

Hi SSC Members,

Please read the email Sharon Gott shared regarding the current tuition or fees refund request policy in preparation for the January 7 meeting.

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The Math Department has expressed concern over the refund policy for students as being not exactly fair towards students. Here is the what is stated in the Beaver Bites:

## Refund Request Deadline

The last day for students to submit a refund request to the Business Services Office for tuition or fees is **Thursday, December 15**. Please direct students to the [refunds webpage](#) for more information. Note: Money in a student's eServices account is not automatically refunded to them. If they have a credit balance in their eServices account and do not request a refund by the last day of instruction of the semester, then they forfeit that money.

There is concern that if a student has dropped then they may not see this notice. I am sure that an email goes out, but most likely it goes unread as well especially if to their student email account.

Can we put this as an item on our next agenda to maybe at least try to determine the reasons why this policy exists where the College just takes students' money?

Thanks for your consideration, and Happy Holidays!

Sharon Gott  
ARC Mathematics  
Howard Hall office 132  
916 484 8084