopen the app
Verify that the user is still logged in to the app

Mobile - Smoke Test - Reset Password

1. Logout if any account is logged in previously
User is logged out
2. Menu > Discover or More > Tap on 'Profile' icon
Profile screen is opened
3. Tap on 'Sign in or Join' > Tap on 'Forgot Password'
Forgot password screen is opened
4. Enter email and tap on 'Reset password'
Confirmation message is displayed
5. Finish the reset password flow from the email
User is able to finish the reset password flow from the email
6. Login in the app with the newly created password
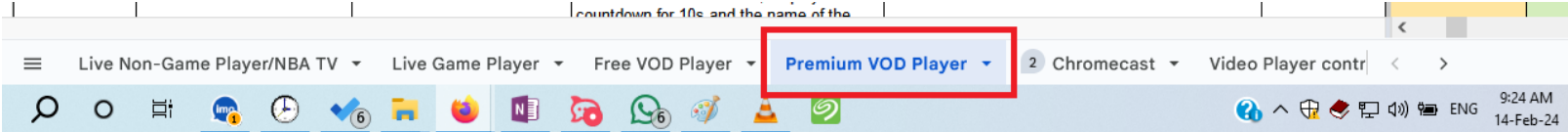User is able to login to the newly created password without any issue

Comment
>   Success
>   Got this email:
>
>   from: automated@nba.com
>   Hi,
>   Your password has been updated successfully.
>   If you did not reset or update your password, please contact Customer Support immediately.
>   Please do not reply to this message. This is an automatically-generated notification. If you have any questions, please contact our Customer Support.
>   ....
>   A similar email can be sent while creating a new account to confirm ownership of the email

NBAQA-135 - (Web) NG Video Player Regression [Live and VODs/NBA TV] - 14 Feb 2024

Run	**R254 - (Web) NG Video Player Regression [Non-Live games/NBA TV/VODs] in NBA Nextgen - Mobile Functional #254 (2 hours)**
Date:	Feb 13, 2024 Task Estimated Duration: 2h Actually Time Spent: 4h
workspace	NBA Nextgen - Mobile Functional workspace
Feature to Test:	NG Video Player [Live and VODs/NBA TV] *Shakeel, you were assigned non live test plan*
Coordinator / TL	Akash Sharma
Tester:	Shakeel Ahmad
Test Environment	NG Testing environment https://www-ng.nba.com/?1 Environment access credentials: nbaDev/Dunks06!46
Build	No buil
Assigned Device:	HP ProBook 450 G3 Windows 10 Pro,
Assigned Browser	Firefox

Assigned test account	Use NBA TV only account
	Sheet: https://docs.google.com/spreadsheets/d/1FCyzhZO_Zos6GZcNI1y_dIKk8IAzU7Sw1apbtXPSZfI/edit#gid=337057677
	Row: 94
	Account used:
	      nba_next_gen46@testlio.com / Testlio4321
	      nba.qatest88+TVEonly@gmail.com SpaceJam1996! NBATV Only
	      nba.qatest99+audio@gmail.com Basketba11 NBATV Only

NBA Schedule:	https://www-ng.nba.com/schedule
Non-Game Live Event - Schedule	Non-Game Live Event - Schedule of such events can be viewed from Watch Feature page => "LIVE & UPCOMING EVENTS". ● Example : https://www-ng.nba.com/watch/event/celtics-postgame-press-conference-9
Testing Sheet	https://docs.google.com/spreadsheets/d/1TviVSGs0STFK6DtIdIEFacxzgLoM_BxroNBm1be5-R4/edit?usp=sharing
Where to Test	**We will be testing the Video player focus test cases for various content types and entitlements** ● ~~Live Non-Game Player / NBA TV~~ ● ~~Live Game Player~~ ● ~~Free VOD Player~~ ● **Premium VOD Player** ● ~~Chromecast~~ ● ~~Video Player Control~~

