

Department of Health

Audit



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Role Auditor

Distributed to:

Secretary of State GoldBlooded
Deputy Secretary of State NONE
Department of State Auditors

President Derpy_Bird Vice-President Rurge

Dates:

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Notice

This audit was conducted in order to evaluate the general performance of the Department of Health. This process was authorised by the Secretary of State.

Accessing or sharing this classified information without explicit authorisation will be treated as a "**Breach of Integrity**" and punished accordingly, as stated in the **Classification Act**.



Audit Objectives

- > Examine the department's growth.
- > Examine department's performance.
- > Scrutinize department leadership activity.
- > Examine the general department outlook.

Approach

Current employees of the Department of Health were approached via personal message by a member of the audit department of the department of state. The message included a brief explanation of the audit and the link to a google forms. 13 employees answered the audit in which it contained Doctors, Medical Specialists & Paramedics.

Findings

Finding 1

Great majority of employees expressed their please on how upper department leadership takes opinions, contributions and suggestions.

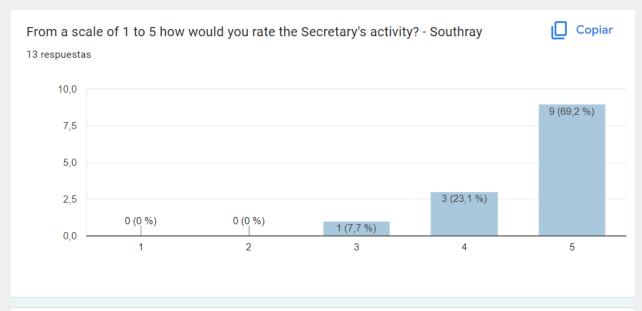
12 of the 13 employees found that the way the department leadership hears the employees voices is extremely satisfactory as the votes were in between the highest & 2nd highest option possible with 1 employee being in the middle.

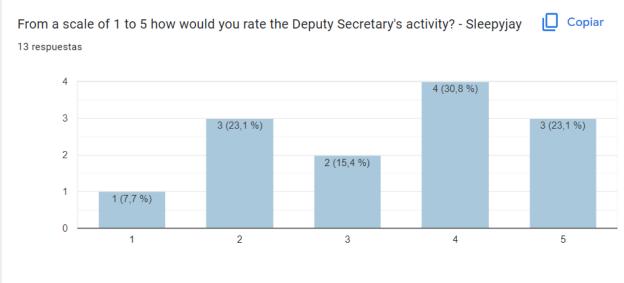
Finding 2

Employees believe that the Secretary has been extremely active within the department, with a random mix of opinions in respect to the Deputy Secretary.

Majority of employes expressed that the Secretary as of today, has been extremely active within the department. However, employees also expressed mixed opinions on the activity of the deputy speaker with some rating the deputy at the highest rates possible and some rating the deputy at the lowest rates possibles.







Finding 3

Mixed concerns related to the ability of the secretary to manage the department in a satisfactory way.

There were different feelings when it came to if the employees believed the Secretary was managing the department in a satisfactory way. Main concerns being that suggestions take a while for the Secretary to do them, multiple errors with Medical Specialists needing to step in and do most work and also help the Secretary. However the rest of employees feel that the Secretary is doing an overall satisfactory work.



Finding 4

Majority of employees believe the leadership is fair with hiring, training, compensation, and that in game level response is high.

Supermajority of the employees surveyed expressed that the leadership was fair with the things mentioned above, minor concerns were given that there isn't enough of a workload for doctors given the lack of duties, which led to the resignation of some doctors.

Finding 5

There has been a lack of progress when it comes to update the information in Discord and on the Forums.

Employees expressed their concerns on how there hasnt been any updates to some information that can be found in Discord and on the Forums, with information not being fit the new disease plugin.



Conclusion

Based on the information gathered from the department of health survey, this audit has determined the following:

- > Keep the current level of approach that department leadership uses to take contributions, ideas and suggestions to maintain employee satisfaction high.
- > The Secretary should maintain their current level of activity, however the deputy secretary should try to be more involved so the department can see their activity.
- ➤ The Secretary should attempt harder to answer the suggestions of the employees, and talk with the leadership about the claims related to them needing to "step in". This is so the department can work more fluently since the employees will feel that they are being heard
- ➤ Maintain the engagement to the community, training, hiring levels as it has been shown that they are extremely successful. However attempt to find a solution to the claims that there is not enough workload.
- ➤ Update the necessary information so it is fit to the recent updates that the department has done, this is so employees can be even more informed and not be lost when it comes to treat a patient,

These conclusions are based on the observations and perspective of the primary auditor(s) who compiled this document.



