

# Chukwuebuka Ukatu

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## SUMMARY

- I have **3 years of professional expertise** in technical writing and community management.
- I'm a technical writer who can **understand, simplify, and effectively communicate** complex technical concepts to various audiences.
- I manage time efficiently and can **work effectively with cross-functional teams** to achieve business goals.
- I am **organized and detail-oriented**, able to manage multiple teams, projects, and deadlines, ensuring excellence in a fast-paced, evolving setting.
- I **proficiently use various tools and technologies** for efficient project execution and am always eager to learn more.

## TECHNICAL SKILLS

**Languages:** Python, Solidity, HTML, CSS, Javascript, Markdown, TypeScript.

**Frameworks:** Flask, Django

**Databases:** MySQL, MongoDB

**Tools:** GIT, GitLab, GitHub, GitBook, Docusaurus, MkDocs, MkDocs Material, ReadMe, VScode, Notion, Snagit.

**Development Skills:** Technical Writing, Editing, Blockchain Development (Web3), Web Development, Documentation Engineering, Usability Testing and Research, Software Development Life Cycle (SDLC)

## WORK EXPERIENCE

### Technical Writer | Declouds Lab

December 2023 to PRESENT

Declouds Labs is committed to pushing the Decloud and DePIN narrative, which is on the path to revolutionizing the world. Declouds Labs does this through two products: [Skynet](#) and [StackOS](#).

- Developed Technical articles incorporating best SEO practices, making multiple posts rank as the first result on Google for relevant keywords.
- Collaborated with the community team on survey AMA sessions, gathering user feedback to address user pain points and create documentation on crucial issues.
- Led the documentation development from scratch, establishing it as a key resource for understanding and integrating different packages for building on Skynet.
- Enhanced the documentation for StackOS, ensuring better user navigation and accurate technical information.
- Built up the Skynet documentation from scratch as the only Technical writer on the team.

### Technical Content Writer | Multiple Clients

August 2023 to April

I worked for clients like [Vultr](#), [CIVO](#), and [Aviator](#) during this time.

- Wrote technical content articles on the latest technology trends, enhancing the client's industry relevance.

- Created user guides from documentation that helped users navigate and use client's products.
- Enhanced product awareness and blog traffic by implementing SEO strategies in technical content.

### **Freelance Technical Writer | Multiple Clients**

**November 2021 to PRESENT**

During this time, I worked with several clients on their projects and helped with their documentation needs.

- Converted multiple clients' existing documentation into engaging technical content.
- Created internal documentation using GitBook, Docusaurus, and MkDocs Material, which decreased the onboarding time of new engineers by 500% for clients.
- Created user guides for software products that helped slash client support costs.
- Created whitepapers for different clients using GitBook that showcased the solution their software was solving and its features.

### **Software Developer | Multiple Clients**

**May 2019 to December 2021**

Throughout this period, I partnered with multiple clients to produce code that was not only efficient but also easy to read, maintain, and test. My expertise enabled me to create top-tier web solutions that aligned with client objectives and industry best practices.

- Introduced and sustained new features, functionalities, and products for clients using agile methodologies.
- Created scalable software solutions and microservices.
- Crafted scalable architectures with efficient cloud integration.
- Partnered with clients and product managers to develop scalable solutions for identified challenges.

## **EDUCATION & QUALIFICATIONS**

[Alx Africa](#) - Software Engineering [2022]