	- Getting UPSELL for entitled videos and then login with required entitled accounts to get playback correctly = OK
	- Video player controls, audio/video, scrubbing, etc. for :
	     - Videos on homepage = OK
	     - Archived/Past Game videos = OK
	     - Game Recaps videos = OK
	     - Watch > NBA TV VODs = OK
	     - NBA TV 24/7 Live = OK
	     - VODs from the Watch > Featured page (with particular entitlement tags like "League Pass", "NBA ID", etc) = OK
	     - Multiview button = OK
	- Test video controls (play/pause/scrub/forward/backward, etc.) = OK
	- Test full screen / PiP controls = OK
	- User should see remaining time in VOD/Archive content right side of the stream = OK
	- User should have ability to change the stream options prior from dropdown = OK

Instructions to testers

We will be testing the Video player focus test cases for various content types and entitlements

NG Testing environment
- https://www-ng.nba.com/?1
   - **Environment access credentials**: nbaDev/Dunks06!46

NOTE :
- Hyperlinks and VODs might redirect to *nba.com* but change the URL manually to *www-ng.nba.com* to get back at NG environment
- For testing TCs with "Blackout restrictions" - you can use US VPN

Non-Game Live Event - Schedule of such events can be viewed from Watch Feature page => "LIVE & UPCOMING EVENTS".
- Example : https://www-ng.nba.com/watch/event/celtics-postgame-press-conference-9 (This event will be Live around 7PM PST today)

Testing sheet and accounts
- Each tester will be testing a specific test **account** on a designated **browser** as assigned in testing sheet
- **Testing accounts can be found here: (Refer "Video Player Regression accounts" section)**
https://docs.google.com/spreadsheets/d/1FCyzhZO_Zos6GZcNI1y_dIKk8IAzU7Sw1apbtXPSZfI/edit#gid=337057677&range=A164
- **Testing Sheet :** https://docs.google.com/spreadsheets/d/1TviVSGs0STFK6DtIdIEFacxzgLoM_BxroNBm1be5-R4/edit?usp=sharing
   - Review all the assignments in sheet tabs as per your device and browser combination and plan assigned
   - Live/TNT games schedule can be viewed at https://www.nba.com/schedule

Test Leads
- Akash Sharma
- Felix Obuya
- Venkatasa Natarajan (Live games support)
- Dmytro (Live games support)

Entitled user: User with subscription
Unentitled user: User without subscription

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8. NG Env - Video Player Focus Exploratory

Instructions

Utilize additional 30 mins of the time in validating video players with different content types ensuring video/audio plays , and that all the video controls function as expected. Flag and raise an issue for anything that does not seem expected.

Mention your findings and tested scenarios in detail below

Focus on

SCOPE :
- Getting UPSELL for entitled videos and then login with required entitled accounts to get playback correctly
- Video player controls, audio/video, scrubbing, etc. for :
- Videos on homepage
- Archived/Past Game videos (also videos with particular entitlement tags like "League Pass", "NBA ID", etc)
- Condensed game videos
- Game Recaps videos
- Watch > NBA TV VODs
- NBA TV 24/7 Live
- VODs from the Watch > Featured page (with particular entitlement tags like "League Pass", "NBA ID", etc)
- Multiview button
- Casting video to Chromecast device (Chrome only)
- Airplay (Mac => Apple TV or Smart TV/monitor with Airplay enabled)

Some common scenarios and ideas to test :
- Test all video controls (play/pause/scrub/forward/backward, etc.)
- Test full screen / PiP controls if available (picture in picture)
- CC (Captions) can be enabled/disabled and state should persist across supported video sessions
- Test cast/airplay features if possible
- User should see remaining time in VOD/Archive content right side of the stream
- User should have ability to change the stream options prior from dropdown
- All videos on Games page, Play by Play section, Highlights, etc

