



Joshua Home an LGBTQ Safe Haven Privacy Policy

At Joshua Home an LGBTQ Safe Haven, we are committed to protecting the privacy and personal information of our clients. This Privacy Policy outlines how we collect, use, share, and protect the personal information provided by individuals who engage with our services.

a.) Personal Information Collected from Clients

We may collect the following personal information from our clients:

- Full name
- Email address
- Phone number
- Address
- Date of birth
- Gender and pronouns
- Preferences or interests related to our programs
- Any other relevant information necessary for the services provided

b.) Purpose for Collecting Personal Information

The personal information we collect is used for the following purposes:

- To provide and improve our services
- To communicate with clients about upcoming programs, events, and services
- To respond to inquiries or requests
- To tailor our offerings to the needs and preferences of our clients
- To ensure client safety and provide appropriate support
- To collaborate with community partners for holistic care or service plans
- To fulfill legal and regulatory requirements

c.) Sharing of Clients' Information

We may share client information with trusted community partners to provide a more holistic care or service plan that better meets their needs. This information sharing is strictly limited to partners involved in the care or service of the client and is done with the client's informed consent.

"No mobile information will be shared with third parties/affiliates for marketing or promotional purposes. All other categories exclude text messaging originator opt-in data and consent; this information will not be shared with third parties."

Information shared with community partners is solely to provide comprehensive services and care to our clients.

d.) Security of Personal Information

We employ appropriate technical and organizational measures to protect our clients' personal information from unauthorized access, use, or disclosure. However, we cannot guarantee complete information security due to inherent risks in transmitting data over the internet.

e.) Client Consent

By providing personal information, clients consent to the collection, use, and processing of this information, including sharing with community partners as outlined in this policy. We always obtain explicit consent before sharing any information with partners.

f.) Updates to the Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website, and clients are encouraged to review the policy periodically.

g.) Partner Adherence to Privacy Policy

When we share personal information with our trusted community partners to provide holistic care or services, we require that these partners adhere to the same privacy standards outlined in this policy.

All partners receiving client information must agree to:

- Use the information solely to deliver services that benefit the client.
- Maintain confidentiality and protect the personal information from unauthorized access or disclosure.
- Comply with all applicable privacy laws and regulations.
- Notify us immediately if there is any breach of security or unauthorized access to client information.

We take steps to ensure that our partners understand and follow these obligations to safeguard client privacy. We will not engage with partners who do not agree to meet these standards.