

Privacy Policy

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This Privacy Policy explains how we collect, use, and protect your information when you contact our plumbing service.

Information We Collect

- Your name (if provided)
- Your phone number
- Details about your plumbing issue
- Call recordings (may be collected by our call provider for quality and verification)

How We Use Your Information

We use your information to:

- Connect you with a licensed plumbing professional
- Respond to your inquiry
- Improve our service quality
- Verify call activity for fraud prevention

Sharing Your Information

We may share your information with:

- Licensed plumbing contractors who can assist you
- Our call tracking and call routing partners
- Service providers who help operate our business

We do not sell your personal information.

Data Security

We take reasonable steps to protect your information from unauthorized access.

Your Choices

If you want your information deleted, contact us and we will remove it.

Updates to This Policy

We may update this Privacy Policy from time to time.

Contact Us

If you have questions about this Privacy Policy, please contact us.

Terms & Conditions

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By using our plumbing service, you agree to the following terms.

Service Description

We connect customers with independent, licensed plumbing contractors. We do not perform plumbing work ourselves.

No Guarantee of Service

Availability of plumbers may vary by location and time. We do not guarantee that a contractor will accept your job.

Accuracy of Information

You agree that the information you provide is accurate so we can connect you with the right professional.

Third-Party Contractors

All plumbing services are performed by independent contractors. We are not responsible for their work, pricing, or scheduling.

Limitation of Liability

We are not liable for damages, losses, or issues arising from work performed by third-party contractors.

Call Recording

Your call may be recorded for quality, verification, and fraud prevention.

Changes to These Terms

We may update these Terms & Conditions at any time.