Out of scope
Anything not related to video player and controls
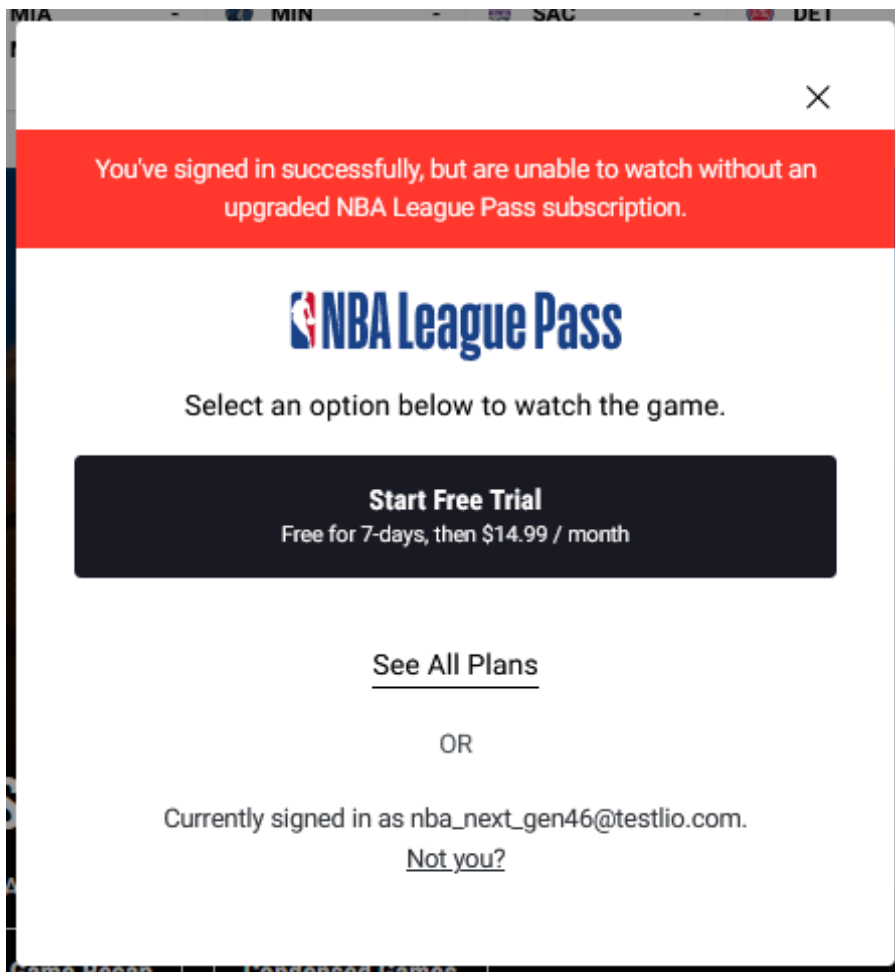
Akash Sharma @akash.sharma
 there are playlists on watch featured page. Opening any 1 video from carousel will display playlist on right

#590574 [Web][Firefox][Video player] Closed Captions are not transfered to PiP player
https://platform.testlio.com/c/nba---nextgen/issues/590574?

#590558 [Web][NBA TV] "Live" button does not remain enabled when the video is playing Live on NBA TV
https://platform.testlio.com/c/nba---nextgen/issues/590558

#590557 [Web][Video player] Some Video player controls works only the first time
https://platform.testlio.com/c/nba---nextgen/issues/590557

#590549 [Web][Home] Thumbnail preview overlaps with the progress bar in the VOD which makes it impossible to scrub through the video
https://platform.testlio.com/c/nba---nextgen/issues/590549

#590525 [Android][Video Player] Impossible to scrub videos by tapping the progress bar
https://platform.testlio.com/c/nba---nextgen/issues/590525

#590511 [Web][Media Player] Player controls will not appear on hover if user restarts video using keyboard shortcuts
https://platform.testlio.com/c/nba---nextgen/issues/590511

#590504 [Web][Media Player] Controls are not available on media player when watching a live game
https://platform.testlio.com/c/nba---nextgen/issues/590504

#590469 [Web][Firfeox] Video player doesn't appear and some refreshing is needed to be able to watch the video
https://platform.testlio.com/c/nba---nextgen/issues/590469

#590455 [Web] When the user selects a stream from the stream selector, a small window with a close button briefly appears in the middle of the media player.
https://platform.testlio.com/c/nba---nextgen/issues/590455

#590464 [Web][Live Game][Full screen] If click other live game user go out full screen.New game screen details page opened
https://platform.testlio.com/c/nba---nextgen/issues/590464?

