

Hello and welcome to **sunthatroseagain!**, here are some general INFOS & RULES about this page. I expect whoever interacts / deals with stuff that is shared on this page to read carefully the info below and understand cause I won't be answering questions whose answers can be found in here already. Thank you.

### GENERAL INFOS

- I'm based in Italy;
- I host Group Orders, however I don't do Weverse / new merch~sealed stuff ones, everything you find on this page is bought from sites such as shopee, mercari, etc. therefore non-mint merch;
- I ship worldwide as long as the current pandemic allows me;
- For some kind of merch though such as DVDs or heavier items in general EU or even just Italy is preferred as the international shipping costs are very high;
- I have a **full time job** so I won't always answer promptly and especially during weekdays, therefore I ask you to be patient;
- I DON'T TAKE ANY KIND OF REQUEST as in I don't take personal requests about photocards / DVDs / merch so please don't ask (!!!); means that I won't search photocards for you or for anyone specifically;
- Please be nice and polite and above all be honest & respectful; that's how my policy works so I expect the same from whoever interacts with this page;
- I deal with a lot of people so I require respect and patience.

### SALES AND TRADES INFOS

- On hand sales:
  - The prices I put on photocards/merch are either the price they currently go for or the price I got that specific card for;
  - I sell worldwide;
  - The prices never include the shipping fee;
  - All prices are in EURO (€);
  - The prices don't include PayPal fees;
  - Price is firm unless stated otherwise;
  - Payment must be done within 24 hours or, expired that period of time, I'll consider the buyer has backed out;
  - I always send packaging proof + address proof; if I fail to do that please kindly remind me to do it;
  - If I don't feel comfortable in selling the item to you I'm allowed to back out.

- Trades:
  - I can trade worldwide although trades within EU/UK are preferred;
  - For more valuable cards I only accept / do tracked shipping;
  - When in trading I always send a video of the item with my @ next to it and pictures so I expect the same from you;
  - I don't require a specific number of proofs, though I require a few quality ones that make you look trustworthy;
  - If we are still trading but your proofs don't satisfy me then you must be willing to send first;
  - If we are trading valuable cards I only accept tracked shipping;
  - I pack my photocards very carefully: sleeve & top loader (or cardboard if I don't have top loaders) and then tape them inside a greeting card; when I use cardboard to protect the card I will also wrap it with the bubble wrap to protect it from bad weather, I expect the same from you;
  - If I don't feel comfortable in trading with you I'm allowed to back out.

### **PAYMENTS**

- I accept PayPal only (no Postepay for Italians);
- I accept F&F (family and friends) and G&S (goods and services) payments via PayPal: if you use G&S please make sure to cover the fee and tell me beforehand; if you don't know how to calculate it just ask, I will do it for you. You also must be willing to pay for tracked or semi tracked shipping when paying with G&S;
- Payments should be done within 24 hours since the stuff is claimed, if this period of time expires and you still haven't paid I will consider you have backed out and will lose your claim(s);
- Prices are ALWAYS in EURO (€) so please don't ask me how much is it in dollars, convert on Google to your desired currency.

### **SHIPPING**

- Shipping day is only on Saturdays (unless stated otherwise) although I could skip it due to personal reasons / job related stuff so please understand;
- If you don't pay within the expected shipping day your shipping will be delayed to next week;
- In the place where I live post offices are open only in the mornings so if I don't manage to ship everything on the established day I will have to delay shipping to next week;
- Always mind that in Italy when we send out via stamp we don't get a receipt so I will take a picture at the PO as proof of shipping;
- Stamped mail from Italy is very slow (takes min 1 month to reach and max 3 months) so if you choose this method please don't panic in case it doesn't reach fast;
- I'm not responsible for lost or damaged mail once it has been sent out as long as I showed you proof of protecting it carefully and did the address check:

- If the address I wrote has a mistake in it but you don't tell me while address-checking, I won't be responsible either as I have to pack hundreds of mails and I can't check more than once for each person and that's why I relay on you (the buyer) for the address check;
- If anything occurs in the process of shipping just text me and we will try to manage the issue so no need to be impulsive & rude whatsoever;
- I don't do holds unless stated otherwise.