

Privacy Policy

CyberProxy ("We") respects the privacy rights of you and are committed to protecting the information collected through our App ("Services"). We have adopted this privacy policy ("Privacy Policy") to explain how we collect, store, and use the information collected in connection with our Services.

The information we collect

We collect certain information when you use CyberProxy. This includes information you provide to us, information we collect automatically, and information we receive from other sources.

Information you provide to us:

Account information: nickname, age, avatar;
Contract information: e-mail address, telephone number;

Information we collect automatically:

Information about your device.: We collect information about the device you are using to access the services. For example, this includes information like your IP address, operating system information, browser information, device ID, GAID.

Information about your use of the apps or websites. For example, we collect log and event information related to how and when you use our services (such as the pages, servers, and channels you visit, the activities you engage in, or the embedded content you interact with).

Other information that we collect automatically. When you take certain actions on other sites, we may receive information about you. For example, when we advertise for our App on third party platforms, if you click on the ad, we may receive information about which ad you saw and on which platform. Similarly, we may also receive certain information when you click on a referral link, such as which website you came from.

Information we receive from other sources:

We may receive information about you from other sources, including from other users and third parties, and combine that information with the other information we have about you. For example, your third-party account information.

How we use your information

We will only process your personal data for the following purposes:

- Ø Creation accounts which allows users to use our Services.
- Ø Fulfil our contractual obligations to you, for example to provide the services you request.
- Ø Improve user experience and product operations.

- Ø Safety and Security: Ensure your and other users safety and security, the security of our Services, our partners, and compliance with relevant laws and regulations.
- Ø Measurement and Analytics: Measurement of our Services effectiveness including performance of the application (e.g., crashes and causes of crashes), and stability, your usage for recommendations of both accounts and Content.
- Ø Customer service communication and feedback.
- Ø Advertising and marketing: We may use your personal data to build a profile about you, to understand your preferences, and to help determine which marketing materials (for example, region- or sector-focused) would be of interest to you. Where required by law, we will obtain your consent before sending such marketing materials; You can also reject it through our App.
- Ø Complying with our legal obligations and exercising our legal rights.

How we disclose your information

- Ø With our vendors. We may provide information to vendors we hire to carry out specific work for us. This includes cloud providers like AWS that store data. We may also provide limited information to advertising platforms to help us reach people that we think will like our products and to measure the performance of our ads shown on those platforms.
- Ø To comply with the law. We may disclose information in response to a request for information if we believe disclosure is required by law, including meeting national security or law enforcement requirements.
- Ø With potential transaction partners, service providers, advisors, and other third parties in connection with the consideration, negotiation, or completion of a corporate transaction in which we are acquired by or merged with another company or we sell or transfer all or a portion of our assets or business. Should such a sale or transfer occur, we will use reasonable efforts to require the entity to which we transfer your personal data to use it in a manner consistent with this policy.

How we keep security

We're committed to keeping your data secure by any means available, therefore, we've taken appropriate steps & measures according to industry standards, including, where suitable, encryption, to ensure that your personal data & transactions are protected from unauthorized access, misuse or modification.

We will delete your personal data within a reasonable period after the processing purpose is completed, unless otherwise stipulated by laws and regulations.

Your personal data will store in Singapore AWS.

5. What rights do you have over your data

Upon your reasonable request, we will support you for realize your personal rights. You can update or correct Personal Data by accessing your account. You can also access, rectify, delete your data by reaching out to us at cyberproxy.support@hotmail.com.

6. Children's Privacy

These Services do not address anyone under the age of 13 (or such legally required age of consent as defined under applicable laws). We do not knowingly collect personally identifiable data from children under 13 (or such legally required age of consent as defined under applicable laws). In the case we discover that a child under 13 (or such legally required age of consent as defined under applicable laws) has provided us with personal data, we immediately delete this from our servers. If you are a parent or guardian and you are aware that your child has provided us with personal data, please contact us so that we will be able to do necessary actions.

7. Changes to This Privacy Policy

We may modify or update this Notice from time to time. Thus, you are advised to review this page periodically for any changes. Where changes to this Notice will have a fundamental impact on the nature of the processing or otherwise have a substantial impact on you, we will give you sufficient advance notice so that you have the opportunity to exercise your rights (e.g. to object to the processing) or to terminate your use of the Services.

8. Contact Us

If you have any questions or suggestions about our Privacy Policy, feel free to contact us at cyberproxy.support@hotmail.com.