

Privacy Policy

Effective: August 30, 2022

When you use these services, you'll share some information with us. So we want to be upfront about the information we collect, how we use it, whom we share it with, and the controls we give you to access, update, and delete your information.

That's why we've written this Privacy Policy. And it's why we've tried to write it in a way that's easy to understand for all our users and blissfully free of the legalese that often clouds these documents. Of course, if you still have questions about anything in our Privacy Policy, just [contact us](#).

Information We Collect

There are three basic categories of information we collect:

- Information you provide.
- Information we get when you use our services.
- Information we get from third parties.

Here's a little more detail on each of these categories.

Information You Provide

When you interact with our services, we collect information that you provide to us. For example, many of our services require you to set up an account, so we may need to collect a few important details about you, such as your name, username, password, email address, phone number, and date of birth. We may also ask you to provide us with some additional information that will be publicly visible on our services, such as a profile picture. Some services, such as commerce products, may require you to provide us with a debit or credit card number and its associated account information.

Of course, you'll also provide us whatever information you send through our services, such as [Stories](#) and [Chats](#). Keep in mind that the users who view your [Stories](#), [Chats](#), and any other content can always save that content or copy it outside the app. So, the same common sense that applies to the internet at large applies to our services as well: Don't send messages or share content that you wouldn't want someone to save or share.

When you contact customer support or communicate with us in any other way, we'll collect whatever information you volunteer or that we need to resolve your question.

Information We Get When You Use Our Services

When you use our services, we collect information about which of those services you've used and how you've used them. We might know, for instance, that you watched a particular [Story](#), saw a specific ad for a certain period of time, and sent a few [Messages](#). Here's a fuller explanation of the types of information we collect when you use our services:

- **Usage Information.** We collect information about your activity through our services. For example, we may collect information about:
 - how you interact with our services, such as which [Filters](#) or [Lenses](#) you view or apply to [Stories](#), which [Stories](#) you watch on [Discover](#), whether you're using [Spectacles](#), or which search queries you submit.
 - how you communicate with other [Users](#), such as their names, the time and date of your communications, the number of messages you exchange with your friends, which friends you exchange messages with the most, and your interactions with messages (such as when you open a message or capture a screenshot).
- **Content Information.** We collect content you create on our services, such as custom stickers, and information about the content you create or provide, such as if the recipient has viewed the content and the metadata that is provided with the content.
- **Device Information.** We collect information from [Analytics](#) and about the devices you use. For example, we collect:
 - information about your hardware and software, such as the hardware model, operating system version, device memory, advertising identifiers, unique application identifiers, apps installed, unique device identifiers, device usage data, browser type, keyboards installed, language, battery level, and time zone;
 - information from device sensors, such as accelerometers, gyroscopes, compasses, microphones, and whether you have headphones connected; and
 - information about your wireless and mobile network connections, such as mobile phone number, service provider, IP address, and signal strength.

- **Device Phonebook.** Because our services are all about communicating with friends, we may — with your permission — collect information from your device’s phonebook.
- **Camera, Photos, and Audio.** Many of our services require us to collect images and other information from your device’s camera and photos. For example, you won’t be able to send or upload photos from your camera roll unless we can access your camera or photos.
- **Location Information.** When you use our services we may collect information about your location. With your permission, we may also collect information about your precise location using methods that include GPS, wireless networks, cell towers, Wi-Fi access points, and other sensors, such as gyroscopes, accelerometers, and compasses.
- **Information Collected by Cookies and Other Technologies.** Like most online services and mobile applications, we may use cookies and other technologies, such as web beacons, web storage, and unique advertising identifiers, to collect information about your activity, browser, and device. We may also use these technologies to collect information when you interact with services we offer through one of our partners, such as advertising and commerce features. For example, we may use information collected on other websites to show you more relevant ads. Most web browsers are set to accept cookies by default. If you prefer, you can usually remove or reject browser cookies through the settings on your browser or device. Keep in mind, though, that removing or rejecting cookies could affect the availability and functionality of our services.

