

At its core, a cognitive walkthrough has three parts:

1. Identify the user goal you want to examine
2. Identify the tasks you must complete to accomplish that goal
3. Document the experience while completing the tasks

User Goals:

- ~~1. Sign Up (Aaron)~~
- ~~2. Sign In (Brooklyn)~~
- ~~3. Select an Avatar (Brooklyn)~~
- ~~4. Find the Dashboard again after exiting the Dashboard (Gabby)~~
- ~~5. Add a house to profile (Gabby)~~
- ~~6. Checking off a checklist task and see checked and unchecked current tasks of the home-buying process (Aaron)~~
- ~~7. Navigate to the User Journey Page and see all phases of the journey from start to finish (Gabby)~~
- ~~8. Navigate to the Resources page and read an article (Brooklyn)~~
- ~~9. Navigate to Specific Resources~~
- ~~10. Interact with Finance Calculator (Aaron)~~

Notes:

1. Sign Up
 - a. Pretty straightforward and int
2. Sign In
 - a. Cannot sign out unless clicking "Home" button when in Avatar selection
 - b.
3. Select an Avatar
 - a. Vehicle skin tone
 - b. Change button from Profile to Avatar if it will only shows Avatar
4. Find the Dashboard again after exiting the Dashboard
 - a. Went well
 - b. Qualify Dashboard title with Phase like Phase 1 Dashboard
5. Add a house to profile
 - a. Went well
 - b. However to-do list and to know for you area swapped after adding house
 - c.
6. Checking off a checklist task and see checked and unchecked current tasks of the home-buying process
 - a. Checking off to-do lists in dashboard does not update to-do list in View Details
7. Navigate to the User Journey Page and see all phases of the journey from start to finish
 - a. After clicking a milestone in the road in dashboard, navigated to user journey but logged out
 - b. Only scrolls when it goes to the dashboard
 - c. Also not clear that the page is scrollable
 - i. Maybe show peak of time line or scroll bar

- d. Lucky coincidence to end up in oage
- e. Dashboard buttons are misleading cause what if not logged in
- f. Can't navigate to it without going through dashboard
- g. Can call the use. Journey page "over view" in the header
- 8. Navigate to the Resources page and read an article
 - a. Put background around each article title in user journey
 - b. Background color around each article name currently not clear that they are buttons
- 9. Interact with Finance Calculator
 - a. Put a little button beside calculator sentences to indicate they are clickable
 - b. Add an edit button

Notes:

- Clicking in milestones changes dashboard to reflect the phase
 - Future grayed are grayed out
 - And some text to tell user this is not the current step
 - Resources and FAQ both feel like tabs that have information one with longer text and one with shorter text, value and difference between the two isn't clear
 - As is, seems to be another resourced page, if it was about using the website that would make more sense
 - Green accents are different on various pages
 - 5 different greens in the dashboard
 - Resources and FAQ page feel pretty different should be more consistent
 - User journey page needs a title
11. For any buttons/features not listed above, link it to a screen that says **"Not yet Implemented"**