

FOH Supervisor Checklist

Team Leader's Name:

Congratulations for starting the process on moving from Team Leader to Supervisor!

Acquiring this checklist means you have had approval from the Director Team, and have passed your Supervisor Manual Quiz. This will be your worksheet that you will need to complete to further your journey in reaching your goal in becoming a Chick-fil-A Fountain Supervisor. Please have the appropriate people initial each of the following upon completion, refer to each section for who you should see.

Managerial Development					
These are some of the quantitative skills necessary for this position. These tasks need to be completed on their own, 3 times. This can be done during shift shadowing or on separate shifts.					
Advanced CARES	Control Point	Write-ups/ Coaching	Troubleshoot Callouts	Shift Setups	FastBreak Coaching

Knowledge Test		
FOH Supervisor Quiz	Pass / Fail	Eligible? Y/N
Finished Cross Training?	Y/N?	

Solo Leading		
This section is testing if you are successful in leading shifts. You will close/open 3x solo.		