- **Log Information.** We also collect log information when you use our website, such as:
 - details about how you’ve used our services;
 - device information, such as your web browser type and language;
 - access times;
 - pages viewed;
 - IP address;
 - identifiers associated with cookies or other technologies that may uniquely identify your device or browser; and
 - pages you visited before or after navigating to our website.

Information We Collect from Third Parties

We may collect information about you from other users, our affiliates, and third parties. Here are a few examples:

- If you link your The 900 App account to another service we may receive information from the other service, like how you use that service.

- Advertisers, app developers, publishers, and other third parties may share information with us as well. We may use this information, among other ways, to help target or measure the performance of ads.
- If another user uploads their contact list, we may combine information from that user's contact list with other information we have collected about you.

How We Use Information

Provide you with an amazing set of products and services that we relentlessly improve. Here are the ways we do that:

- develop, operate, improve, deliver, maintain, and protect our products and services.
- send you communications, including by email or SMS where permitted. For example, we may use email or SMS to respond to support inquiries or to share information about our products, services, and promotional offers that we think may interest you.
- monitor and analyze trends and usage.
- personalize our services by, among other things, suggesting friends, profile information, helping find each other in The 900 App, affiliate and third-party apps and services, or customizing the content we show you, including ads.
- add context to your The 900 App experience, for example by tagging your Memories with searchable labels based on your location (of course, if you've given us permission to collect your location) and the content of your photo or video (e.g., if there's a dog in your photo, it may be searchable in Memories by the term "dog").
- provide and improve our advertising services, ad targeting, and ad measurement, including through the use of your precise location information (again, if you've given us permission to collect that information), both on and off our services. We may also store information about your use of third-party apps and websites on your device to do this.
- enhance the safety and security of our products and services.
- verify your identity and prevent fraud or other unauthorized or illegal activity.
- use information we've collected from cookies and other technology to enhance our services and your experience with them.
- enforce, investigate, and report conduct violating our Terms of Service and other usage policies, respond to requests from law enforcement, and comply with legal requirements.

How We Share Information

We may share information about you in the following ways:

- With other . We may share the following information with other :
 - information about you, such as your username, name
 - information about your device, such as the operating system and device type, to help you receive Chats, , and other content in the optimal viewing format.
 - any additional information you have directed us to share. For example, photo will share your information when you connect your The 900 App account to a third-party app, and if you share information or content from The 900 App to the third-party app.
- With all , our business partners, and the general public. We may share the following information with all as well as with our business partners and the general public:
 - public information like your name, username, profile pictures, and Public Profile.
 - Public Content like your Highlights, Custom Stickers, Lenses, Story submissions that are set to be viewable by Everyone, and any content that you submit to an inherently public service, like Spotlight, and other crowd-sourced services. This content may be viewed, used, and shared by the public at large both on and off our services, including through search results, on websites, in apps, and in online and offline broadcasts.
- With third parties. We may share information with third parties in the following ways:
 - We may share information about you with service providers who perform services on our behalf, including to facilitate payments and measure and optimize the performance of ads and deliver more relevant ads, including on third-party websites and apps.
 - We may share information about you with business partners that provide services and functionality on our services.
 - We may share information about you, such as device and usage information, to help us and others prevent fraud.
 - We may share information about you for legal, safety, and security reasons. We may share information about you if we reasonably believe that disclosing the information is needed to:
 - comply with any valid legal process, governmental request, or applicable law, rule, or regulation.
 - investigate, remedy, or enforce potential Terms of Service and Community Guidelines violations.
 - protect the rights, property, or safety of us, our users, or others.
 - detect and resolve any fraud or security concerns.
 - We may share information about you as part of a merger or acquisition. If The 900 App Platform gets involved in a merger, asset sale, financing, liquidation or bankruptcy, or acquisition of all or some portion of our business to another company, we may share your information with that company before and after the transaction closes.
- Non-personal information. We may also share with third parties that provide services to us or perform business purposes for us aggregated, non-personally identifiable, or de-identified information.

Third-Party Content and Integrations

Our services may contain third-party content and integrations. Through these integrations, you may be providing information to the third party as well as to The 900 App. We are not responsible for how those third parties collect or use your information. As always, we encourage you to review the privacy policies of every third-party service that you visit or use, including those third parties you interact with through our services.

