

Privacy Policy & Account Deletion

October E-Commerce Application

At October E-Commerce, we are committed to protecting user privacy and ensuring full transparency regarding how personal data is collected, used, and managed, including account deletion rights

Overview of the Service .1

October E-Commerce is a platform that allows users (sellers) to publish product listings (images, descriptions, prices, and quantities), while customers can purchase these products. The platform facilitates order processing, fulfillment, delivery, and payment handling

Information We Collect .2

a) Personal Information

Full name

Phone number

Email address

Delivery address

Account credentials

b) Seller & Transaction Data

(Product listings (images, descriptions, prices

Order details and customer information

Delivery and transaction records

c) Automatically Collected Data

Device information

IP address

App usage data

How We Use Information .3

:We use the collected data to

Provide and manage the service

Process orders and deliveries

Enable communication between users

Improve performance and user experience

Ensure security and prevent fraud

Data Sharing .4

:We may share data with

Delivery service providers

Sellers to complete transactions

(Technical service providers (hosting, analytics

Legal authorities when required

.We do not sell personal data

Data Retention .5

:We retain user data only as long as necessary to

Provide services

Comply with legal obligations

Resolve disputes

Data Security .6

We apply appropriate technical and organizational measures to protect data against unauthorized access
.or misuse

User Rights .7

:Users have the right to

Access their data

Request corrections

Request account and data deletion

Account Deletion Policy .8 

a) User Right

.Users may request deletion of their account and personal data at any time

b) How to Request Deletion

:Users can request deletion through

In-app account deletion option (if available), or

:By contacting support

mohamad1999mama1999@gmail.com 

:The request must include

Registered name

Phone number or email

Clear request for account deletion

c) Verification

.We may require identity verification before processing the request to ensure account security

d) Processing Time

.Deletion requests are processed within up to 7 business days

e) Data Deletion Scope

:Upon deletion

All personal data will be permanently removed

Account access will be terminated

Order and activity records will be deleted where applicable

f) Data Retention Exceptions

:Some data may be retained if required for

Legal compliance

Fraud prevention

Financial record-keeping

g) Irreversibility

.Account deletion is permanent and cannot be undone

Children's Privacy .9

.We do not knowingly collect data from children under applicable legal age

Updates to This Policy .10

.We may update this policy periodically. Continued use of the app indicates acceptance of updates

Contact Information .11

:For any questions or requests

mohamad1999mama1999@gmail.com 