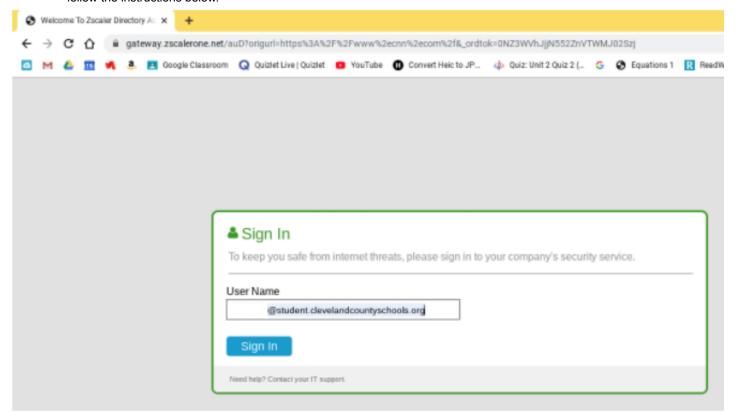
If you are using a school Chromebook, you must go through the "zscaler" for pages to load properly.

If you find that pages are not loading correctly, go to a random site such as weather.com, and watch for this box to pop up. Then follow the instructions below.



If prompted with this screen: type in your CCS email address to authenticate with ZScaler

First initial+last name+last four digits of Student ID@student.clevelandcountyschools.org

| Your email is: | @student.clevelandcountyschools.org |
|----------------|-------------------------------------|

## NOTE:

\*\*If you have websites, buttons, pictures, documents that do not load correctly... you need to log in to our ZScaler filter (username@student.clevelandcountyschools.org). The way to force the login screen is to open another tab, and go to a website like cnn.com or espn.com. Enter your CCS email and click Enter or Submit, THEN go back to the tab you were trying to view and click the REFRESH button (the circle arrow button to the left of the address bar). Your page should then have pictures and buttons showing up correctly.

\*Go to Google Classroom for all assignments.

CCS Technology Helpline 704-476-8142
Open Monday-Friday, 8:00-3:30