How Long We Keep Your Information

The 900 App lets you capture what it's like to live in the moment. On our end, that means most messages — like [like](#) and [Chats](#) — sent in The 900 App will be automatically deleted by default from our servers after we detect they've been opened by all recipients or have expired. Other content, like [Story posts](#), are stored for longer. For detailed information about how long we store different types of content, check out our [Support](#).

We store other information for longer periods of time. For example:

- We store your basic account information — like your name, phone number, and email address — and list of friends until you ask us to delete them.

If you ever decide to stop using The 900 App, you can just [ask us to delete your account](#). We'll also delete most of the information we've collected about you after you've been inactive for a while!

Keep in mind that, while our systems are designed to carry out our deletion practices automatically, we cannot promise that deletion will occur within a specific timeframe. There may be legal requirements to store your data and we may need to suspend those deletion practices if we receive valid legal process asking us to preserve content, if we receive reports of abuse or other Terms of Service violations, or if your account, content created by you, or content created with other users is flagged by others or our systems for abuse or other Terms of Service violations. Finally, we may also retain certain information in backup for a limited period of time or as required by law.

Locked Content

The 900 App is based on the fact that the visual, written and audio content sent and shared is locked for a while. The contents are not shared with anyone other than the people who are sent and shared during the lock period. Locked content that is sent and shared will be visible to authorized people once it is opened. For more information, [here](#).

Control Over Your Information

We want you to be in control of your information, so we provide you with the following tools.

- **Access, Correction, and Portability.** You can access and edit most of your basic account information right in our apps. You can also use Download My Data to obtain a copy of information that isn't available in our apps in a portable format, so you can move it or store it wherever you want. Because your privacy is important to us, we will ask you to verify your identity or provide additional information before we let you access or update your personal information. We may also reject your request to access or update your personal information for a number of reasons, including, for example, if the request risks the privacy of other users or is unlawful.
- **Revoking permissions.** In most cases, if you let us use your information, you can simply revoke your permission by changing the settings in the app or on your device if your device offers those options. Of course, if you do that, certain services may lose full functionality. For promotional emails and SMS, you may opt out by clicking on the unsubscribe link or similar mechanism as provided.
- **Deletion.** While we hope you'll remain a lifelong , if for some reason you ever want to delete your account, just go [here](#) to learn how. You can also delete some information in the app, like photos you've saved to Memories, Spotlight submissions, and search history.
- **Advertising Preferences.** We try to show you ads that we think will be relevant to your interests. If you would like to modify the information we and our advertising partners use to select these ads, you can do so in the app and through your device preferences. Go [here](#) to learn more.
- **Tracking.** If you opt out of tracking on devices running iOS 14.5 or more recent versions, we will not link identifiable information from third-party apps and websites with identifiable information from The 900 App for advertising purposes, except on your device. You can control use of this on-device data for advertising by opting out of Activity-Based Advertising in The 900 App Ad Preferences Settings. Go [here](#) to learn more.
- **Communicating with other .** It's important to us that you stay in control over whom you communicate with. That's why we've built a number of tools in Settings that let you indicate, among other things, who you want to see your Stories, whether you'd like to receive from just your friends or all , and whether you'd like to block another from contacting you again. Go [here](#) to learn more.

International Data Transfers

We may collect your personal information from, transfer it to, and store and process it in the United States and other countries outside of where you live. Whenever we share information outside of where you live, when we are legally required to do so, we make sure an adequate transfer mechanism is in place. We also make sure any third parties we share information with have an adequate transfer mechanism in place, as well.

Children

Our services are not intended for — and we don't direct them to — anyone under 13. And that's why we do not knowingly collect personal information from anyone under 13. In some cases, this means we will be unable to provide certain functionality to these users. If we need to rely on consent as a legal basis for processing your information and your country requires consent from a parent, we may require your parent's consent before we collect and use that information.

Revisions to the Privacy Policy

We may change this Privacy Policy from time to time. But when we do, we'll let you know one way or another. Sometimes, we'll let you know by revising the date at the top of the Privacy Policy that's available on our website and mobile application. Other times, we may provide you with additional notice (such as adding a statement to our websites' homepages or providing you with an in-app notification).