

Privacy Policy

At Aurevia Properties, we are committed to safeguarding your privacy and ensuring that your personal information is protected. This privacy policy outlines how we collect, use, and protect your personal data in compliance with the General Data Protection Regulation (GDPR) and applicable laws.

1. Information We Collect

We collect the following types of information:

- **Personal Information:** Such as your name, email address, phone number, and other details you provide when contacting us or making an inquiry.
- **Non-Personal Information:** Data related to your interaction with our website, such as IP address and browser type, collected through cookies.

2. How We Use Your Information

We use your personal information for purposes such as:

- Responding to inquiries and providing customer support.
- Processing bookings and delivering services you request.
- Complying with legal obligations or resolving disputes.

Non-personal information may be used to:

- Improve our website functionality.
- Monitor traffic and optimize user experience.

3. Sharing Your Information

We do not sell, trade, or rent your personal information. However, we may share it with trusted third parties, such as:

- Payment processors for booking transactions.
- Hosting providers to ensure website functionality.

These third parties adhere to confidentiality agreements and only use your data to fulfill their specific tasks.

4. Data Security

We take reasonable steps to protect your personal information from unauthorized access, alteration, or loss. However, please note that no internet-based system can be entirely secure.

5. Cookies

Our website uses cookies to enhance your experience. Cookies are small text files stored on your device that help us remember your preferences and improve site performance.

You can control the use of cookies through your browser settings. Please note that disabling cookies may impact the functionality of some parts of our website.

6. Your GDPR Rights

Under GDPR, you have the following rights:

- Access: You can request a copy of the data we hold about you.
- Rectification: You can request corrections to any inaccurate or incomplete data.
- Erasure: You can request the deletion of your personal data.
- Restriction: You can request a limitation on how we process your data.
- Objection: You can object to data processing, including for marketing purposes.
- Data Portability: You can request a transfer of your data to another organization.

To exercise these rights, contact us at the details below.

7. Third-Party Links

Our website may include links to third-party sites. We are not responsible for the content or privacy practices of those websites.

8. Changes to This Policy

We may update this privacy policy from time to time. The most recent version will always be available on this page, with the effective date clearly indicated.

9. Contact Us

If you have any questions or concerns about your privacy, please contact us at:

Aurevia Properties

Email: aureviaproperties@gmail.com

Phone: +44 800 054 1500

Address: AUREVIA PROPERTIES LTD

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