

If you are using a school Chromebook, you must go through the “zscaler” for pages to load properly.

If you find that pages are not loading correctly, go to a random site such as weather.com, and watch for this box to pop up. Then follow the instructions below.

If prompted with this screen: type in your CCS email address to authenticate with ZScaler

First initial+last name+last four digits of Student ID**@student.clevelandcountyschools.org**

Your email is: _____**@student.clevelandcountyschools.org**

NOTE:

****If you have websites, buttons, pictures, documents that do not load correctly... you need to log in to our ZScaler filter (username@student.clevelandcountyschools.org) . The way to force the login screen is to **open another tab**, and go to a website like **cnn.com** or **espn.com**. Enter your CCS email and click Enter or Submit, **THEN go back to the tab you were trying to view and click the REFRESH button** (the circle arrow button to the left of the address bar). Your page should then have pictures and buttons showing up correctly.**

***Go to Google Classroom for all assignments.**

CCS Technology Helpline 704-476-8142

Open Monday-Friday, 8:00-3:30