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Android Regression - Video Player - Archived Games in NBA Nextgen - Mobile Functional

Run	R256 - Android Regression - Video Player - Archived Games in NBA Nextgen - Mobile Functional #256 (1.3 hours)
Date:	Feb 15, 2024 Task Estimated Duration: 1.5h Actually Time Spent: 2.5h
workspace	NBA Nextgen - Mobile Functional workspace
Feature to Test:	All steps should be checked on Archived game.
Coordinator / TL	Mariam
Tester:	Shakeel Ahmad
Test Environment	● Environment to Test: Production
Build	Build : Version 0.32.1 (32001) Build: app-release (12).apk Version: 0.32.1
Assigned Device:	Google Pixel C Android 9.0
Assigned Browser	
Assigned test account	Account used: nextgentest1@nba.com SpaceJam1996!
Testing Sheet	
Where to Test	

Instructions to testers

Welcome!
Welcome to the Android Release Regression Next Gen run - PROD testing!
- Environment to Test: Production
- Build : Version 0.32.1 (32001)
##**Areas of Focus:**
- Game details

- Video Player – LIVE & VOD
- Authentication/registration
- NBA TV for INTERNATIONAL users
- All Star 2024 tentpole hub

Notes:
- Turn on location services and allow the app to use the location before starting to test.
- Separate issues should be reported for iOS & Android. If the same issue is reported for Android, then please report a new one for iOS and vice versa.
- Entitled user: User with subscription
- Unentitled user: User without subscription
- Anonymous user: User who is not logged in
- VOD (Video on Demand): Non-live related videos
- Upcoming game/Scheduled game: The game which is scheduled
- Pregame: Starts 30-40 minutes before live game starts. (Discussion and commentary about upcoming game). Can be accessed from 'Games' or 'Home.' 'Pregame' label is present on the game card when the pregame starts.
- Live game: The game that is currently live. Can be accessed from 'Games' or 'Home.' 'Live' label is present on the game card when the pregame starts.
- Post game: The game which appears after the game ends.
- Archived game: Old games. Can be accessed via calendar.
- Blackout: When the game is broadcasted in the same region, then the game is blacked out for the user.
- Hero: Big banner with image/video & buttons on the top of the page

Terms
- Locally Blacked out: When the game is of your city, then the user is blacked out from watching the game.
- Entitled user: When the user is logged in with account having subscription.
- Unentitled user: When the user is logged in with account having no subscription.
- VOD: Videos present under NBA TV section or other videos in the app

VPN to switch city (Use it only for blackout test cases (If required). Test everything else without VPN)
- nordvpn@testlio.com/Lovetesting101 (Install Nord VPN)
- Tunnel bear is also free for US and can be used for limited testing

LP Accounts (Entitled):
- NOTE: Please try to use only one account per tester for Non VIP accounts to prevent reaching concurrency limits.
- Please don't use VIP accounts for Blackout scenarios as these accounts override the blackout scenarios
- Accounts can be accessed in the spreadsheet below:
  - NOTE: Please add your name to the spreadsheet for all accounts used during testing for non-VIP accounts
  - https://docs.google.com/spreadsheets/d/1VM7UGcu2O5KwEQt-vEHM2npBuH3mguZl3YaMMEWQsgs/edit?usp=sharing

Master sheet: https://docs.google.com/spreadsheets/u/1/d/1FCyzhZO_Zos6GZcNI1y_dIKk8IAzU7Sw1apbtXPSZfI/edit#gid=1462717742

Account with no subscription (Unentitled): Sign up a new account

Issue Requirements
- All issues should consist of videos and logs
- Screenshot is required for UI issues along with video and logs.
- No issue will be accepted without video and logs

NBA TV

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Featured   NBA TV

Enable location services to access premium content
which may be subject to blackout restrictions.

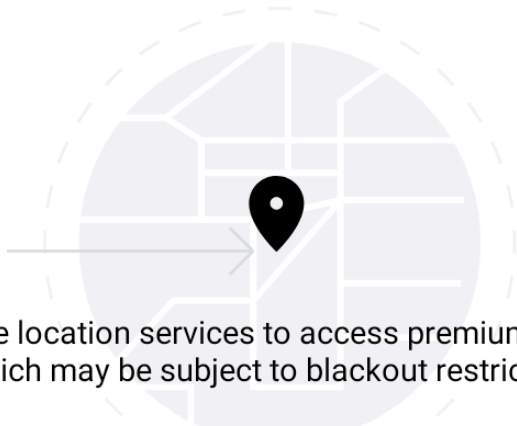Enable Location Services