NORTHERN STAR ONLINE

Minimum Hardware/Software Requirements

Hardware

- Mac/PC running updated operating system; updated Chromebook; iPad
- Microphone/speakers (headset) providing Audio In and Out capability; Most devices have these embedded.
- We make every effort to make things platform agnostic. Not all course content may be iPad/Chromebook friendly. Inform our support team by clicking the Help button with a brief message and we will try to convert it.

Software

- Adobe Reader - The Reader is a free download from Adobe; If you use an iPad, iPhone or Mac, this is not required for viewing.
- Web browser - Updated versions of FireFox, Chrome; Edge, Safari.
- Web Conferencing Software - Not often used, but if we need to connect for virtual sessions, links are generally provided in the course and work within the browser.
- We can not guarantee that your particular configuration of hardware/software/device/settings will work in all instances but we will work with you to configure your device if possible. **Pop-ups/cookies must be enabled to access all materials.**
- Some courses require the use of a webcam to submit assignments.

Internet Connection

- If you are using a mobile connection, be aware that courses use multimedia (video; images; audio) which may exceed a typical monthly data plan. Students are able to download an app to access courses which allows them to download many assignments so that they can do some work offline. If you are experiencing difficulties with connection, you may have some success using the Moodle Mobile app and downloading some of the course content where you can find a connection to work offline where you do not.
- Many of our courses use YouTube videos to help support instruction. Some schools block youtube on their network or devices. You will need access to YouTube to learn some of the material.
- Notify us if your district blocks the site and accomodations can be made.