

Title: AdGenius Support & FAQ

1. How do I restore my purchase? Tap the "Restore" button located at the bottom of the paywall screen. Make sure your device is currently logged into the exact same Apple ID you used to make the original purchase.

2. My video failed to generate. What do I do? Please ensure you have an active internet connection and that the App Store link you provided is a valid, publicly available link. AI video generation requires heavy processing; if the server is under extreme load, please wait a few moments and try generating again.

3. Where are my videos saved? Once generated, tapping "Save to Photo Library" will place the video directly into your iPhone or iPad's native Photos app. Ensure you have granted AdGenius permission to add photos in your iOS Settings.

4. Contact Support If you need further assistance, please email our team directly at: support@sumhead.com
